

83. Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification

A. Online Application:-

URL:-

<http://mpenagarpalika.gov.in/irj/portal/anonymous/CitizenServices/ServicesonRequest/qlAboutTree>

The screenshot displays the online application process for Tree Cutting on the mpenagarpalika.gov.in website. The top navigation bar includes Home, Businesses, Citizen Services, Tourists, Grievance, Cities, and Login. The main content area features a flowchart titled 'Tree Cutting' with the following steps:

- Department:**
 - Approval / NOC for Tree Cutting
 - Permission/NOC issued
 - Inspection by tree officer or officer delegated by him
 - Reason of disapproval
- Citizen:**
 - Applicant
 - Submission of Application in Prescribed format

The flowchart shows the process starting from the Applicant, moving to the Department for submission and approval. If disapproved, the reason is communicated back to the Applicant. A 'Click here to apply' link is highlighted with a red box and a callout bubble.

The bottom section shows the application form titled 'TREE CUTTING'. It includes a language selection dropdown (English / इंग्लिश) and a city selection dropdown. Callouts indicate:

- 1. Select Language:** Points to the language dropdown.
- 2. Select the City:** Points to the city dropdown menu, which lists various cities like Indore, Gwalior, Ujjain, Barisia, Budni, Hoshangabad, and Satna.
- 3. Click Continue to go 2nd page of the application:** Points to the 'Continue' button.

The footer contains the logo of the Government of Madhya Pradesh, the date 22 May, 2016, and a navigation bar with Home, Businesses, Citizen Services, Tourists, Grievance, Cities, and Login. Quick Links and Important Links are also provided on the right side.



TREE CUTTING

Location of Service Required/सेवा की आवश्यकता के स्थान

Ward Name/मुहल्ला

Local Address1/पता 1

Local Address2/पता 2

Details of Services Required/सेवाओं की आवश्यकता का विवरण

Service Name/सेवा *

Service Required on Date/सेवा
दिनांक पर आवश्यक : *

Applicant Details/आवेदक विस्तार

First Name/प्रथम नाम * Middle Name/मध्य नाम Last Name/अंतिम नाम *

Address Line 1/
पता 1

Address Line 2/
पता 2

City/शहर

Pin Code/पिन कोड *

Mobile/मोबाइल नंबर *

Email ID/ईमेल आई डी *

Application Date/
आवेदन की तारीख

Details Of Trees(s)/पेड़ का न्यौरा

No. Of Trees पेड़ों की संख्या *

Please Upload your Excel file if No of Tree is Greater Than One tree cutting excel.xlsx
[Download File From Here](#)

Species Of 1st Tree पहले पेड़ की प्रजाति *

Tree Condition/पेड़ की स्थिति *

Reason For Tree Cutting/
पेड़ काटने का कारण *

Details Of Land For Compensatory Plantation/क्षतिपूर्क वृक्षारोपण के लिए भूमि का विस्तार

Nature Of Ownership Of Land/भूमि के स्वामित्व के प्रकार *

Location Address1/पता 1 *

Location Address2/पता 2

Location Address3/पता 3

Pin Code/पिन कोड *

Area Of Plantation/वृक्षारोपण के क्षेत्र *

Upload Documents:

Maps of Land/जमीन के नक्शे * map of land.png

Written Cinent of Owner of land if Applicant is not ownerner/जमीन के मालिक की लिखित सहमति यदि आवेदक मालिक नहीं है No file chosen

Undertaking for compensatory Plantaion/क्षतिपूर्क वृक्षारोपण के लिए उपक्रम * undertaking of comp..png

Quick Links

[Birth Registration](#)

[Death Registration](#)

[Marriage Registration](#)

... more »

Important Links

[Madhya Pradesh Urban development and Environment Department](#)

[Right To Information\(RTI\)](#)

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Preview page:-

e-Nagar Palika, Government of Madhya Pradesh 22 May, 2016

Home | Businesses | Citizen Services | Tourists | Grievance | Cities | Login

[Preview Page of the form](#)

Citizen Services > Services on Request > Request for Tree Cutting(Paid Service)

TREE CUTTING

Location of Service Required/सेवा की आवश्यकता के स्थान

Ward/मुहल्ला	Imli Bazar Ward
Local Address1/ पत्ता 1	Plot-16,Chunabhathi
Local Address2/ पत्ता 2	Indore

Details of Services Required/सेवाओं की आवश्यकता का विवरण

Service/सेवा *	TREE CUTTING
Service Required on Date/सेवा दिनांक	26.05.2016
पर आवश्यक : *	

Applicant Details/आवेदक विस्तार

First Name/पथम नाम *	AMULYA
Middle Name/मध्य नाम	KUMAR
Last Name/अंतिम नाम	PATEL
Address Line1/पत्ता 1	Plot-123, Sec-12
Address Line2/पत्ता 2	Kolar Road
City/शहर	Indore
Pin Code/ पिन कोड	879123
Mobile No/ मोबाइल नंबर	8962715637
Email ID/ईमेल आई डी	amulyasapcrm@gmail.com
Application Date/ आवेदन की तारीख	22.05.2016

Details Of Tree(s)/पेड़ का ब्यौरा

No. Of Trees/ पेड़ों की संख्या	More Than One
Species Of 1st Tree /पहले पेड़ की प्रजाति	
Condition Of Tree/ पेड़ की स्थिति	Dying
Reason For Tree Cutting/ पेड़ काटने का कारण	Road Obstacles

Detail Of Land For Compensatory Plantation/सतिपूरक वृक्षारोपण के लिए भूमि का विस्तार

Nature Of Ownership Of Land/भूमि के स्वामित्व के प्रकार	Bhumiswami Patta
Address1/ पत्ता 1	plot-123
Address2/ पत्ता 2	sec-12, Industrial Area,
Address3/ पत्ता 3	Indore
Pin Code/ पिन कोड	
Area Of Plantation/वृक्षारोपण के क्षेत्र	1 hecter

Please Note that You have to Pay 100.00 Rupees for this Service .

Help Lines | Privacy | Disclaimer | Terms of Use |

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Request number Generated:-



Citizen Services > Services on Request > Request for Tree Cutting(Paid Service)

Your Application has been registered with the Number mentioned below

Request No. **8000000377** for TREE CUTTING

You will receive a Confirmation message Regarding this .

Please Keep the above Request Number for Future Correspondence and Use .

Request Number Generated

Quick Links

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b. Tracking , Monitoring and Payment:-



Home | Businesses | **Citizen Services** | Tourists | Grievance | Cities | Login

Citizen Services > Overview

Citizen Services

In order to bring transparency and accountability at various levels in Urban Local bodies (ULB) and for the benefit of the citizens Urban Development of Madhya Pradesh has embraced E-Governance by facilitating all citizen services through this Portal. The Government of Madhya Pradesh has embraced E-Governance by facilitating all citizen services such as:-

- Birth Registration
- Death Registration
- Marriage Registration
- Property Tax
- Water Connection
- Fire Brigade
- Fire NOC
- Request for Litter & Debris Collection(Paid Service)
- Request for Evidence Certificate for Insurance Claims(Paid Service)
- Request for Fire Extinguishing Services(Paid Service)
- Request for Septic Tank Cleaning(Paid Service)
- Request for Sewerage Cleaning(Paid Service)
- Request for Tree Cutting(Paid Service)
- Request for Water Tanker(Paid Service)
- Request for Ambulance(Free Service)
- Request for Mobile Toilet(Free Service)
- Request for Funeral Van(Hearse)(Free Service)

Citizen can apply online for above services & track the status of their application online for prompt services through this portal.

Citizens can file online complaints, if any, and can also track the status of their complaints to make payments.

Services on Request

- About Services on Request
- Status check and Payment(all Services on Request)**
- Request for Litter & Debris Collection(Paid Service)
- Request for Evidence Certificate for Insurance Claims(Paid Service)
- Request for Fire Extinguishing Services(Paid Service)
- Request for Septic Tank Cleaning(Paid Service)
- Request for Sewerage Cleaning(Paid Service)
- Tree Cutting
- Request for Tree Cutting(Paid Service)
- Request for Water Tanker(Paid Service)
- Request for Ambulance(Free Service)
- Request for Mobile Toilet(Free Service)
- Request for Funeral Van(Hearse)(Free Service)

Quick Links

- Birth Registration
- Death Registration
- Marriage Registration
- ... more »

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ई-नगर पालिका, मध्य प्रदेश शासन
e-Nagar Palika, Government of Madhya Pradesh

हिंदी / English

Help Lines
22 May, 2016

Home | Businesses | **Citizen Services** | Tourists | Grievance | Cities | Login

Citizen Services > Services on Request > Status check and Payment(all Services on Request)

Application Status

Application Registration No.	8000000377
Application Status:	OPEN.
Date of Application	22.05.2016
Date of Service	25.05.2016

Quick Links

- Birth Registration
- Death Registration
- Marriage Registration
- ... more »

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For APPROVED Status:-



Citizen Services > Services on Request > Status check and Payment(all Services on Request)

Application Status

Application/Registration No:	800000377
Application Status:	APPROVED.
Date of Application	22.05.2016
Date of Service	25.05.2016
Please Note that You have to Pay 100.00 Rupees for this Service .	

Go For Payment

Quick Links

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CCavenue: Billing Shipping - Google Chrome
https://secure.ccavenue.com/transaction/transaction.do?command=initiateTransaction

ई-नगर पालिका
e-Nagar Palika

English

Payment Information

Debit Cards > We Accept
Select Debit Card
Card Number
INR 100.00 (Total Amount Payable)
Make Payment Cancel

ORDER DETAILS

Order #: 7000000264
Order Amount 100.00
Transaction Fee 0.00
Service Tax(14.50%) 0.00
Total Amount **INR 100.00**

Quick Links

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