

ASSESSMENT FRAMEWORK FOR STATE LEVEL
REFORMS ENABLING EASE OF DOING
BUSINESS (2015)



June 2015

DEPARTMENT OF INDUSTRIAL POLICY AND PROMOTION

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Disclaimer

This Assessment Framework has been prepared as part of an annual exercise undertaken by DIPP to assess States on enabling Ease of Doing Business. DIPP has endeavoured to include most of the relevant aspects in the current year of assessment. A draft of this framework was circulated to all the States for obtaining feedback and suggestions. DIPP has attempted to update and incorporate the feedback received based on its applicability to the study.

DIPP shall consider additional reform measures for next year's framework to make it easier to do business. DIPP shall also consider the feedback received from States and other key stakeholders for the same.

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2. Background

2.1 Need for reform

India is currently ranked 142 among 189 nations in World Bank's Ease of Doing Business 2015 study. With the exception of two parameters (Getting credit and Protecting minority investors), India does not feature in the top 100 in the remaining parameters. In 'Dealing with construction permits' and 'Enforcing contracts' parameters, India ranks in the bottom 10 economies as per the ranking.

Economy	Ease of Doing Business Rank (2015)	Topic	India Ranking
Singapore	1	Starting a business	158
New Zealand	2	Dealing with construction permits	184
Hong Kong, SAR, China	3	Getting electricity	137
South Africa	43	Registering property	121
Russia	62	Getting credit	36
China	90	Protecting minority investors	7
Sri Lanka	99	Paying taxes	156
Brazil	120	Trading across borders	126
Pakistan	128	Enforcing contracts	186
India	142	Resolving insolvency	137
Uganda	150		

India's overall ranking and the individual rankings in various parameters clearly show that India is in urgent need of reforms to unlock the huge economic potential of the nation. However, the reforms need to be initiated at various levels across Centre, State and local governments. A coming together of bold and necessary reforms in various areas will herald an era of high value investments, infrastructure growth, job creation, skill development and economic prosperity.

2.2 State level assessment

With India being a federally structured nation, the States have a vital role to play in promoting investor confidence. The ease or difficulty of doing business in a State is a function of the structures/framework put in place by the State along with the implementation of the structure. Institutionalisation of reforms through the structures will ensure manifestation of outcomes. In order to enhance the ease of doing business in various States in India, the Department of Industrial Policy and Promotion (DIPP), has initiated a study to assess States on reform parameters that are germane to ease of doing business. DIPP has also circulated a document with recommendations for States on aspects critical to enabling ease of doing business. The document highlighted good practices in various areas that need to be institutionalised for States to improve their investment eco-system.

A study is now being carried out to assess the implementation of the recommendations by the States.

3. Objectives

The key objectives of the assessment include:

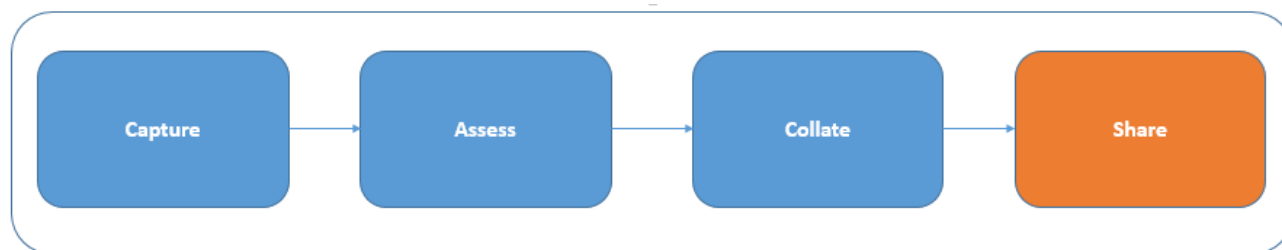
- To assess the implementation of various factors enabling ease of doing business in a State
- To do a comparative study of various States with regards to the implementation status

4. Assessment framework

Key principles for developing the assessment framework include:

- **Measurability:** The factors enabling ease of doing business should be defined in a manner that enables 'measurement' of the implementation status.
- **Comparability across States:** Factors identified for enabling ease of doing business should be comparable across States. In case a particular factor is not relevant for implementation in a State, the same would not be considered for assessment of implementation status in the State.

The diagram below highlights the steps involved as part of the assessment framework:



For the purpose of the assessment framework, the following areas are being considered (Refer **Annexure-A** for details regarding area-wise number of questions):

S. No	Area
1	Setting up a business
2	Allotment of land and obtaining construction permit
3	Complying with environment procedures
4	Complying with labour regulations
5	Obtaining infrastructure related utilities
6	Registering and complying with tax procedures
7	Carrying out inspections
8	Enforcing contracts

4.1 Step 1: Capture

This would involve obtaining responses from the State on the implementation status of various factors enabling ease of doing business in a particular area. Refer attached **Annexure - B** for the detailed questionnaire to be used for capturing the responses.

The questionnaire will have “Yes”, “No” and in certain cases “Not Applicable” type of responses. ‘Yes’ response will imply that the respective enabling factor has been implemented in the State. A ‘No’ response would imply that the enabling factor is yet to be implemented in the State. A ‘Not Applicable’ response would imply that the enabling factor is not relevant for implementation in the State.

DIPP shall also obtain inputs (through a separate questionnaire) from industry with regards to factors enabling ease of doing business in the State.

4.2 Step 2: Assess

This step deals with the evaluation of implementation status for the area. The implementation status (which would reflect the percentage of factors enabling ease of doing business, implemented in the State) for an area shall be computed as:

*(Number of questions in the area for which the response is “Yes”) / [(Total number of questions in the area) - (Number of questions in the area for which the response is “Not applicable”)] * 100%*

4.3 Step 3: Collate

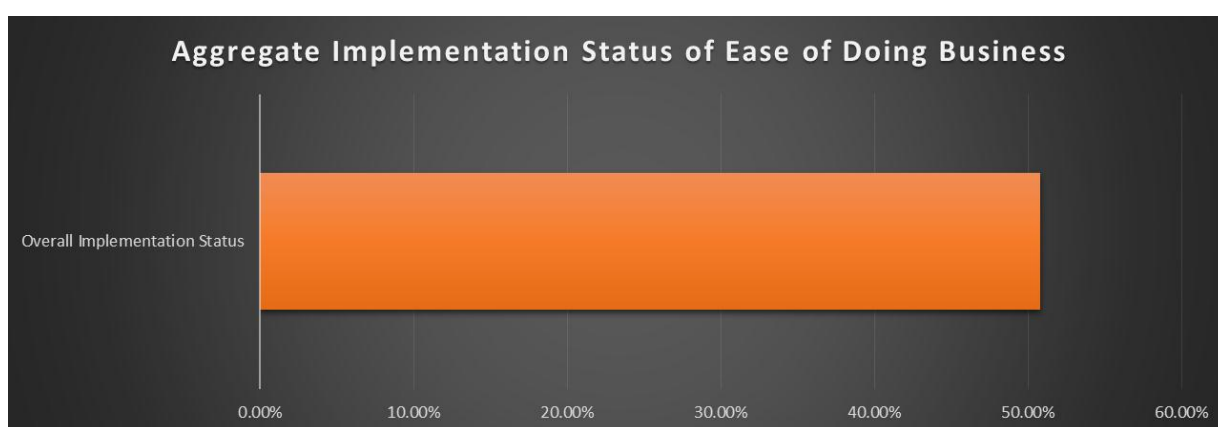
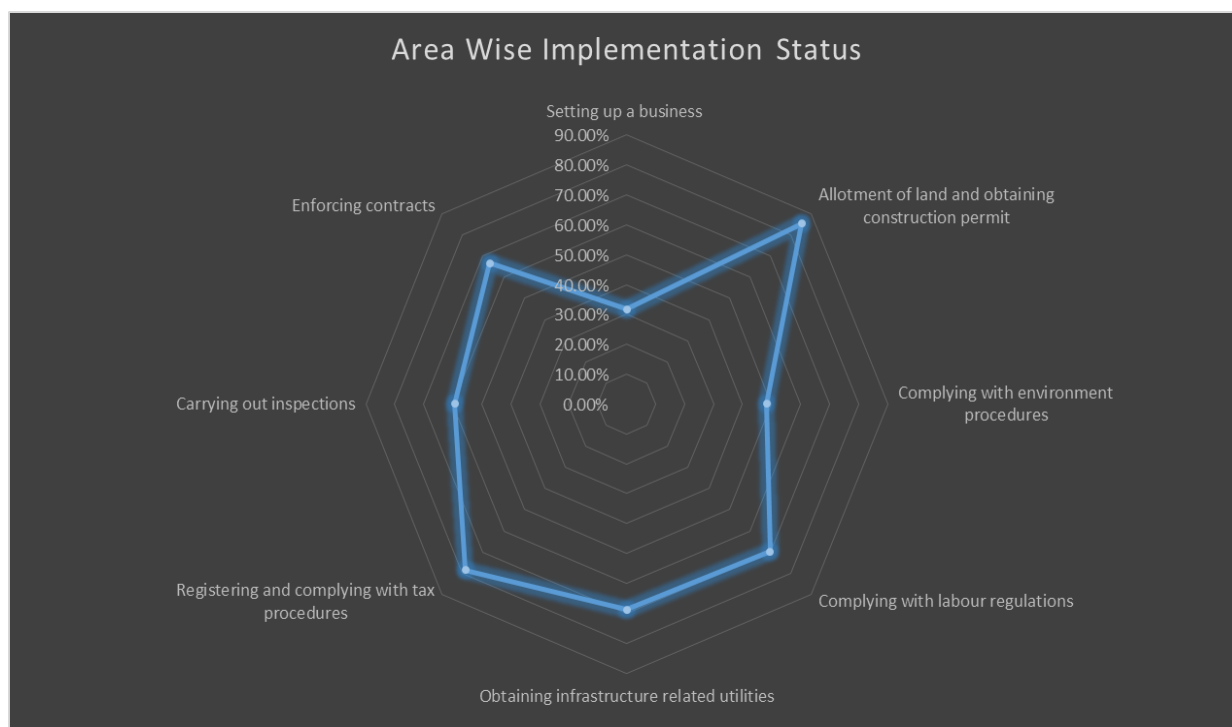
This step involves collation of overall implementation status for the State. The implementation status (which would reflect the percentage of factors enabling ease of doing business, implemented in the State) for the State shall be computed as:

*(Number of questions across all areas for which the response is “Yes”) / [(Total number of questions across all areas) - (Number of questions across all areas for which the response is “Not applicable”)] * 100%*

Illustrative implementation status across various areas for the State

S. No	Area	Implementation Status
1	Setting up a business	31.68%
2	Allotment of land and obtaining construction permit	85.45%
3	Complying with environment procedures	48.21%
4	Complying with labour regulations	69.84%
5	Obtaining infrastructure related utilities	68.75%
6	Registering and complying with tax procedures	78.57%
7	Carrying out inspections	59.31%
8	Enforcing contracts	66.67%

Illustrative implementation status across various areas for the State



4.4 Step 4: Share

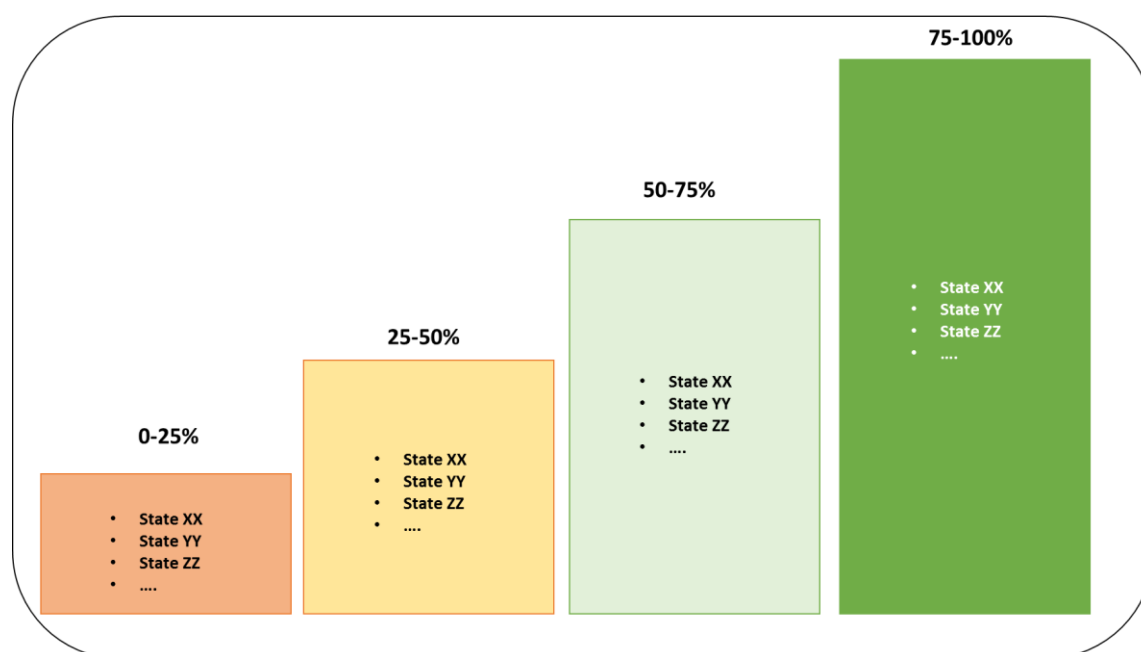
This would involve sharing of results based on comparison of implementation status across States.

- Overall: Comparison of the overall implementation status across States
- For various areas: Comparison of implementation status across States, specific to each area

Illustrative comparison of overall implementation status among States

Name of State	Overall Implementation Status
State 1	96.50%
State 2	94.24%
State 3	93.84%
State 4	87.66%
State 5	87.38%
State 6	86.99%
State 7	84.65%
State 8	76.34%
..	22.93%
..	22.11%
..	15.94%
..	14.00%
State n	12.00%

Illustrative comparison of overall implementation status across various States (grouped by overall implementation status)



5. Assigning importance to factors enabling ease of doing business

In a study of this kind, the relative importance assigned to various aspects of the study assume significance. While certain areas in the assessment framework may have greater number of questions relative to other areas, it is understood that from a reform stand point, every factor enabling ease of doing business is important. Hence every factor enabling ease of doing business is treated with equal weightage as part of the assessment framework. The final result is an indication of the implementation status of various factors enabling ease of doing business in totality, and not a reflection of any one area over another, in relative or absolute terms.

Annexure

6. Annexure - A: Area-wise no. of questions / Area-wise computation of implementation status

S. No.	Area	Sub-Area	Number of Questions	No. of questions for which the response is 'Yes'	No. of questions for which the response is 'No'	No. of questions for which the response is 'Not Applicable'	Implementation Status
Area-1	Setting up a business	Part - 1a: Setting up a business – General	N _{Total} = 9	N _{Yes}	N _{No}	N _{NA}	$N_{Yes} / (N_{Total} - N_{NA}) * 100\%$
		Part - 1b: Setting up a Business – Single window system	N _{Total} =19	N _{Yes}	N _{No}	N _{NA}	$N_{Yes} / (N_{Total} - N_{NA}) * 100\%$
Area-2	Allotment of land and obtaining construction permit	Part - 2a: Allotment of land and obtaining construction permit- General	N _{Total} =25	N _{Yes}	N _{No}	N _{NA}	$N_{Yes} / (N_{Total} - N_{NA}) * 100\%$
		Part – 2b: Allotment of land and obtaining construction permit– NOCs/ licences/ registrations	N _{Total} =12	N _{Yes}	N _{No}	N _{NA}	$N_{Yes} / (N_{Total} - N_{NA}) * 100\%$
Area-3	Complying with environment procedures	Part - 3a: Complying with environment procedures – General	N _{Total} =9	N _{Yes}	N _{No}	N _{NA}	$N_{Yes} / (N_{Total} - N_{NA}) * 100\%$
		Part – 3b: Complying with environment procedures – NOCs/ licences/ registrations	N _{Total} =24	N _{Yes}	N _{No}	N _{NA}	$N_{Yes} / (N_{Total} - N_{NA}) * 100\%$
Area-4	Complying with labour regulations	Part - 4a: Complying with labour regulations – General	N _{Total} =7	N _{Yes}	N _{No}	N _{NA}	$N_{Yes} / (N_{Total} - N_{NA}) * 100\%$
		Part - 4b: Complying with labour regulations – Application for NOCs/ licences/ registrations	N _{Total} =28	N _{Yes}	N _{No}	N _{NA}	$N_{Yes} / (N_{Total} - N_{NA}) * 100\%$
		Part – 4c: Complying with labour regulations -	N _{Total} =16	N _{Yes}	N _{No}	N _{NA}	$N_{Yes} / (N_{Total} - N_{NA}) * 100\%$

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S. No.	Area	Sub-Area	Number of Questions	No. of questions for which the response is 'Yes'	No. of questions for which the response is 'No'	No. of questions for which the response is 'Not Applicable'	Implementation Status
		Application for renewal of approvals					
Area-5	Obtaining infrastructure related utilities	Part – 5 a: Obtaining Infrastructure related utilities – General	N _{Total} =9	N _{Yes}	N _{No}	N _{NA}	$N_{Yes} / (N_{Total} - N_{NA}) * 100\%$
		Part – 5 b: Obtaining Infrastructure related utilities – NOCs/ licences/ registrations	N _{Total} =12	N _{Yes}	N _{No}	N _{NA}	$N_{Yes} / (N_{Total} - N_{NA}) * 100\%$
Area-6	Tax procedures	Part – 6 a: Tax procedures – General	N _{Total} =20	N _{Yes}	N _{No}	N _{NA}	$N_{Yes} / (N_{Total} - N_{NA}) * 100\%$
		Part – 6 b: Tax procedures – NOCs/ licences/ registrations	N _{Total} =24	N _{Yes}	N _{No}	N _{NA}	$N_{Yes} / (N_{Total} - N_{NA}) * 100\%$
Area-7	Carrying out inspections	Part 7a: Carrying out Inspections- General	N _{Total} =2	N _{Yes}	N _{No}	N _{NA}	$N_{Yes} / (N_{Total} - N_{NA}) * 100\%$
		Part 7b: Carrying out Inspections - Procedures	N _{Total} =60	N _{Yes}	N _{No}	N _{NA}	$N_{Yes} / (N_{Total} - N_{NA}) * 100\%$
Area-8	Enforcing Contracts	-----	N _{Total} =9	N _{Yes}	N _{No}	N _{NA}	$N_{Yes} / (N_{Total} - N_{NA}) * 100\%$
Total Number of Questions			285				

7. Annexure - B: Detailed Questionnaire

7.1 Instructions for filling up the questionnaire

General Guidelines	1. This questionnaire is issued by the Department of Industrial Policy and Promotion (DIPP), Ministry of Commerce and Industry, Government of India to procure necessary information and data for the purpose of assessing States on the ease of doing business. The questionnaire is required to be completed by the State Government.
	2. The questionnaire contains 285 questions split across 8 sections.
	3. While indicative departments have been specified for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.
Responding to the Questions	4. Each State shall submit ONLY ONE response per questionnaire. For each question in the questionnaire the State is required to provide ONLY ONE answer. Multiple answers from different departments to the same question will not be considered.
	5. It is required that State government respond to all the questions. The questions for which responses are not received shall be considered as “No” and the implementation status shall be calculated accordingly.
	6. Response to each of the questions can only be one of the three options namely: YES, NO or NOT APPLICABLE.
	7. Respondent must indicate “YES” as the response ONLY IF all the criteria mentioned in the question are met.
	8. Respondent must indicate “NO” as the response if the criteria in the question are not met / are partially met.
	9. In case a new provision is being considered for future implementation, but is not in place at the time of completing the questionnaire, then the respondent is required to indicate 'NO' as the response to the question.
	10. Respondent must select “NOT APPLICABLE (NA)” as the response ONLY IF the criteria does not hold good or does not apply to the State.
	11. Respondent must provide most relevant supporting material wherein the answer has been indicated as “YES”. The supporting material should CLEARLY INDICATE that the enabler has been implemented (in case the answer is “YES”). In the absence of the relevant/ appropriate supporting material, DIPP may not consider the response indicated as valid.

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Supporting Material	12. The supporting material required to validate the response to a question is indicated against each question. Wherever necessary, the State Government may provide additional document(s)/annexures with suitable referencing in addition to the supporting materials indicated.
	13. For supporting material, latest/most current version (preferably in English language) should be furnished.
Assessment and Industry Inputs	14. The implementation status (which would reflect the percentage of factors enabling ease of doing business, implemented in the State) for the State shall be computed as: (Number of questions across all areas for which the response is “Yes”) / [(Total number of questions across all areas) - (Number of questions across all areas for which the response is “Not applicable”)] * 100%
	15. DIPP is also obtaining inputs (through a separate questionnaire) from industry stakeholders with regards to factors enabling ease of doing business in the State. The feedback of the industry shall be collated and presented to the States.
	16. In case a response is not obtained from the State government within the prescribed timeline, DIPP may consider implementation score of the State as zero and publish ranking accordingly.
Queries & Clarifications	17. Respondents may contact DIPP team via email/phone for any queries/clarifications required during completion of the questionnaire.
	18. DIPP may call for any further particulars as and when necessary. DIPP team may reach out to State Governments for any query/clarification required on responses obtained. Visit schedule of DIPP team members to the States, would be conveyed to the States in advance.
Response Submissions	19. State Government shall submit its final response to the questionnaire via the office of the Chief Secretary latest by 20 th June 2015.

7.2 Acronyms

S. No	Term	Definition
1.	CAD	Computer Aided Design
2.	CAF	Common Application Form
3.	CST	Central Sales Tax
4.	CTD	Commercial Tax Department
5.	DIPP	Department of Industrial Policy and Promotion
6.	DW	Department of Water
7.	ED	Electricity Department
8.	EM	Entrepreneur Memorandum
9.	EVD	Environment Department
10.	FID	Fire Department
11.	GIS	Geographical Information System
12.	ID	Identification Number
13.	IND	Industries Department
14.	IT	Information Technology
15.	ITES	Information Technology Enabled Services
16.	LD	Labour Department
17.	LWD	Law Department
18.	NOC	No Objection Certificate
19.	PRD	Panchayat and Rural Development Department
20.	PT	Professional Tax
21.	RD	Revenue Department
22.	SPCB	State Pollution Control Board
23.	TCD	Traffic and Co-ordination Department
24.	UDHD	Urban Development & Housing Department
25.	URL	Uniform Resource Locator
26.	VAT	Value Added Tax

7.3 Glossary

S. No	Term	Definition
1	Approval of application	Generation of official document confirming State's permission to initiate / carry out a certain task
2	Auto CAD	A software for computer aided design of 2-dimensional and 3-dimensional models and drafting
3	Common Application Form	A standardized form combining applications of multiple departments wherein common information such as name, project name, address, project type etc. are required to be provided only once
4	Comprehensive	Complete and exhaustive
5	Computerized risk assessment	A technology based program that evaluates establishments based on their risk profiles. The risk profile may be classified as low, medium and high
6	e-cause list	Publishing of the case cause list electronically, on an appropriate web site
7	e-filing	Filing of a case online by an aggrieved party, without having to go to the court
8	e-stamping	Electronically generated impression on paper to denote the payment of Stamp duty
9	e-summons	Issuing of summons by the courts, to the plaintiff and defendant, through e-mail
10	Infrastructure related utilities	Includes utilities required by industries, such as: roads, street lights, electricity, sewage etc.
11	Integrated returns	A mechanism of filing one return against more than one Act
12	NOC	No objection certificate
13	Nodal body	A single designated body responsible for a certain task
14	Nodal officer	A single designated officer responsible for a certain task
15	Physical touch point	Any interface (excluding visit by govt. official(s) to applicant's premises for certain mandatory inspections) that requires an applicant to visit/ meet a Govt. department/ official
16	Self-certification	Certification issued by the industry, confirming their own compliance to norms and procedures
17	Single window system	Single point interface for investors, to facilitate various approvals/ consents/ registrations etc. eliminating the need for multiple visits to various departments
18	State	State Government
19	Synchronized/Joint inspection	A mechanism of conducting single / common inspection of an establishments under more than one Act
20	Third party	An non-Government individual/entity authorised and qualified to certify/inspect
21	Timelines	The time to be taken from the point of application to the obtaining of what is applied for

7.4 Detailed Questionnaire:

Note: While indicative department has been highlighted as part of the questionnaire below, State may review and update as required

7.4.1 Part – 1 a: Setting up a business - General

S. No.	Questions	Relevant Department (indicative) ¹	Response (Yes/No)	Supporting Material
1.	Does the State have a <u>publicly available comprehensive checklist</u> of all required No Objection Certificates (NOCs), licenses, registrations and other mandatory State approvals so that no other State approvals are required besides the ones indicated in the checklist to start a business ?	IND		a) URL of the webpage where the comprehensive checklist is published and/or b) A copy of the comprehensive checklist
2.	Does the State have an <u>online system</u> where an investor can key in specific details (such as type of industry, number of employees, location etc.) and obtain information regarding all State approvals applicable to her/his business/industrial unit?	IND		a) URL of the online system (along with dummy login credentials if applicable) b) Screenshot depicting a sample investor case
3.	Does the State have a <u>centralized help line number</u> to facilitate queries regarding the application and approval process?	IND		a) URL of the webpage where the centralized helpline number has been published
4.	Does the State issue a <u>single ID</u> to business entities for the purpose of all State taxes?	CTD		a) Notification/circular/office order by competent authority indicating details of the state taxes for which a single ID is issued to the businesses
5.	Does the process for VAT registration mandate that the registration certificate (in case of non-sensitive goods) is issued <u>within one (1) working day</u> from the date of application?	CTD		a) Notification/circular/office order by competent authority mandating that registration certificate is issued within 1 day
6.	Does the process for professional tax registration mandate that the registration certificate is issued <u>within one (1) working day</u> from the date of application?	CTD		a) Notification/circular/office order by competent authority mandating that registration certificate is issued within 1 day

¹ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

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S. No.	Questions	Relevant Department (indicative) ¹	Response (Yes/No)	Supporting Material
7.	Does the State have defined punitive provisions <u>that deter officials</u> from not complying with the defined timelines for services being provided to Industries/ Businesses?	IND		a) Copy of relevant acts/rules/ notifications/office order indicating the punitive provision that deter officials from not complying with the defined timelines for services being provided to Industries/ Businesses
8.	Does the State have a <u>legislation (e.g. Right to Services Act)</u> enacted to mandate time bound delivery of services to Industries/ Businesses?	IND		a) Copy of the Act
9.	Does the State have a provision of online filing of <u>EM Part I and Part II</u> under The Micro, Small and Medium Enterprises Development Act, 2006?	Relevant Department		a) URL of the online system (along with dummy login credentials if applicable)

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7.4.2 Part - 1 b: Setting up a business – Single window system

S. No.	Questions	Relevant Department (indicative) ²	Response (Yes/No)	Supporting Material
10.	Is there a dedicated body/setup that acts as a <u>single window system</u> and functions as the sole point of contact for the purpose of setting up a business?	IND		a) Copy of relevant Acts/rules/office order/notifications
11.	Does the single window system have an <u>online portal</u> for filing, payment and approvals?	IND		a) URL of the single window system online portal b) Screenshots highlighting filing of applications, payment of applications and approvals of applications
12.	Does the single window system have a <u>Common Application Form (CAF)</u> through which an investor can apply for various clearances/ approvals?	IND		a) URL of the CAF where available, otherwise a copy of the CAF itself to be provided
13.	Has the single window system been <u>set up through a legislation/ State notification</u> ?	IND		a) Acts/Notification highlighting the setting up of the single window system
14.	Does the single window system provide <u>clear timelines</u> for issuing every approval being provided by it?	IND		a) URL of the single window system (if there is an online portal) else rules/notification highlighting the timelines
15.	Does the single window system provide <u>clear timelines for addressing investor grievances</u> ?	IND		a) URL of the single window system (if there is an online portal) else rules/notification highlighting the timelines
16.	Is ' <u>Consent to establish (under Water Act & Air Act)</u> ' provided as a service through the single window system?	SPCB		a) URL of the single window system (if there is an online portal) else rules/notification highlighting that this service is being provided by the single window
17.	Is ' <u>Consent to operate (under Water Act & Air Act)</u> ' provided as a service through the single window system?	SPCB		a) URL of the single window system (if there is an online portal) else rules/notification highlighting that this service is being provided by the single window
18.	Is ' <u>Authorization under Hazardous Waste Rules</u> ' provided as a service through the single window system?	SPCB		a) URL of the single window system (if there is an online portal) else rules/notification highlighting that this service is being provided by

