Ease of Doing Business Uttarakhand

Challenges of Himalayan States

- ► Difficult Geographical Terrain
- ► Land Locked
- ► International Borders
- ► Connectivity
- ► Small Size, Smaller Markets
- ► High Factors Costs
- ► Environmental Challenges
- ► Large pool of educated youth

Himalayan States - Perspective

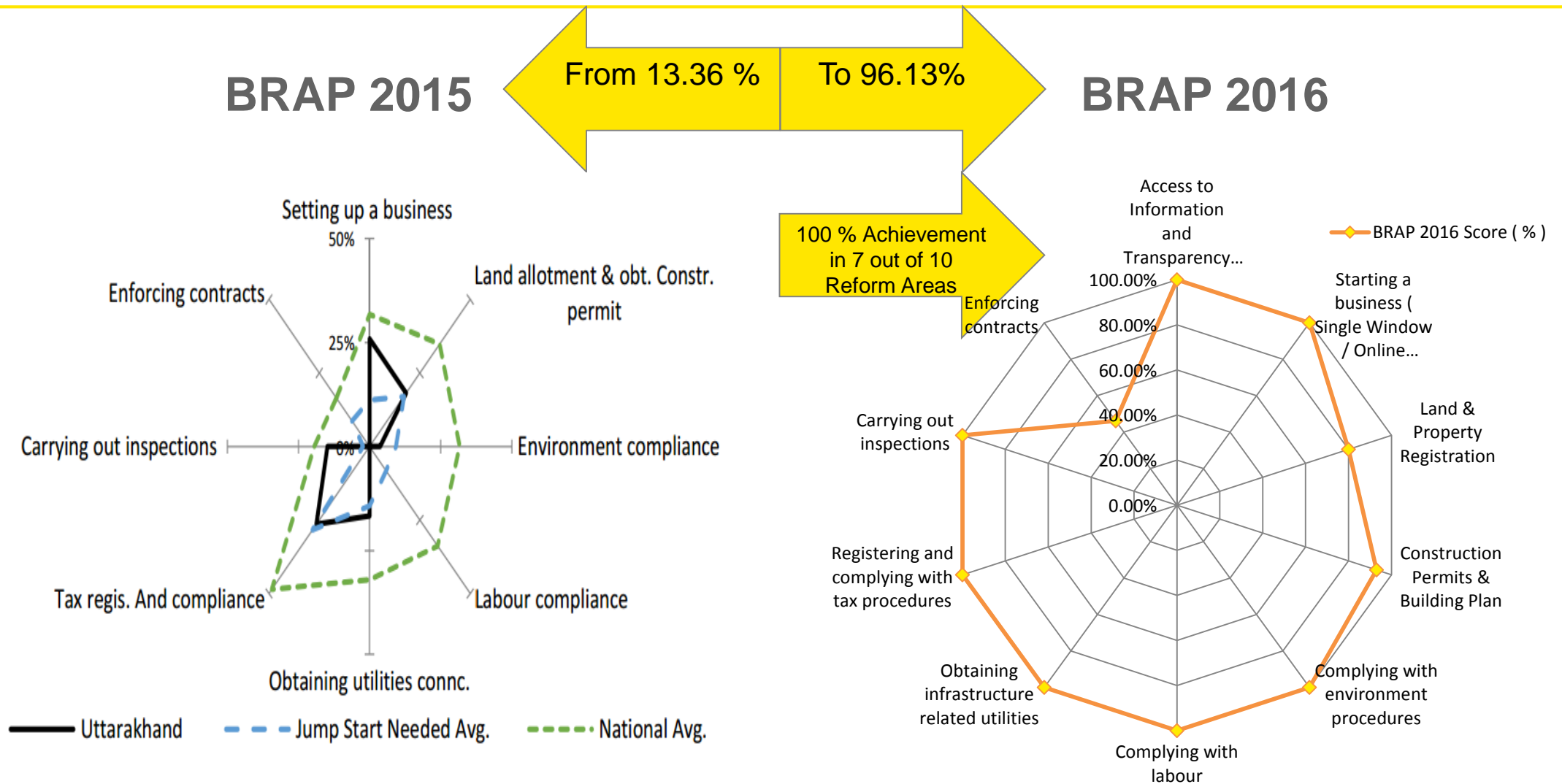| Himalayan Sates	BRAP 2015 Rank	BRAP 2015 Score (%)	BRAP 2016 Rank	BRAP 2016 Score (%)	Literacy Rate (%)	Population (Census 2011)	Population Density
Arunachal Pradesh	32	1.23%	31	0.30%	65.4	13,82,611	17/km^2
Assam	22	14.84%	24	14.29%	72.2	3,11,69,272	397/km^2
Manipur	-	-	28	1.19%	76.9	27,21,756	122/km^2
Meghalaya	30	4.38%	31	0.30%	74.4	29,64,007	132/km^2
Mizoram	28	6.37%	29	0.89%	91.3	10,91,014	52/km^2
Nagaland	31	3.41%	26	1.49%	79.6	19,80,602	119/km^2
Sikkim	27	7.23%	30	0.60%	81.4	6,07,688	86/km^2
Tripura	26	9.29%	22	16.67%	87.2	36,71,032	350/km^2
Uttarakhand	23	13.36%	9	96.13%	78.8	1,01,16,752	189/km^2
Himachal Pradesh	17	23.95%	17	65.48%	82.8	68,64,602	123/km^2
Jammu & Kashmir	29	5.93%	31	0.30%	67.2	1,25,48,926	124/km^2
All India		**32%**	**-**	**48.93%**	**73**	**1,21,01,93,422**	**382/km^2**

