

GOVERNMENT OF KARNATAKA

Supporting Document for Implementation of Ease of Doing Business



Concerned Department: Labour Department

Area 9I: Compliance Inspection under The Payment of Gratuity Act, 1972

DIPP Recommendation No: 309

Mandate that the same inspector will not inspect the same establishment twice consecutively

URL	www.karlabour.in/sahayoga
GO/Notification/Act	-
Screen shots	Refer the below screen shots from login to the end
Login Id	Id-700106 Password-ffdhmq
Approach to Reform	The dedicated online system Sahayoga developed by the Department of Labour is designed to for an establishment to be allotted inspectors based on calculation through computerized risk assessment method. After an establishment is allotted, the inspector can submit his/her inspection report to the establishment. Once the same is submitted the inspector does not have any provision to re inspect the same establishment.

Step 1: Enter the url-karlabour.in/sahayoga on the web browser

Home page

The screenshot shows the home page of the Government of Karnataka Department of Labour. The header includes the text 'ಕರ್ನಾಟಕ ಸರ್ಕಾರ ಕಾರ್ಮಿಕ ಇಲಾಖೆ' and 'GOVERNMENT OF KARNATAKA DEPARTMENT OF LABOUR', along with the department's logo and the name 'ಕಾರ್ಮಿಕ ಸಹಯೋಗ - KARMIKA SAHAYOGA'. A navigation menu contains links for HOME, OBJECTIVE, REGISTRATION OF ESTABLISHMENT, DEPARTMENTAL INSTITUTIONS, ACTS & RULES, INSPECTION PROCEDURE AND EMPLOYER MANUAL, GRIEVANCE REDRESSAL, and CONTACT US. The main content area is divided into two columns. The left column, titled 'ABOUT US-ಇಲಾಖೆ ಕುರಿತು', contains introductory text in Kannada. The right column, titled 'FACILITIES AND BENEFITS AVAILABLE TO THE ENTREPRENEUR', lists several points. Below this is a 'LOGIN' section with input fields for 'Login Id', 'Password', and 'Security Code'. A callout box with a dashed border points to the 'Login Id' field, containing the text 'Enter the login id, password and security code'. At the bottom of the page, there is a copyright notice: 'Copyright © Your Website 2014'.

Figure 1

Step 2: After login in, you will arrive at Dashboard.

- Click on the 'INSPECTION' on the side menu, where you will see 'submit inspection report' and reports.
- Click on the 'submit inspection report' the list of computerized risk assessment establishment will be displayed for inspection
- Once the inspector submits the inspection report to the establishment, inspector does not have any access to re-inspect the same establishment

The screenshot shows the 'SUBMIT INSPECTIONS REPORT' page. The header includes the Government of Karnataka logo and the Department of Labour. The page title is 'Karmika Sahayoga'. The user is logged in as 'DEAR, DEMO LO'. The page contains a form with the following fields:

- License No / KAR-LIN No:
- Employer Name / Establishment Name:
- Region:
- Division:
- Sub Division:
- Circle:

Buttons for 'Search' and 'Reset' are located below the form. Below the form, a table displays the results of the search:

Kar-Lin Number	Establishment Name	region	division	sub division	circle	status	Action
KAKAL50000062	est14	Kalaburgi Region	Kalaburgi Division	Sub Division, Yadgir	Yadgir	Compliances Pending	Select
KAKAL50000059	est11	Kalaburgi Region	Kalaburgi Division	Sub Division, Yadgir	Yadgir	Inspection Pending	Select

At the bottom of the table, it says 'Results 1 - 2 of 2' and 'Page: 1'. A 'Logout' button is visible in the top right corner.

Click on inspection (select submit inspection) report

List of establishments based on **computerized risk assessment** assigned to inspector

Once the inspection report is submitted the status will change from **inspection pending** to **compliance pending** therefore no further provision to re-inspect is allowed. The system will nullify the chances of inspecting **the same establishment twice**