² While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

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S. No.	Questions	Relevant Department (indicative) ²	Response (Yes/No)	Supporting Material
				the single window
19.	Are <u>incentives under Industrial Policy</u> provided as a service through the single window system?	IND		a) URL of the single window system (if there is an online portal) else rules/notification highlighting that this service is being provided by the single window
20.	Is ' <u>Registration under Shops and Establishments Act</u> ' provided as a service through the single window system?	LD		a) URL of the single window system (if there is an online portal) else rules/notification highlighting that this service is being provided by the single window
21.	Is ' <u>Permission for engaging contractor for labour</u> ' provided as a service through the single window system?	LD		a) URL of the single window system (if there is an online portal) else rules/notification highlighting that this service is being provided by the single window
22.	Is ' <u>Factories license</u> ' provided as a service through the single window system?	LD		a) URL of the single window system (if there is an online portal) else rules/notification highlighting that this service is being provided by the single window
23.	Is ' <u>Factory building plan approval</u> ' (under the Factories Act, 1948) provided as a service through the single window system?	LD		a) URL of the single window system (if there is an online portal) else rules/notification highlighting that this service is being provided by the single window
24.	Is ' <u>Registration under Boiler Act</u> ' provided as a service through the single window system?	LD		a) URL of the single window system (if there is an online portal) else rules/notification highlighting that this service is being provided by the single window
25.	Is ' <u>Change of land use</u> ' provided as a service through the single window system?	UDHD, RD		a) URL of the single window system (if there is an online portal) else rules/notification highlighting that this service is being provided by the single window
26.	Is ' <u>Approval of building plans</u> ' provided as a service through the single window system?	UDHD		a) URL of the single window system (if there is an online portal) else rules/notification highlighting that this service is being provided by the single window

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S. No.	Questions	Relevant Department (indicative) ²	Response (Yes/No)	Supporting Material
27.	Is ' <u>NOC from Fire Department</u> ' provided as a service through the single window system?	FID		a) URL of the single window system (if there is an online portal) else rules/notification highlighting that this service is being provided by the single window
28.	Is ' <u>New electricity connection application</u> ' provided as a service through the single window system?	ED		a) URL of the single window system (if there is an online portal) else rules/notification highlighting that this service is being provided by the single window

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7.4.3 Part – 2 a: Allotment of land and obtaining construction permit – General

S. No.	Questions	Relevant Department (indicative) ³	Response (Yes/No)	Supporting Material
Availability of Land				
29.	Does the State have <u>land banks</u> available for industrial use?	IND		a) URL of the portal/ website providing details on land banks available for industrial use
30.	Does the State have a <u>framework to earmark land parcels</u> with the kind of industry (e.g. All types of industries, Green Industry only/ No Red industry) that can be setup on such land?	IND		a) URL of the portal/website if available else copy of notification
31.	Does the State have a <u>GIS system</u> providing details about the land earmarked for industrial use?	IND		a) URL of the online GIS system along with login credentials if applicable b) Snapshot from the GIS system indicating details about land earmarked for industrial use
32.	Does the GIS system provide <u>details about available infrastructure such as road, water etc.?</u>	IND		a) URL of the online GIS system along with login credentials if applicable a) Screenshot from the GIS system highlighting details about available infrastructure such as road, water etc.
Land Allotment				
33.	Are the <u>criteria</u> for evaluating an application for land allotment <u>defined</u> in a manner that allows objective assessment of the application?	IND		a) URL of the portal where the criteria for evaluating an application for land allotment has been defined
34.	Are <u>clear timelines</u> defined for processing of application for land allotment (from the date of application)?	IND		a) URL of the portal where clear timelines are defined (if available online) else notification highlighting the same

³ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

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S. No.	Questions	Relevant Department (indicative) ³	Response (Yes/No)	Supporting Material
35.	Are <u>clear timelines</u> defined for processing of application for conversion of land/ change in land use (from the date of application)?	Authority/ Agency that receives the highest number of applications annually for setting up industrial and commercial establishments.		a) URL of the portal where clear timelines are defined (if available online) else notification highlighting the same
Construction Permits				
36.	Are <u>clear timelines</u> defined for processing of application for obtaining construction permit/ building permission (permit or certificate to start commencement of construction) from the date of application?	Authority/ Agency that receives the highest number of applications annually for setting up industrial and commercial establishments.		a) URL of the portal where clear timelines are defined (if available online) else notification highlighting the same
37.	Does the State have a provision for the building plan to be <u>assessed using online mechanisms</u> such as uploading and verifying the building plan using Auto CAD (or similar) software?	Authority/ Agency that receives the highest number of applications annually for setting up industrial and commercial establishments.		a) URL of the webpage allowing uploading of building plan

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S. No.	Questions	Relevant Department (indicative) ³	Response (Yes/No)	Supporting Material
38.	Does the State mandate conducting of a <u>single joint site inspection</u> by various government authorities responsible for granting construction permits?	Authority/ Agency that receives the highest number of applications annually for setting up industrial and commercial establishments.		a) Notification/Act/Rule highlighting the mandate of conducting single joint site inspection
39.	Has the State made the <u>zonal plans online</u> for easy information availability to assist applicants in developing building plans?	UDHD		a) URL of the webpage with zonal planning details
40.	Does the State have a provision that allows applicant to not seek a <u>certificate of no tax due</u> prior to filling an application for obtaining construction permit?	Authority/ Agency that receives the highest number of applications annually for setting up industrial and commercial establishments.		a) Copy of procedures to be followed for application of construction permit.
41.	Does the State have a provision that allows applicant to not seek <u>notarized affidavit/undertaking</u> (to indicate that during course of construction no building material will be stacked on public land) prior to filing an application for obtaining construction permit?	Authority/ Agency that receives the highest number of applications annually for setting up industrial and commercial establishments.		a) Copy of procedures to be followed for application of construction permit.

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S. No.	Questions	Relevant Department (indicative) ³	Response (Yes/No)	Supporting Material
42.	Does the State allow <u>approval based on third party certification</u> (during construction and/or completion stage, as applicable) <u>of structural design</u> and architectural drawings by authorized structural engineers and architects respectively?	Authority/ Agency that receives the highest number of applications annually for setting up industrial and commercial establishments.		a) Notification/rule highlighting the provision for allowing approval based on third party certification of structural design and architectural drawings by authorized structural engineers and architects respectively
43.	If the answer to the above question is 'Yes', are there appropriate mechanisms to <u>levy penalty</u> in case of violation of certification procedures?	Authority/ Agency that receives the highest number of applications annually for setting up industrial and commercial establishments.		a) Notification/rule highlighting the provision for appropriate mechanisms to levy penalty in case of violation of certification procedures
44.	Is there a <u>single completion-cum-occupancy certificate</u> instead of separate completion and occupancy certificates?	Authority/ Agency that receives the highest number of applications annually for setting up industrial and commercial establishments.		a) Notification/ circular/ URL of the webpage indicating issuance of a single completion-cum-completion certificate

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S. No.	Questions	Relevant Department (indicative) ³	Response (Yes/No)	Supporting Material
Property Registration				
45.	Does the State have a <u>model sale deed format</u> for property registration that is made available on the department's website?	RD		a) URL of the webpage where the model of the sale deed format is available
46.	Can property registration application be <u>completed online</u> ?	RD		a) URL of the webpage where the application can be completed online
47.	Can payment for property registration be <u>made online</u> ?	RD		a) URL of the webpage where the payment can be made online
48.	Are <u>e-Stamping facilities</u> available across the sub registrar offices in the State for the purpose of property registration?	RD		a) URL of the webpage where e-stamping facility being provided
49.	Are <u>land records digitized</u> at the sub-registrar's office?	RD		a) Snapshot of a sample land record index
50.	Are <u>land records digitized</u> at the land records office?	RD		a) Snapshot of a sample land record index
51.	Are <u>land records digitized</u> at the local municipality office?	RD/UDHD		a) Snapshot of a sample land record index
52.	Is the data at sub-registrar's office, land records office and local municipality office integrated to facilitate <u>property wise mapping of transactions</u> ?	RD		a) Snapshots of sample transactions
53.	Is the mutation process integrated with the registration process through <u>automatic update</u> of land and municipal records during property registration?	RD		a) Snapshots of sample transactions

7.4.4 Part – 2 b: Allotment of land and obtaining construction permit – NOCs/ licences/ registrations

i. Approval of building plan (prior to commencement of construction activities)

S. No.	Questions	Relevant Department (indicative) ⁴	Response (Yes/No)	Supporting material
54.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided available on the web site?	Authority/ Agency that receives highest number of applications annually for setup of any industrial or commercial establishments		a) URL of the website where procedure along with a comprehensive list of all documents is published
55.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	Authority/ Agency that receives highest number of applications annually for setup of any industrial or commercial establishments		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
56.	<u>Technology enablement</u> Is there a provision for <u>online application and payment</u> without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	Authority/ Agency that receives highest number of applications annually for setup of any industrial or commercial establishments		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
57.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	Authority/ Agency that receives highest number of applications annually for setup of any industrial or commercial establishments		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

⁴ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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ii. NOC from traffic & coordination department/ relevant traffic authority (prior to commencement of construction activities)