Uttarakhand`s Achievements – BRAP 2016

► Recognised as a ***Leader*** state by DIPP in its assessment on Ease of Doing Business

► 96.13 % Compliance on parameters used for assessing under the EoDB framework

► 100 % Achievement under 7 out of 10 Reform Areas identified by DIPP

► Number 1 amongst Hill States in India

► Most Improved state in EoDB Rankings

Uttarakhand`s Achievements – BRAP 2016

BRAP 2016 Rank	State	BRAP 2016 Score (%)	BRAP 2015 Rank	BRAP 2015 Score (%)		Category (BRAP 2016)	States
1	Andhra Pradesh	98.78%	2	70.12%		Leaders (90-100%)	Andhra Pradesh, Telangana, Gujarat, Chhattisgarh, Madhya Pradesh, Haryana, Jharkhand, Rajasthan, *Uttarakhand*, Maharashtra, Odisha, Punjab (12)
1	Telangana	98.78%	13	42.45%			
3	Gujarat	98.21%	1	71.14%		Aspiring Leaders (70-90%)	Karnataka, Uttar Pradesh, West Bengal, Bihar (4)
4	Chhattisgarh	97.32%	4	62.45%			
5	Madhya Pradesh	97.01%	5	62.00%		Acceleration Required (40-70%)	Himachal Pradesh, Tamil Nadu, Delhi (3)
6	Haryana	96.95%	16	40.66%			
7	Jharkhand	96.57%	3	63.09%		Jump Start Needed (0-40%)	Kerala, Goa, Tripura, Daman & Diu, Assam, Dadra & Nagar Haveli, Puducherry, Nagaland, Manipur, Mizoram, Sikkim, Arunachal Pradesh, Jammu & Kashmir, Chandigarh, Meghalaya, Andaman & Nicobar Islands, Lakshadweep.(17)
8	Rajasthan	96.43%	6	61.04%			
9	Uttarakhand	96.13%	23	13.36%			
10	Maharashtra	92.86%	8	49.43%			

Uttarakhand – BRAP 2016 VS BRAP 2015
Implementation Across Reform Areas

BRAP 2015

From 13.36 % To 96.13%

BRAP 2016

100 % Achievement in 7 out of 10 Reform Areas

Radar chart (BRAP 2015):
Setting up a business, Land allotment & obt. Constr. permit, Environment compliance, Labour compliance, Obtaining utilities connc., Tax regis. And compliance, Carrying out inspections, Enforcing contracts — Scale: 0%, 25%, 50% — Legend: Uttarakhand, Jump Start Needed Avg., National Avg.

Radar chart (BRAP 2016):
Access to Information and Transparency..., Starting a business (Single Window / Online..., Land & Property Registration, Construction Permits & Building Plan, Complying with environment procedures, Complying with labour, Obtaining infrastructure related utilities, Registering and complying with tax procedures, Carrying out inspections, Enforcing contracts — Scale: 0.00%, 20.00%, 40.00%, 60.00%, 80.00%, 100.00% — Legend: BRAP 2016 Score (%)

Uttarakhand`s Achievements – Jump In Rankings

Sr. No	STATE	BRAP 2016 RANK.	BRAP 2016 (%)	BRAP 2015 RANK	BRAP 2015 (%)	Jump Ranking	Difference Score (%)
1	UTTARAKHAND	9	96.13 %	23	13.36 %	14	82.77%
2	TELANGANA	2	98.78 %	13	42.45 %	11	56.33%
3	HARYANA	6	96.95 %	14	40.66 %	8	56.29%
4	BIHAR	16	75.82 %	21	16.41 %	5	59.41%
5	PUNJAB	12	91.07 %	16	36.73 %	4	54.34%
6	TRIPURA	22	16.67 %	26	9.29 %	4	7.38%
7	NAGALAND	27	1.49 %	31	3.41%	4	-1.92%
8	ANDHRA PRADESH	1	98.78 %	2	70.12%	1	28.66%
9	ARUNACHAL PRADESH	31	0.3 %	32	1.23 %	1	-0.93%
10	CHHATTISGARH	4	97.32 %	4	62.45 %	0	34.87%

Uttarakhand`s Achievements – Reform Areas

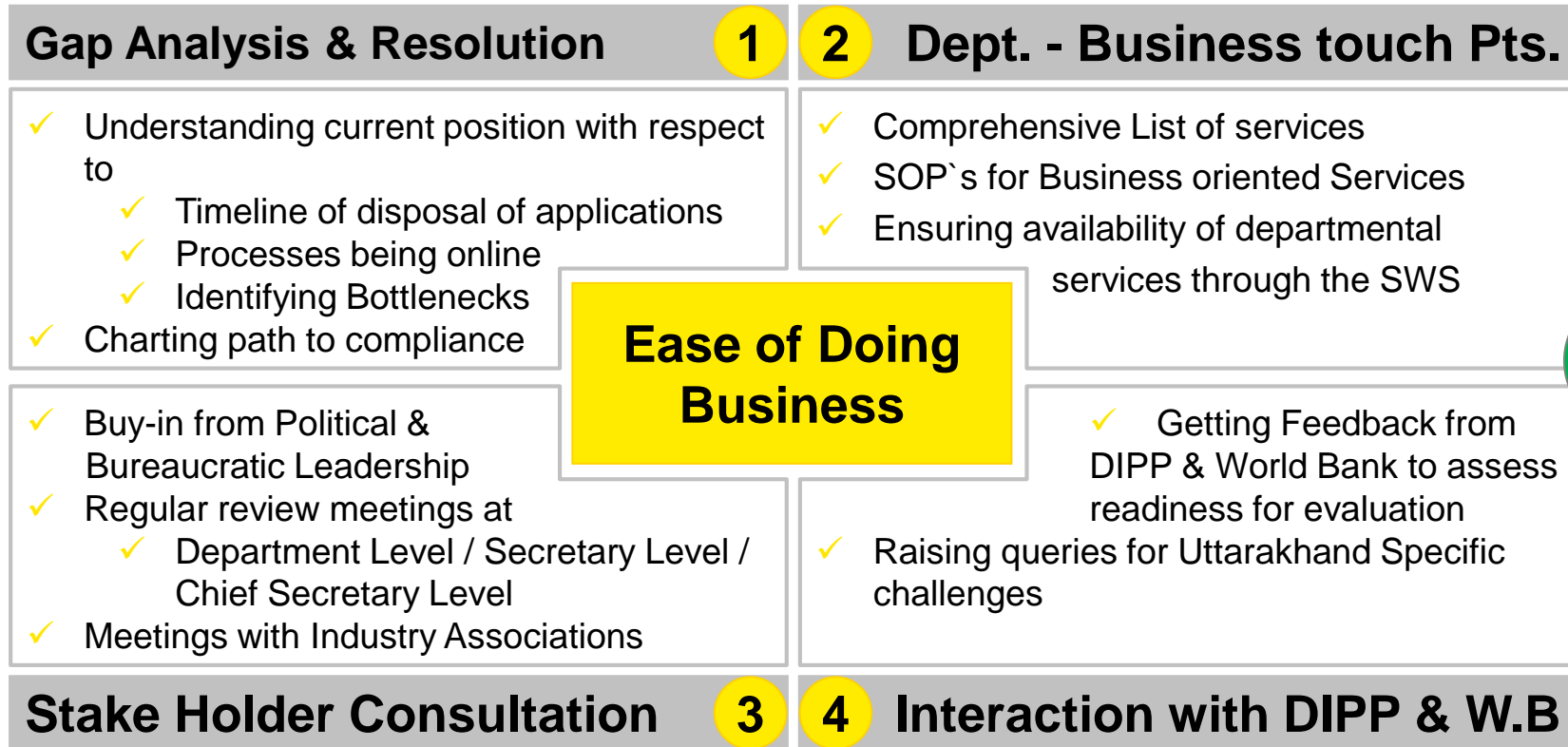| Reform Area	Implementation Score (BRAP 2016)
Access to Information and Transparency Enablers	100.00%
Single Window, Online Single Window System	100.00%
Availability of land , Land Allotment , Property Registration – Enablers	80.00%
Construction Permit Enablers	93.10%
Environmental Registration Enablers	100.00%
Labour Regulation Enablers	100.00%
Obtaining Electricity/ Water Connection	100.00%
Tax Enablers	100.00%
Inspection reform enablers	100.00%
Commercial Dispute Resolution Enablers	46.15%

Uttarakhand's Journey:
From 13.36% compliance to 96.13%!

Ease of Doing Business – Broad Frame work

Availability of Information **+** **Online Applications** **+** **Standard Operating Procedures** **=** **Ease of Doing Business**

Ease of Doing Business → **More Investments and Jobs** → **Better Facilities/ quick resolution of complaints** → **Rise in labour wages**
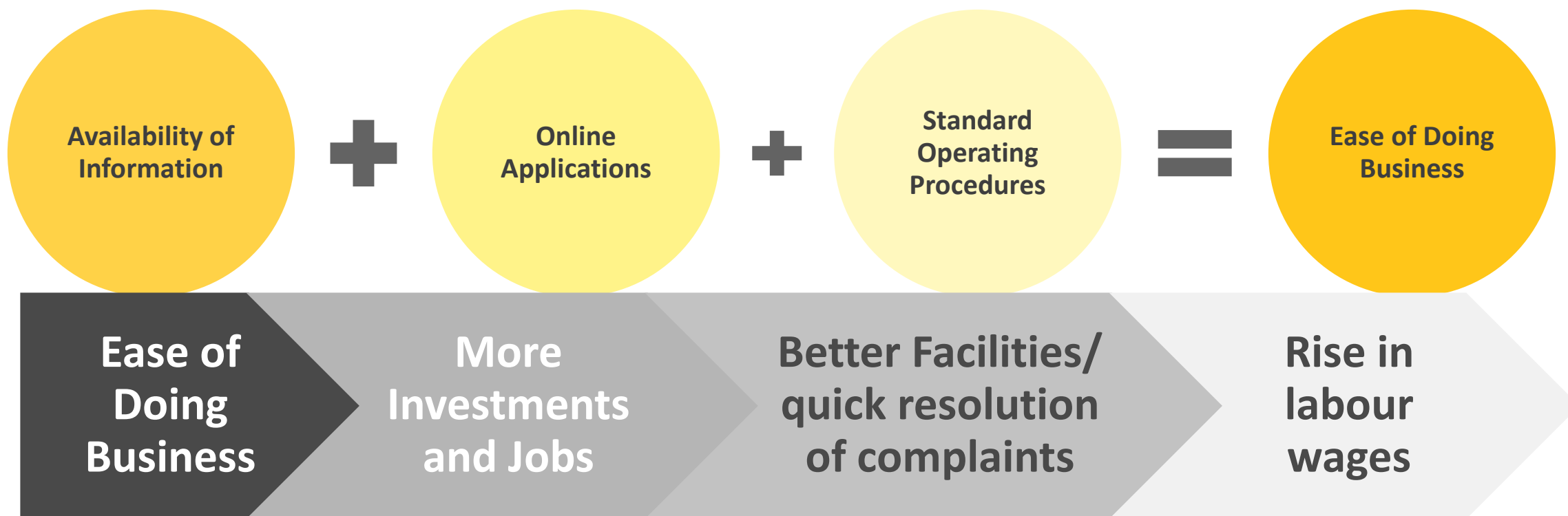
Uttarakhand BRAP 2016 - Working Framework

Gap Analysis & Resolution | **1** | **2** | **Dept. - Business touch Pts.**

- ✓ Understanding current position with respect to
  - ✓ Timeline of disposal of applications
  - ✓ Processes being online
  - ✓ Identifying Bottlenecks
- ✓ Charting path to compliance

Ease of Doing Business

- ✓ Comprehensive List of services
- ✓ SOP`s for Business oriented Services
- ✓ Ensuring availability of departmental services through the SWS

- ✓ Buy-in from Political & Bureaucratic Leadership
- ✓ Regular review meetings at
  - ✓ Department Level / Secretary Level / Chief Secretary Level
- ✓ Meetings with Industry Associations

- ✓ Getting Feedback from DIPP & World Bank to assess readiness for evaluation
- ✓ Raising queries for Uttarakhand Specific challenges

Stake Holder Consultation | **3** | **4** | **Interaction with DIPP & W.B**

Compliance BRAP 2016 Agenda

Compliance percentages:
- BRAP 2015: 13.36%
- 16th Feb 2016: 40.00%
- 28th Apr 2016: 57.80%
- 8th Jun 2016: 75.20%
- Final BRAP 2016: 96.13%
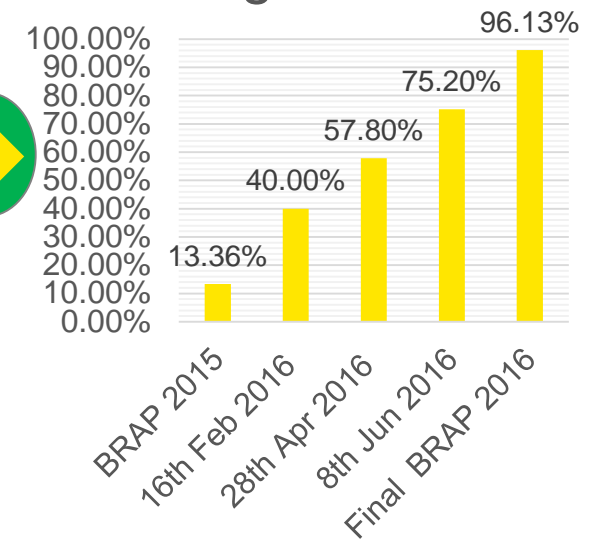
Classification & Follow up

- ► IA – Information Availability
- ► RR – Regulatory Reforms
- ► TL – Timeline
- ► SD – Software Development

Tracking Compliance

- ► A+- Usage with Compliance
- ► A – Achieved
- ► B – One Step Away
- ► C – In Process
- ► D – Not Applicable
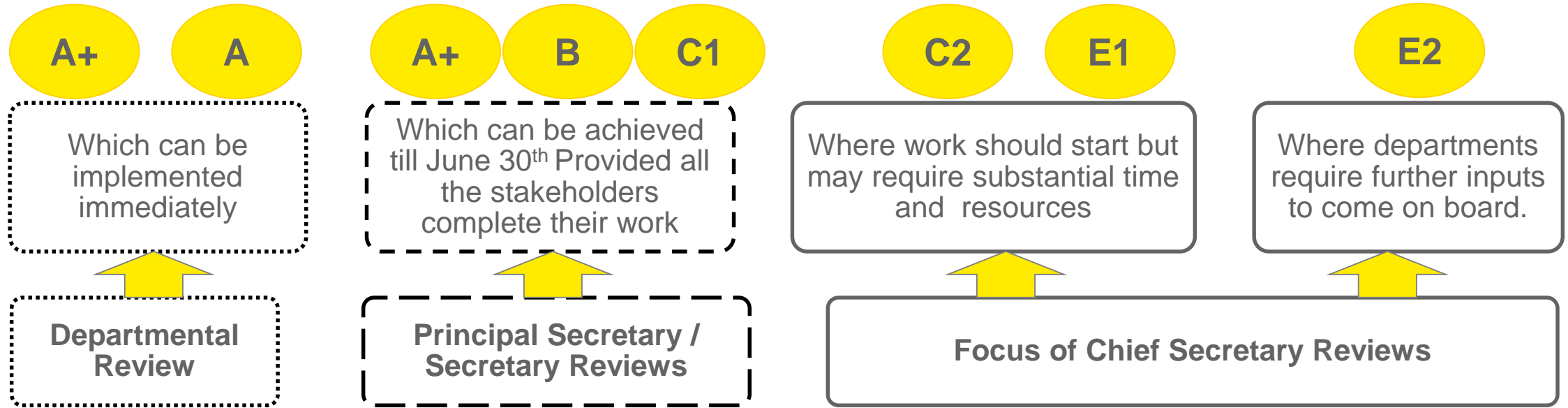- ► E – Not in Sight – No Buy-in from Stakeholders / Substantial Time & Resources

Uttarakhand BRAP 2016 – Achieving Compliance

Assessment

Percentage Score				
BRAP 2015 (Reference)	Status on Feb 17, 2015	Achievable in the near Future (Initial Assessment)	Max. Achievable (Initial Assessment)	BRAP 2016 (Final)
13.36 %		43%	84%	96.13%

Implementation

A+ **A**

Which can be implemented immediately

↑

Departmental Review

A+ **B** **C1**

Which can be achieved till June 30th Provided all the stakeholders complete their work

↑

Principal Secretary / Secretary Reviews

C2 **E1**

Where work should start but may require substantial time and resources

↑

E2

Where departments require further inputs to come on board.

↑

Focus of Chief Secretary Reviews

Implementations In Number – BRAP 2016

Area	Details	
Software Development	Single Window System	New
	Luxury Tax	New
	Entertainment Tax	New
	Entry Tax	New
	VAT	Modified
	CST	Modified
	LMIS	New
	UEPCB	Modified
	Public Consultation	New
	Registration - SR	Modified
	BPAMS (HD / UD / SIDA)	New
	RD -Change in Land Use	New
Public Service Delivery Act	50 + Services	
Information Availability - SOP`s	400 + Services	
Regulatory Reforms	50 + GO / Notification / Amendment	

Looking into the Future

1. EoDB Vision for the State
2. Holistic View of the Competitive Advantages / Disadvantages of the State
3. Reforms Percolating to all the implementing bodies of the Government
4. Positive Investor Sentiment
5. Preferred Investment Destination
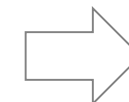
Future Wish List

Current Focus

2021

2020

2019

2018

2017

Third Year – Pride & Proactive participation , Shared Ownership for Success by all stake holders including the Industry, We should replicate it beyond the DIPP agenda

96.13%

2016

Second Year – Buy-in but mostly enforced Agenda

Journey So Far

13.36%

2015

First Year – Inertia & Resistance

Uttarakhand's Journey:
Enabling Factors

Time-bound approval mandated through an Act

The Uttarakhand Right to Services Act, 2011

- ▶ More than 100 investor services notified
- ▶ Provision for penalty to officers for delay
- ▶ Dedicated grievance handling mechanism

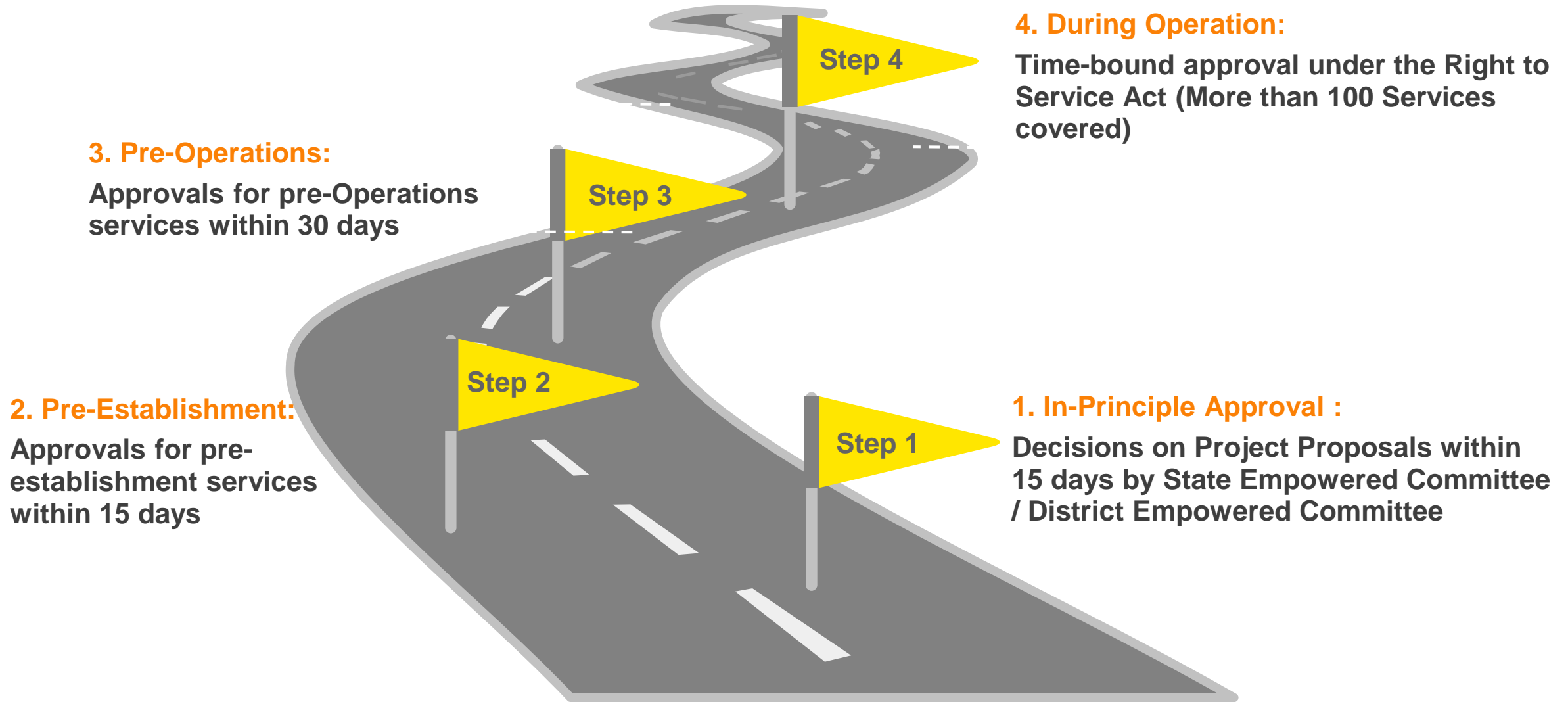| The Uttarakhand Single Window Facilitation and Clearance Act, 2012 |
|---|

