

Compliance Report on Business Reform Action Plan 2016: Bihar

Recommendation No.-187: Reduce the number of documents required for obtaining the electricity connection to only 2, namely proof of ownership/occupancy and authorization document (in case of firm/company)

(Ref: <http://www.sbpdc.in>)

The screenshot shows the homepage of the South Bihar Power Distribution Company Limited (SBPDCL) website. The browser address bar displays 'http://www.sbpdc.in/'. The main banner features a photograph of an electrical substation with the text: 'We promote a new interface between the SBPDCL and its Valued Consumers'. On the right side, there is a list of officials: Nitish Kumar, Hon'ble Chief Minister; Sri Bijendra Pd. Yadav, Hon'ble Minister; Pratyaya Amrit, IAS, Chairman-cum-MD, SBPDCL; and Sandeep Kumar R. Pudukalkatti, IAS, Managing Director, SBPDCL. Below the banner, a notice states: 'For Defective or Burnt Transformer related complaints, Please register your Grievance at Phone number 0612 2504900 between 10:00 A.M to 06:00 P.M on any Working Days.' A 'What's New' section lists recent updates. The main content area is divided into several sections: 'Welcome SBPDCL' with a brief description of the company; 'Complaint Status' with a search box and 'Show' button; 'Online Complaint Registration'; 'Circulars/Transfer and Posting' with two entries; and 'Other Link' with various utility services. The 'Apply for New Connection HT' link in the 'Other Link' section is circled in red. The Windows taskbar at the bottom shows the system clock as 12:29 AM on 15/06/2016.

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(Ref: <http://www.nbpdcl.in>)

NORTH BIHAR POWER DISTRIBUTION COMPANY LTD
GOVERNMENT OF BIHAR

Useful Links | Report a Theft | Write to MD
Skip to main content

For any Kind of Grievances, Please contact our Toll Free Helpline 1800 3456 198

Overview | Notice Board | Notification | Tenders | NBPDCL in News | Tariff Regulations | Projects | Phone Directory | Career | Consumer Corner | eSpace

**छोड़ो कल की बातें, कल की बात पुरानी...
नए दौर में लिखेंगे, मिलकर नई कहानी...**

विजली बिल जमा करना हुआ आसान...

North Bihar Power Distribution Company Limited

कम्प्लायर द्वारा सम्पन्नित विद्युत कनेक्शन कनेक्शन
ऑनलाईन भुगतान
बिलिंग / बिलिंग कार्ड
समाप्त प्रमुख सेवाएं

एअरटेल मनी
एअरटेल मनी
एअरटेल मनी

टॉल फ्री नं० - 1800-3456-198

Nitish Kumar, Hon'ble Chief Minister
Sri Bijendra Pd. Yadav, Hon'ble Minister
Pratyaya Amrit, IAS, Chairman-cum-MD, BSPHCL
Sri Sandeep Kumar R. Pudakalkatti, IAS Managing Director, NBPDCL

For Defective or Burnt Transformer related complaints, Please register your Grievanceat Phone number 0612 2504999 between 10:00 A.M to 06:00 P.M onany Working Days.

What's New The New India Assurance

Welcome
to the Web Site of North Bihar Power Distribution Company Ltd. (a successor Company of erstwhile BSEB). This site aims to promote a new interfacebetween the NBPDCL and its valued consumers and it is our firm belief that valueaddition to the site content with passage of time will bring both of us closer.

Consumer Related Videos

Photo Gallery [View More](#)

Complaint Status
Complaint No.
▶ Online Complaint Registration

Other Link
FAQs
Defective Transformers
Apply for New Connection HT
View/Search Consumers & Pay Electric Bills
Download Forms
Load Calculator

Notification All
▶ Transfer & Posting of ESE (O&M),NBPDCL vide notification No.- 570 & Memo No.- 571 ...

Windows taskbar: 2:01 PM, 14/06/2016

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Other Link

- ▶ FAQs
- ▶ Defective Transformers
- ▶ Asset Declaration
- ▶ View and Pay Your Bills
- ▶ Download Forms
- ▶ Load Calculator

Home » Instruction

- ▶ Please go to www.nbpdcil.in
- ▶ Click on "Apply for New Connection HT/LTIS".
- ▶ You will be redirected to a Page for the details of the application.
- ▶ Read Carefully the Instructions and click on the "Continue" button.
- ▶ **Please keep ready the Scanned Copy of Identity Proof Document, Address Proof Document and Photograph of the Applicant for applying the connection Online.**
- ▶ Fill the required details in the Online Application form. After Filling the form re-examine the details filled. After Confirmation Click on the "Proceed to Payment".
- ▶ You will be redirected to the Payment Gateway for doing the Payments Online either through Debit Card, Credit Card & Net Banking.
- ▶ After Doing the Payment you will be redirected to the Confirmation Page, where you will get the Acknowledgement Receipt.
- ▶ Please keep the acknowledgment Receipt for all the future correspondence.
- ▶ Concerned Officer will intimate you regarding the date of Inspection. You will also receive the SMS for the Inspection Date.
- ▶ Be prepared with all the mentioned documents in the acknowledgment receipt. Concerned officer will visit the Connection Premises and during inspection your documents will be collected.