S. No.	Questions	Relevant Department (indicative) ⁵	Response (Yes/No)	Supporting material
58.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided, available on the web site?	Relevant Agency		a) URL of the website where procedure along with a comprehensive list of all documents is published
59.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	Relevant Agency		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
60.	<u>Technology enablement</u> Is there a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	Relevant Agency		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
61.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	Relevant Agency		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

⁵ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

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iii. NOC for felling trees from Tree Authority/ Appropriate Authority (prior to commencement of construction activities)

S. No.	Questions	Relevant Department (indicative) ⁶	Response (Yes/No)	Supporting material
62.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided, available on the web site?	Relevant Agency		a) URL of the website where procedure along with a comprehensive list of all documents is published
63.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	Relevant Agency		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
64.	<u>Technology enablement</u> Is there a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	Relevant Agency		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
65.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	Relevant Agency		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

⁶ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

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7.4.5 Part – 3 a: Complying with environment procedures – General

S. No.	Questions	Relevant Department (indicative) ⁷	Response (Yes/ No)	Supporting Material
66.	Does the State <u>differentiate inspection requirements</u> as per industry categorization (Red, Amber, and Green), with Green industries not requiring any environmental inspection?	SPCB		a) Notification indicating differential inspection requirements as per industry categorization with Green industries not requiring any environmental inspection
67.	Are there select type of green industries for which <u>no pollution control board clearances</u> are required?	SPCB		a) URL of the webpage/Notification or Circular highlighting type of green industries for which no pollution control board clearances are required
68.	Does the State have an <u>online</u> consent management system/portal for environment/pollution related approvals?	SPCB		a) URL of the online consent management system/portal for environment/pollution related approvals
69.	Does the online consent management system provide functionality for <u>fee calculation and online payment of fees</u> ?	SPCB		a) URL and screenshot of the webpage providing functionality for fee calculation and online payment of fees
70.	Are pollution control certificates <u>not a pre-requisite</u> for obtaining electricity connection?	ED		a) Copy of the list of documents required as part of making application for electricity connection
71.	Do the compliance requirements mandate maintaining of an <u>online register</u> (and not a physical register) for various environment/pollution related acts (under the purview of State Pollution Control Boards)?	SPCB		a) Notification indicating the mandate maintaining of an online register (and not a physical register) for various environment/pollution related acts
72.	Is there a provision for auto-renewal of Consent to Establish (under Water Act, 1974 and Air Act, 1981) based on <u>self-certification/third party certification</u> ?	SPCB		a) Office order /circular indicating the provision for auto-renewal of Consent to Establish (under Water Act, 1974 and Air Act, 1981) based on self-certification/third party certification
73.	Is there a provision for auto-renewal of Consent to Operate (under Water Act, 1974 and Air Act, 1981) based on <u>self-certification/third party certification</u> ?	SPCB		a) Office order /circular indicating the provision for auto-renewal of Consent to Operate (under Water Act, 1974 and Air Act, 1981) based on self-certification/third party certification
74.	Is the Consent to Operate provided for a period of <u>5 years or more</u> ?	SPCB		a) Office order /circular/Notification indicating the provision

⁷ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

7.4.6 Part – 3 b: Complying with environment procedures – NOCs/ licenses/ registrations

i. Consent to Establish under Water (Prevention and Control of Pollution) Act, 1974

S. No.	Questions	Relevant Department (indicative) ⁸	Response (Yes/No)	Supporting material
75.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided, available on the web site?	SPCB		a) URL of the website where procedure along with a comprehensive list of all documents is published
76.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	SPCB		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
77.	<u>Technology enablement</u> Is there a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	SPCB		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
78.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	SPCB		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

⁸ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

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ii. Consent to Establish under Air (Prevention and Control of Pollution) Act, 1981

S. No.	Questions	Relevant Department (indicative) ⁹	Response (Yes/No)	Supporting material
79.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided available on the web site?	SPCB		a) URL of the website where procedure along with a comprehensive list of all documents is published
80.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	SPCB		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
81.	<u>Technology enablement</u> Is there a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a "No".	SPCB		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
82.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	SPCB		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

⁹ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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iii. Authorization under Hazardous Waste (Management and Handling) Rules, 1989

S. No.	Questions	Relevant Department (indicative) ¹⁰	Response (Yes/No)	Supporting material
83.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided, available on the web site?	SPCB		a) URL of the website where procedure along with a comprehensive list of all documents is published
84.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	SPCB		b) URL of the webpage where timelines are defined/notification indicating clear timelines.
85.	<u>Technology enablement</u> Is there a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a "No".	SPCB		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
86.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	SPCB		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

¹⁰ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

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iv. Authorization under Municipal Solid Wastes (Management & Handling) Rules, 2000

S. No.	Questions	Relevant Department (indicative) ¹¹	Response (Yes/No)	Supporting material
87.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided, available on the web site?	SPCB		a) URL of the website where procedure along with a comprehensive list of all documents is published
88.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	SPCB		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
89.	<u>Technology enablement</u> Is there a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a "No".	SPCB		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
90.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	SPCB		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

¹¹ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

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v. Consent to Operate under Water (Prevention and Control of Pollution) Act, 1974

S. No.	Questions	Relevant Department (indicative) ¹²	Response (Yes/No)	Supporting material
91.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided, available on the web site?	SPCB		a) URL of the website where procedure along with a comprehensive list of all documents is published
92.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	SPCB		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
93.	<u>Technology enablement</u> Is there a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a "No".	SPCB		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
94.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	SPCB		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

¹² While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

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vi. Consent to Operate under Air (Prevention and Control of Pollution) Act, 1981

S. No.	Questions	Relevant Department (indicative) ¹³	Response (Yes/No)	Supporting material
95.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided, available on the web site?	SPCB		a) URL of the website where procedure along with a comprehensive list of all documents is published
96.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	SPCB		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
97.	<u>Technology enablement</u> Is there a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a "No".	SPCB		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
98.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	SPCB		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

¹³ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

7.4.7 Part - 4 a: Complying with labour regulations – General

S. No.	Questions	Relevant Department (indicative) ¹⁴	Response (Yes/No)	Supporting Material
99.	Does the State have a provision for <u>self-certification</u> under The Factories Act, 1948 for certain type of industries?	LD		a) Notification indicating the provision for self-certification under The Factories Act, 1948
100.	Does the State have a provision for <u>self-certification</u> under The Minimum Wages Act, 1948, for certain type of industries?	LD		a) Notification indicating the provision for self-certification under The Minimum Wages Act 1948
101.	Does the State have a provision for <u>self-certification</u> under The Shops and Establishment Act (as applicable) for certain type of industries?	LD		a) Notification indicating the provision for self-certification under The Shops and Establishment Act
102.	Does the State have a <u>provision for self-certification</u> under The Payment of Wages Act, 1936, for certain type of industries?	LD		a) Notification indicating the provision for self-certification under The Payment of Wages Act, 1936
103.	Does the State have a provision for <u>self-certification</u> under The Contract Labour (Regulation and Abolition) Act, 1970, for certain type of industries?	LD		a) Notification indicating the provision for self-certification under The Contract Labour (Regulation and Abolition) Act, 1970
104.	Does the State have a provision for <u>self-certification/third party certification of boilers?</u>	LD		a) Notification indicating the provision for self-certification/ third party certification of boilers
105.	Does the State have a provision for issuing <u>Factory License with validity of 5 years or more?</u>	LD		a) Rules/Notification indicating the validity of Factory License

¹⁴ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

7.4.8 Part - 4 b: Complying with labour regulations – Application for NOCs/ licences/ registrations

i. Registration and grant of license under The Factories Act, 1948

S. No.	Questions	Relevant Department (indicative) ¹⁵	Response (Yes/No)	Supporting material
106.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided for the application process, available on the web site?	LD		a) URL of the website where procedure along with a comprehensive list of all documents is published
107.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	LD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
108.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	LD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
109.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	LD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

¹⁵ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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ii. Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948

S. No.	Questions	Relevant Department (indicative) ¹⁶	Response (Yes/No)	Supporting material
110.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided for the application process, available on the web site?	LD		a) URL of the website where procedure along with a comprehensive list of all documents is published
111.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	LD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
112.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	LD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
113.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	LD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

¹⁶ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

Assessment Framework for State Level Reforms enabling Ease of Doing Business (2015)

iii. License under The Indian Boilers Act, 1923

S. No.	Questions	Relevant Department (indicative) ¹⁷	Response (Yes/No)	Supporting material
114.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided for the application process, available on the web site?	LD		a) URL of the website where procedure along with a comprehensive list of all documents is published
115.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	LD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
116.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	LD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
117.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	LD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

¹⁷ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

Assessment Framework for State Level Reforms enabling Ease of Doing Business (2015)

iv. License for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970

S. No.	Questions	Relevant Department (indicative) ¹⁸	Response (Yes/No)	Supporting material
118.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided for the application process, available on the web site?	LD		a) URL of the website where procedure along with a comprehensive list of all documents is published
119.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	LD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
120.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a "No".	LD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
121.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	LD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

¹⁸ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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V. Registration under The Shops and Establishment Act

S. No.	Questions	Relevant Department (indicative) ¹⁹	Response (Yes/No)	Supporting material
122.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided for the application process, available on the web site?	LD		a) URL of the website where procedure along with a comprehensive list of all documents is published
123.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	LD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
124.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	LD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
125.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	LD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

¹⁹ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

Assessment Framework for State Level Reforms enabling Ease of Doing Business (2015)

vi. Registration of principal employer's establishment under provision of The Contracts Labour (Regulation and Abolition) Act, 1970

