

#### **Area 2b: Online Single Window System**

**33:** Ensure 'Approval of building plans' is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)

Response: Yes

#### Remarks:

'Approval of building plans' service has been integrated with the MAITRI Single Window. Investor can make online application, payment and track status of his application through the Single window portal.

The log in is https://maitri.mahaonline.gov.in

The screenshots below show the end to end online application and payment process. The application can be accessed at the following website: <a href="https://services.midcindia.org/services/FillFormAnon.aspx?AMId=523">https://services.midcindia.org/services/FillFormAnon.aspx?AMId=523</a>

#### **Supporting Documents:**

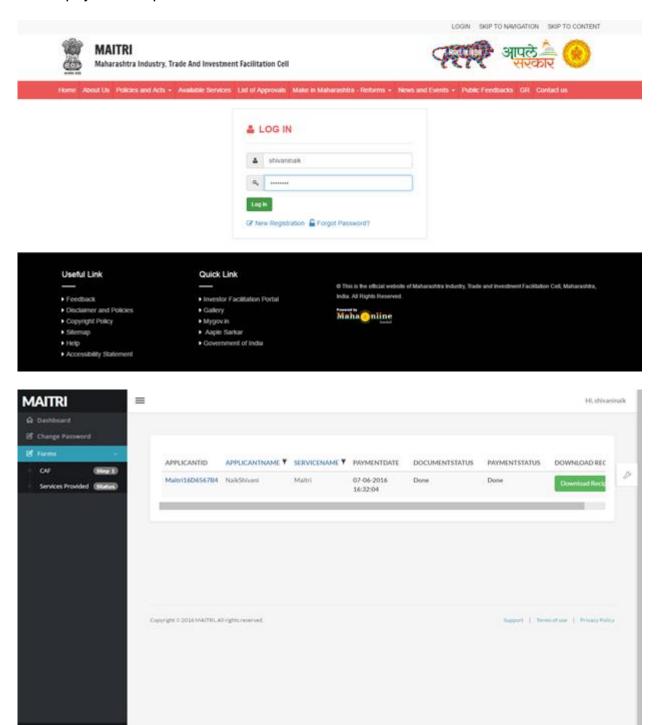
Following are the screenshots illustrating the process by which the applicant can apply for the Approval for Building Plan through MAITRI Single Window portal.

1. The investor enters the URL: <a href="https://maitri.mahaonline.gov.in">https://maitri.mahaonline.gov.in</a>



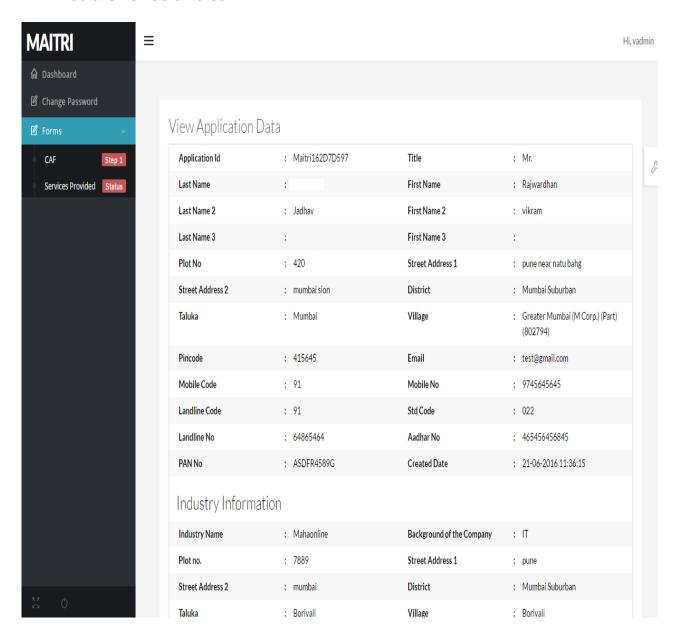


2. The applicant registers on MAITRI and submits a populated CAF along with a payment as per his investment bracket.

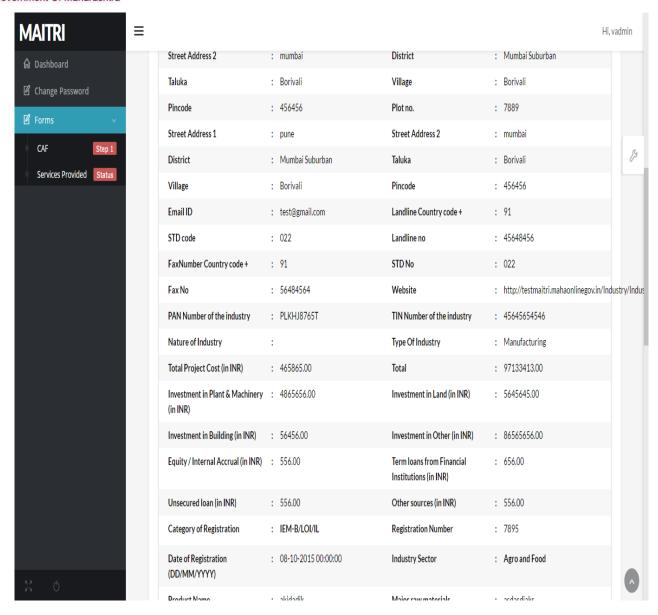




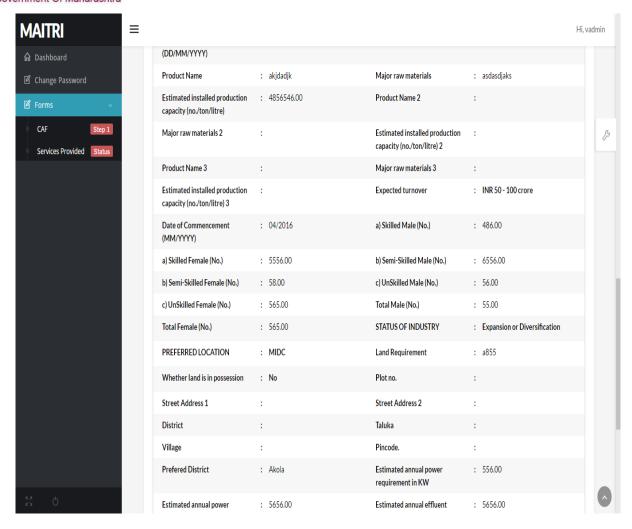
3. Once the CAF is populated through MAITRI, user can view and download the details he has entered