Step-1

Step-2

Step-3

Step-4

Step-5

Details of Assets and Debts for HT

Asset/Debt	Value
Bank Loan	0.00
Home Loan	0.00
Vehicle Loan	0.00
Other Loan	0.00
Other Assets	0.00
Other Debts	0.00

Details of Assets and Debts for LT

Asset/Debt	Value
Bank Loan	0.00
Home Loan	0.00
Vehicle Loan	0.00
Other Loan	0.00
Other Assets	0.00
Other Debts	0.00

Compliance Report on Business Reform Action Plan 2016: Bihar

http://www.nbpdc.in/ApplyForm.aspx Apply For Connection | NB...

X Find: Previous Next Options

- ▶ View and Pay Your Bills
- ▶ Download Forms
- ▶ Load Calculator

Information regarding Login

This login portal is for Towns coming Under South Bihar Power Distribution Company Ltd.

Customer means any person who is supplied with electricity by the licensee and includes any person whose premises are for the time being connected for the purpose of receiving electricity from the licensee, persons who have applied for an electricity connection, persons whose supply is not yet connected even after due notice to avail connection or whose electricity supply has been disconnected. A Customer is -

- ▶ **Low Tension Customer** (LT Customer) if he obtains supply from the licensee at low or medium voltage.
- ▶ **High Tension Customer** (HT Customer) if he obtains supply from the licensee at High Voltage.

An Existing User is the customer who has already been given supply of electricity of a premise provided:

- ▶ supply of power is technically feasible,
- ▶ customer has observed the procedure specified in Supply Code, and
- ▶ customer agrees to bear the cost of supply and services as specified.

A New User is the one who wants to apply for the above.

LT and HT Customer

HT and LT Customers may be classified on the below basis:

- ▶ **Low Tension Customer** (LT Customer) if he obtains supply from the licensee at low or medium voltage.
- ▶ **High Tension Customer** (HT Customer) if he obtains supply from the licensee at High Voltage.

The declared voltage of the AC supply is as follows:

- ▶ **Low Tension**
 - Single Phase: 230 volts between phases and neutral.
 - Three Phase: 400 volts between phases.
- ▶ **High Tension (HT)**
 - Three Phase: 11 kV/ or 22 kV/ between phases

12:46 AM
15/06/2016

Compliance Report on Business Reform Action Plan 2016: Bihar

Browser window showing the URL <http://www.nbpdc.in/RegistrationHT.aspx> and the page title "New Connection Reg. - HT ...". The address bar includes navigation buttons (back, forward, search, refresh) and a search field with the text "X Find:". Below the address bar are "Previous", "Next", and "Options" buttons.

Registration Form of HT

(*) fields are mandatory

Service Request Information

Electric Supply Division* : Sub Division* :
Electric Supply Section* : Circle Name :

Customer Information

Name of the Applicant* : Father/Husband name* :

Name of the firm :
(If applicable)

Applicant Type* : Phone No :

Mobile No* : Email-ID* :

Upload Photo of the Applicant* :

(Upload only .JPEG/jpeg or .bmp/BMP file. Size upto 8MB.)

Identification Type* : Identification No.* :

Upload Document* :

(Upload only .pdf or .jpg file. Size upto 8MB.)

Address Proof Type* : Document No.* :

(Upload only .pdf or .jpg file. Size upto 8MB.)

Location of premises where supply is required

Windows taskbar showing icons for Internet Explorer, Firefox, and other applications. The system tray on the right shows the time as 12:47 AM and the date as 15/06/2016.

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(Ref: <https://nbpdcl.co.in>)

NORTH BIHAR POWER DISTRIBUTION COMPANY LTD
GOVERNMENT OF BIHAR
Toll Free Helpline 1800-3456-198 or 1912

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Instant Payment
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LT New Connection
HT New Connection
New Connection Payment
New Connection Status

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Load & Consumption calculator
Tenders
Notice Board
Notification
Download Forms
Media Room

Welcome to North Bihar Power Distribution Company Ltd.

Welcome to the Web Portal of North Bihar Power Distribution Company Ltd. (a successor Company of the erstwhile BSEB). This portal aims to promote an interface between the NBPDC and its valued consumers and it is our firm belief that value addition to the site content with passage of time will bring both of us closer.

Pratyaya Amrit, IAS, Chairman-cum-MD, BSPHCL
Sandeep K. R. Pudukalkatti, IAS, Managing Director, NBPDC

View and Pay Bill Online
Enter CA Number (LT/HT)

