



Business Reform Action Plan 2016 Response by Government of Maharashtra

Area 2b: Online Single Window System

37: Ensure water connection provided as a service through the online single window system in a manner that allows online filing, payments, tracking of status,& approvals

Response: **Yes**

Remarks:

Water connection service has been integrated with the MAITRI Single Window. Investor can make online application, payment and track status of his application through the Single window portal.

As seen in the screenshots below, renewal under 'Water connection' is provided as a service through a single window system.

Log into the website: <https://maitri.mahaonline.gov.in/Login/Login>

Supporting Documents:

Please find below the step-by-step process for online application:

1. The investor enters the URL: <https://maitri.mahaonline.gov.in>





Government Of Maharashtra

Business Reform Action Plan 2016 Response by Government of Maharashtra

- The applicant registers on MAITRI and submits a populated CAF along with a payment as per his investment bracket.

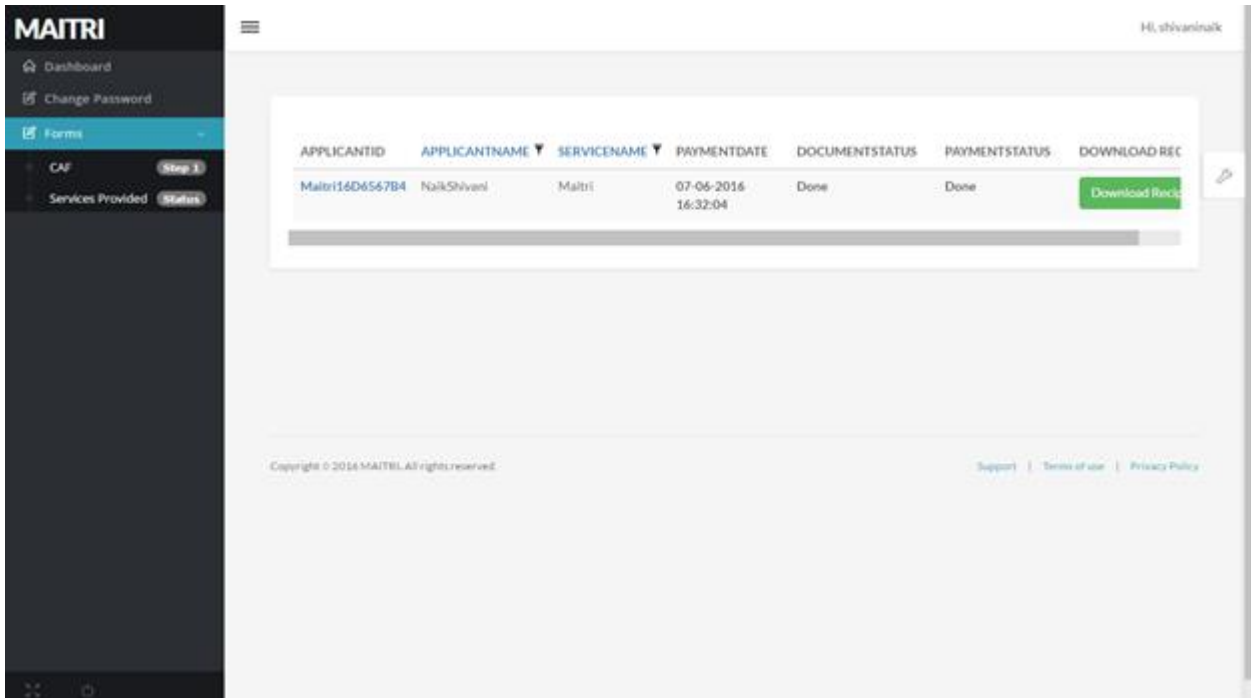


LOG IN

shivaninik

Log In

[New Registration](#) [Forgot Password?](#)





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- Once the CAF is populated through MAITRI, user can view and download the details he has entered

MAITRI Hi, vadmin

- Dashboard
- Change Password
- Forms
- CAF Step 1
- Services Provided Status

View Application Data

Application Id	: Maitri162D7D597	Title	: Mr.
Last Name	:	First Name	: Rajwardhan
Last Name 2	: Jadhav	First Name 2	: vikram
Last Name 3	:	First Name 3	:
Plot No	: 420	Street Address 1	: pune near natu bahg
Street Address 2	: mumbai sion	District	: Mumbai Suburban
Taluka	: Mumbai	Village	: Greater Mumbai (M Corp.) (Part) (802794)
Pincode	: 415645	Email	: test@gmail.com
Mobile Code	: 91	Mobile No	: 9745645645
Landline Code	: 91	Std Code	: 022
Landline No	: 64865464	Aadhar No	: 465456456845
PAN No	: ASDFR4589G	Created Date	: 21-06-2016 11:36:15

