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Electricity connection is provided as a service through the online single window system in a manner that allows online application filing, payment, tracking of status, approvals and issuance of the certificate at the single window portal.

Single Window System (SWS) Architecture

In MP the services of various departments are provided through Single Window Portal. The architecture is built in a way that a user has to register himself only once at the Single Window Portal and he can avail the services of various state departments. There is a mechanism through which the departments are connected with Single Window Portal through the back end integration. The user does not have to register separately at various different portals. When the user applies for an approval / service of other departments through SWS portal, the user is auto – authenticated through the SWS portal and directly lands at the application form of the concerning dept., his basic credentials (like name, mobile no. email id, office address, etc.) are passed through the backend to the concerning department and are auto populated in the application form. The user can track the status of his application & is able to receive the final approval certificate at the SWS portal itself.

Single Window System is integrated with all the three Central, East & West Discoms in MP. For demonstration purpose the screenshots of West Discom are used

Step 1:

Login to the SWS Portal <http://www.invest.mp.gov.in/home.action>



Step 2:

A new Investor will have to first fill in the CAF A details. After that we can avail any of the approvals offered by the SWS portal by clicking on the approval name

The screenshot shows the 'Intention To Invest' page. At the top, it says 'MP TRADE & INVESTMENT FACILITATION CORP. LTD. SINGLE WINDOW SYSTEM'. Below that, a navigation menu on the left includes 'Dashboard', 'Intention To Invest', 'Worklist', 'Status Tracking', 'List Of Approvals', 'Online Fiscal Incentive', 'Water Bill', 'Grievances', 'General', and 'Land Bill & Receipt'. The main content area is titled 'Intention To Invest' and contains an 'Intention Summary' table. The table has columns for 'Proposal Id', 'Sector', 'Sub Sector', 'Intention Status', and 'CAF - A Details'. The 'CAF - A Details' column contains a button labeled 'Add CAF - A Details', which is circled in red. Below the summary table, there is a section for 'Investor' with columns for 'S. No.', 'Date', 'Department', 'Remarks', 'Attachment', 'Date', 'Remarks', 'Attachment', and 'Action'. Below this, there is a 'Communication' section with a text input field and a 'Submit' button. At the bottom, there is a footer with '© 2014 M.P. Trade and Investment Facilitation Corporation Limited.' and 'Designed & Developed by CMC Limited.'

The screenshot shows the 'Dashboard' page. At the top, it says 'MP TRADE & INVESTMENT FACILITATION CORP. LTD. SINGLE WINDOW SYSTEM'. Below that, a navigation menu on the left includes 'Dashboard', 'Intention To Invest', 'Grievances', and 'General'. The main content area is titled 'Dashboard' and contains a list of links. The first link, 'Energy Connection(West Zone)', is circled in red. Other links include 'Energy Connection(East Zone)', 'Factory Building Plan Approval', 'Factories Licence Registration', 'Factories Licence Renewal', 'Permission for engaging contractor for labour', 'Shops and Establishment Registration', 'Shops and Establishment Renewal', 'Permission for Manufacturing of Boiler', 'Registration of Boilers', 'Permission to Transfer Boiler', and 'Boiler Inspection / Renewal'. At the bottom, there is a footer with '© 2014 M.P. Trade and Investment Facilitation Corporation Limited.' and 'Designed & Developed by CMC Limited.'

Step 3:

Online Application Filing

The screenshot shows the website of M.P. PASHCHIM KSHETRA VIDYUT VITARAN CO. LTD. (A GOVERNMENT OF MADHYA PRADESH ENTERPRISE) with the URL mpwzservices.mpwin.co.in/mpeb_english/trifactreg.jsp. The page features the Ujas logo and a message in Hindi: "मध्य प्रदेश पश्चिम क्षेत्र विद्युत वितरण कंपनी लिमिटेड के ऑनलाइन उपभोक्ता सेवा केंद्र में आपका स्वागत है, हमारी ऑनलाइन सेवाओं का उपयोग करने के लिए धन्यवाद". Below this, there is a section titled "Application form and new Service Connection (HT) Registration" with "Important Notes (Read this)".

1) For HT Application, You have to pay registration fee Rupees 10000 online , Online payment can be done by one of the following way

- If you have Net banking / Credit Card / Debit Card then you can apply from citizen services corner of mponline payment gateway.
- If you don't have any way by which you can pay online then go to mponline kiosk, fill the form and pay through mponline kiosk center.

2 For Ht Application you need to submit the following documents which may be scanned and uploaded online in next steps or may be submitted in hard copy to the concerning circle office.

- A map indicating therein in the proposed location of the plant/office and the point where supply is required. The map should normally be of the scale of 1 cm representing 1200 cm for HT connections.
- License/NOC from statutory authority, if required or a declaration by the applicant is that his connection does not fall under the requirement of NOC under any statute.

