



Business Reform Action Plan 2016 Response by Government of Maharashtra

Area 2b. Online Single Window System

31: Ensure 'Registration under Boiler Act' is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)

Response: **Yes**

Remarks:

The MAITRI single window system which allows the investor to log-in and fill in the CAF, after which the user is exposed to the set of 19 services offered through MAITRI. MAITRI can be accessed at <https://maitri.mahaonline.gov.in>

Through MAITRI, the applicant can apply for the service 'Registration under Boiler Act'. By clicking on the Apply tab in front of the service, the user gets transported to the system for online application, payment and tracking and monitoring for document submission and verification for 'Registration under Boiler Act' (that can also be independently accessed at <https://lms.mahaonline.gov.in/>). The applicant doesn't have to log in again on this website and can directly fill in and submit his online application.

Supporting Documents:

Please find below the step-by-step process for online application:

1. The investor enters the URL: <https://maitri.mahaonline.gov.in>

MAITRI'S ROLE

Maharashtra Industry Trade & Investment Facilitation Cell (MAITRI), is an initiative by the Maharashtra Government to facilitate domestic as well as international (cross-border) investors to submit regulatory documents at a single location and/or single entity. A Government to Business (G2B) Portal, MAITRI is a completely online-based one stop shop for existing and prospective investors to get consolidated information about the investment process with regards to expanding their existing units or to set up a new business unit in the State. MAITRI aims to provide services through hand-holding support, management of web-based portal, coordination with different government agencies et. al.



Government Of Maharashtra

Business Reform Action Plan 2016 Response by Government of Maharashtra

2. The applicant registers on MAITRI

3. Applicant needs to populate the different tabs with fields capturing Industry related details and make payment for the CAF registration according to his bracket of investment. The application can be viewed on the MAITRI dashboard.

APPLICANTID	APPLICANTNAME	SERVICENAME	PAYMENTDATE	DOCUMENTSTATUS	PAYMENTSTATUS	DOWNLOAD REC
Maitri16D6567B4	NaikShivani	Maitri	07-06-2016 16:32:04	Done	Done	Download Receipt



Business Reform Action Plan 2016 Response by Government of Maharashtra

MAITRI

Hi, vadmin

Application Id: Maitri162D7D597
Service Name: Maitri
Name: PatilRajwardhan
Service Time Limit: (Working Days)
Registration Fee: 0.00
MahaOnline Service Charges: 5000.00
Total Service Tax: 750.00
Total Amount(Reg.+ Portal Fee +ST): 5750.00
Transaction ID: 160621432900304852
Payment Date: 21/06/2016
Payment Status: Success

Download Receipt

MAITRI

Hi, vadmin

APPLICANTID	APPLICANTNAME	SERVICENAME	PAYMENTDATE	DOCUMENTSTATUS	PAYMENTSTATUS	DOWNLOAD RECI
Maitri162D7D597	PatilRajwardhan	Maitri	21-06-2016 11:40:49	Done	Done	Download Receipt

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4. Once the CAF is populated through MAITRI, user can view and download the details he has entered

The screenshot shows the MAITRI web application interface. On the left is a dark sidebar with navigation options: Dashboard, Change Password, Forms (selected), CAF (Step 1), and Services Provided (Status). The main content area is titled 'View Application Data' and displays two tables of information. The first table, 'View Application Data', contains personal and contact details. The second table, 'Industry Information', contains business-related details. The user is logged in as 'Hi, vadmin'.

View Application Data			
Application Id	: Maitri162D7D597	Title	: Mr.
Last Name	: Patil	First Name	: Rajwardhan
Last Name 2	: Jadhav	First Name 2	: vikram
Last Name 3	:	First Name 3	:
Plot No	: 420	Street Address 1	: pune near natu bahg
Street Address 2	: mumbai sion	District	: Mumbai Suburban
Taluka	: Mumbai	Village	: Greater Mumbai (M Corp.) (Part) (802794)
Pincode	: 415645	Email	: test@gmail.com
Mobile Code	: 91	Mobile No	: 9745645645
Landline Code	: 91	Std Code	: 022
Landline No	: 64865464	Aadhar No	: 465456456845
PAN No	: ASDFR4589G	Created Date	: 21-06-2016 11:36:15

Industry Information			
Industry Name	: Mahaonline	Background of the Company	: IT
Plot no.	: 7889	Street Address 1	: pune
Street Address 2	: mumbai	District	: Mumbai Suburban
Taluka	: Borivali	Village	: Borivali



Business Reform Action Plan 2016 Response by Government of Maharashtra

MAITRI

Dashboard

Change Password

Forms

CAF

Step 1

Services Provided

Status

Hi, vadmin

Street Address 2	: mumbai	District	: Mumbai Suburban
Taluka	: Borivali	Village	: Borivali
Pincode	: 456456	Plot no.	: 7889
Street Address 1	: pune	Street Address 2	: mumbai
District	: Mumbai Suburban	Taluka	: Borivali
Village	: Borivali	Pincode	: 456456
Email ID	: test@gmail.com	Landline Country code +	: 91
STD code	: 022	Landline no	: 45648456
FaxNumber Country code +	: 91	STD No	: 022
Fax No	: 56484564	Website	: http://testmaitri.mahaonlinegov.in/Industry/Indus
PAN Number of the industry	: PLKHJ8765T	TIN Number of the industry	: 45645654546
Nature of Industry	:	Type Of Industry	: Manufacturing
Total Project Cost (in INR)	: 465865.00	Total	: 97133413.00
Investment in Plant & Machinery (in INR)	: 4865656.00	Investment in Land (in INR)	: 5645645.00
Investment in Building (in INR)	: 56456.00	Investment in Other (in INR)	: 86565656.00
Equity / Internal Accrual (in INR)	: 556.00	Term loans from Financial Institutions (in INR)	: 656.00
Unsecured loan (in INR)	: 556.00	Other sources (in INR)	: 556.00
Category of Registration	: IEM-B/LOI/IL	Registration Number	: 7895
Date of Registration (DD/MM/YYYY)	: 08-10-2015 00:00:00	Industry Sector	: Agro and Food
Product Name	: abhididid	Major raw materials	: adadadidid



Business Reform Action Plan 2016 Response by Government of Maharashtra

MAITRI



Hi, vadmin

Dashboard

Change Password

Forms

CAF

Step 1

Services Provided

Status

(DD/MM/YYYY)

Product Name : akjdadjk Major raw materials : asdasdjaks

Estimated installed production capacity (no./ton/litre) : 4856546.00 Product Name 2 :

Major raw materials 2 : Estimated installed production capacity (no./ton/litre) 2

Product Name 3 : Major raw materials 3 :

Estimated installed production capacity (no./ton/litre) 3 : Expected turnover : INR 50 - 100 crore

Date of Commencement (MM/YYYY) : 04/2016 a) Skilled Male (No.) : 486.00

a) Skilled Female (No.) : 5556.00 b) Semi-Skilled Male (No.) : 6556.00

b) Semi-Skilled Female (No.) : 58.00 c) UnSkilled Male (No.) : 56.00

c) UnSkilled Female (No.) : 565.00 Total Male (No.) : 55.00

Total Female (No.) : 565.00 STATUS OF INDUSTRY : Expansion or Diversification

PREFERRED LOCATION : MIDC Land Requirement : a855

Whether land is in possession : No Plot no. :

Street Address 1 : Street Address 2 :

District : Taluka :

Village : Pincode. :

Prefered District : Akola Estimated annual power requirement in KW : 556.00

Estimated annual power : 5656.00 Estimated annual effluent : 5656.00



Business Reform Action Plan 2016 Response by Government of Maharashtra

5. Applicant can see the details he has populated in the display view by clicking the CAF application number from the dashboard. Applicant can also download the CAF and payment receipts.

The screenshot shows the MAITRI application dashboard. On the left is a dark sidebar with navigation options: Dashboard, Change Password, Forms (selected), CAF (Step 1), and Services Provided (Status). The main content area displays application details in a table format. A green button labeled 'Download Application Form' is highlighted with a red rectangular box at the bottom right of the details section. The footer contains copyright information and links for Support, Terms of use, and Privacy Policy.

Total Female (No.)	: 565.00	STATUS OF INDUSTRY	: Expansion or Diversification
PREFERRED LOCATION	: MIDC	Land Requirement	: a855
Whether land is in possession	: No	Plot no.	:
Street Address 1	:	Street Address 2	:
District	:	Taluka	:
Village	:	Pincode.	:
Prefered District	: Akola	Estimated annual power requirement in KW	: 556.00
Estimated annual power requirement in m3	: 5656.00	Estimated annual effluent quantity in m3	: 5656.00
Estimated annual solid waste quantity in kg.	: 56.00	FUEL REQUIREMENT	:



Business Reform Action Plan 2016 Response by Government of Maharashtra

6. User can click on 'Services provided' tab on the left hand corner of the MAITRI dashboard and get the list of 19 services available, provided through MAITRI. User, on clicking on Apply button against any service, lands on the respective form on that specific department website. He need not log in again on the respective department websites.
On clicking the Apply button against the Registration under Boiler Act, the user gets transported to the Boiler Registration Form.

The screenshot shows the MAITRI dashboard interface. On the left, there is a navigation menu with options: Dashboard, Change Password, Forms, CAF (Step 1), and Services Provided (Status). The main content area displays a table of services with columns: SR.NO., APPLICATIONID, SERVICE NAME, APPLICATION STATUS, PAY STATUS, PAY DATE, REMARK, and STATUS. The table contains 11 rows of data. The 9th row, 'Registration under Boiler Act', is highlighted with a red border. The 'Apply' button for this row is also highlighted.

SR.NO.	APPLICATIONID	SERVICE NAME	APPLICATION STATUS	PAY STATUS	PAY DATE	REMARK	STATUS
1		Consent to establish (under Water Act & Air Act)					Apply
2		Consent to operate (under Water Act & Air Act)					Apply
3		Authorization under Hazardous Waste Rule					Apply
4		Incentives under Industrial Policy					Apply
5	100002311603	Registration under Shops and Establishments Act	Under Scrutiny	Payment Done	22-06-2016 00:00:00		Applied
6		Permission for engaging contractor for labour					Apply
7	100001501602	Factories license	Under Scrutiny	Payment Done	22-06-2016 00:00:00		Applied
8	100001111621	Factory building plan approval	Under Scrutiny	Payment Done	22-06-2016 00:00:00		Applied
9		Registration under Boiler Act					Apply
10		Change of land use					Apply
11		Approval of building plans					Apply



Business Reform Action Plan 2016 Response by Government of Maharashtra

7. The applicant gets automatically transferred to the URL: <https://lms.mahaonline.gov.in/> . The applicant doesn't need to register or log in again here, he automatically lands on the page with the Boiler Registration form. The user has to fill in the form. The common details for the applicant are auto-populated on the Boiler Registration form using the fields he has filled in CAF

The screenshot shows the 'Registration of Boiler/ Economizer' form. The header includes the 'आपले सरकार' logo and 'Labour Department Registration / Licence Management System'. The user is identified as 'HARSHWARDHAN PATIL'. The form is for 'Application for Steam Boiler/ Economiser Registration'. It has radio buttons for 'New User or Existing User' (NEW USER selected) and dropdowns for 'Boiler Manufactured in' (MAHARASHTRA), 'Division / जिल्हा' (Mumbai), 'District / जिल्हा' (Mumbai City), and 'Office' (Directorate of Steam Boilers, Maharashtra State, Mumbai). The 'Firm Details' section has 'Firm Name' (World Trade) and 'Firm Name (In marathi)' (वर्ल्ड ट्रेड). The 'Firm Address Details' section has 'Building Name' (ABC), 'Building Name (In marathi)' (एबीसी), 'Street' (ABC), 'Street (In Marathi)' (एबीसी), 'Landmark' (XYZ), 'Landmark (In Marathi)' (कस्यज), 'Locality Name' (ABC), 'Locality (In Marathi)' (एबीसी), 'State', 'District', 'Taluka', and 'Village'.



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आपले सरकार Labour Department
Registration / Licence Management System

HARSHWARDHAN PATIL

MAHARASHTRA Mumbai City Ward ABCD ABCD-400034

Email ID: rajyawardhan.patil@ Pin Code: 123456 Telephone Number: 123456 Mobile Number: 9876543210

Communication Details

Building Name: ABC Building Name (In Marathi): एबीसी Street: ABC Street (In Marathi): एबीसी

Landmark: ABC Landmark (In Marathi): एबीसी Locality Name: PQR Locality (In Marathi): प्क

State: MAHARASHTRA District: Mumbai City Taluka: Ward ABCD Village: ABCD-400034

Email ID: rajyawardhan.patil@ Pin Code: 123456 Telephone Number: 7777777 Mobile Number: 9876543210

Owner Details

Full Name: Rajyawardhan Patil Full Name (In Marathi): राज्यवर्धन पाटील

Owner Address Details

Building Name: ABC Building (In Marathi): एबीसी Street Name: ABC Street Name(In Marathi): एबीसी

आपले सरकार Labour Department
Registration / Licence Management System

HARSHWARDHAN PATIL

ABC एबीसी ABC एबीसी

Landmark: ABC Landmark(In Marathi): एबीसी Locality: ABC Locality(In Marathi): एबीसी

State: MAHARASHTRA District: Mumbai City Taluka: Ward ABCD Village: ABCD-400034

Email ID: rajyawardhan.patil@ Pin Code: 123456 Telephone Number: 88888888 Mobile Number: 9876543210

Boiler / Economiser Details

Equipment Category: BOILER Equipment Type: PACKAGED Equipment Sub Type: abc Maker Number: 123

Maker Name: Ramesh Kadam Make Year: 2016 Fuel: CNG Working Pressure (Kg. per sq. cm.): 1500

Evaporation Capacity (Kg. per hr.): 1500 Heating Surface Area (sq.mtr): 1500 Hydraulic test pressure(Kg. per sq. cm.): 1500 Boiler Manufactured StateName: MAHARASHTRA

Boiler Manufactured District: Mumbai City Inspecting Authority: Director of Steam Boiler Maharas Tentative Inspection Date: YES NO

Do you have any Preferred Fabricator?
 YES NO

Declaration by the applicant



Government Of Maharashtra

Business Reform Action Plan 2016 Response by Government of Maharashtra

Labour Department
Registration / Licence Management System

BOILER PACKAGED abc 123

Maker Name: Ramesh Kadam Make Year: 2016 Fuel: CNG Working Pressure (Kg. per sq. cm.): 1500

Evaporation Capacity (Kg. per hr.): 1500 Heating Surface Area (sq.mtr.): 1500 Hydraulic test pressure(Kg. per sq. cm.): 1500 Boiler Manufactured StateName: MAHARASHTRA

Boiler Manufactured District: Mumbai City Inspecting Authority: Director of Steam Boiler Maharas Tentative Inspection Date: 19/07/2016

Is boiler Small Industrial Boiler? YES NO

Do you have any Preferred Fabricator? YES NO

Declaration by the applicant

I hereby declare that the particulars given above are true to the best of my knowledge and belief.

I Agree

Kindly recheck the filed information before submitting the form / application, as you will not be able to change it later.
कृपया वरील माहिती तपासून ती जतन(Save) करा, त्यामध्ये बदल करता येणार नाही.
* In case of discrepancies in translation from English to Marathi, the applicant can use marathi Inscript keyboard by typing Ctrl + Y

Save Details

8. On submission of this form, the following message with the application ID is displayed, and the applicant clicks on 'OK'

District / जिल्हा Office

Information / माहिती

Your Application Is Saved Successfully. Your ApplicationID is -
100003891641

OK



Business Reform Action Plan 2016 Response by Government of Maharashtra

9. The applicant then needs to upload documents from the 'Upload Document' option from the following menu

Advance Search

Department: REGISTRATION OF NEW BOILER/ECO Services: Registration of Boiler/Economiser Application ID: Search

SteamBoiler/Economizer Registration Report

Sr.No.	ApplicationID	Registration No.	Service Name	Maximum Days For Issuing Certificate	Expected Service Delivery Date	Payment Date	Status	Action
1	100003891641	Not Generated	Registration of Boiler/Economiser	7			Document Pending	Upload Document Download Form
2	100003841641	Not Generated	Registration of Boiler/Economiser	7	24/06/2016	16/06/2016	Under Scrutiny	Download Form Payment Receipt