Industry Information

Industry Name	: Mahaonline	Background of the Company	: IT
Plot no.	: 7889	Street Address 1	: pune
Street Address 2	: mumbai	District	: Mumbai Suburban
Taluka	: Borivali	Village	: Borivali



Business Reform Action Plan 2016 Response by Government of Maharashtra

MAITRI

Dashboard

Change Password

Forms

CAF

Step 1

Services Provided

Status

Hi, vadmin

Street Address 2	: mumbai	District	: Mumbai Suburban
Taluka	: Borivali	Village	: Borivali
Pincode	: 456456	Plot no.	: 7889
Street Address 1	: pune	Street Address 2	: mumbai
District	: Mumbai Suburban	Taluka	: Borivali
Village	: Borivali	Pincode	: 456456
Email ID	: test@gmail.com	Landline Country code +	: 91
STD code	: 022	Landline no	: 45648456
FaxNumber Country code +	: 91	STD No	: 022
Fax No	: 56484564	Website	: http://testmaitri.mahaonlinegov.in/Industry/Indus
PAN Number of the industry	: PLKHJ8765T	TIN Number of the industry	: 4564565456
Nature of Industry	:	Type Of Industry	: Manufacturing
Total Project Cost (in INR)	: 465865.00	Total	: 97133413.00
Investment in Plant & Machinery (in INR)	: 4865656.00	Investment in Land (in INR)	: 5645645.00
Investment in Building (in INR)	: 56456.00	Investment in Other (in INR)	: 86565656.00
Equity / Internal Accrual (in INR)	: 556.00	Term loans from Financial Institutions (in INR)	: 656.00
Unsecured loan (in INR)	: 556.00	Other sources (in INR)	: 556.00
Category of Registration	: IEM-B/LOI/IL	Registration Number	: 7895
Date of Registration (DD/MM/YYYY)	: 08-10-2015 00:00:00	Industry Sector	: Agro and Food
Product Name	: shikadi	Major raw materials	: shikadi



Business Reform Action Plan 2016 Response by Government of Maharashtra

MAITRI

- Dashboard
- Change Password
- Forms
- CAF Step 1
- Services Provided Status

Hi, vadmin

(DD/MM/YYYY)

Product Name	: akjdadjk	Major raw materials	: asdasdjaks
Estimated installed production capacity (no./ton/litre)	: 4856546.00	Product Name 2	:
Major raw materials 2	:	Estimated installed production capacity (no./ton/litre) 2	:
Product Name 3	:	Major raw materials 3	:
Estimated installed production capacity (no./ton/litre) 3	:	Expected turnover	: INR 50 - 100 crore
Date of Commencement (MM/YYYY)	: 04/2016	a) Skilled Male (No.)	: 486.00
a) Skilled Female (No.)	: 5556.00	b) Semi-Skilled Male (No.)	: 6556.00
b) Semi-Skilled Female (No.)	: 58.00	c) UnSkilled Male (No.)	: 56.00
c) UnSkilled Female (No.)	: 565.00	Total Male (No.)	: 55.00
Total Female (No.)	: 565.00	STATUS OF INDUSTRY	: Expansion or Diversification
PREFERRED LOCATION	: MIDC	Land Requirement	: a855
Whether land is in possession	: No	Plot no.	:
Street Address 1	:	Street Address 2	:
District	:	Taluka	:
Village	:	Pincode.	:
Prefered District	: Akola	Estimated annual power requirement in KW	: 556.00
Estimated annual power	: 5656.00	Estimated annual effluent	: 5656.00



Business Reform Action Plan 2016 Response by Government of Maharashtra

MAITRI

- Dashboard
- Change Password
- Forms
- CAF Step 1
- Services Provided Status

Hi, vadmin

Total Female (No.)	: 565.00	STATUS OF INDUSTRY	: Expansion or Diversification
PREFERRED LOCATION	: MIDC	Land Requirement	: a855
Whether land is in possession	: No	Plot no.	:
Street Address 1	:	Street Address 2	:
District	:	Taluka	:
Village	:	Pincode.	:
Prefered District	: Akola	Estimated annual power requirement in KW	: 556.00
Estimated annual power requirement in m3	: 5656.00	Estimated annual effluent quantity in m3	: 5656.00
Estimated annual solid waste quantity in kg.	: 56.00	FUEL REQUIREMENT	:

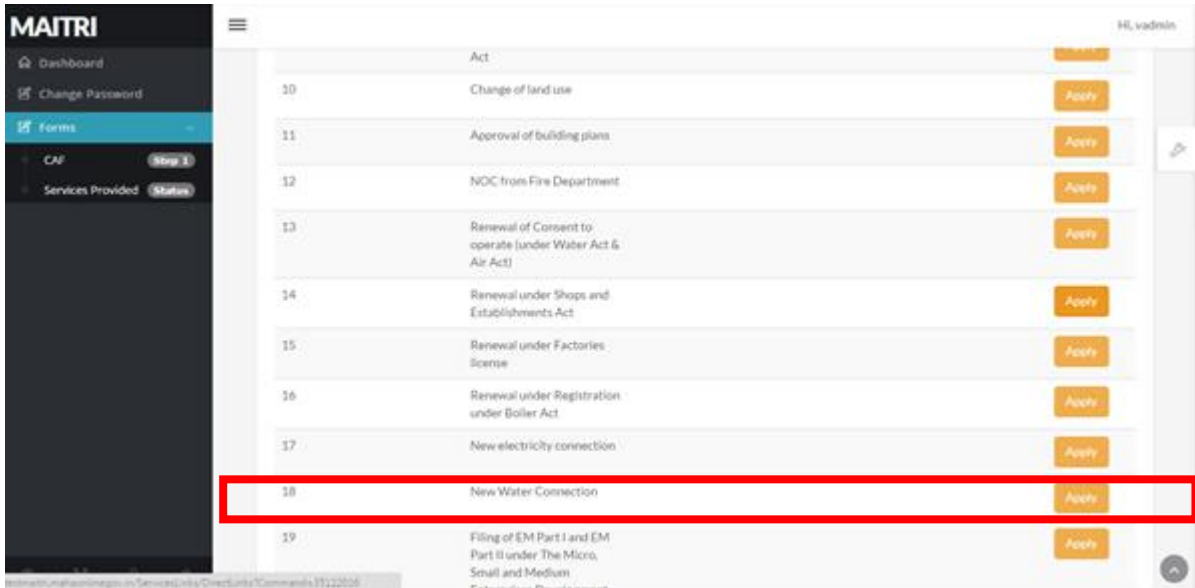
[Download Application Form](#)

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4. On clicking the Services Provided tab on the left hand dashboard, he is transferred to a page with the list of 19 services which he can apply via MAITRI, Water connection is one of the services.



5. User, on clicking the Water connection, gets transported to the MIDC website, where he is transferred to the form for Water Connection without any log in. The common fields are auto populated while user has to fill the rest of the fields.
6. The user gets transported to the form for 'Application for Grant of Water Supply Connection' under Engineering-Water Department Services



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Maharashtra Industrial Development Corporation

Single Window Clearance

[Home](#)
List of services which can be availed online. On this web page, you can fill the form and print it for submitting to MIDC/DIC/MPCB physically.

MIDC SERVICES

- Land Department- Services
- Fire Department- Services
- Engineering - Water Department- Services
 - Water Supply Connection [Application for Grant of MIDC's Water Supply Connection \[Annexure-18\]](#)
 - No Dues Certificate [Application for No Dues Certificate \[Annexure-21\]](#)
- Engineering - Drainage Department- Services
- Engineering - Power Department- Services
- SPA Department- Services
 - Building Completion Certificate (BCC) / Occupancy Certificate [Application form for Building Completion Certificate \(BCC\) / Occupancy Certificate \[Annexure-19\]](#)
 - Application for Completion of drainage Plan [Application form for Completion of drainage Plan.](#)
 - Fast-Track Building Plan Approval [Fast-Track Building Plan Approval](#)
 - Application form for Building Plan, Provisional Fire, temporary water connection & external drainage connection approvals (combined) [Application form for Building Plan, Provisional Fire, temporary water connection & external drainage connection approvals \(combined\)](#)
 - Permission for Felling/Trimming/Re-plantation of Trees [Permission for Felling/Trimming/Re-plantation of Trees](#)
 - Revised Building Plan Approval [Revised Building Plan Approval](#)
- Technical Advisor Department- Services
- IT SEZ Department- Services

7. The user then fills the application form

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Single Window Clearance

[Home](#) [See All Services](#)
The form available on this page is not saved and submitted to MIDC online.
If you need to submit the forms online to MIDC, please [register here](#) or [login](#) using your login credentials.
On this page, you can fill the form and print it for submitting to MIDC physically.

Plot Details

Fields marked with (*) are mandatory.

Applicant Information

* Name :

Address :

Upto 500 characters.

State : District :

City/Town : PIN :

Contact Phone : * Contact Mobile :

Education Qualification : Special Category :

* Contact Email : Preference Category :

Registered Office Details

* Company Name :

Address :

Upto 500 characters.



Business Reform Action Plan 2016 Response by Government of Maharashtra

Address :

Upto 500 characters.

State : District :

City / Town : PIN :

Phone : Fax :

Website : * Constitution Type :

* Contact Email1 : Contact Email3 :

Contact Email2 : Contact Email4 :

Note: Contacts will receive email alerts on MIDC Queries & Processing at the above email addresses.

Plot Details

Is Plot MIDC or Non-MIDC ? :

District of present unit :

* Industrial Area of present unit :

Note:- Please enter plot number in the format "Block Number-Unit Number"
Use "-" as separator between the Block Number and the Unit Number.
e.g.-123.In cases where there is no block number
e.g.-C-123.In cases where there is a block number allotted.
In case if you have multiple adjacent Plots then please mention all the plot numbers separated by a ","
e.g.-A-1,A-2,A-3,A-4,A-5,A-6,A-7

* Present Property No. :
(Plot/Shed/Gala)

* Area in m² :

Plot/Unit Contact Information

Unit Phone No. : Unit Fax No. :

Unit Email Address :

* Type of Industry/Activity : Details, if others

EM Acknowledgement :

Number :
(If Applicable)

Date of Acknowledgement :

Application for grant of MIDC's Water Supply Connection / Enhancement / Reduction

I/We submit herewith application for grant of MIDC's Water Supply Connection with details given below :

1. Details

Water requirement (Cub. Meter / day) :

Details of plan approval (if applicable)

Letter No. :

Dated. :

Issued by the (E.E./D.E./SPA) :

Type Of Connection :

Application Type :

Consumer No :

2. Documents to be enclosed in case the Building plan are not approved.

- 2.1 Copy of Possession receipt of the plot.
- 2.2 Copy of the Agreement to lease.
- 2.3 MPCB's consent to establish the industry. (if applicable)
- 2.3 Block Plan showing existing water supply line, plot and the location of proposed water supply connection.

3. Documents to be enclosed in case the Building plan are approved.


- 3.1 Block Plan showing existing water supply line, plot and the location of proposed water supply connection.
- 3.2 Copy of the letter of plan approved.



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8. The user then uploads the documents online

6/24/2016 Single Window Clearance



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Single Window Clearance

demouser1 [Log Out](#)

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Applicant Name: Tanaji Chavan **Plot Number:** SJ-1254 **Industrial Area:** Dummy Industrial Area

Form: Application for Grant of MIDC's Water Supply Connection [Annexure-18] Print Edit Delete

[Form Documents Submission Charges/Pay Online](#)

Note: You can attach supporting documents online on this page. These documents are available to the concerned processing authority, once you submit the form

<< Previous
Next >>

Sr No.	Supporting Document	Template	Download	
1	Additional Document - 18#1			Upload
2	Additional Document - 18#2			Upload
3	Additional Document - 18#3			Upload
4	Additional Document - 18#4			Upload
5	Additional Document - 18#5			Upload

Note: Uploading of documents online is not mandatory. Ensure that relevant documents are submitted at the processing desk in the physical form. If required, after scrutiny, more documents may be requested.

If you have more than one computer file against one document, it is advisable to ZIP and upload the files.

<< Previous
Next >>

Anxd=18 Sub=405706

9. The user then proceeds to make the payment online

Single Window Clearance demouser1 [Log Out](#)

[Home](#) |

Applicant Name: Tanaji Chavan **Plot Number:** SJ-1254 **Industrial Area:** Dummy Industrial Area

Form: Application for Grant of MIDC's Water Supply Connection [Annexure-18] Print Edit Delete

[Form Documents Tracking/Status Queries Charges/Pay Online](#)

Charges

ID	Charge Description	Amount(Rs.)	Demand Date	Due Date	Payment Date	Payment Status	
1079	405706	2.00	24/06/2016	30/06/2016		Unpaid	Pay Online

OR

If you want pay demand in another way, please fill following form

1.Payment Mode : --Select--

Note :- you can not changes once submitted!



Government Of Maharashtra

Business Reform Action Plan 2016 Response by Government of Maharashtra

BillDesk - All Your Payments: Single Location - Google Chrome
https://www.billdesk.com/pgidsk/ProcessPayment?sessionid=0000Dkv-gvDBbyM3H24nK7uU8WX:17lenr4p?wpage=DeOkeqF5f7KIOA7wwhs

Credit Card

Internet Banking

Pay by Credit Card

Card Number
Enter card number

Expiration Date **CVV/ CVC**
Month Year

Card Holder Name
Enter card holder name

Merchant Name
MIDC

Payment Amount: ₹ 10.00

everywhere you want to be

Make Payment [Cancel](#)

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10. The provision for online tracking and monitoring:

8/24/2016

Single Window Clearance



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[Home](#) | [Manage Profile](#) | [FAQs](#)

1. Payments to MIDC made easy now. [Pay Online](#) & avail services faster.

Select a registered plot : Dummy Industrial Area-SJ-1254 (Approved)

Applicant Name: Tanaji Chavan **Plot Number:** SJ-1254 **Industrial Area:** Dummy Industrial Area

[Click here to Apply for Plot.](#) [Register another Plot](#)

My Submissions [Available Services](#)

Filter By Year: ALL Show All

Annexure Name	Status	Tracking ID	Created On	Submitted On	Incomplete?
Application for Grant of MIDC's Water Supply Connection [Annexure-18]	Submitted / Payment Pending	SWC/236/18/20160624/405706	24/06/2016	24/06/2016	No
Renewal of Final No-Objection Certificate	Approved	SWC/236/46/20160623/405561	23/06/2016	23/06/2016	No
Application form for Building Plan, Provisional Fire, temporary water connection & external drainage connection approvals (combined)	Approved	SWC/236/521/20160525/401497	25/05/2016	09/06/2016	No
Application form for Building Plan, Provisional Fire, temporary water connection & external drainage connection approvals (combined)	Approved	SWC/236/3/20160209/388303	09/02/2016	09/02/2016	No
Application form for Building Plan, Provisional Fire, temporary water connection & external drainage connection approvals (combined)	Approved	SWC/236/3/20160202/387209	02/02/2016	09/02/2016	No
Application for Provisional Fire Approval For Revised Building Plan	Submitted	SWC/236/1/20160126/388023	26/01/2016	26/01/2016	No
Renewal of Final No-Objection Certificate	Submitted	SWC/236/1/20160126/388029	26/01/2016	26/01/2016	No
Renewal of Final No-Objection Certificate	Submitted	SWC/236/1/20160126/388030	26/01/2016	26/01/2016	No
Application for Predetermined Lease[Annexure-5]	Submitted	SWC/236/0/20160126/388031	26/01/2016	26/01/2016	No
Application form for Building Plan & allied approvals (combined) for new allotment	Submitted	SWC/236/3/20150627/355984	27/06/2015	27/06/2015	No
Application form for Application for Consent Authorisation	Get Status		24/02/2011	24/02/2011	No
Application form for First/Revised Development and to Erect a Building[Annexure-34]	Submitted / Payment Made	SWC/236/3/20110209/33323	09/02/2011	09/02/2011	No



Business Reform Action Plan 2016 Response by Government of Maharashtra

11. The application can also be tracked on MAITRI dashboard as well

The screenshot shows the MAITRI dashboard interface. On the left is a dark sidebar with navigation options: Dashboard, Change Password, Forms (selected), CAF (Step 1), and Services Provided (Status). The main area displays a table of applications. The table has columns for ID, Description, Application Status, Payment Status, and Date/Time. The application with ID 100001511015, 'New Water Connection', is highlighted with a red border. All applications shown have 'Application Approved' and 'Payment Done' status, and a green 'Applied' button.

ID	Description	Application Status	Payment Status	Date/Time	Action
11	Approval of building plans	Application Approved	Payment Done	30-06-2016 15:00:55	Applied
12	NOC from Fire Department	Application Approved	Payment Done	30-06-2016 15:00:55	Applied
13	Renewal of Consent to operate (under Water Act & Air Act)	Application Approved	Payment Done	30-06-2016 15:00:55	Applied
14	Renewal under Shops and Establishments Act	Application Approved	Payment Done	30-06-2016 15:00:55	Applied
15	Renewal under Factories license	Application Approved	Payment Done	30-06-2016 15:00:55	Applied
16	Renewal under Registration under Boiler Act	Application Approved	Payment Done	30-06-2016 15:00:55	Applied
17	New electricity connection	Application Approved	Payment Done	30-06-2016 15:00:55	Applied
18	New Water Connection	Application Approved	Payment Done	30-06-2016 15:00:55	Applied