



Business Reform Action Plan 2016 Response by Government of Maharashtra

Area 7a: Obtaining Electricity Connection

183: Ensure that information on effective tariffs are available online, and that customers are notified of a change in tariff ahead of the billing cycle

Response: **Yes**

Remarks:

MERC Tariff order is made available on MSEDCL website at www.mahadiscom.in , <http://www.mahadiscom.in/consumer/consumer-index.shtm>

The end to end process is provided in the screenshots below. Copy of MERC order w.e.f. 01.06.2015 is attached herewith.

Departmental Circular no. 243 dated 03.07.2015 is available on MSEDCL website at www.mahadiscom.in , http://www.mahadiscom.in/consumer/msedcl_circulars_idx.shtm.

The screenshots show the end to end process. A copy of circular is attached herewith.

Message is displayed on every consumer's electricity bill showing date of tariff applicability.

Present tariff is applicable w.e.f. 01.06.2015. Sample copies of electricity bills attached herewith



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Supporting Documents:

Tariff Order

The screenshot shows the homepage of www.mahadiscom.in. The left sidebar contains a navigation menu with categories like HOME, ABOUT MSEDCL, CONSUMER SERVICES, and DISTRIBUTION LOSSES. The main content area features a large image of a power substation, a 'Prepaid Meter Online Recharge' banner, and a 'Mahavitaran Mobile App' advertisement. A 'NEWS AND LATEST ANNOUNCEMENTS' section lists several items, including a 'Tariff Order' dated 11/05/2016, which is highlighted with a green box. Other news items include petitions for true-up and cross-subsidy surcharge, and recruitment notices. A 'TENDERS' section is also visible at the bottom.

The screenshot shows the 'Consumer Services' page on www.mahadiscom.in. The left sidebar is expanded to show 'CONSUMER SERVICES'. The main content area is titled 'Consumer Services' and contains a list of links. The 'Tariff Details' link is highlighted with a green box. Other links include 'FAC of MSEDCL', 'Presentation on Energy Conservation and Safety', 'Electricity Consumer Rights', 'Dos & Don'ts', 'How to Make Payment by Cheque in Cheque Drop Box', 'Commercial / General Circulars', and 'Contact your nearest office'. At the bottom, there is a section for 'Electricity Consumer's Right Statement' with options for English and Marathi.



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The screenshot shows the website www.mahadiscom.in/tariff/tariff_index.shtml. The page layout includes a navigation menu on the left with items such as HOME, ABOUT MSEDCL, CONSUMER SERVICES, DISTRIBUTION LOSSES, RIGHT TO INFORMATION ACT, PROJECTS, EMPLOYEE PORTAL, INFORMATION FOR RETIRED EMPLOYEES, PHOTO GALLERY, THEFT OF ELECTRICITY, PRESS RELEASES, MAHAVITARAN VIDYUT WARTA, Training & Safety Department, MSEDCL ARCHIVES, REGULATORY INFO, LOAD MANAGEMENT, HR DEPARTMENT, EMPLOYMENT & OPPORTUNITIES, and Distribution Franchise. The main content area is titled 'Mahavitaran Maharashtra State Electricity Distribution Co. Ltd. (A Govt. of Maharashtra Undertaking) CIN: U40109MH2005SGC153645'. It features a header image of power lines and a light bulb. Below the header, there are two main sections: 'MSEDCL Tariff Documents' (highlighted with a green box) and 'MSPGCL Tariff Documents'. The 'MSEDCL Tariff Documents' section lists several documents with their effective dates, including 'Detailed Tariff order with effect from 1st June 2015', 'Detailed Tariff order with effect from 1st August 2012', 'Low & High Tension Tariff Booklet (With effect from 1st August, 2012)', 'Detailed Tariff order with effect from 1st Sept 2010', 'Detailed Tariff order with effect from 1st Aug 2009', 'Detailed Tariff order with effect from 1st July 2008', 'Low Tension Tariff Booklet (With effect from 1st May, 2007)', and 'High Tension Tariff Booklet (With effect from 1st May, 2007)'. The 'MSPGCL Tariff Documents' section lists 'The Approved Tariff Order MSPGCL's Generating Stations for FY 2015-16'.



