Area 4b: Building Plan Approval

78: Design and implement a system that allows online application and payment without the need for a physical touch point for document submission and verification
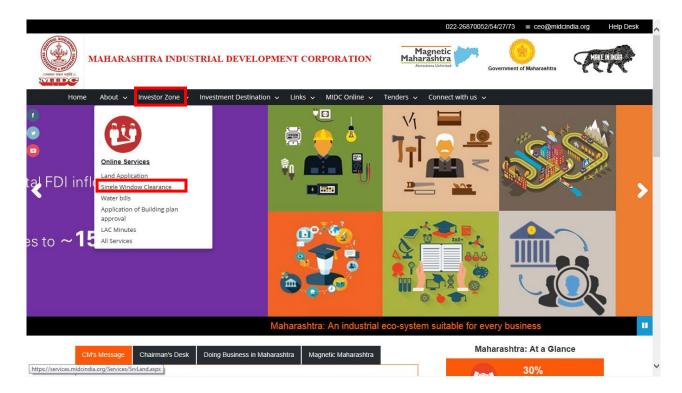
Response: Yes

Remarks:

The screenshots below show the end to end online application and payment process. The application can be accessed at the following website: https://services.midcindia.org/services/FillFormAnon.aspx?AMId=523
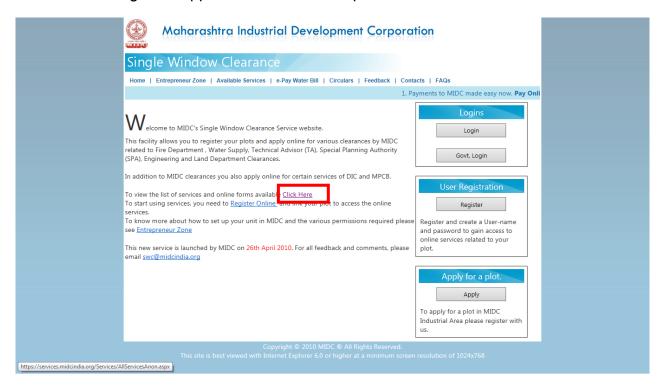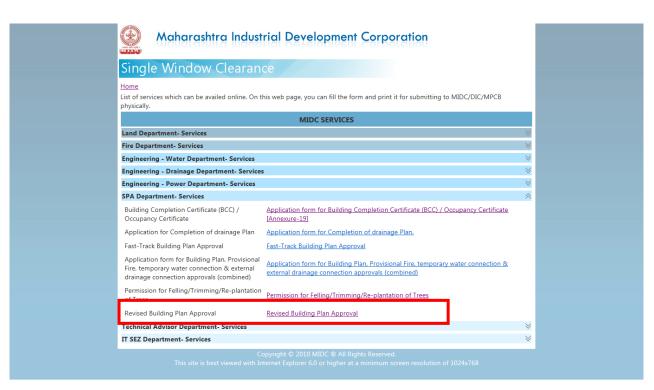
Supporting Documents:

The user logs in to http://www.midcindia.org/ and clicks on 'Single Window Clearance' in 'Investor Zone'
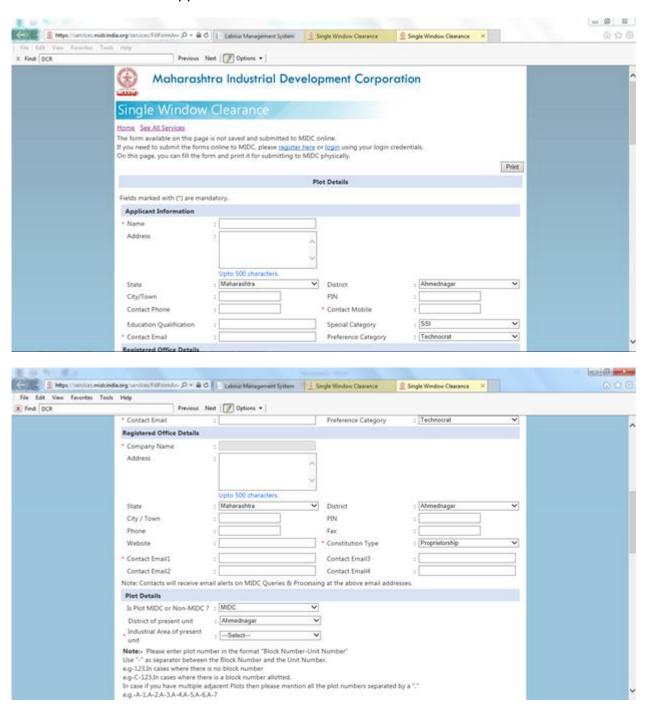
Government Of Maharashtra

The user then views the list of services and online forms available, and clicks on 'Revised Building Plan Approval' under SPA Department Services
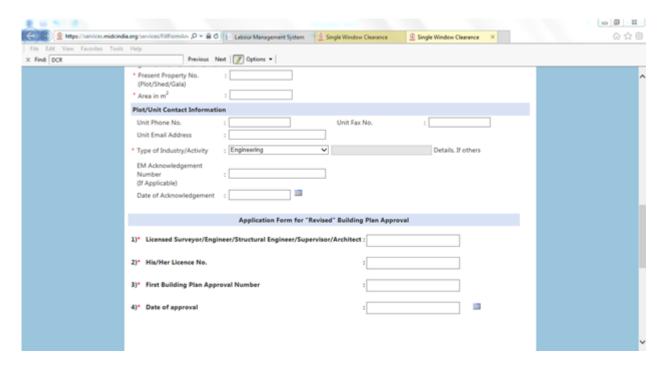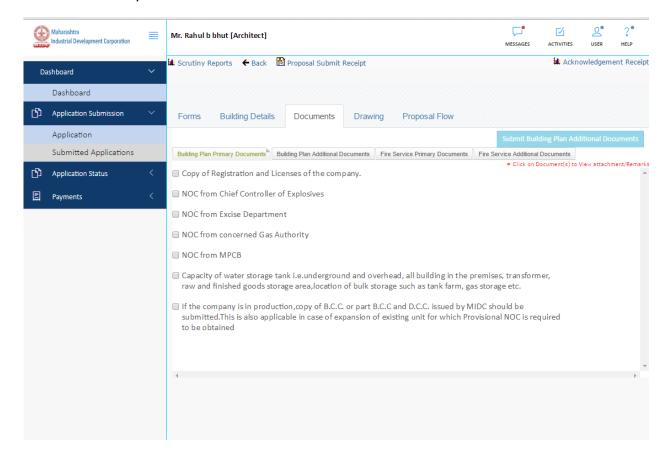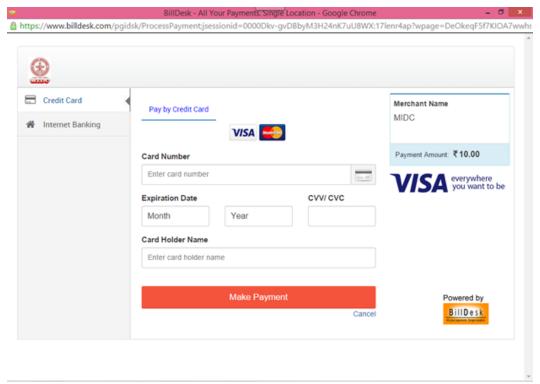
The user then fills the application form

The user then uploads the documents online

The user then proceeds to make the payment online

The provision for online tracking and monitoring: