



Business Reform Action Plan 2016 Response by Government of Maharashtra

Area 2b: Online Single Window System

32: Ensure 'Change of Land Use' is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)

Response: **Yes**

Remarks:

'Change of Land Use' service has been integrated with the MAITRI Single Window. Investor can make online application, payment and track status of his application through the Single window portal.

The log in is <https://maitri.mahaonline.gov.in>

The screenshots below show the end to end online application and payment process.

Supporting Documents:

Following are the screenshots illustrating the process by which the applicant can apply for the Change of Land Use through MAITRI Single Window portal.

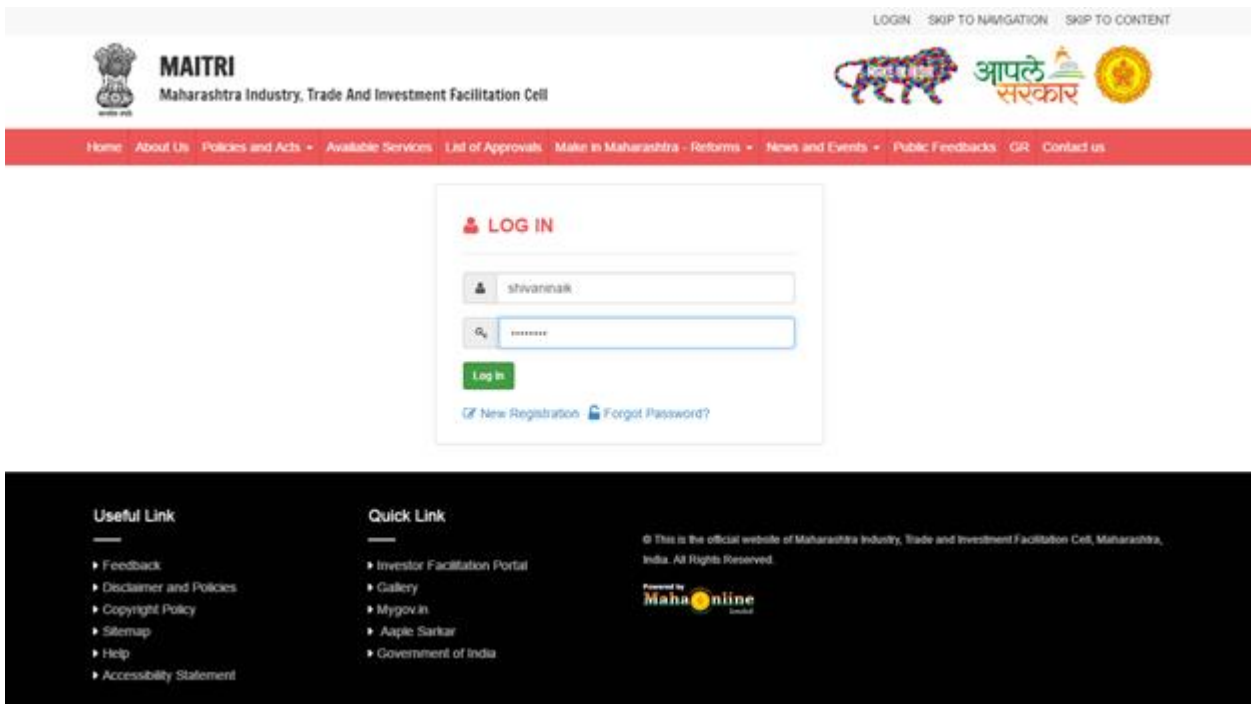
1. The investor enters the URL: <https://maitri.mahaonline.gov.in>



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2. The applicant registers on MAITRI and submits a populated CAF along with a payment as per his investment bracket.





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The screenshot displays the MAITRI web application interface. On the left is a dark sidebar menu with options: Dashboard, Change Password, Forms (highlighted), CAF (Step 1), and Services Provided (Status). The main content area shows a table with the following data:

APPLICANTID	APPLICANTNAME	SERVICENAME	PAYMENTDATE	DOCUMENTSTATUS	PAYMENTSTATUS	DOWNLOAD REC
Maltri16D6567B4	Nal&Shivan	Maltri	07-06-2016 16:32:04	Done	Done	Download Recd

At the bottom of the page, there is a copyright notice: "Copyright © 2016 MAITRI. All rights reserved." and links for "Support", "Terms of use", and "Privacy Policy".

