KSEB Ltd. is implementing an automated system in a phased manner as a part of RAPDRP project using MDAS (Meter Data Acquisition System) to monitor the outages in 43 selected towns connecting 16000 transformers. The status of outages can be made available to the consumers also. The work related to implementation of Data Management System (DMS) under SCADA in selected cities (TVPM, EKM and KZD) as a part of Energy Adult. These systems will be finally integrated to Centralised Customer Care System and consumers are allowed to enjoy the benefit of the same. Expected time frame for the implementation of the above first phase will be approximately 6 months.