- ▶ More than 50 investor services covered
- ▶ Over Riding Provision over other State Acts
- ▶ State Level Empowered Committee for Large Projects and District Level Empowered committee for MSME projects
- ▶ Deemed approval for eligible investor if there is delay

Protection of Investor Rights

- ▶ Single Window Portal has online Appeals module as well as grievance Module for escalation
- ▶ Samadhan portal provides Grievance Redressal with Chief Minister

Investor Facilitation Across the Business Life Cycle

…..Time-bound approvals with provision for penalty and grievance handling

Step 4

4. During Operation:

Time-bound approval under the Right to Service Act (More than 100 Services covered)

3. Pre-Operations:

Approvals for pre-Operations services within 30 days

Step 3

Step 2

2. Pre-Establishment:

Approvals for pre-establishment services within 15 days

Step 1

1. In-Principle Approval :

Decisions on Project Proposals within 15 days by State Empowered Committee / District Empowered Committee

Single Window Clearance System

www.investuttarakhand.com

Investors

Govt. Departments

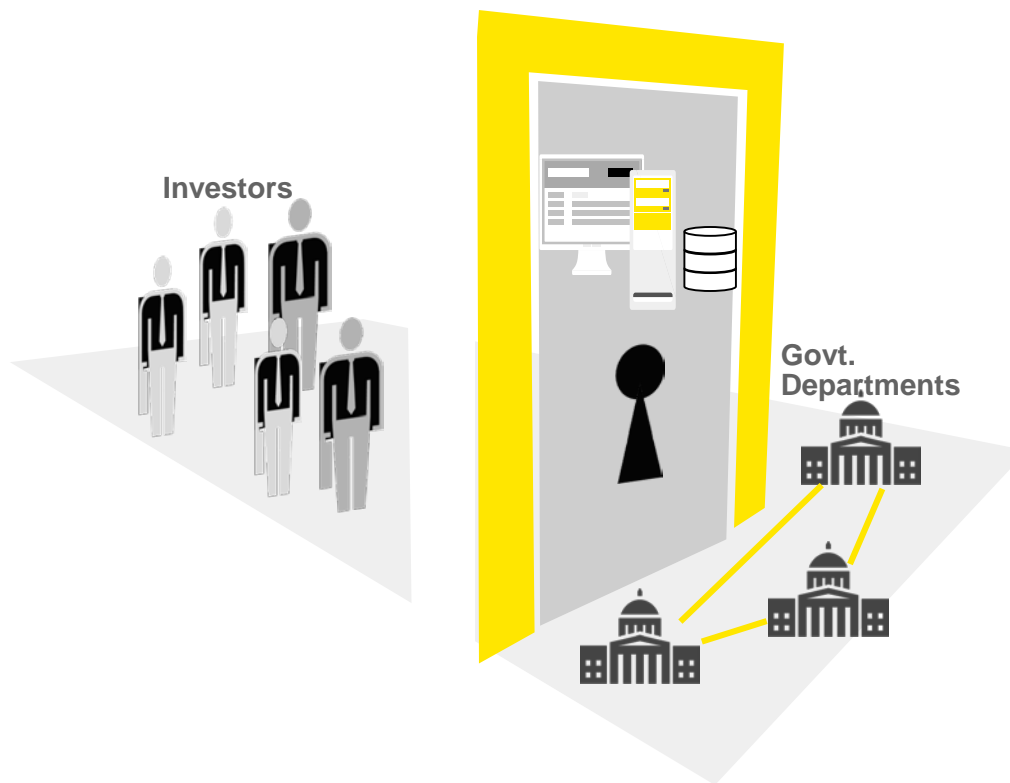Common Application Form (CAF) for all Investors