Consumer Login
CA No
Password
Forgot Password? | New Consumer Registration

https://www.nbpdcl.co.in/frmNewConnectionInst.aspx

12:33 AM
15/06/2016



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Employee Login

New Connection Instruction

LT New Connection Instruction HT New Connection Instruction

LT New Connection Instruction

- Open the URL **www.nbpdc.co.in** in the browser.
- The left hand side has the Menu List. Select the Menu Item **New Connection**.
- The Menu Section will expand. Select the Item "**LT New Connection**".
- Read the instructions carefully and click the Continue button.
- Please keep ready the Scanned Copy of Identity Proof Document, Address Proof Document and Photograph of the Applicant (in case of **Individual**) for applying the connection Online.
- **Identity Proof** (Ration Card, Passport, Aadhar Card, Voter ID, Driving Licence, PAN Card, ID Card Issued by Government , Below Poverty Line Card)
- **Address Proof** (Ration Card, Passport, Aadhar Card, Voter ID, Driving Licence, Gas Connection Card, Bill of Govt. Landline Connection, Photo Identity Card issued by any Govt. Agency)
- Fill the required details in the Online Application form. Upload the scanned documents in the relevant section and re-examine the details filled. Read the declaration at the end of the form carefully and then click the Submit button.
- On Submit, a new connection application order is created and a **Temporary Registration Number** is generated. User is also shown the **Order Number** and the Application **Amount**
- Save the **Temporary Registration Number** and **Order Number** for future reference.
- **FORM WILL BE PROCESSED ONLY AFTER APPLICATION FEE IS SUBMITTED .**
- Facility for making the Online Payment of the Posting Amount is available. Click on the link provided to proceed to payment.
- On clicking the payment link, a pre-payment screen is displayed.
- Click on the Confirm Payment button to confirm the details.
- A confirmation section is shown below for verification. Verify the details and click the "Pay Now" button.
- Please ensure that the browser allows Popups for the site nbpdcl.co.in or alternately disable the Popup Blocker. A detailed manual for doing this is available on the page.
- A new popup will open up which will show the Payment Gateway page. Select the preferred payment option and make the payment.
- Once payment transaction is processed at payment gateway end, a Transaction Acknowledgement screen will be shown by the gateway.
- At this stage, Consumer can also view updated transaction detail at WSS portal by selecting Print Receipt option from the left hand menu and entering the Temporary Registration Number.
- Once the application is accepted by the designated officer, Mail and SMS will be sent to Consumer for submission of Security Deposit and supervision charges.
- User can also check the latest status of the submitted application by clicking the "New Connection Status" link in the same Menu Section.



Tariff Category & Rates

Continue





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New Connection Instruction

LT New Connection Instruction HT New Connection Instruction

HT New Connection Instruction

- Open the URL **www.nbpdc.co.in** in the browser.
- The left hand side has the Menu List. Select the Menu Item **New Connection**.
- The Menu Section will expand. Select the Item "**HT New Connection**".
- Read the instructions carefully and click the Continue button.
- Please keep ready the Scanned Copy of Identity Proof Document and Address Proof Document of the Applicant for applying the connection Online.
- **Identity Proof** (Ration Card, Passport, Aadhar Card, Voter ID, Driving Licence, PAN Card, ID Card Issued by Government)
- **Address Proof** (Ration Card, Passport, Aadhar Card, Voter ID, Driving Licence, Gas Connection Card, Bill of Govt. Landline Connection, Photo Identity Card issued by any Govt. Agency)
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LT New Connection

दिए गए चिन्ह * अनिवार्य हैं!

आवेदन प्रकार

 व्यक्तिगत संगठन

प्रमण्डल *

---Select---

अवर प्रमण्डल *

आपूर्ति प्रशाखा *

1. परिसर में विद्युत् संबंध का ब्यौरा निम्न है:-

क) शीर्षक *

---Select---

आवेदक का नाम *

आवेदक का उपनाम

पिता/पति का नाम *

ख) उचित एप्लाइड श्रेणी / लागू लोड / कनेक्शन प्रकार का चयन करें :

एप्लाइड श्रेणी *

---Select---

लागू लोड *

---Select---

फेज

---select---

कनेक्शन के प्रकार

 साधारण

ग) आवेदक का पता :

स्थायी

वर्तमान

मोबाईल संख्या *

दूरभाष संख्या

ईमेल आईडी

घ) आवेदित परिसर की विवरण :

मकान संख्या/मकान का नाम/प्लॉट संख्या

सड़क संख्या/सड़क/स्ट्रीट/गली का नाम *

वार्ड नंबर

मोहल्ला का नाम

गाँव/शहर का नाम

जिला *

थाना

पिन कोड *

2. आवेदित परिसर में चालू अन्य विद्युत् संबंध की विवरण (यदि कोई हो):

निकटतम उपभोक्ता संख्या

Validate

उपभोक्ता का नाम

टैरिफ श्रेणी

---Select---

स्वीकृत भार (किलोवाट/एचपी में)

बकाया राशि

3. क) आवेदित परिसर भेरे/हमारे स्वामित्व में है। (स्वामित्व सम्बन्धी दस्तावेज की प्रति संलग्न करें)

 Yes No

ख) किराये पर लिया गया है। (परिसर के किरायानामा की प्रति संलग्न करें)

 Yes No

4. पहचान हेतु संलग्न दस्तावेज

फोटो *

 Browse...

5. पहचान एवं आवासीय पता हेतु संलग्न दस्तावेज [दिए गए दस्तावेज का निर्धारित साईज 30 MB में हों]

Sr.No Document Type

1 पासपोर्ट

 Browse...

Document No

2 पैन कार्ड

 Browse...