3. Once the CAF is populated through MAITRI, user can view and download the details he has entered



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MAITRI



Hi, vadmin

- Dashboard
- Change Password

Forms

- CAF Step 1
- Services Provided Status

View Application Data

Application Id	: Maitri162D7D597	Title	: Mr.
Last Name	:	First Name	: Rajwardhan
Last Name 2	: Jadhav	First Name 2	: vikram
Last Name 3	:	First Name 3	:
Plot No	: 420	Street Address 1	: pune near natu bahg
Street Address 2	: mumbai sion	District	: Mumbai Suburban
Taluka	: Mumbai	Village	: Greater Mumbai (M Corp.) (Part) (802794)
Pincode	: 415645	Email	: test@gmail.com
Mobile Code	: 91	Mobile No	: 9745645645
Landline Code	: 91	Std Code	: 022
Landline No	: 64865464	Aadhar No	: 465456456845
PAN No	: ASDFR4589G	Created Date	: 21-06-2016 11:36:15

Industry Information

Industry Name	: Mahaonline	Background of the Company	: IT
Plot no.	: 7889	Street Address 1	: pune
Street Address 2	: mumbai	District	: Mumbai Suburban
Taluka	: Borivali	Village	: Borivali



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MAITRI

Dashboard

Change Password

Forms

CAF

Step 1

Services Provided

Status

Hi, vadmin

Street Address 2	: mumbai	District	: Mumbai Suburban
Taluka	: Borivali	Village	: Borivali
Pincode	: 456456	Plot no.	: 7889
Street Address 1	: pune	Street Address 2	: mumbai
District	: Mumbai Suburban	Taluka	: Borivali
Village	: Borivali	Pincode	: 456456
Email ID	: test@gmail.com	Landline Country code +	: 91
STD code	: 022	Landline no	: 45648456
FaxNumber Country code +	: 91	STD No	: 022
Fax No	: 56484564	Website	: http://testmaitri.mahaonlinegov.in/Industry/Indus
PAN Number of the industry	: PLKHJ8765T	TIN Number of the industry	: 45645654546
Nature of Industry	:	Type Of Industry	: Manufacturing
Total Project Cost (in INR)	: 465865.00	Total	: 97133413.00
Investment in Plant & Machinery (in INR)	: 4865656.00	Investment in Land (in INR)	: 5645645.00
Investment in Building (in INR)	: 56456.00	Investment in Other (in INR)	: 86565656.00
Equity / Internal Accrual (in INR)	: 556.00	Term loans from Financial Institutions (in INR)	: 656.00
Unsecured loan (in INR)	: 556.00	Other sources (in INR)	: 556.00
Category of Registration	: IEM-B/LOI/IL	Registration Number	: 7895
Date of Registration (DD/MM/YYYY)	: 08-10-2015 00:00:00	Industry Sector	: Agro and Food
Product Name	: abhidab	Major raw materials	: abhidab



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MAITRI



Hi, vadmin

Dashboard

Change Password

Forms

CAF

Step 1

Services Provided

Status

(DD/MM/YYYY)

Product Name	: akjdadjk	Major raw materials	: asdasdjaks
Estimated installed production capacity (no./ton/litre)	: 4856546.00	Product Name 2	:
Major raw materials 2	:	Estimated installed production capacity (no./ton/litre) 2	:
Product Name 3	:	Major raw materials 3	:
Estimated installed production capacity (no./ton/litre) 3	:	Expected turnover	: INR 50 - 100 crore
Date of Commencement (MM/YYYY)	: 04/2016	a) Skilled Male (No.)	: 486.00
a) Skilled Female (No.)	: 5556.00	b) Semi-Skilled Male (No.)	: 6556.00
b) Semi-Skilled Female (No.)	: 58.00	c) UnSkilled Male (No.)	: 56.00
c) UnSkilled Female (No.)	: 565.00	Total Male (No.)	: 55.00
Total Female (No.)	: 565.00	STATUS OF INDUSTRY	: Expansion or Diversification
PREFERRED LOCATION	: MIDC	Land Requirement	: a855
Whether land is in possession	: No	Plot no.	:
Street Address 1	:	Street Address 2	:
District	:	Taluka	:
Village	:	Pincode.	:
Prefered District	: Akola	Estimated annual power requirement in KW	: 556.00
Estimated annual power	: 5656.00	Estimated annual effluent	: 5656.00





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The screenshot shows the MAITRI application interface. On the left is a dark sidebar with the MAITRI logo and navigation options: Dashboard, Change Password, Forms, CAF (Step 1), and Services Provided (Status). The main content area displays a form with the following fields:

Total Female (No.)	: 565.00	STATUS OF INDUSTRY	: Expansion or Diversification
PREFERRED LOCATION	: MIDC	Land Requirement	: a855
Whether land is in possession	: No	Plot no.	:
Street Address 1	:	Street Address 2	:
District	:	Taluka	:
Village	:	Pincode.	:
Preferred District	: Akola	Estimated annual power requirement in KW	: 556.00
Estimated annual power requirement in m3	: 5656.00	Estimated annual effluent quantity in m3	: 5656.00
Estimated annual solid waste quantity in kg.	: 56.00	FUEL REQUIREMENT	:

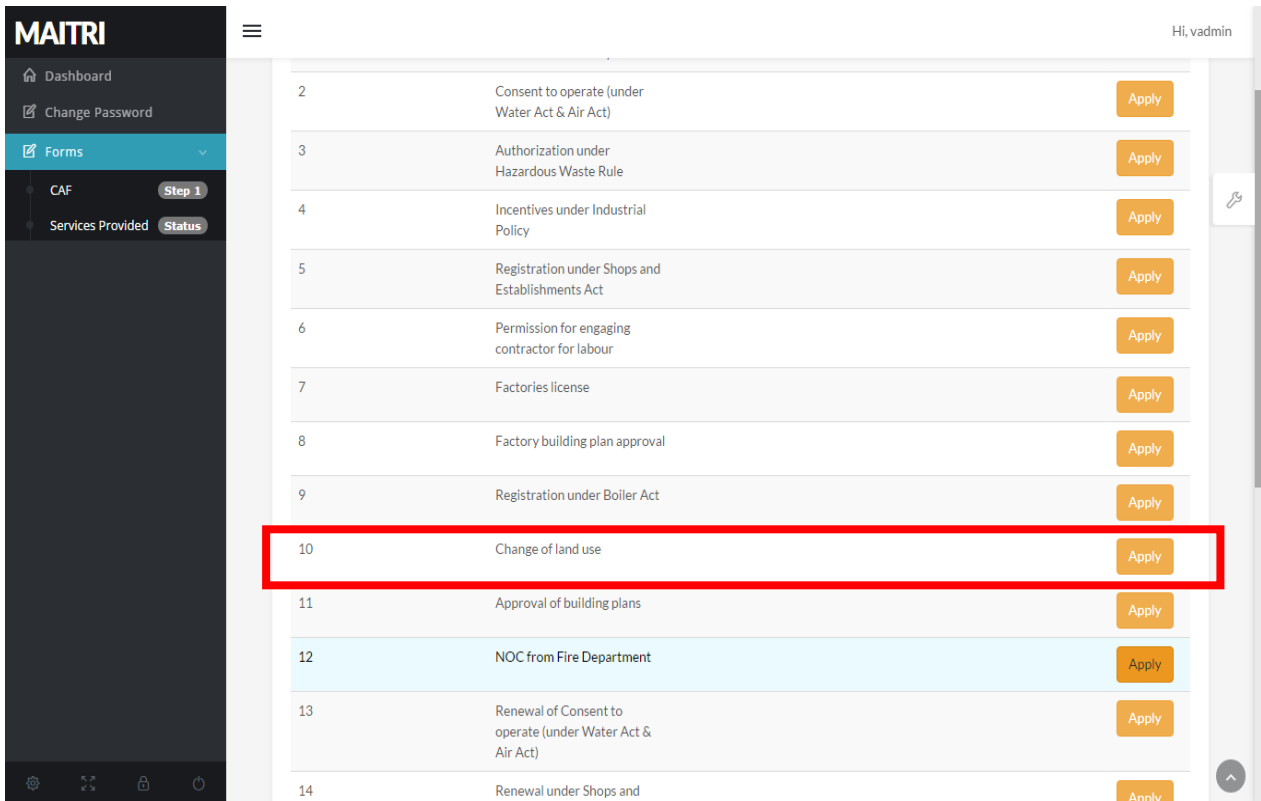
At the bottom right of the form is a green button labeled "Download Application Form".

At the bottom of the page, there is a copyright notice: "Copyright © 2016 MAITRI. All rights reserved." and links for "Support", "Terms of use", and "Privacy Policy".

