

**Status of the Reform Action Points which are not applicable in the NCT of Delhi**

S.No.	Area	Recommendation	Reasons for being not applicable
8	1. Access to Information and Transparency Enablers	Mandate that the final professional tax registration certification (where applicable) will be issued within at most one (1) working day from the date of submission of application form	Professional tax is not levied in the NCT of Delhi and as such Professional Tax Registration Certificate is not being issued in Delhi.
12		Mandate and make arrangements to publish draft regulation online and invite public comments/ feedback on the same prior to enactment	The Delhi(Right of Citizen to Time Bound Delievery of Services) Act,2011(Delhi Act 07 of 2011) was notified on 28th April, 2011. Since Act is already in vogue and Rules also notified vide Notification No.F.6(39)/IT/2011/ 7309-7318 dated 9.9.2011, the reform action is not applicable at this stage.
13		Mandate and make arrangements to publish the comments/feedback received on the draft regulation and how they were addressed in the final regulation	The Delhi(Right of Citizen to Time Bound Delievery of Services) Act,2011(Delhi Act 07 of 2011) was notified on 28th April, 2011. Since Act is already in vogue and Rules also notified vide Notification No.F.6(39)/IT/2011/ 7309-7318 dated 9.9.2011, the reform action is not applicable at this stage.
14	2a. Single Window	Establish a dedicated physical body/ bureau that functions as the sole point of contact for the purpose of setting up a business	Since all the clearances are being given online by various departments and agencies, there does not appear any need to establish a dedicated physical body that functions as a sole point of contact. All the offices are located in the NCT of Delhi and as such there is no difficulty in contacting the concerned officers of various departments.

15		Ensure that the single window body/ bureau has been set up through a legislation	Since all the clearances are being given online by various departments and agencies, there does not appear any need to establish a dedicated physical body through a legislation. All the offices are located in the NCT of Delhi and as such there is no difficulty in contacting the concerned officers of various departments.
16		Delegate the required decision-making powers to the single window body/ bureau to grant all required approvals/ clearances	In view of the reply in respect of 14 and 15 above there is no need to delegate the required decisions making powers to the Single Window body to grant all required approvals / clearances.
17		Delegate senior level officials with appropriate powers from various Departments through secondment/ deputation to the single window body/ bureau	Since all the clearances are being given online by various departments and agencies, there does not appear any need to establish a dedicated physical body that functions as a sole point of contact.
18		Ensure that the single window body/ bureau has a physical office to house relevant officials of various Departments for providing approvals/ clearances	Since all the clearances are being given online by various departments and agencies, there does not appear any need to establish a dedicated physical body that functions as a sole point of contact.
36	2b. Online Single Window System	Ensure renewal under 'Shops and Establishments Act' is provided as a service through the online single window system in a manner that allows online filing, payments, tracking of status, approvals and issuance of the certificate(s)	The Registration under Shops and Establishment Act is issued with a validity period of 21 years . Online registration on real time basis was introduced in 2009 and as such no application is being received for renewal for shop registration .
46	3b. Land Allotment	Define objective criteria for evaluating an application for land allotment	Criteria and timelines for evaluating applications for land allotment is laid down as and when developed land is available for allotment. Land banks are not currently available for allotment.

47		Define clear timelines defined for processing of application for land allotment (from the date of application)	Criteria and timelines for evaluating applications for land allotment is laid down as and when developed land is available for allotment. Land banks are not currently available for allotment.
48		Define clear timelines for processing of application for conversion of land/ change in land use (from the date of application) for land outside of industrial parks/IDC areas.	Pertains to DDA and NDMC. Conversion of land use is under the purview of DDA (Central Body). Not applicable in respect of Govt. of NCT of Delhi.
175	6l. Renewal under The Shops and Establishment Act	Ensure information on the procedure and a comprehensive list of all documents that need to be provided are available on the web site	The Registration under Shops and Establishment Act is issued with a validity period of 21 years . Online registration on real time basis was introduced in 2009 and as such no application is being received for renewal for shop registration.
176		Define clear timelines mandated through legislation for approval of complete application	The Registration under Shops and Establishment Act is issued with a validity period of 21 years . Online registration on real time basis was introduced in 2009 and as such no application is being received for renewal for shop registration .
177		Design and implement a system that allows online application and payment without the need for a physical touch point for document submission and verification	The Registration under Shops and Establishment Act is issued with a validity period of 21 years . Online registration on real time basis was introduced in 2009 and as such no application is being received for renewal for shop registration .
178		Ensure that the system allows users to download the final signed approval certificate from the online portal.	The Registration under Shops and Establishment Act is issued with a validity period of 21 years . Online registration on real time basis was introduced in 2009 and as such no application is being received for renewal for shop registration .