3	आधार कार्ड	<input type="text"/>	Browse...	<input type="text"/>
4	मतदान पहचान पत्र	<input type="text"/>	Browse...	<input type="text"/>
5	डाइविंग लाइसेंस	<input type="text"/>	Browse...	<input type="text"/>
6	आए डी कार्ड इश्यूड बाय गवर्नमेंट	<input type="text"/>	Browse...	<input type="text"/>
7	राशन कार्ड	<input type="text"/>	Browse...	<input type="text"/>
8	बी.पी.एल (बिलो पॉवर्टी लाइन)	<input type="text"/>	Browse...	<input type="text"/>

(()-)

Sr.No	Document Type	<input type="text"/>	Browse...	Document No	<input type="text"/>
1	पासपोर्ट	<input type="text"/>	Browse...	<input type="text"/>	<input type="text"/>
2	राशन कार्ड	<input type="text"/>	Browse...	<input type="text"/>	<input type="text"/>
3	आधार कार्ड	<input type="text"/>	Browse...	<input type="text"/>	<input type="text"/>
4	मतदान पहचान पत्र	<input type="text"/>	Browse...	<input type="text"/>	<input type="text"/>
5	डाइविंग लाइसेंस	<input type="text"/>	Browse...	<input type="text"/>	<input type="text"/>
6	गैस कनेक्शन कार्ड	<input type="text"/>	Browse...	<input type="text"/>	<input type="text"/>
7	बिल ऑफ गवर्नमेंट लैंडलाइन कनेक्शन	<input type="text"/>	Browse...	<input type="text"/>	<input type="text"/>
8	फोटो आइडेंटिटी कार्ड इश्यूड बाय एनी गवर्नमेंट एजेंसी	<input type="text"/>	Browse...	<input type="text"/>	<input type="text"/>

6. सम्बद्ध विधुत् भार का विवरण: (संलग्न चार्ट के अनुसार)

क्रमांक	उपकरण की विवरण	संख्या	उपकरण का इकाई भार	कुल के. डब्ल्यू/एच.पी.
(i)	लाईटिंग लोड	<input type="text"/>	-Select- <input type="text"/>	<input type="text"/>
(ii)	पंखा	<input type="text"/>	-Select- <input type="text"/>	<input type="text"/>
(iii)	छोटे पावर उपकरण का भार	<input type="text"/>	-Select- <input type="text"/>	<input type="text"/>
(iv)	हीटर	<input type="text"/>	-Select- <input type="text"/>	<input type="text"/>
(v)	एयर कंडिशनर	<input type="text"/>	-Select- <input type="text"/>	<input type="text"/>
(vi)	गीजर	<input type="text"/>	-Select- <input type="text"/>	<input type="text"/>
(vii)	मोटर	<input type="text"/>	-Select- <input type="text"/>	<input type="text"/>
(viii)	वैल्टिडिंग सेट	<input type="text"/>	-Select- <input type="text"/>	<input type="text"/>
(ix)	अन्य भार अगर कोई हो	<input type="text"/>	Other <input type="text"/>	<input type="text"/>
(x)	अन्य भार अगर कोई हो	<input type="text"/>	Other <input type="text"/>	<input type="text"/>
विधुत् भार का कुल योग के0डब्ल्यू0/एच0पी0				<input type="text"/>

 आवेदक द्वारा घोषणा: मैं/हम

पूर्वक सत्य निष्ठा से यह घोषणा करता/करती हूँ/करते हैं कि:-

- आवेदित परिसर पर मेरे अथवा मेरे संबंधी/साझेदार के नाम बिहार विधुत् आपूर्ति संहिता, 2007 की कंडिका 4.1 के प्रावधानों के अनुसार पूर्ववर्ती बिहार राज्य विधुत् बोर्ड/नबीपीडीसील का कोई भी बकाया राशी लम्बित नहीं है। अगर, विधुत् संबंध देने के बाद ऐसा कोई बकाया सजान में आता है तो मेरे/हमारे विधुत् संबंध को विच्छेद कर दिया जायेगा एवं बकाए राशी की वसूली आपूर्ति संहिता, 2007 एवं अन्य कानूनी प्रावधानों के अंतर्गत की जायेगी।
- अगर आवेदित परिसर पर नया विधुत् संबंध बिहार राज्य आपूर्ति संहिता, 2007 के प्रावधानों के तहत लंबित बकाये राशी के कारण नहीं दिया जाता है तो इसे आवेदन के साथ जमा किए गए प्रतिभूति राशि तथा प्राक्कलन राशि के बारे में विधुत् आपूर्ति संहिता, 2007/कानूनी प्रावधानों के अंतर्गत कार्रवाई की जायेगी।
- मैं/हम विधुत् आपूर्ति आरंभ करने हेतु एकरारनामा के प्रभावी होने की तिथि से बिहार विधुत् आपूर्ति संहिता द्वारा न्यूनतम निर्धारित अवधि के लिए उपरोक्त उद्देश्य हेतु विधुत् आपूर्ति का उपभोग करने अथवा, उक्त अवधि तक कम से कम न्यूनतम मासिक शुल्क अथवा वास्तविक शुल्क का भुगतान करेंगे।
- मैं/हम बिहार विधुत् विनियामक आयोग द्वारा अधिसूचित बिहार विधुत् आपूर्ति संहिता, 2007 के नियमों एवं शर्तों का पालन करेंगे, तथा इन नियमों के अधीन मुझे/हमें की जाने वाली विधुत् आपूर्ति की दर निर्धारित होगी तथा मैं/हम प्रभावी टैरिफ द्वारा निर्धारित विभिन्न शुल्कों का भुगतान करेंगे।
- यदि विधुत् शुल्कों का भुगतान मेरे/हमारे द्वारा नहीं किया जाता है तो उसकी वसूली बिहार एवम उडिसा पब्लिक डिमाण्ड रिक्वरी एक्ट के तहत मुझसे/हमसे की जा सकती है।
- मैं/हम लाईसेन्सी द्वारा निर्धारित एकरारनामा को विहित प्रपत्र में सम्पादित करेंगे तथा यदि एकरारनामा सम्पादित हो अथवा न हो, तब भी विधुत् आपूर्ति के लिए निर्धारित नियम एवं शर्तें मेरे/हमारे लिए बाध्यकारी होंगी।

Submit



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HT New Connection Form

Controls Marked with * are mandatory!

Customer Information

Applicant Type * :

Name of the Firm * :

Mobile No * :

Email-ID * :

Phone No :

Location of premises where supply is required

House No : Ward No :

Plot No : Holding No :

Vill/Muhalla/Street :

Post Office * : Police Station :

District * : Pin Code * :

Check if communication/Registered Address is same as Connection Address

House No : Ward No :

Plot No : Holding No :

Vill/Muhalla/Street :

Post Office * : Police Station :

District * : Pin Code * :

Connection Details

Division * : SubDivision * :

Supply Section * : Circle Name :

Tarrif Category * : Supply Voltage * :

Load Applied for * :

Connection Type : Regular

Purpose of Connection* :

Document Required [Total document size should not exceed 30 MB in size.]

Identification Proof (Please Upload any one document proof from the given options)

Sr.No	Document Type	Document No
1	Passport	<input type="text"/>
2	PAN Card	<input type="text"/>
3	UID	<input type="text"/>
4	Voter ID	<input type="text"/>
5	Driving Licence	<input type="text"/>
6	ID Card Issued by Government/Private Agency	<input type="text"/>
7	Ration Card	<input type="text"/>
8	BPL insert into SAP_DOCUMENT_TYPE values (Below Poverty Line) Card	<input type="text"/>

Address Proof (Please Upload any one document proof from the given options)

Sr.No	Document Type	Document No
1	Passport	<input type="text"/>
2	Ration Card	<input type="text"/>
3	UID	<input type="text"/>
4	Voter ID	<input type="text"/>
5	Driving Licence	<input type="text"/>

	<input type="text"/>	Browse...		
6	Gas Connection Card	<input type="text"/>	Browse...	<input type="text"/>
7	Bill of Govt. Landline Connection	<input type="text"/>	Browse...	<input type="text"/>
8	Photo Identity Card issued by any Govt. Agency	<input type="text"/>	Browse...	<input type="text"/>

Applicant Declaration *

- I solemnly declare :
- That, there is no electricity dues outstanding on the applied premises in my name or relative/partners/Directors name due from erstwhile BSEB / NBPDCCL as enumerated under clause 4.1 of Bihar Electricity Supply Code – 2007 . After having electric connection at any point of time if it is established that there is electricity dues as defined under clause 4.1 of BESE-2007 , the electric connection shall liable to be disconnected and such dues will be recoverable in accordance with the provisions under BESE-2007.
 - That,I will ensure compliance of Sanction order and other directions issued from sanctioning authority in time and at no point of time cause to delay the process of disposal of application.
 - That,I shall abide by the provisions under BESE-2007 as amended from time to time ,provisions under Agreement, and other relevant provisions. • That,If payment of electricity bill/bills is/are not done by me the electricity dues shall be recoverable from me as per Public Demand Recovery Act. • That,If connection for which application has been given does not found to be feasible I will not claim for refund of application fee.



Compliance Report on Business Reform Action Plan 2016: Bihar

(Ref: <https://www.sbpdc.co.in>)

SOUTH BIHAR POWER DISTRIBUTION COMPANY LTD
GOVERNMENT OF BIHAR
Toll Free Helpline 1800-3456-198 or 1912

वैसे उपभोक्ता जिनका शिकायत कंपनी के पदाधिकारियों द्वारा निपटारा नहीं किया गया हो, वे 'उपभोक्ता कष्ट निवारण फोरम' पटना के ई-मेल पता- srbfpटना@gmail.com एवं पता- विद्युत भवन कैम्पस, बेली रोड, पटना-21 पर सम्पर्क कर शिकायत दर्ज कर सकते हैं।

Welcome to South Bihar Power Distribution Company Ltd.

SBPDCL
the Web Portal of South Bihar Power Distribution Company Ltd. (a successor Company of the erstwhile BSEB). This portal aims to promote an interface between the SBPDCL and its valued consumers and it is our firm belief that value addition to the site content with passage of time will bring both of us closer.

Pratyaya Amrit, IAS, Chairman-cum-MD, BSPHCL
Sandeep K. R. Pudakalkatti, IAS, Managing Director, SBPDCL

View and Pay Bill Online
Enter CA Number (LT/HT)
 Search CA Number
Pay your bills via Paytm

Consumer Login
CA No
Password
Forgot Password? | New Consumer Registration



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New Connection Instruction

- LT New Connection Instruction HT New Connection Instruction

LT New Connection Instruction

- Open the URL www.sbpdc.co.in in the browser.
- The left hand side has the Menu List. Select the Menu Item **New Connection**.
- The Menu Section will expand. Select the Item "**LT New Connection**".
- Read the instructions carefully and click the Continue button.
- Please keep ready the Scanned Copy of Identity Proof Document, Address Proof Document and Photograph of the Applicant (in case of **Individual**) for applying the connection Online.
- **Identity Proof** (Ration Card, Passport, Aadhar Card, Voter ID, Driving Licence, PAN Card, ID Card Issued by Government , Below Poverty Line Card)
- **Address Proof** (Ration Card, Passport, Aadhar Card, Voter ID, Driving Licence, Gas Connection Card, Bill of Govt. Landline Connection, Photo Identity Card issued by any Govt. Agency)
- Fill the required details in the Online Application form. Upload the scanned documents in the relevant section and re-examine the details filled. Read the declaration at the end of the form carefully and then click the Submit button.
- On Submit, a new connection application order is created and a **Temporary Registration Number** is generated. User is also shown the **Order Number** and the Application **Amount**
- Save the **Temporary Registration Number** and **Order Number** for future reference.
- **FORM WILL BE PROCESSED ONLY AFTER APPLICATION FEE IS SUBMITTED .**
- Facility for making the Online Payment of the Posting Amount is available. Click on the link provided to proceed to payment.
- On clicking the payment link, a pre-payment screen is displayed.
- Click on the Confirm Payment button to confirm the details.
- A confirmation section is shown below for verification. Verify the details and click the "Pay Now" button.
- Please ensure that the browser allows Popups for the site sbpdcl.co.in or alternately disable the Popup Blocker. A detailed manual for doing this is available on the page.
- A new popup will open up which will show the Payment Gateway page. Select the preferred payment option and make the payment.
- Once payment transaction is processed at payment gateway end, a Transaction Acknowledgement screen will be shown by the gateway.
- At this stage, Consumer can also view updated transaction detail at WSS portal by selecting Print Receipt option from the left hand menu and entering the Temporary Registration Number.
- Once the application is accepted by the designated officer, Mail and SMS will be sent to Consumer for submission of Security Deposit and supervision charges.
- User can also check the latest status of the submitted application by clicking the "New Connection Status" link in the same Menu Section.



Tariff Category & Rates

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New Connection Instruction

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HT New Connection Instruction

- Open the URL www.sbpdc.co.in in the browser.
- The left hand side has the Menu List. Select the Menu Item **New Connection**.
- The Menu Section will expand. Select the Item "**HT New Connection**".
- Read the instructions carefully and click the Continue button.
- Please keep ready the Scanned Copy of Identity Proof Document and Address Proof Document of the Applicant for applying the connection Online.
- **Identity Proof** (Ration Card, Passport, Aadhar Card, Voter ID, Driving Licence, PAN Card, ID Card Issued by Government)
- **Address Proof** (Ration Card, Passport, Aadhar Card, Voter ID, Driving Licence, Gas Connection Card, Bill of Govt. Landline Connection, Photo Identity Card issued by any Govt. Agency)
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दिए गए चिन्ह * अनिवार्य हैं!

आवेदन प्रकार

व्यक्तिगत संगठन

प्रमण्डल *

---Select---

अवर प्रमण्डल *

आपूर्ति प्रशाखा *

1. परिसर में विद्युत् संबंध का ब्यौरा निम्न है:-

क) शीर्षक *

आवेदक का नाम *

आवेदक का उपनाम

पिता/पति का नाम *

---Select---

ख) उचित एप्लाइड श्रेणी / लागू लोड / कनेक्शन प्रकार का चयन करें :

एप्लाइड श्रेणी *

---Select---

लागू लोड *

---Select---

फेज

---select---

कनेक्शन के प्रकार

साधारण

ग) आवेदक का पता :

स्थायी

वर्तमान

मोबाईल संख्या *

दूरभाष संख्या

ईमेल आईडी

घ) आवेदित परिसर की विवरण :

मकान संख्या/मकान का नाम/प्लॉट संख्या

सड़क संख्या/सड़क/स्ट्रीट/गली का नाम *

वार्ड नंबर

मोहल्ला का नाम

गाँव/शहर का नाम

जिला *

थाना

पिन कोड *

2. आवेदित परिसर में चालू अन्य विद्युत् संबंध की विवरण (यदि कोई हो):

निकटतम उपभोक्ता संख्या

Validate

उपभोक्ता का नाम

टैरिफ श्रेणी

---Select---

स्वीकृत भार (किलोवाट/एचपी में)

बकाया राशि

3. क) आवेदित परिसर मेरे/हमारे स्वामित्व में है। (स्वामित्व सम्बन्धी दस्तावेज की प्रति संलग्न करें) Yes No

ख) किराये पर लिया गया है। (परिसर के किरायानामा की प्रति संलग्न करें) Yes No

4. पहचान हेतु संलग्न दस्तावेज

फोटो *

Browse...