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Before the
MAHARASHTRA ELECTRICITY REGULATORY COMMISSION
World Trade Centre, Centre No.1, 13th Floor, Cuffe Parade, Mumbai - 400 005
Tel. No. 022 22163964/65/69 – Fax 022 22163976
E-mail: mercindia@merc.gov.in
Website: www.mercindia.org.in/www.merc.gov.in

Case No. 121 of 2014

In the matter of

**Petition of Maharashtra State Electricity Distribution Co. Ltd. for approval of
Multi Year Tariff for Second Control Period FY 2013-14 to FY 2015-16**

CORAM

**Smt. Chandra Iyengar, Chairperson
Shri. Azeez M. Khan, Member
Shri. Deepak Lad, Member**

Maharashtra State Electricity Distribution Co. Ltd.Petitioner

ORDER

Dated: 26 June, 2015

In accordance with the Maharashtra Electricity Regulatory Commission (Multi Year Tariff) Regulations ('MYT Regulations') and the directions of the Commission, the Maharashtra State Electricity Distribution Co. Ltd. (MSEDCL) has submitted its Petition for approval of the Multi Year Tariff for the Second Control Period (FY 2013-14 to FY 2015-16).

The original Petition was filed on 7 June, 2014. It was subsequently revised on the basis of the Audited Accounts of FY 2013-14 and submitted on 4 December, 2014. Thereafter, addressing data gaps, and various concerns raised during Technical Validation Session (TVS), MSEDCL submitted its revised MYT Petition on 3 February, 2015.

In exercise of its powers under Sections 61 and 62 of the Electricity Act (EA), 2003, and in pursuance of the MYT Regulations and all other powers enabling it in this behalf, and after taking into consideration MSEDCL's submissions, the written and oral suggestions and objections received and the responses of MSEDCL, and all other relevant material, the Commission issues the following Order:



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Departmental Circular

The screenshot shows the homepage of the Maharashtra State Electricity Distribution Co. Ltd. (MSEDCL) website. The URL is www.mahadiscom.in. The page features a navigation menu on the left with categories like HOME, ABOUT MSEDCL, CONSUMER SERVICES, and DISTRIBUTION LOSSES. The main content area is divided into several sections: NEWS AND LATEST ANNOUNCEMENTS, TENDERS, and various service links. A red box highlights the 'MSEDCL Mobile App' link in the CONSUMER SERVICES section. Other visible elements include a 'Prepaid Meter Online Recharge' banner, a 'Mahavitaran Mobile App' advertisement, and a 'REGULATORY INFO' sidebar.

The screenshot shows the 'Consumer Services' page on the website. The URL is www.mahadiscom.in/consumer/consumer-index.shtm. The page features a navigation menu on the left with categories like HOME, ABOUT MSEDCL, CONSUMER SERVICES, and DISTRIBUTION LOSSES. The main content area is titled 'Consumer Services' and lists various services such as FAC of MSEDCL, Tariff Details, Presentation on Energy Conservation and Safety, Electricity Consumer Rights, Dos & Don'ts, How to Make Payment by Cheque in Cheque Drop Box, and Commercial / General Circulars. A red box highlights the 'Commercial / General Circulars' link, which includes links to MSEDCL Circulars and MSED Circulars.



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The screenshot shows the website www.mahadiscom.in/consumer/msedcl_circulars_idx.shtml. The page features a navigation menu on the left with various categories such as HOME, ABOUT MSEDCL, CONSUMER SERVICES, and more. The main content area is titled "MSEDCL Circulars" and lists several categories of circulars, including WM Section Circulars, General Commercial Circulars, Administrative Circulars, and Account Circulars. A green box highlights the "MSEDCL Circulars" header.