195	8a. Online tax return filing	Design and implement a system for Professional Tax to be filed online	No professional tax is levied in Government of NCT of Delhi
197		Design and implement a system for Entry Tax to be filed online	The matter doesn't pertain to MCD. The Corporation charges toll tax from commercial vehicles through a concessionaire engaged by the Corporation. There is no entry tax on goods charged by the Corporation. Hence, this issue does not pertain to the Govt. of NCT of Delhi.
201	8b. Online tax payment	Design and implement a system for Professional Tax to be paid online	No Professional Tax is levied in Government of NCT of Delhi
203		Design and implement a system for Entry Tax to be paid online	The matter doesn't pertains to MCD. The Corporation charges toll tax from commercial vehicles through a concessionaire engaged by the Corporation. There is no entry tax on goods charged by the Corporation. Hence, this issue does not pertain to the Govt. of NCT of Delhi.
222	8f. Registration for Professional Tax	Ensure information on the procedure and a comprehensive list of all documents that need to be provided are available on the web site	No Professional Tax is levied in Government of NCT of Delhi
223		Define clear timelines mandated through legislation for approval of complete application	No Professional Tax is levied in Government of NCT of Delhi
224		Design and implement a system that allows online application and payment without the need for a physical touch point for document submission and verification	No Professional Tax is levied in Government of NCT of Delhi
225		Ensure that the system allows users to download the final signed approval certificate from the online portal.	No Professional Tax is levied in Government of NCT of Delhi
226		Allow third parties to easily verify approval certificates in the public domain	No Professional Tax is levied in Government of NCT of Delhi

227	8g. Registration for Entry Tax	Ensure information on the procedure and a comprehensive list of all documents that need to be provided are available on the web site	The matter doesn't pertain to MCD. The Corporation charges toll tax from commercial vehicles through a concessionaire engaged by the Corporation. There is no entry tax on goods charged by the Corporation. Hence, this issue does not pertain to the Govt. of NCT of Delhi.
228		Define clear timelines mandated through legislation for approval of complete application	The matter doesn't pertain to MCD. The Corporation charges toll tax from commercial vehicles through a concessionaire engaged by the Corporation. There is no entry tax on goods charged by the Corporation. Hence, this issue does not pertain to the Govt. of NCT of Delhi.
229		Design and implement a system that allows online application and payment without the need for a physical touch point for document submission and verification	The matter doesn't pertain to MCD. The Corporation charges toll tax from commercial vehicles through a concessionaire engaged by the Corporation. There is no entry tax on goods charged by the Corporation. Hence, this issue does not pertain to the Govt. of NCT of Delhi.
230		Ensure that the system allows users to download the final signed approval certificate from the online portal.	The matter doesn't pertain to MCD. The Corporation charges toll tax from commercial vehicles through a concessionaire engaged by the Corporation. There is no entry tax on goods charged by the Corporation. Hence, this issue does not pertain to the Govt. of NCT of Delhi.
231		Allow third parties to easily verify approval certificates in the public domain	The matter doesn't pertain to MCD. The Corporation charges toll tax from commercial vehicles through a concessionaire engaged by the Corporation. There is no entry tax on goods charged by the Corporation. Hence, this issue does not pertain to the Govt. of NCT of Delhi.

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