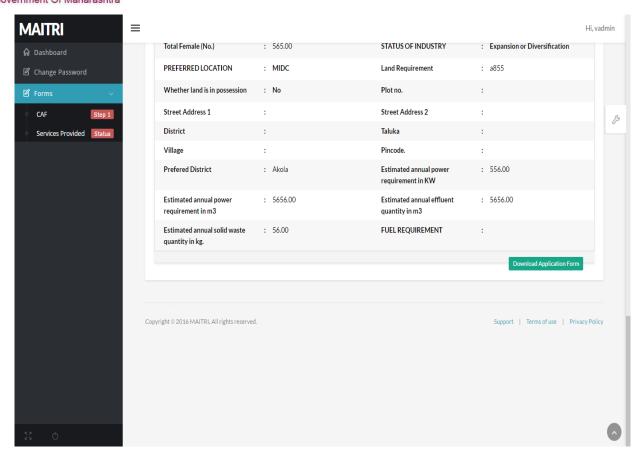










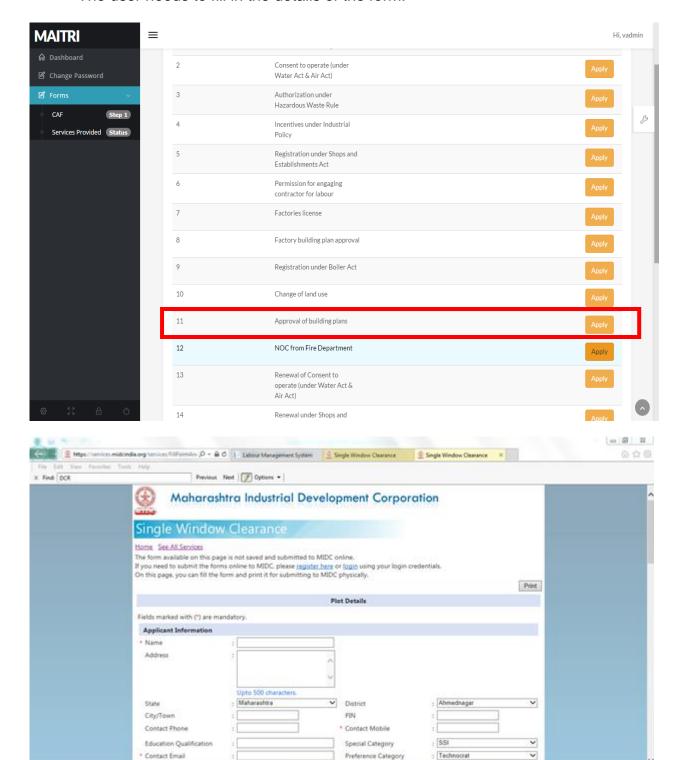




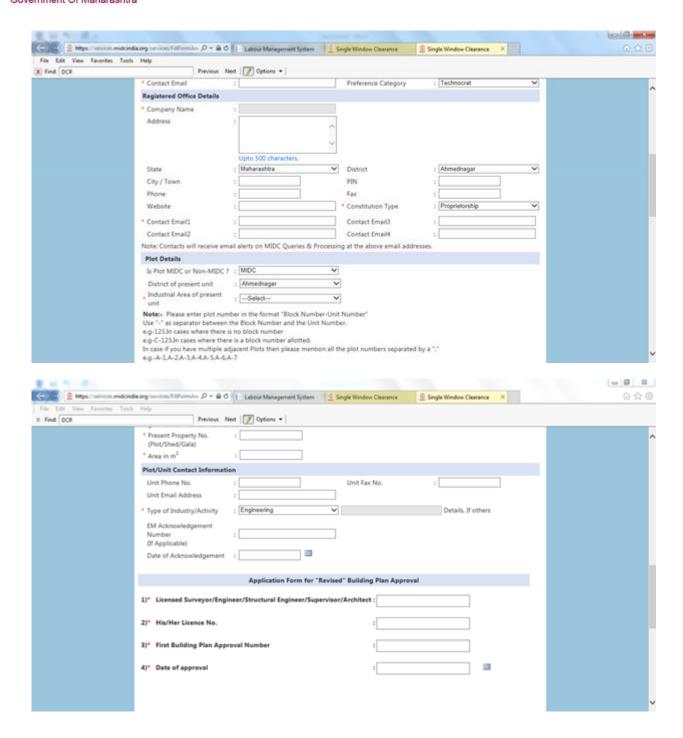
4. On clicking the Services Provided tab on the left hand dashboard, he is transferred to a page with the list of 19 services which he can apply via MAITRI and 'Approval for Building Plan' is one of the services.

The user gets navigated to the Single Window Clearance tab in the Investor zone in MIDC Department website, from where he can apply for the service.

The user needs to fill in the details of the form.

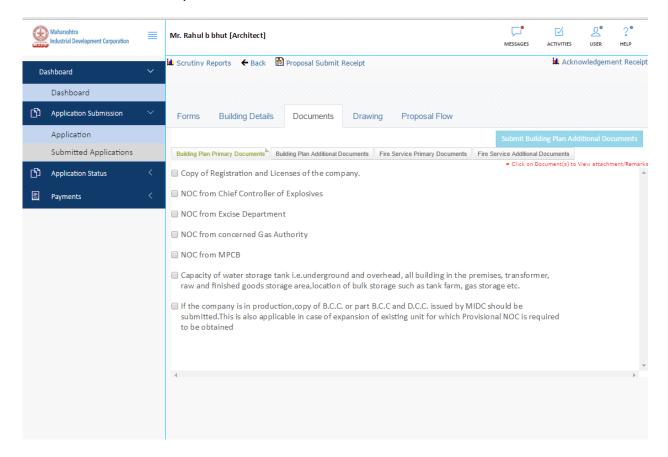








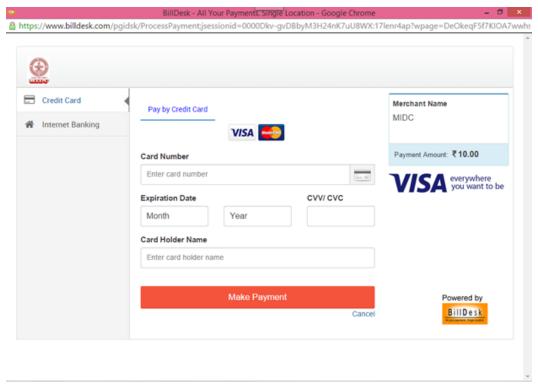
5. The user then uploads the documents online and submits the form.





6. The user then proceeds to make the payment online









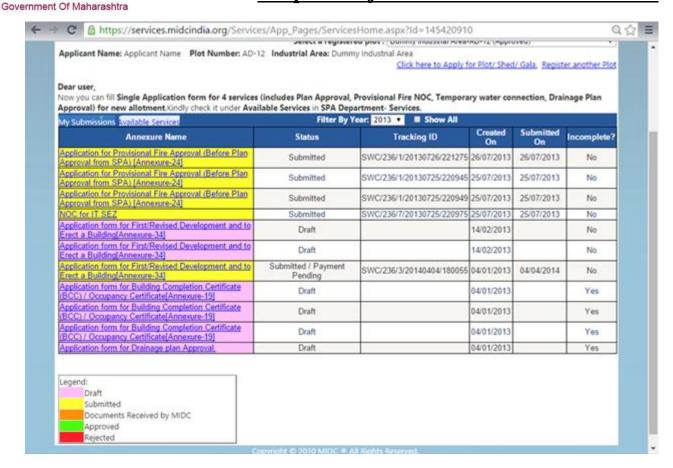
7. The provision for online tracking and monitoring:

There are two provisions for the tracking of the applications:

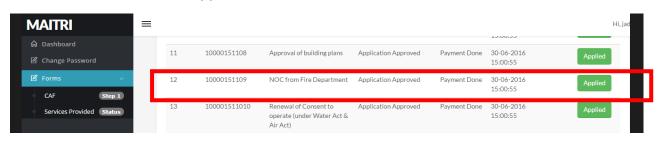
- 1. MIDC dashboard
- 2. MAITRI dashboard

The applicant can track his application on the MIDC dashboard:





User can also access his application status on MAITRI dashboard as well:





8. Sample certificate granted is as follows:



