

## AUTHORITATIVE ENGLISH TEXT

### HIMACHAL PRADESH ELECTRICITY REGULATORY COMMISSION SHIMLA

No: HPERC/ \_\_\_\_

Dated: Shimla, the 21st June, 2004

#### NOTIFICATION

The Himachal Pradesh Electricity Regulatory Commission in exercise of the powers conferred by sub-section (1) of section 181, read with sub-section (1) of section 43, of the Electricity Act, 2003 (36 of 2003) and all other powers enabling it in this behalf, after previous publication, hereby makes the following regulations, namely:-

#### REGULATIONS

**1. Short title, extent and commencement** - (1) These regulations may be called the Himachal Pradesh Electricity Regulatory Commission (Licensee's Duty for Supply of Electricity on Request) Regulations, 2004.

(2) These regulations shall be applicable to all distribution licensees in their respective licensed areas, in the State of Himachal Pradesh.

(3) These regulations shall come into force on the date of their publication in Rajpatra, Himachal Pradesh.

**2. Definitions** - In these regulations, unless the context otherwise requires, -

- (a) "Act" means the Electricity Act, 2003 (36 of 2003);
- (b) "adjudicating officer" means any Member of the Commission appointed by the Commission to adjudicate on matters specified under the Act to be adjudicated by him;
- (c) "applicant" means the owner or occupier of any premises who makes an application to the distribution licensee for supply of electricity;
- (d) "Commission" means the Himachal Pradesh Electricity Regulatory Commission;

- (e) “extra high tension (EHT) consumer” means a consumer who is supplied electricity at a voltage higher than 33000 volts;
- (f) “high tension (HT) consumer” means a consumer who is supplied electricity at a voltage higher than 440 volts; but not exceeding 33000 volts;
- (g) “low tension (LT) consumer” means a consumer who is supplied electricity at a voltage upto 440 volts;
- (h) “month” means the calendar month and the period of about 30 days between the two consecutive meter readings shall also be regarded as a month for purpose of billing; and
- (i) the words and expressions used and not defined in these regulations but defined in the Act shall have the meanings as assigned to them in the Act.

**3. Duty of licensee to supply on request -** (1) On the receipt of an application from the owner or occupier of the premises, every distribution licensee shall, within the time frame specified hereunder, issue, by a registered post/speed post, a demand notice to the applicant, clearly indicating –

- (a) all deficiencies to be made good and the codal formalities to be completed by the applicant;
- (b) necessity to furnish the test report from the approved Wiring Contractor;
- (c) the exact amount of charges and security to be deposited by the applicant :-

<b>Type of service connection requested</b>	<b>Period from date of receipt of application within which demand notice should be issued.</b>
Low Tension (LT) supply	(10) days
11KV supply	(15) days
22 KV supply	(15) days
33KV supply	(30) days
Extra High Tension (EHT) supply	(60) days

(2) Every distribution licensee shall, upon the applicant making good the deficiencies and completion of codal formalities and payment of charges and security, as indicated in the demand notice under sub-regulation (1), give supply of electricity to

the premises within the time specified in sub-regulation (3). (3) The distribution licensee shall give supply of electricity to the premises -

- (a) where no extension of distribution mains or commissioning of new sub-station is required for effecting such supply, within twenty days reckoned from the completion of the codal formalities and the payment of charges and security amount stated in the demand notice under sub-regulation (1);
- (b) in cases where such extension of distribution mains or commissioning of new sub-station is required but there is no requirement of erecting and commissioning a new 33/11kV sub-station, within the time frame specified hereunder:

<b>Type of service connection requested</b>	<b>Period from date of completion of codal formalities required vide demand notice, within which supply of electricity should be provided</b>
Low Tension (LT) supply	(40) days
11KV supply	(30) days
22 KV supply	(30) days
33KV supply	(60) days
Extra High Tension (EHT) supply	(120) days

Provided that the distribution licensee may approach the Commission for extension of the time specified above, in specific cases where the magnitude of extension is such that the licensee will require more time, duly furnishing the details in support of such claim for extension and if satisfied with the justification given by the distribution licensee, the Commission may extend the time for commencing the supply;

- (c) in the case of application for new connection, where extension of supply requires erection and commissioning of new 33/11 KV sub-station, the distribution licensee shall, within 15 days of receipt of application, submit to the Commission a proposal for erection of 33/11 KV sub-station together with the time required for commissioning the sub-station. The Commission shall, after hearing the distribution licensee and the applicant concerned, decide on the proposal and the time frame for erection of the sub-station. The distribution licensee shall erect and commission the sub-station and commence power supply to the applicant within the period approved by the Commission:

Provided that, where such sub-station is covered in the investment plan approved by the Commission, the distribution licensee shall complete the erection of such sub-station within the time period specified in such investment plan.

(4) The distribution licensee shall not be responsible for the delay, if any, in extending the supply, if the same is on account of problems relating to right of way, acquisition of land, or the delay in consumer's obligation to obtain approval of the Chief Electrical Inspector for his High Tension or Extra High Tension installation, or for any other similar reasons beyond the reasonable control of the distribution licensee.

Provided that if any dispute arises whether the delay in extending the supply is attributable to the reasons beyond the control of the distribution licensee or not, it shall be decided by the Commission and the decision of the Commission shall be final and binding.

(5) Subject to the above it shall be the responsibility of the distribution licensee to have necessary commercial arrangements with the respective transmission licensee(s) to ensure that the required supply at Extra High Tension (EHT), i.e. above 33 KV, is made available within the time frame specified under sub-regulation (2).

(6) In cases where the village or hamlet or area is not electrified earlier, the distribution licensee shall give supply of electricity to premises in such village or hamlet or area as per the programme of electrification of habitations covered in the investment plan approved by the Commission, within the time frame specified in such investment plan approved by the Commission.

**4. Consequences of default** - (1) The distribution licensee who fails to comply with the time frame for supply of electricity stipulated in regulation 3 shall be liable to pay penalty as may be decided by the adjudicating officer of the Commission in accordance with sub-section (3) of Section 43 of the Act.

(2) The liability to pay penalty under these Regulations for default if any, shall not absolve the distribution licensee from the liability to pay compensation to the affected person as per the regulations notified under sub-section (2) of Section 57 of the Act.

**5. Force Majeure** - The time frame specified in regulation 3 shall not be operative where the distribution licensee is prevented from giving supply of electricity on account of cyclones, floods, storms and other occurrences beyond his control.

**6. Interpretation** - All issues arising in relation to interpretation of these regulations shall be determined by the Commission and the decision of the Commission on such issues shall be final.

**7. Issue of orders and practice directions** - Subject to the provisions of the Act and these regulations, the Commission may, from time to time, issue orders and practice directions in regard to the implementation of this regulation and procedure to be followed on various matters, which the Commission has been empowered by this regulation to direct and matters incidental or ancillary thereto.

**8. Power to Remove Difficulties** - (1) If any difficulty arises in giving effect to any of the provisions of these regulations, the Commission may by general or special order take suitable action, or direct the distribution licensee to take such suitable action, not being inconsistent with the Electricity Act, 2003, which appears to be necessary or expedient for the purpose of removing such difficulties.

(2) Subject to the provisions of the Act, the Commission may by an order, at any time add, vary, alter, modify or amend any provisions of these regulations.

(3) Every order made this regulation shall be laid, as soon as may be after it is made, before the State Legislative Assembly.

**BY ORDER OF THE COMMISSION,**

**Secretary**

**HIMACHAL PRADESH STATE ELECTRICITY BOARD.**

Sales Circular No- 9/2008

NO.HPSEB/CE(Comm)/S-4/08- 11668-970 Dated:- 25.10.2008  
To

1. All the Chief Engineers (Op) in HPSEB.
2. All the Deputy Chief Engineers/ Superintending Engineers (Op) Circles in HPSEB.
3. All the Additional Superintending Engineers/ Sr. Executive Engineers (Op.) Division in HPSEB.
4. All the Executive Engineers/ Assistant Executive Engineers/ Assistant Engineers (Op.) Sub-Divisions in HPSEB.