MSEDCL Circulars

- > WM Section Circulars: 100% Grant from GoM for street light for 2009-10
- > General Commercial Circulars (Index)
- > Commercial Circulars (Index)
- > Administrative Circulars
- > Vigilance Circulars
- > Gratuity-Circular-Final
- > Load Management Section Circular
- > Distribution Section Circular
- > CE Stores Circulars
- > Account Circulars: Circular No. Director(Finance)/MSEDCL/Capital Budget/16-17/17890 Dtd. 03/06/2016. ; Capital Expenditure Budget for the F.Y. 2016-17
Circular No. Dir(F)/MSEDCL/Urgent requirement/1085 Dtd. 06.04.2016 ;
Circular No. Dir(F)/MSEDCL/Urgent requirement/1085 Dtd. 06.04.2016 ;



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MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO. LTD.
(A GOVT. OF MAHARASHTRA UNDERTAKING)
CIN : U40109MH20005SGC153645

PLOT No. G-9, PRAKASHGAD, Prof. ANANT KANEKAR MARG, BANDRA (East), MUMBAI-400051

PHONE No. 26474753 (P)/26474211 (O) / FAX No. 26472366 / Email: csocom@mahaedson.in / Website: www.mahaedson.in

No. PR-3/Tariff/27641

Date: 03 JULY 2015

COMMERCIAL CIRCULAR No. 243

Subject: Revision in Electricity Tariff – Implementation thereof.

Reference: MERC Tariff Order dt. 26/06/2015 in the Case No. 121 of 2014.

The Maharashtra Electricity Regulatory Commission, in exercise of its powers under Sections 61 and 62 of the Electricity Act (EA), 2003, and in pursuance of the MYT Regulations and all other powers enabling it in this behalf, and after taking into consideration MSEDCL's submissions, the written and oral suggestions and objections received and the responses of MSEDCL, and all other relevant material, has issued Multi Year Tariff Order dated 26 June, 2015 in Case No. 121 of 2014

Accordingly, the guidelines as under are issued for implementation of the said order of the Commission without prejudice to the rights of MSEDCL to take any action as provided in the law.

1. Date of Implementation:

- i) The revised tariffs are applicable from June 01, 2015 and will continue to be in force till further orders.
- ii) Where the billing cycle of a consumer is different with respect to the date of applicability of the revised tariffs, they should be made applicable for the consumption on a pro rata basis. The bills for the respective periods as per the existing and revised Tariffs shall be calculated based on the pro rata consumption (units consumed during respective period arrived at on the basis of average unit consumption per day multiplied by number of days in the respective period falling under the billing cycle).

2. Separate Tariff Category for Powerloom:

Powerloom tariff category [(LT-V(A))] is re-created as a separate sub-category under LT Industries (LT-V). This category is applicable for power supply to Powerlooms




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Sample Electricity Bill

1-16-16 1 of 1



Maharashtra State Electricity Distribution Co. Ltd.

ELECTRICITY BILL FOR THE MONTH OF APR-2016 No. 201604161748207

BEED CIRCLE 617 BEED DIVISION 251 D BEED (U) SUB-DIVN. 412 2

Consumer No. : 576019000566 M/S SUPERI
 Consumer Name : M/S SUPERINTENDENT GOVT MILK SEHEME
 Address : AT POST BEED
 BEED

BILL DATE	10-05-2016	
DUE DATE	24-05-2016	1,75,410.00
IF PAID UPTO	16-05-2016	1,73,530.00
IF PAID AFTER	24-05-2016	1,79,210.00
Last Receipt No./Date	1559115 /	26-04-2016
Last Month Payment		1,75,030.00
D.G. Set (KVA)		
Scale / Sector		Small Scale
Activity		REFGTR & SER MCHNR
Seasonal		Load Shed Ind OTHER
Urban/Rural Flag :-	U	Express Feeder Flag :- No
Feeder Voltage (KV) :-	11	LIS Indicator :-

Village : BEED Pin Code : 431122
 Connected Load (KW) : 494.00 Sanctioned Load (KW) : .00
 Contract Demand (KVA) : 250 Sanctioned Demand (KVA) : 375.00
 50% of Con. Demand (KVA) : 125.00 Meter No. : 053 - 07326208
 Date of Connection: 22-02-1978 Tariff: 56 HT-I N
 Supply of: HT Prev. Highest (Mth) MAY Bill Demand (KVA)143 Elec. Duty 49
 DTC 4412452 old trf HT-I N PART H

Reading Date	KWH	KVAH	RKVAH (LAG)	KW (MD)	KVA (MD)
Current 30-04-2016	630901.000	643035.000	88685.000	0.000	22.067
Previous 31-03-2016	626386.000	638518.000	88626.000		
Difference	4515.000	4517.000	59.000		
Multiplying Factor	5.0000	5.0000	5.0000	5.000	5.0000
Consumption	22575.000	22585.000	295.000	0.000	110.335
Add if L. T. Metering	0.000	0.000	0.000	0.000	0.000
Adjustment	0.000	0.000	0.000		
Assessed Consumption	0.000	0.000	0.000		0.000
Total Consumption	22575.000	22585.000	295.000	0.000	110.000

Consumption Type	Units	Rate	Charges Rs.
Industrial	22,043	6.71	147908.53
Residential	191	5.81	1109.71
Commercial	341	10.62	3621.42
E.D. on (Rs.)			
	9.3		
	1,483.97	16	237.43
	21		
Zone	Units	Demand	Charges Rs.
'A' Zone	1,475	67.00	2,212.50
'B' Zone	12,215	99.00	0.00
'C' Zone	8,230	110.00	6,584.00
'D' Zone	655	8.00	720.50

(In words) Rupees ONE LAKH SEVENTY-FIVE THOUSAND FOUR HUNDRED TEN ONLY

Security Deposit Head Rs.	2,28,560.00
Addl. S.D. Demanded Rs.	0.00
S. D. Arrears Rs.	0.00

BILL MONTH	MAR-16	FEB-16	JAN-16	DEC-15	NOV-15	OCT-15
UNITS	21,455	18,975	17,810	20,150	18,605	20,535
BILL AMOUNT	1,75,029	1,58,858	1,61,016	1,74,972	1,65,309	1,75,134

Billed Demand (KVA)	125	@ Rs.	220
Assessed P.F.			1,000
Billed P.F.	1,000	L.F.	13

Demand Charges	27,500.00
RLC Refund	0.00
Energy Charges	1,52,639.66
TOD Tariff EC	5,092.00
FAC @ Ps/U	16,734.85
Electricity Duty	237.43
Other Charges	0.00
Tax on Sale @ 9.04 Ps/U	2,040.78
P.F. Penal Charges / P.F. Incentive	14,137.66
Charges For Excess Demand	0.00
Debit Bill Adjustment	0.00
TOTAL CURRENT BILL	1,90,107.06
Current Interest 30/04/2016	0.00
Principal Arrears	-14,697.20
Interest Arrears	0.00
Total Bill Amount (Rounded) Rs.	1,75,410.00
Delayed Payment Charges Rs.	3,802.14
Amount (Rounded) Payable After 24-05-2016	1,79,210
Amount Rounded to Nearest Rs. (10 ⁻²)	

CUSTOMER CARE
Toll Free No. : 1800-233-3435
1800-200-3435

PTO

Smitantil
 Chief Engineer (Commercial)
 Maharashtra State Electricity Distribution Co. Ltd.
 E & O.E. and Subject to Conditions overleaf

Area Type : All Area other than MNC and MMR. In case the bill is received by permanently disconnected consumer, it should be brought to notice of concerned circle office. IF ELIGIBLE FOR ELECTRICITY DUTY EXEMPTION, APPLY ONLINE ON OUR WEBSITE www.mahadiscom.in; VISIT US AT: ITMSEB@MSEBINDIA.COM FOR E-BILL; Cr Adj. Rs. 14700.34 of type Interest on Security Deposit included in arrears; ; FAC on Units: 22575@74.13 p/u, Amount: 16734.85

**** PROMPT DISCOUNT Rs. 1878 IF PAID ON OR BEFORE 16-MAY-16
 **** IF PAID BY CHEQUE/DD/PAY ORDER, THEN REALIZATION DATE WILL BE CONSIDERED AS PAYMENT DATE;
 **** A Special desk is operational for HT Consumers, Please contact: htconsumer@mahadiscom.in for any Clarification/Query or Grievance.
 **** Submit your Email ID to Circle Office.

Tariff Revised w.e.f 01-06-2015