Online approval on the basis of Investor profile and CAF

Automated Alerts/acknowledgement via email/SMS

Tracking application status by Unique number

Work flow based routing to various departments

Escalations to Empowered Committee for pendency

Comprehensive checklist of all NOCs, licenses, registrations

Interactive system to identify approvals required for starting a business

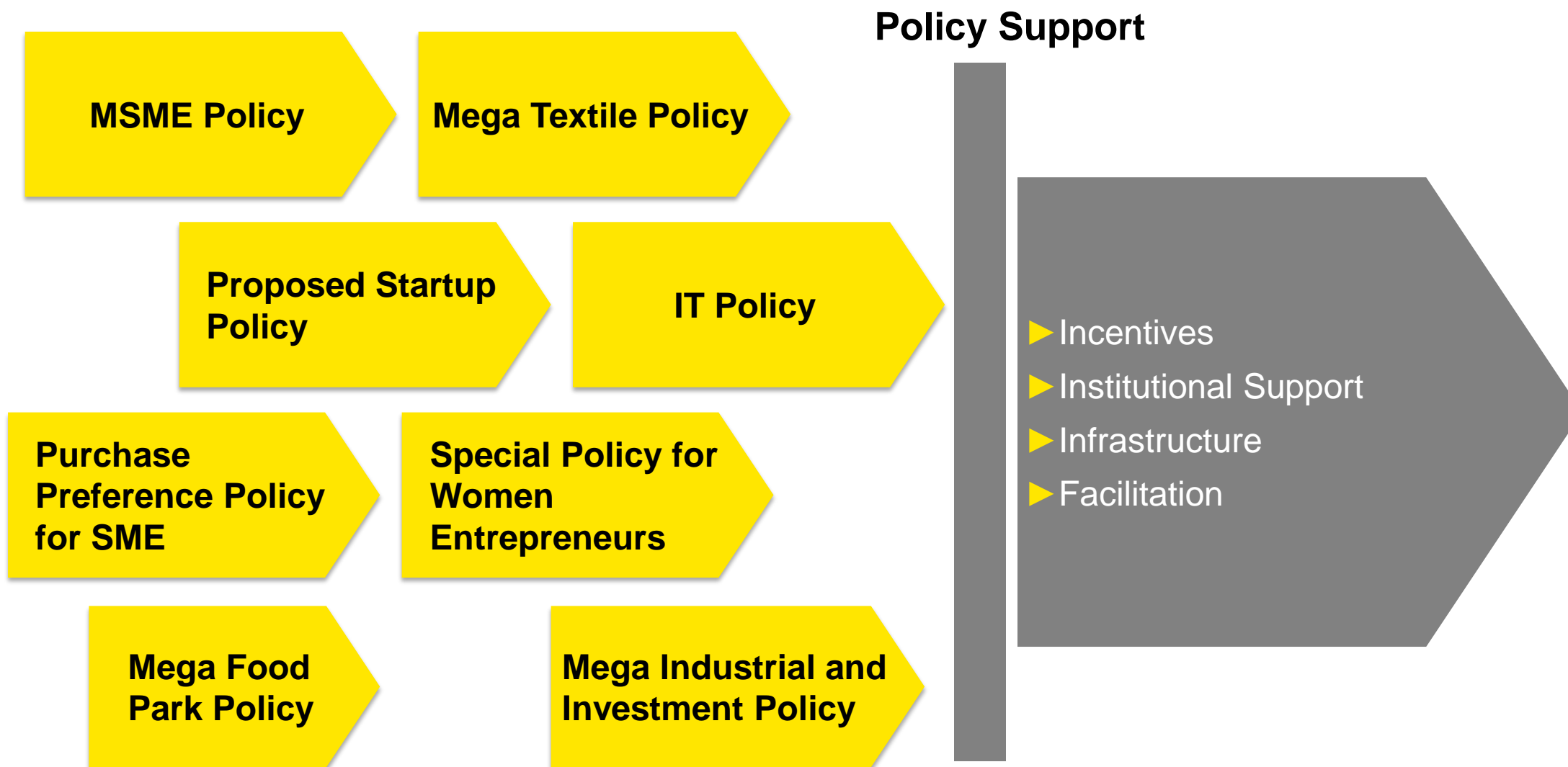Easy access to Procedure, Timelines information and Formats for approvals

Guidelines, forms, FAQs, info on new schemes, land parcels

Comprehensive MIS reports/Dashboard

Query management & grievance redressal

Key functionalities of the Single Window System

Strong Policy Support from State Government

MSME Policy

Mega Textile Policy

Proposed Startup Policy

IT Policy

Purchase Preference Policy for SME

Special Policy for Women Entrepreneurs

Mega Food Park Policy

Mega Industrial and Investment Policy

Policy Support

- ► Incentives
- ► Institutional Support
- ► Infrastructure
- ► Facilitation

Thank You