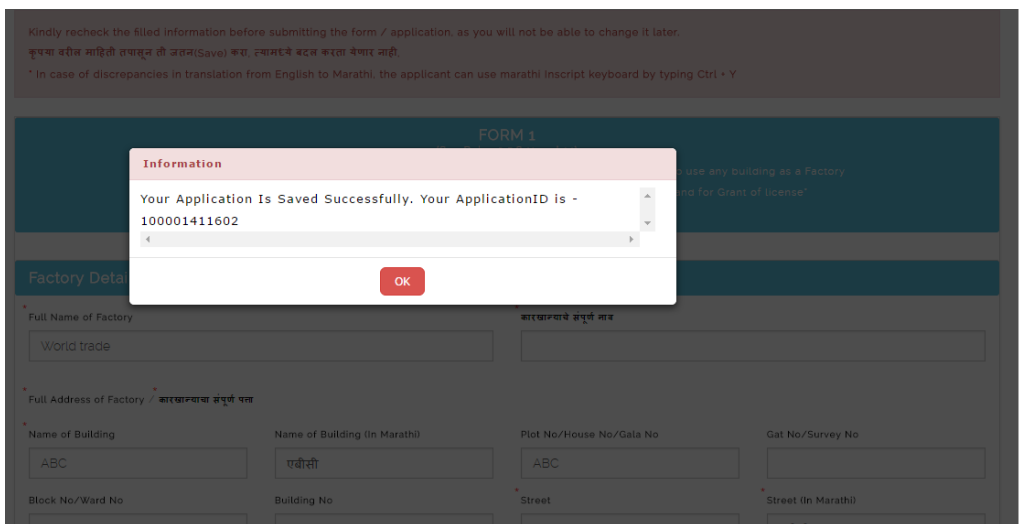
4. On clicking the Services Provided tab on the left hand dashboard, he is transferred to a page with the list of 19 services which he can apply via MAITRI and 'Change of Land Use' is one of the services.



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5. The user gets navigated to the form for 'Change of Land Use' available on the Department website, where he can apply for the service. The user needs to fill in the details of the form. The user then uploads the documents online and submits the form.



6. The user then proceeds to make the payment online



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The screenshot shows the MahaOnline limited Government of Maharashtra Portal. The header includes the MahaOnline logo and the text "(A Joint Venture between Govt. of Maharashtra & TCS)". The main content area is titled "Government of Maharashtra Portal" and features three tabs: "Net Banking", "Credit/Debit Card", and "IMPS". Under "Net Banking", there are several payment options listed with their respective charges:

- Rs 5 for transaction amount up to Rs. 500
- Rs 10 per transaction for payment from 500 and above.
- Pay Gov India (All Major Banks), NDML for Govt. of India
- Rs.5 for per transaction payment
- Rs 2.5 for per transaction payment
- Rs 2.5 for per transaction payment
- Rs.5 per transaction for payment up to Rs.500
- Rs. 10 per transaction for payment from 500 and above.
- Rs.5 per transaction for payment up to Rs.500
- Rs. 10 per transaction for payment from 500 and above.

On the right side, there are buttons for various banks: "Pay Gov India (All Banks)", "ICICI Net Banking", "Yes Bank Net Banking", "SBI e Pay", "TOM Bank Net Banking", and "PAYU Bank Net Banking".

The screenshot shows the Atom payment gateway interface. At the top, it displays "Merchant Name: Atom Test" and "Brand Name: Atom Test". The transaction details are "Payment Request Placed for INR 68283.00" and "Transaction ID 160609358100304244".

The "Billing Information" section includes a mobile number field with "8698399900" and an email field with "shivanikaik@kpmg.com". Below these fields are instructions: "(Please correct if above is not the Billing Mobile Number)" and "(Please correct if above is not the Billing E-Mail ID)".

The "Payment Mode" section shows a list of options: "AtomZ", "Saved Cards", "Credit Card", "Debit Card", "IMPS", "Net Banking", "EMI", and "CHALLAN". The "Net Banking" option is selected, and a dropdown menu shows "J&K Bank" and "Select From All Other Banks" with "Atom Bank" selected.

At the bottom, there are "Cancel" and "Pay Now" buttons. A disclaimer states: "By clicking Pay Now you are agreeing to Terms & Conditions".

At the very bottom, there are logos for various payment gateways and security providers: Verified by Visa, MasterCard, SafePay, VISA, RuPay, and Norton.

7. User can also access his application status on MAITRI dashboard as well:



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MAITRI Hi, jadmin

- Dashboard
- Change Password
- Forms
- CAF **Step 1**
- Services Provided **Status**

SR.NO.	APPLICATIONID	SERVICE NAME	APPLICATION STATUS	PAY STATUS	PAY DATE	REMARK	STATUS
1	100001511600	Consent to establish (under Water Act & Air Act)	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
2	100001511400	Consent to operate (under Water Act & Air Act)	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
3	100001511101	Authorization under Hazardous Waste Rule	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
4	100001511102	Incentives under Industrial Policy	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
5	100001511103	Registration under Shops and Establishments Act	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
6	100001511104	Permission for engaging contractor for labour	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
7	100001511602	Factories license	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
8	100001511105	Factory building plan approval	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
9	100001511106	Registration under Boiler Act	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
10	100001511107	Change of land use	Application Approved	Payment Done	30-06-2016 15:00:55		Applied