S. No.	Questions	Relevant Department (indicative) ²⁰	Response (Yes/No)	Supporting material
126.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided for the application process, available on the web site?	LD		a) URL of the website where procedure along with a comprehensive list of all documents is published
127.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	LD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
128.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a "No".	LD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
129.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	LD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

²⁰ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required,

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vii. Registration under The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act,1996

S. No.	Questions	Relevant Department (indicative) ²¹	Response (Yes/No)	Supporting material
130.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided for the application process, available on the web site?	LD		a) URL of the website where procedure along with a comprehensive list of all documents is published
131.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	LD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
132.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	LD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
133.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	LD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

²¹ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

7.4.9 Part – 4 C: Complying with labour regulations - Application for renewal of approvals

i. Renewal of license under The Factories Act, 1948

S. No.	Questions	Relevant Department (indicative) ²²	Response (Yes/No)	Supporting material
134.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided for the renewal process, available on the web site?	LD		a) URL of the website where procedure along with a comprehensive list of all documents is published
135.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for renewal of approval?	LD		a) URL of the webpage where timelines are defined/notification indicating clear timelines
136.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	LD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
137.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	LD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

²² While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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ii. Renewal of license under The Indian Boilers Act, 1923

S. No.	Questions	Relevant Department (indicative) ²³	Response (Yes/No)	Supporting material
138.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided for the renewal process, available on the web site?	LD		a) URL of the website where procedure along with a comprehensive list of all documents is published
139.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for renewal of approval?	LD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
140.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	LD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
141.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	LD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

²³ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

Assessment Framework for State Level Reforms enabling Ease of Doing Business (2015)

iii. Renewal of license for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970

S. No.	Questions	Relevant Department (indicative) ²⁴	Response (Yes/No)	Supporting material
142.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided for the renewal process, available on the web site?	LD		a) URL of the website where procedure along with a comprehensive list of all documents is published
143.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for renewal of approval?	LD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
144.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a "No".	LD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
145.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	LD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

²⁴ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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iv. Renewal under The Shops and Establishment Act

S. No.	Questions	Relevant Department (indicative) <small>25</small>	Response (Yes/No)	Supporting material
146.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided for the renewal process, available on the web site?	LD		a) URL of the website where procedure along with a comprehensive list of all documents is published
147.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for renewal of approval?	LD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
148.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	LD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
149.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	LD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

²⁵ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

7.4.10 Part – 5 a: Obtaining infrastructure related utilities – General

S. No.	Questions	Relevant Department (indicative) ²⁶	Response (Yes/No)	Supporting Material
General - Infrastructure related utilities				
150.	Are there <u>clear timelines defined</u> for obtaining electricity connection (post submission of application)?	ED		a) URL of the webpage where timelines are defined/notification indicating clear timelines
151.	Are there <u>clear timelines defined</u> for obtaining water connection (post submission of application)?	DW		a) URL of the webpage where timelines are defined/notification indicating clear timelines
152.	Are there <u>clear timelines defined</u> for obtaining gas connection (post submission of application)?	Relevant Agency		a) URL of the webpage where timelines are defined/notification indicating clear timelines
153.	Are there <u>clear timelines defined</u> for obtaining sewage/sewer connection (post submission of application)?	UDHD		a) URL of the webpage where timelines are defined/notification indicating clear timelines
Obtaining Electricity Connection				
154.	Is there an <u>online application</u> for obtaining electricity connection?	ED		a) URL of the webpage/ notification for obtaining electricity connection
155.	Does the State provide a <u>fixed cost estimate</u> based on the load required?	ED		a) URL of the webpage/ notification indicating a fixed cost estimate based on the load required
156.	Has the State <u>reduced the number of documents required</u> for obtaining the electricity connection to 2 namely proof of ownership/occupancy and authorization document (in case of firm/company)?	ED		a) Notification/office order indicating the mandate to reduce the number of documents required for obtaining the electricity connection to 2
157.	Is it stipulated that the charged electricity connection is <u>provided within 15 days</u> from the date of application?	ED		a) Notification/office order indicating the mandate that the electricity connection is provided within 15 days from the date of application
158.	Does the State have a provision for <u>third party inspection</u> of internal installations?	ED		a) Notification/office order indicating the provision for third party inspection of internal installations

²⁶ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

7.4.11 Part – 5 b: Obtaining infrastructure related utilities – NOCs/ licences/ registrations

i. NOC from Storm water and drainage department (prior to commencement of construction activities)

S. No.	Questions	Relevant Department (indicative) ²⁷	Response (Yes/No)	Supporting material
159.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided, available on the web site?	UDHD		a) URL of the website where procedure along with a comprehensive list of all documents is published
160.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	UDHD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
161.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	UDHD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
162.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	UDHD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

ii. NOC from Sewage department (prior to commencement of construction activities)

²⁷ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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S. No.	Questions	Relevant Department (indicative) <small>28</small>	Response (Yes/No)	Supporting material
163.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided, available on the web site?	UDHD		a) URL of the website where procedure along with a comprehensive list of all documents is published
164.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	UDHD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
165.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	UDHD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
166.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	UDHD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

²⁸ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

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iii. NOC from Fire department (prior to commencement of construction activities)

S. No.	Questions	Relevant Department (indicative) ²⁹	Response (Yes/No)	Supporting material
167.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided, available on the web site?	UDHD		a) URL of the website where procedure along with a comprehensive list of all documents is published
168.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	UDHD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
169.	<u>Technology enablement</u> Is there a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a "No".	UDHD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
170.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	UDHD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

²⁹ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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7.4.12 Part – 6 a: Tax procedures – General

S. No.	Questions	Relevant department (indicative) <small>30</small>	Response (Yes/No)	Supporting Material
171.	Has <u>e-Registration been mandated</u> (i.e. no manual registration allowed) for Value Added Tax (VAT) registration?	CTD		a) URL of webpage where VAT registration can be done
172.	Has <u>e-Registration been mandated</u> (i.e. no manual registration allowed) for Central Sales Tax (CST) registration?	CTD		a) URL of webpage where CST registration can be done
173.	Can the payment of Value Added Tax (VAT) be made <u>online</u> ?	CTD		a) URL of webpage where payment can be made
174.	Can the payment of Central Sales Tax (CST) be made <u>online</u> ?	CTD		a) URL of webpage where payment can be made
175.	Can the payment of Professional Tax (PT) be made <u>online</u> ?	CTD		a) URL of webpage where payment can be made
176.	Can the payment of Luxury tax be made <u>online</u> ?	CTD		a) URL of webpage where payment can be made
177.	Can the payment of Entry tax be made <u>online</u> ?	CTD		a) URL of webpage where payment can be made
178.	Can the payment of Entertainment tax be made <u>online</u> ?	CTD		a) URL of webpage where payment can be made
179.	Can the return for Value Added Tax (VAT) be filed <u>online</u> ?	CTD		a) URL of webpage where return can be filed
180.	Can the return for Central Sales Tax (CST) be filed <u>online</u> ?	CTD		a) URL of webpage where return can be filed
181.	Can the return for Professional Tax (PT) be filed <u>online</u> ?	CTD		a) URL of webpage where return can be filed
182.	Can the return for Luxury tax be filed <u>online</u> ?	CTD		a) URL of webpage where return can be filed
183.	Can the return for Entry tax be filed <u>online</u> ?	CTD		a) URL of webpage where return can be filed
184.	Can the return for Entertainment tax be filed <u>online</u> ?	CTD		a) URL of webpage where return can be filed
185.	Does the State provide <u>assistance for e-filing</u> at service centers?	CTD		a) URL of webpage indicating list of service center and the assistance provided for e-filing
186.	Is there a <u>helpline</u> providing basic services for assisting users in preparing and filing returns?	CTD		a) URL of the webpage where the centralized helpline number

³⁰ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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S. No.	Questions	Relevant department (indicative) 30	Response (Yes/No)	Supporting Material
				has been published
187.	Is it stipulated that the VAT refund payment directly comes into organization's account <u>within 60 days</u> ?	CTD		a) Notification/Office order indicating that the VAT refund payment come directly into organization's account within 60 days
188.	Does the State have a provision for <u>risk based inspection</u> related to tax compliance?	CTD		a) Notification/office order indicating the provision for risk based inspection related to tax compliance
189.	Does the State have system for advance tax ruling for <u>State level taxes</u> on the lines of Income Tax Act?	CTD		a) Act/Notification/Rule indicating system for advance tax ruling for <u>State level taxes</u> on the lines of Income Tax Act
190.	Have the forms relating to information captured at <u>check posts been made available online</u> ? OR Has the State <u>phased out static check posts</u> and substituted with random checking through mobile squads?	CTD		a) URL of webpage where forms are available b) Notification on allowing random checking through mobile squads

7.4.13 Part – 6 b: Tax procedures – NOCs/ licences/ registrations

i. Registration for Value Added Tax (VAT)

S. No.	Questions	Relevant Department (indicative) ³¹	Response (Yes/No)	Supporting material
191.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents that need to be provided, available on the web site?</u>	CTD		a) URL of the website where procedure along with a comprehensive list of all documents is published
192.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	CTD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
193.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	CTD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
194.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	CTD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

³¹ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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ii. Registration for Central Sales Tax (CST)

S. No.	Questions	Relevant Department (indicative) ³²	Response (Yes/No)	Supporting material
195.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided, available on the web site?	CTD		a) URL of the website where procedure along with a comprehensive list of all documents is published
196.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	CTD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
197.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	CTD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
198.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	CTD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

³² While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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iii. Registration for Professional Tax

S. No.	Questions	Relevant Department (indicative) ³³	Response (Yes/No)	Supporting material
199.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided, available on the web site?	CTD		a) URL of the website where procedure along with a comprehensive list of all documents is published
200.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	CTD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
201.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a "No".	CTD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
202.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	CTD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