5. पहचान एवं आवासीय पता हेतु संलग्न दस्तावेज [दिए गए दस्तावेज का निर्धारित साईज 30 MB में हों]

Sr.No Document Type

1 पासपोर्ट

Browse...

Document No

2 पैन कार्ड

Browse...

3	आधार कार्ड	<input type="text"/>	Browse...	<input type="text"/>
4	मतदान पहचान पत्र	<input type="text"/>	Browse...	<input type="text"/>
5	डाइविंग लाइसेंस	<input type="text"/>	Browse...	<input type="text"/>
6	आए डी कार्ड इश्यूड बाय गवर्नमेंट	<input type="text"/>	Browse...	<input type="text"/>
7	राशन कार्ड	<input type="text"/>	Browse...	<input type="text"/>
8	बी.पी.एल (बिलो पॉवर्टी लाइन)	<input type="text"/>	Browse...	<input type="text"/>

(()-)

Sr.No	Document Type	<input type="text"/>	Browse...	Document No	<input type="text"/>
1	पासपोर्ट	<input type="text"/>	Browse...	<input type="text"/>	<input type="text"/>
2	राशन कार्ड	<input type="text"/>	Browse...	<input type="text"/>	<input type="text"/>
3	आधार कार्ड	<input type="text"/>	Browse...	<input type="text"/>	<input type="text"/>
4	मतदान पहचान पत्र	<input type="text"/>	Browse...	<input type="text"/>	<input type="text"/>
5	डाइविंग लाइसेंस	<input type="text"/>	Browse...	<input type="text"/>	<input type="text"/>
6	गैस कनेक्शन कार्ड	<input type="text"/>	Browse...	<input type="text"/>	<input type="text"/>
7	बिल ऑफ गवर्नमेंट लैंडलाइन कनेक्शन	<input type="text"/>	Browse...	<input type="text"/>	<input type="text"/>
8	फोटो आइडेंटिटी कार्ड इश्यूड बाय एनी गवर्नमेंट एजेंसी	<input type="text"/>	Browse...	<input type="text"/>	<input type="text"/>

6. सम्बद्ध विधुत् भार का विवरण: (संलग्न चार्ट के अनुसार)

क्रमांक	उपकरण की विवरण	संख्या	उपकरण का इकाई भार	कुल के. डब्ल्यू/एच.पी.	
(i)	लाईटिंग लोड	<input type="text"/>	-Select- ▼	<input type="text"/>	<input type="text"/>
(ii)	पंखा	<input type="text"/>	-Select- ▼	<input type="text"/>	<input type="text"/>
(iii)	छोटे पावर उपकरण का भार	<input type="text"/>	-Select- ▼	<input type="text"/>	<input type="text"/>
(iv)	हीटर	<input type="text"/>	-Select- ▼	<input type="text"/>	<input type="text"/>
(v)	एयर कंडिशनर	<input type="text"/>	-Select- ▼	<input type="text"/>	<input type="text"/>
(vi)	गीजर	<input type="text"/>	-Select- ▼	<input type="text"/>	<input type="text"/>
(vii)	मोटर	<input type="text"/>	-Select- ▼	<input type="text"/>	<input type="text"/>
(viii)	वैल्टिङ सेट	<input type="text"/>	-Select- ▼	<input type="text"/>	<input type="text"/>
(ix)	अन्य भार अगर कोई हो	<input type="text"/>	Other ▼	<input type="text"/>	<input type="text"/>
(x)	अन्य भार अगर कोई हो	<input type="text"/>	Other ▼	<input type="text"/>	<input type="text"/>
विधुत् भार का कुल योग के0डब्ल्यू0/एच0पी0				<input type="text"/>	<input type="text"/>