The screenshot shows the "NEW SERVICE CONNECTION HT APPLICATION FORM - I" on the website. The form is filled with the following details:

CustomerID	[004104	
Name of Organization(Applicant)	Allied Photographics India Limited	
Name of Owner	Shashi Agarwal	
Address of site where connection required	3rd Floor, Kasturi Buildings, J.T. Rd. Churchgate 400020	
Mobile no	9560624788	
Email ID	shrknshrivastava@gmail.com	
PAN Card No	BLZPM3643M	

FillUp Following Details

CONNECTION DETAILS

SELECT CATEGORY: HT Seasonal
SELECT PURPOSE: Alloy Manufactures
CUSTOMER TYPE: PARTNERSHIP FIRM

ADDRESSING DETAILS

CORRESPONDANCE ADDRESS

HOUSE NO/PLOT NO/STREET	AREA/COLOCNY	CITY/TOWN/VILLAGE
164 -A&B	Industrial Area , Sector 3	Barwani
PINCODE	STATE	TELEPHONE NUMBER
451551	Madhya Pradesh	072842587026

REGISTERED OFFICE ADDRESS Click here if registered office address is same as correspondance

HOUSE NO/PLOT NO/STREET	AREA/COLOCNY	CITY/TOWN/VILLAGE
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Step 4:

Online Payment

The screenshot shows the MPOne Payment Gateway login interface. At the top, there is a navigation bar with the MP Online logo and the text 'Electricity Bill Payment'. Below this, a table displays application details:

Application ID :	1004104
Amount :	10000
Portal Charge :	0.00
Total Amount :	10000
Date And Time :	6/2/2016 6:53:14 PM

To the right of the table, there are radio buttons for 'KIOSK' and 'CITIZEN'. Below these are input fields for 'User ID' and 'Password', followed by 'Login' and 'Reset' buttons.

Step 5:

Online Status Tracking

The screenshot shows the dashboard of the MP Trade & Investment Facilitation Corp. Ltd. The dashboard is titled 'Dashboard' and lists various services and their completion status. A callout box points to the 'Factories Licence Registration' row with the text 'Click here to get the application status'.

Service	Status	Completion
Consent to Establish(Under Water & Air Act)		
Authorization under Hazardous Waste Rules		
Energy Connection(Center Zone)		
Energy Connection(West Zone)	Connection Served	100% Completed
Energy Connection(East Zone)	Connection Served	100% Completed
Factory Building Plan Approval	Portal payment done for ETC and Ready to process. Formed G2G	33% Completed
Factories Licence Registration	Application Successfully approved for	100% Completed
Factories Licence Renewal	Application Successfully approved for Licence Renewal	100% Completed
Permission for engaging contractor for labour		
Shops and Establishment Registration	Application Objected	26% Completed
Shops and Establishment Renewal		

invest.mp.gov.in/investordashboard.action#

MP TRADE & INVESTMENT FACILITATION CORP. LTD.
SINGLE WINDOW SYSTEM

Welcome : Nimisha Aggarwal , Proposal Unique Id HFP0221 Logout

List Of Approvals

S.No.	Status	Status Updated On
1	Connection Served	2016-06-03 14:09:58
2	Charging Permission Received	2016-06-03 14:09:30
3	contract Agreement Executed Waiting for charging permission submit charging permission	2016-06-03 14:07:58
4	Application required contract agreement	2016-06-03 14:06:32
5	Application Demand Note Amount Paid Successfully	2016-06-03 14:06:25
6	Application Demand Note Generated pay Demand note amount	2016-06-03 14:04:20
7	Application is Registered Successfully	2016-06-02 19:25:03

100% Completed

25% Completed

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Step 6:

Obtaining Online Approval Certificate –

invest.mp.gov.in/listofapproval.action?OWASP_IFAMS=GKG9-VK1N-A0KU-MRIY-Q1YS-PH0E-1B2D-75X3

MP TRADE & INVESTMENT FACILITATION CORP. LTD.
SINGLE WINDOW SYSTEM

Welcome : Nimisha Aggarwal , Proposal Unique Id HFP0221 Logout


Dashboard

Consent to Establish(Under Water & Air Act)		
Authorization under Hazardous Waste Rules		
Energy Connection(Center Zone)		
Energy Connection(West Zone)	Connection Served	100% Completed
Energy Connection(East Zone)	Connection Served	100% Completed
Factory Building Plan Approval		33% Completed
Factories Licence Registration	Form 4	100% Completed
Factories Licence Renewal	Application Successfully approved for Licence Renewal	100% Completed
Permission for engaging contractor for labour		
Shops and Establishment Registration	Application Objected	25% Completed
Shops and Establishment Renewal		


Click here to get the approval certificate


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List Of Approvals | downloadAttachment.act: | Portal Home | invest.mp.gov.in/downloadAttachment.action?serviceCode=SWS007&OWASP_IFAMS=A20X-0AQU-T98D-P349-JY9V-CUVL-URLJ-CQ53



M.P. PASHCHIM KSHETRA VIDYUT VITAN CO. LTD.
(A GOVERNMENT OF MADHYA PRADESH ENTERPRISE)
49th COMPOUND, POLI ROAD, GUNDA, INDIA





Urjas
MPPKVCL

**Your Ht Connection Task Has been Completed
And connection served**

Search the web and Windows | 15:08 2016-06-03