³³ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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iv. Registration for Entry Tax

S. No.	Questions	Relevant Department (indicative) ³⁴	Response (Yes/No)	Supporting material
203.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided, available on the web site?	CTD		a) URL of the website where procedure along with a comprehensive list of all documents is published
204.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	CTD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
205.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a "No".	CTD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
206.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	CTD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

³⁴ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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v. Registration for Entertainment Tax

S. No.	Questions	Relevant Department (indicative) <small>35</small>	Response (Yes/No)	Supporting material
207.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided, available on the web site?	CTD		a) URL of the website where procedure along with a comprehensive list of all documents is published
208.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	CTD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
209.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	CTD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
210.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	CTD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

³⁵ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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vi. Registration for Luxury Tax

S. No.	Questions	Relevant Department (indicative) <small>36</small>	Response (Yes/No)	Supporting material
211.	<u>Information availability</u> Is the <u>procedure, along with a comprehensive list of all documents</u> that need to be provided, available on the web site?	CTD		a) URL of the website where procedure along with a comprehensive list of all documents is published
212.	<u>Defined timelines</u> Are there <u>clear timelines</u> defined for approval of application?	CTD		a) URL of the webpage where timelines are defined/notification indicating clear timelines.
213.	<u>Technology enablement</u> Is there is a provision for <u>online application and payment</u> , without the need for a physical touch point? Note: In case the payment is not required as part of the application process, the State may respond to the aspect relating to provision for online application without the need for a physical touch point. However, if payment is required as part of the application process but is not online (although the application is online), the response would have to be indicated as a “No”.	CTD		a) URL of the webpage allowing online application and payment b) Copy of the process confirming no physical touch point
214.	<u>Certificate/License issuance</u> Is the approval <u>certificate issued</u> in an online format which is downloadable and verifiable*? *Note: The authenticity of the document may be verifiable using means such as verification based on certificate number etc.	CTD		a) Copy of a sample certificate b) Copy of the procedures indicating ability to download and verify the certificate

³⁶ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

7.4.14 Part – 7 a: Carrying out inspections – General

S. No.	Questions	Relevant Department (Indicative) <small>37</small>	Response (Yes/No)	Supporting Material
215.	Does the State conduct <u>surprise inspections</u> only based on complaints received with specific permission from the Head of Department?	Relevant Department		a) Notification/office order/Rule regarding conducting surprise inspections
216.	Does the State allow for <u>synchronized/joint- inspection</u> under all of the following acts? I. <i>Inspection under The Equal Remuneration Act, 1976</i> II. <i>Inspection under The Factories Act, 1948</i> III. <i>Inspection under The Maternity Benefit Act, 1961</i> IV. <i>Inspection under The Minimum Wages Act, 1948</i> V. <i>Inspection under The Shops and Establishments Act (as applicable)</i> VI. <i>Inspection under The Labour Welfare Fund Act (as applicable)</i> VII. <i>Inspection under The Payment of Bonus Act, 1965</i> VIII. <i>Inspection under The Payment of Wages Act, 1936</i> IX. <i>Inspection under The Payment of Gratuity Act, 1972</i> X. <i>Inspection under The Contract Labour (Regulation and Abolition) Act, 1970</i>	LD		a) Notification/office order/Rule/Acts/Circular regarding conducting joint/synchronized inspections for the Acts mentioned

³⁷ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

7.4.15 Part – 7 b: Carrying out Inspection – Procedures

i. Inspection of the business premises for VAT (Value Added Tax) registration

S. No.	Questions	Relevant Department (indicative) ³⁸	Response (Yes/No)	Supporting material
217.	<u>Information availability</u> Is there a <u>well-defined inspection procedure</u> published on department's web site?	CTD		a) URL of the website where inspection procedure is published
218.	<u>Clear timelines</u> Is there a provision which mandates submission of inspection reports within <u>72 hours</u> ?	CTD		a) Copy of the notification/ circular indicating submission of inspection reports within 72 hours
219.	<u>Technology enablement</u> Is there an <u>online system</u> for allocation of inspectors to conduct the inspections?	CTD		a) URL of the online system for allocation of inspectors
220.	<u>Technology enablement</u> Is there a provision for conducting inspections based on <u>computerized risk assessment</u> ?	CTD		a) Copy of the notification/ circular indicating provision for conducting inspections based on computerized risk assessment

³⁸ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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ii. Inspection by Building Proposal Office/ relevant agency as part of obtaining construction permit

S. No.	Questions	Relevant Department (indicative) ³⁹	Response (Yes/No)	Supporting material
221.	<u>Information availability</u> Is there a <u>well-defined inspection procedure</u> published on department's web site?	UDHD		a) URL of the website where inspection procedure is published
222.	<u>Clear timelines</u> Is there a provision which mandates submission of inspection reports within <u>72 hours</u> ?	UDHD		a) Copy of the notification/ circular indicating submission of inspection reports within 72 hours
223.	<u>Technology enablement</u> Is there an <u>online system</u> for allocation of inspectors to conduct the inspections?	UDHD		a) URL of the online system for allocation of inspectors
224.	<u>Technology enablement</u> Is there a provision for conducting inspections based on <u>computerized risk assessment</u> ?	UDHD		a) Copy of the notification/ circular indicating provision for conducting inspections based on computerized risk assessment

³⁹ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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iii. Inspection from Tree Authority/ Appropriate Authority for felling trees (prior to commencement of construction activities)

S. No.	Questions	Relevant Department (indicative) ⁴⁰	Response (Yes/No)	Supporting material
225.	<u>Information availability</u> Is there a <u>well-defined inspection procedure</u> published on department's web site?	Appropriate Authority		a) URL of the website where inspection procedure is published
226.	<u>Clear timelines</u> Is there a provision which mandates submission of inspection reports within <u>72 hours</u> ?	Appropriate Authority		a) Copy of the notification/ circular indicating submission of inspection reports within 72 hours
227.	<u>Technology enablement</u> Is there an <u>online system</u> for allocation of inspectors to conduct the inspections?	Appropriate Authority		a) URL of the online system for allocation of inspectors
228.	<u>Technology enablement</u> Is there a provision for conducting inspections based on <u>computerized risk assessment</u> ?	Appropriate Authority		a) Copy of the notification/ circular indicating provision for conducting inspections based on computerized risk assessment

⁴⁰ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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iv. Inspection under The Employees' State Insurance Act, 1948

S. No.	Questions	Relevant Department (indicative) ⁴¹	Response (Yes/No)	Supporting material
229.	<u>Information availability</u> Is there a <u>well-defined inspection procedure</u> published on department's web site?	LD		a) URL of the website where inspection procedure is published
230.	<u>Clear timelines</u> Is there a provision which mandates submission of inspection reports within <u>72 hours</u> ?	LD		a) Copy of the notification/ circular indicating submission of inspection reports within 72 hours
231.	<u>Technology enablement</u> Is there an <u>online system</u> for allocation of inspectors to conduct the inspections?	LD		a) URL of the online system for allocation of inspectors
232.	<u>Technology enablement</u> Is there a provision for conducting inspections based on <u>computerized risk assessment</u> ?	LD		a) Copy of the notification/ circular indicating provision for conducting inspections based on computerized risk assessment

⁴¹ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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v. Inspection under The Employees' Provident Fund & Miscellaneous Provisions Act, 1952

S. No.	Questions	Relevant Department (indicative) ⁴²	Response (Yes/No)	Supporting material
233.	<u>Information availability</u> Is there a <u>well-defined inspection procedure</u> published on department's website?	LD		a) URL of the website where inspection procedure is published
234.	<u>Clear timelines</u> Is there a provision which mandates submission of inspection reports within <u>72 hours</u> ?	LD		a) Copy of the notification/ circular indicating submission of inspection reports within 72 hours
235.	<u>Technology enablement</u> Is there an <u>online system</u> for allocation of inspectors to conduct the inspections?	LD		a) URL of the online system for allocation of inspectors
236.	<u>Technology enablement</u> Is there a provision for conducting inspections based on <u>computerized risk assessment</u> ?	LD		a) Copy of the notification/ circular indicating provision for conducting inspections based on computerized risk assessment

vi. Inspection under The Equal Remuneration Act, 1976

⁴² While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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S. No.	Questions	Relevant Department (indicative) ⁴³	Response (Yes/No)	Supporting material
237.	<u>Information availability</u> Is there a <u>well-defined inspection procedure</u> published on department's web site?	LD		a) URL of the website where inspection procedure is published
238.	<u>Clear timelines</u> Is there a provision which mandates submission of inspection reports within <u>72 hours</u> ?	LD		a) Copy of the notification/ circular indicating submission of inspection reports within 72 hours
239.	<u>Technology enablement</u> Is there an <u>online system</u> for allocation of inspectors to conduct the inspections?	LD		a) URL of the online system for allocation of inspectors
240.	<u>Technology enablement</u> Is there a provision for conducting inspections based on <u>computerized risk assessment</u> ?	LD		a) Copy of the notification/ circular indicating provision for conducting inspections based on computerized risk assessment

⁴³ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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vii. Inspection under The Factories Act, 1948

S. No.	Questions	Relevant Department (indicative) ⁴⁴	Response (Yes/No)	Supporting material
241.	<u>Information availability</u> Is there a <u>well-defined inspection procedure</u> published on department's web site?	LD		a) URL of the website where inspection procedure is published
242.	<u>Clear timelines</u> Is there a provision which mandates submission of inspection reports within <u>72 hours</u> ?	LD		a) Copy of the notification/ circular indicating submission of inspection reports within 72 hours
243.	<u>Technology enablement</u> Is there an <u>online system</u> for allocation of inspectors to conduct the inspections?	LD		a) URL of the online system for allocation of inspectors
244.	<u>Technology enablement</u> Is there a provision for conducting inspections based on <u>computerized risk assessment</u> ?	LD		a) Copy of the notification/ circular indicating provision for conducting inspections based on computerized risk assessment

⁴⁴ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

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viii. Inspection under The Minimum Wages Act, 1948

S. No.	Questions	Relevant Department (indicative) ⁴⁵	Response (Yes/No)	Supporting material
245.	<u>Information availability</u> Is there a <u>well-defined inspection procedure</u> published on department's web site?	LD		a) URL of the website where inspection procedure is published
246.	<u>Clear timelines</u> Is there a provision which mandates submission of inspection reports within <u>72 hours</u> ?	LD		a) Copy of the notification/ circular indicating submission of inspection reports within 72 hours
247.	<u>Technology enablement</u> Is there an <u>online system</u> for allocation of inspectors to conduct the inspections?	LD		a) URL of the online system for allocation of inspectors
248.	<u>Technology enablement</u> Is there a provision for conducting inspections based on <u>computerized risk assessment</u> ?	LD		a) Copy of the notification/ circular indicating provision for conducting inspections based on computerized risk assessment

⁴⁵ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

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ix. Inspection under The Shops and Establishments Act (as applicable)

S. No.	Questions	Relevant Department (indicative) ⁴⁶	Response (Yes/No)	Supporting material
249.	<u>Information availability</u> Is there a <u>well-defined inspection procedure</u> published on department's web site?	LD		a) URL of the website where inspection procedure is published
250.	<u>Clear timelines</u> Is there a provision which mandates submission of inspection reports within <u>72 hours</u> ?	LD		a) Copy of the notification/ circular indicating submission of inspection reports within 72 hours
251.	<u>Technology enablement</u> Is there an <u>online system</u> for allocation of inspectors to conduct the inspections?	LD		a) URL of the online system for allocation of inspectors
252.	<u>Technology enablement</u> Is there a provision for conducting inspections based on <u>computerized risk assessment</u> ?	LD		a) Copy of the notification/ circular indicating provision for conducting inspections based on computerized risk assessment

⁴⁶ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

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x. Inspection under The Payment of Bonus Act, 1965

S. No.	Questions	Relevant Department (indicative) ⁴⁷	Response (Yes/No)	Supporting material
253.	<u>Information availability</u> Is there a <u>well-defined inspection procedure</u> published on department's web site?	LD		a) URL of the website where inspection procedure is published
254.	<u>Clear timelines</u> Is there a provision which mandates submission of inspection reports within <u>72 hours</u> ?	LD		a) Copy of the notification/ circular indicating submission of inspection reports within 72 hours
255.	<u>Technology enablement</u> Is there an <u>online system</u> for allocation of inspectors to conduct the inspections?	LD		a) URL of the online system for allocation of inspectors
256.	<u>Technology enablement</u> Is there a provision for conducting inspections based on <u>computerized risk assessment</u> ?	LD		a) Copy of the notification/ circular indicating provision for conducting inspections based on computerized risk assessment

⁴⁷ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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xi. Inspection under The Payment of Wages Act, 1936

S. No.	Questions	Relevant Department (indicative) <small>48</small>	Response (Yes/No)	Supporting material
257.	<u>Information availability</u> Is there a <u>well-defined inspection procedure</u> published on department's web site?	LD		a) URL of the website where inspection procedure is published
258.	<u>Clear timelines</u> Is there a provision which mandates submission of inspection reports within <u>72 hours</u> ?	LD		a) Copy of the notification/ circular indicating submission of inspection reports within 72 hours
259.	<u>Technology enablement</u> Is there an <u>online system</u> for allocation of inspectors to conduct the inspections?	LD		a) URL of the online system for allocation of inspectors
260.	<u>Technology enablement</u> Is there a provision for conducting inspections based on <u>computerized risk assessment</u> ?	LD		a) Copy of the notification/ circular indicating provision for conducting inspections based on computerized risk assessment

⁴⁸ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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xii. Inspection under The Payment of Gratuity Act, 1972

S. No.	Questions	Relevant Department (indicative) ⁴⁹	Response (Yes/No)	Supporting material
261.	<u>Information availability</u> Is there a <u>well-defined inspection procedure</u> published on department's web site?	LD		a) URL of the website where inspection procedure is published
262.	<u>Clear timelines</u> Is there a provision which mandates submission of inspection reports within <u>72 hours</u> ?	LD		a) Copy of the notification/ circular indicating submission of inspection reports within 72 hours
263.	<u>Technology enablement</u> Is there an <u>online system</u> for allocation of inspectors to conduct the inspections?	LD		a) URL of the online system for allocation of inspectors
264.	<u>Technology enablement</u> Is there a provision for conducting inspections based on <u>computerized risk assessment</u> ?	LD		a) Copy of the notification/ circular indicating provision for conducting inspections based on computerized risk assessment

⁴⁹ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

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xiii. Inspection under The Contract Labour (Regulation and Abolition) Act, 1970

S. No.	Questions	Relevant Department (indicative) ⁵⁰	Response (Yes/No)	Supporting material
265.	<u>Information availability</u> Is there a <u>well-defined inspection procedure</u> published on department's web site?	LD		a) URL of the website where inspection procedure is published
266.	<u>Clear timelines</u> Is there a provision which mandates submission of inspection reports within <u>72 hours</u> ?	LD		a) Copy of the notification/ circular indicating submission of inspection reports within 72 hours
267.	<u>Technology enablement</u> Is there an <u>online system</u> for allocation of inspectors to conduct the inspections?	LD		a) URL of the online system for allocation of inspectors
268.	<u>Technology enablement</u> Is there a provision for conducting inspections based on <u>computerized risk assessment</u> ?	LD		a) Copy of the notification/ circular indicating provision for conducting inspections based on computerized risk assessment

⁵⁰ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required

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xiv. Inspection under The Water (Prevention and Control of Pollution) Act, 1974

S. No.	Questions	Relevant Department (indicative) ⁵¹	Response (Yes/No)	Supporting material
269.	<u>Information availability</u> Is there a <u>well-defined inspection procedure</u> published on department's web site?	SPCB		a) URL of the website where inspection procedure is published
270.	<u>Clear timelines</u> Is there a provision which mandates submission of inspection reports within <u>72 hours</u> ?	SPCB		a) Copy of the notification/ circular indicating submission of inspection reports within 72 hours
271.	<u>Technology enablement</u> Is there an <u>online system</u> for allocation of inspectors to conduct the inspections?	SPCB		a) URL of the online system for allocation of inspectors
272.	<u>Technology enablement</u> Is there a provision for conducting inspections based on <u>computerized risk assessment</u> ?	SPCB		a) Copy of the notification/ circular indicating provision for conducting inspections based on computerized risk assessment

⁵¹ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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xv. Inspection under The Air (Prevention and Control of Pollution) Act, 1981

S. No.	Questions	Relevant Department (indicative) ⁵²	Response (Yes/No)	Supporting material
273.	<u>Information availability</u> Is there a <u>well-defined inspection procedure</u> published on department's web site?	SPCB		a) URL of the website where inspection procedure is published
274.	<u>Clear timelines</u> Is there a provision which mandates submission of inspection reports within <u>72 hours</u> ?	SPCB		a) Copy of the notification/ circular indicating submission of inspection reports within 72 hours
275.	<u>Technology enablement</u> Is there an <u>online system</u> for allocation of inspectors to conduct the inspections?	SPCB		a) URL of the online system for allocation of inspectors
276.	<u>Technology enablement</u> Is there a provision for conducting inspections based on <u>computerized risk assessment</u> ?	SPCB		a) Copy of the notification/ circular indicating provision for conducting inspections based on computerized risk assessment

⁵² While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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7.4.16 Part – 8 a: Enforcing contracts

S. No.	Question	Relevant Department (Indicative) ⁵³	Response (Yes/No)	Supporting Material
277.	Do the District courts have a <u>provision for e-filing</u> for commercial disputes?	LWD		a) URL of the webpage for e-filing of commercial disputes
278.	Do the District courts have a <u>provision for e-summons</u> for commercial disputes?	LWD		a) URL of the webpage for e-summons for commercial disputes else a snapshot of a sample e-summons for commercial disputes
279.	Do the District courts have a <u>provision for making online payments</u> ?	LWD		a) URL of the webpage for making online payments
280.	Do the District courts have a <u>provision for publishing e-cause list</u> for commercial disputes?	LWD		a) URL of the webpage where the e-cause list for commercial disputes is published
281.	Do the District courts have a <u>provision for issuing digitally signed court orders</u> ?	LWD		a) Snapshot of a digitally signed court order
282.	Does the State have <u>specialized courts or commercial division in existing courts</u> to resolve commercial disputes?	LWD		a) URL of webpage where the list of specialized courts/ commercial division is provided
283.	Does the State have <u>model contract templates/ guidelines</u> published on department's website that may be used for commercial contracts?	LWD		a) URL of the webpage where the model contract templates/guidelines for commercial contracts have been published
284.	Have at least <u>80% of the vacancies</u> in District courts been filled up?	LWD		a) Details regarding number of vacancies filled and total number of existing vacancies
285.	Has the <u>process for recruitment of judges</u> in District court been initiated?	LWD		

⁵³ While indicative departments have been highlighted for various sections of the questionnaire, it is suggested that the State government review the same first and then send it to the appropriate departments, as may be required.

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