Q 35

In Madhya Pradesh there is a **combined application form** under Water Act, 1974/Air Act, 1981/Hazardous waste rules, 2008. Renewal of Consent to operate is provided as a service through the online single window system in a manner that allows online application filing, payments, tracking of status, approvals and issuance of the certificate at the single window portal.

Single Window System (SWS) Architecture

In MP the services of various departments are provided through Single Window Portal. The architecture is built in a way that a user has to register himself only once at the Single Window Portal and he can avail the services of various state departments. There is a mechanism through which the departments are connected with Single Window Portal through the back end integration. The user does not have to register separately at various different portals. When the user applies for an approval / service of other departments through SWS portal, the user is auto – authenticated through the SWS portal and directly lands at the application form of the concerning dept., his basic credentials (like name, mobile no. email id, office address, etc.) are passed through the backend to the concerning department and are auto populated in the application form. The user can track the status of his application & is able to receive the final approval certificate at the SWS portal itself.

Step 1:

Login to the SWS Portal http://www.invest.mp.gov.in/home.action



Step 2:

A new Investor will have to first fill in the CAF A details. After that we can avail any of the approvals offered by the SWS portal by clicking on the approval name

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Step 3:

Online Application Filing

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Step 4:

Online Payment

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Step 5:

Online Status Tracking

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Step 6:

Obtaining Approval Certificate Online –

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