 आवेदक द्वारा घोषणा: मैं/हम

पूर्वक सत्य निष्ठा से यह घोषणा करता/करती हूँ/करते हैं कि:-

- आवेदित परिसर पर मेरे अथवा मेरे संबंधी/साझेदार के नाम बिहार विधुत् आपूर्ति संहिता, 2007 की कंडिका 4.1 के प्रावधानों के अनुसार पूर्ववर्ती बिहार राज्य विधुत् बोर्ड/एसबीपीडीसीएल का कोई भी बकाया राशी लम्बित नहीं है। अगर, विधुत् संबंध देने के बाद ऐसा कोई बकाया सजान में आता है तो मेरे/हमारे विधुत् संबंध को विच्छेद कर दिया जायेगा एवं बकाए राशी की वसूली आपूर्ति संहिता, 2007 एवं अन्य कानूनी प्रावधानों के अंतर्गत की जायेगी।
- अगर आवेदित परिसर पर नया विधुत् संबंध बिहार राज्य आपूर्ति संहिता, 2007 के प्रावधानों के तहत लंबित बकाये राशी के कारण नहीं दिया जाता है तो इसे आवेदन के साथ जमा किए गए प्रतिभूति राशि तथा प्राक्कलन राशि के बारे में विधुत् आपूर्ति संहिता, 2007/कानूनी प्रावधानों के अंतर्गत कार्रवाई की जायेगी।
- मैं/हम विधुत् आपूर्ति आरंभ करने हेतु एकरारनामा के प्रभावी होने की तिथि से बिहार विधुत् आपूर्ति संहिता द्वारा न्यूनतम निर्धारित अवधि के लिए उपरोक्त उद्देश्य हेतु विधुत् आपूर्ति का उपभोग करने अथवा, उक्त अवधि तक कम से कम न्यूनतम मासिक शुल्क अथवा वास्तविक शुल्क का भुगतान करेंगे।
- मैं/हम बिहार विधुत् विनियामक आयोग द्वारा अधिसूचित बिहार विधुत् आपूर्ति संहिता, 2007 के नियमों एवं शर्तों का पालन करेंगे, तथा इन नियमों के अधीन मुझे/हमें की जाने वाली विधुत् आपूर्ति की दर निर्धारित होगी तथा मैं/हम प्रभावी टैरिफ द्वारा निर्धारित विभिन्न शुल्कों का भुगतान करेंगे।
- यदि विधुत् शुल्कों का भुगतान मेरे/हमारे द्वारा नहीं किया जाता है तो उसकी वसूली बिहार एवम उडिसा पब्लिक डिमाण्ड रिक्वरी एक्ट के तहत मुझसे/हमसे की जा सकती है।
- मैं/हम लाईसेन्सी द्वारा निर्धारित एकरारनामा को विहित प्रपत्र में सम्पादित करेंगे तथा यदि एकरारनामा सम्पादित हो अथवा न हो, तब भी विधुत् आपूर्ति के लिए निर्धारित नियम एवं शर्तें मेरे/हमारे लिए बाध्यकारी होंगी।

Submit



About Us

Commercial Information

Tariff Regulations

Associated Sites

Energy Conservation

Locate Payment Outlets

Instant Payment

Online Complaint

New Connection

New Connection Guidelines

LT New Connection

HT New Connection

New Connection Payment

New Connection Status

Schedule Power Outage

Load & Consumption calculator

Tenders

Notice Board

Notification

Download Forms

Media Room

Projects

Phone Directory

Contact Us

Online Feedback

Privacy Policy

Employee Login

HT New Connection Form

Controls Marked with * are mandatory!

Customer Information

Applicant Type * :

Name of the Firm * :

Mobile No * :

Email-ID * :

Phone No :

Location of premises where supply is required

House No : Ward No :

Plot No : Holding No :

Vill/Muhalla/Street :

Post Office * : Police Station :

District * : Pin Code * :

Check if communication/Registered Address is same as Connection Address

House No : Ward No :

Plot No : Holding No :

Vill/Muhalla/Street :

Post Office * : Police Station :

District * : Pin Code * :

Connection Details

Division * : SubDivision * :

Supply Section * : Circle Name :

Tariff Category * : Supply Voltage * :

Load Applied for * :

Connection Type : Regular

Purpose of Connection* :

Document Required [Total document size should not exceed 30 MB in size.]

Identification Proof (Please Upload any one document proof from the given options)

Sr.No	Document Type	Document No
1	Passport	<input type="text"/>
2	PAN Card	<input type="text"/>
3	UID	<input type="text"/>
4	Voter ID	<input type="text"/>
5	Driving Licence	<input type="text"/>
6	ID Card Issued by Government/Private Agency	<input type="text"/>
7	Ration Card	<input type="text"/>
8	BPL insert into SAP_DOCUMENT_TYPE values (Below Poverty Line) Card	<input type="text"/>

Address Proof (Please Upload any one document proof from the given options)

Sr.No	Document Type	Document No
1	Passport	<input type="text"/>
2	Ration Card	<input type="text"/>
3	UID	<input type="text"/>
4	Voter ID	<input type="text"/>

5	Driving Licence	<input type="text"/>	<input type="button" value="Browse..."/>	<input type="text"/>
6	Gas Connection Card	<input type="text"/>	<input type="button" value="Browse..."/>	<input type="text"/>
7	Bill of Govt. Landline Connection	<input type="text"/>	<input type="button" value="Browse..."/>	<input type="text"/>
8	Photo Identity Card issued by any Govt. Agency	<input type="text"/>	<input type="button" value="Browse..."/>	<input type="text"/>

Applicant Declaration *

- I solemnly declare :
- That, there is no electricity dues outstanding on the applied premises in my name or relative/partners/Directors name due from erstwhile BSEB / SBPDCL as enumerated under clause 4.1 of Bihar Electricity Supply Code – 2007 . After having electric connection at any point of time if it is established that there is electricity dues as defined under clause 4.1 of BESC-2007 , the electric connection shall liable to be disconnected and such dues will be recoverable in accordance with the provisions under BESC-2007.
 - That,I will ensure compliance of Sanction order and other directions issued from sanctioning authority in time and at no point of time cause to delay the process of disposal of application.
 - That,I shall abide by the provisions under BESC-2007 as amended from time to time ,provisions under Agreement, and other relevant provisions. • That,If payment of electricity bill/bills is/are not done by me the electricity dues shall be recoverable from me as per Public Demand Recovery Act. • That,If connection for which application has been given does not found to be feasible I will not claim for refund of application fee.