**Sub:-** Time frame for release of electric connection.

The following time frame for the release of electric connection has been approved by the Board:-

**TIME FRAME FOR THE RELEASED OF ELECTRIC CONNECTION.**

Sr.No.	Activity	Time frame
<b>A</b>	<b>Domestic &amp; Commercial Connection</b>	
1.	<b>Framing of estimate and issuing of Demand Notice</b>	<b>10 days from the receipt of formal A&amp;A form alongwith document/NOCs.</b>
2.	<b>Release of connection</b>	
	i) Where erection of line is not required	<b>Within 7 days</b>
	ii) Where erection of line is required	<b>Within 20 days</b>
<b>B</b>	<b>Industrial Connection</b>	
1.	<b>Power Availability Certificate (PAC)</b>	
	i) Issuance of Demand Notice for PAC	<b>30 days from the receipt of formal Application/ NOC's.</b>
	ii) Issuance of PAC	<b>10 days from the deposit of charges.</b>
2.	<b>Load sanction</b>	
	i) Upto 100 KW	<b>21 days</b>
	ii) Upto 2 MW	<b>30 days</b>
	iii) Above 2 MW	<b>45 days</b>
3.	<b>Framing of estimate and issuing of demand notice</b>	
	i) Low Tension Supply (LT)	<b>10 days</b>
	ii) 11/22 kV supply	<b>15 days</b>
	iii) 33 kV Supply	<b>30 days</b>
	iv) Extra High Tension Supply (EHT)	<b>45 days</b>

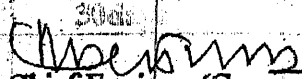
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4.	Release of connection	From the date of completion of codal formalities and payment of charges.
	a) Where no extension of distribution mains/commissioning of new sub-station is required.	20 days
	b) Where extension of distribution mains/commissioning of new sub-station is required.	
	i) Low tension supply (LT)	30 days
	ii) 11/22 kV supply	30 days
	iii) 33 kV Supply	60 days
	iv) Extra High Tension supply (EHT)	120 days
	c) Where extension of supply required erection of HT line.	
	i) Line length upto 1 KM	3 months
	ii) Above 1 KM	3 months + one month/ KM additional line length.
	d) Where new 33/11 kV S/Stn. is required	As approved by HPERC.
5.	Permission to install D.G. Set.	30 days
6	<b>Peak Load Exemption (PLE)</b> <b>For Summer:</b> Cut off date 1 <sup>st</sup> Feb. (for receipt of application) <b>For winter:</b> Cut off date 1 <sup>st</sup> August (for receipt of application)	30 days from the cut off date.
C.	<b>Domestic/Commercial &amp; Industrial</b>	
1.	<b>Complaints of billing</b>	Within 7 days
2.	<b>Complaints of meter</b>	Within 15 days.

**THE ABOVE TIME FRAME SCHEDULE BE DISPLAYED ON THE NOTICE BOARD ON THE REPECTIVE OFFICES.**

All the instructions pertaining to time frame earlier issued and included in the Sales Manual stands superseded by this order.


**BY ORDER OF THE BOARD**

  
**Chief Engineer (Comm.),**  
**HPSEB, Vidyut Bhawan,**  
**Shimla-171004.**

Copies: - 3

Copy for information and necessary action is forwarded to:-

1. The Principal Secretary (MPP & Power), H.P. Govt. Shimla-2
2. The Secretary, HPERC, Keonthal Building, Khalini Shimla
3. The Chief Electrical Inspector, H.P. Govt., Block No.29, SDA Complex, Kasumpti, Shimla-9.
4. The Director Industries, H.P. Govt. Shimla-171001.
5. The Secretary, HPSEB, Vidyut Bhawan, Shimla-171004.
6. The Chief Engineer(P&M), HPSEB, Vidyut Bhawan, Shimla-171004.
7. The Chief Accounts Officer, F&A Wing, HPSEB, Vidyut Bhawan, Shimla-4.
8. The Resident Audit Officer, HPSEB, Vidyut Bhawan, Shimla-4.
9. The Director (Comm./Enf. &EA)/Director (SERC), in this office.
10. The Special Secretary (Law), HPSEB, Thistle Bank Building, The Mall Shimla-1.
11. The Addl. Secretary-cum- Private Secretary to the Chairman & Spl./Sr. Private Secretary to the Member of the Board.

  
Chief Engineer(Comm.),  
HPSEB, Vidyut Bhawan,  
Shimla-171004.



**HIMACHAL PRADESH STATE ELECTRICITY BOARD LIMITED  
(A State Govt. Undertaking)**

No. HPSEBL/CE(Comm.)/S-4/2014-15-  
To

22411-22740

Dated:- 31/03/2015


1. The Chief Engineers (Op.), South/ North/ Central Zone, HPSEBL, Shimla/ Dharamshala/ Mandi.
2. All the Dy.CEs/ SEs, Operation Circles under HPSEBL.
3. All the Addl. SEs/ Sr. Executive Engineers, Operation, Electrical Divisions under HPSEBL.
4. All A.E.E.s/ A.E.s, Operation, Sub-Divisions under HPSEBL.

**Sub: Time frame for release of electric connection-Amendment in Sales Circular No. 9/2008.**

In view of rationalization of process of load sanction and creation of an enabling framework for stimulating investments in manufacturing, following amendments/ addition in the time frame for load sanction in Sales Circular No. 9/2008 circulated vide letter No. HPSEB/CE(Comm.)/S-4/08-11668-970 dated 25.10.2008 are hereby made to be applicable with immediate effect.

Sr.No.	Activity	Time frame	
		Existing provision	Amended provision
<b>B</b>	<b>Industrial Connection</b>		
2	Load sanction	i) Upto 100 kW - 21 days ii) Upto 2 MW - 30 days iii) Above 2 MW - 45 days	15 days from the date of submission of complete application by the consumer. The application for sanction of load shall be complete in all aspects as per requirement of HPSEBL in line with regulations, Sales Circulars, payment of charges as per regulations etc.
7	Date of inspection (for providing electricity connection).	New provision	Within 7 days of submission of test report by the consumer.


All the instructions pertaining to time frame issued earlier and included in the Sales Manual etc. stand superseded by this Sales Circular to the above extent wherever not in line with the above amendment.

  
(Er. Mahesh Sirkek)  
Chief Engineer (Comm.),  
HPSEBL, Vidyut Bhawan, Shimla-4  
Phone: 0177-2656624  
Email: [cocomm@hpseb.in](mailto:cocomm@hpseb.in)

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Copy to the following:-

1. The Commissioner Industries, H.P., Shimla.
2. The Secretary, HPERC, Keonthal Commercial Complex, Khalini, Shimla-2.
3. The Secretary, Forum for Redressal of Grievances of HPSEBL, Kasumpti, Shimla-9.
4. The Secretary, H.P. Electricity Ombudsman, Sharma Sadan, Behind Keonthal Commercial Complex, Khalini, Shimla-2.
5. The Chief Accounts Officer, F&A Wing, HPSEBL, Vidyut Bhawan, Shimla-4.
6. The Chief Audit Officer, F&A wing, HPSEBL, Vidyut Bhawan, Shimla-4.
7. The Superintending Engineer (Enf. & EA)/ Superintending Engineer (Tariff & SERC) in this office.
8. The Superintending Engineer (IT) in this office to upload the same in the HPSEBL official website.
9. The Resident Audit Officer, HPSEBL, Shimla-4.
10. The Dy. Secretary (Law), HPSEBL, Shimla-3.
11. The Addl. Secretary-cum-PS/ Sr. PS to MD/ Directors for kind information of MD/ Directors.
12. File No. HPSEBL/CE(Comm.)/LS-Genl. in this office.
13. The BBN Industries Association (BBNIA), C/o Single Window Clearance Agency, Industrial Area, Baddi, Distt. Solan, H.P.-173205
14. Parwanoo Industries Association, HPCED Building, Deptt. Of Industries Complex, Sector-1, Parwanoo, Distt. Solan, H.P.
15. Kala Amb Chamber of Commerce and Industries(KACCI), Trilokpur Road, Distt.Sirmour, H.P.
16. Himachal Chamber of Commerce & Industry, C/o Goel Diesel Service, Bhuppur, Paonta Sahib, Distt. Sirmour, H.P.-173025.
17. District Industries Association, Una, Himachal Pradesh, 94, Industrial Area, Mehatpur, Distt. Una, H.P.-174315.
18. Nalagarh Industries Association, C/o Member Secretary, SWCA, Nalagarh, Distt. Solan, H.P.-174101.
19. Steel Manufacturers' Association, Trilokpur Road, Kala Amb, Distt. Sirmour, H.P.-173030
20. Mehatpur Industries Association, C/o Spatia Chemicals, 76-77, Industrial Area, Mehatpur, Distt. Una, H.P.
21. Haroli Block Industrial Association, Tahliwala, Distt. Una-HP.
22. Bathu -Bathri Industries Association, Tahliwala, Distt. Una-HP.
23. Amb Sub-Division Industries Association, Karlui, Distt. Una-HP.
24. District Industries Association, Una, 94, Industrial Area, Mehatpur, Distt. Una, H.P.-174315.
25. Guard file.

  
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