10. The applicants then uploads all the relevant documents, after which she/he receives an 'Upload Successful' confirmation message

Application Details

Kindly upload scanned copy of documents.(File format - jpg/jpeg, png,pdf and Size jpg/jpeg, png should be minimum 75kb and maximum 100kb and Size of pdf should be less than 512kb.)
कृपया कागदपत्रांची स्कॅन कॉपी उपलोड करावी. (फाईलचा प्रकार - jpg/jpeg, png,pdf असावा आणि jpg/jpeg, png फाईलचा आकार - किमान ७५ के बी आणि कमाल १०० के बी असावा आणि pdf फाईलचा आकार - ५१२ के बी पेक्षा कमी असावा.)

Application ID : 100003891641 Applicant Name: RAKESH PATIL
Service Name: Registration of Boiler/Economiser

The size of the photograph and sign should fall between 5KB to 20KB.
छायाचित्र आणि स्वाक्षरी चा आकार किमान ०५ के बी आणि कमाल २० के बी असावा.

Height 200 px to 212 px Width 160 px
चुंबी २०० पिक्सेल ते २१२ पिक्सेल चौकी १६० पिक्सेल

Height 64 px Width 256 px
चुंबी ६४ पिक्सेल चौकी २५६ पिक्सेल

Choose File No file chosen

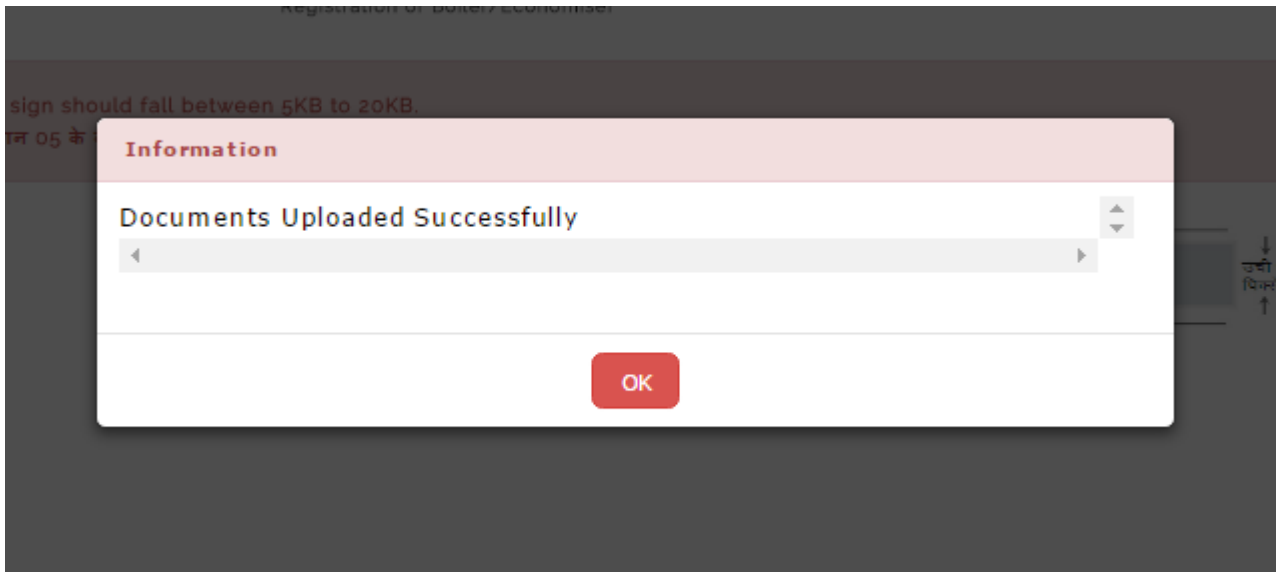
Other

OTHER

Upload Documents



Business Reform Action Plan 2016 Response by Government of Maharashtra



11. The applicant then proceeds to make the payment online.

MakePayment

Online Payment Bank Challan

Application Id	100003891641
Service Name	Registration of Boiler/Economiser
Name	RAKESH PATIL
Email ID	
Registration Fee ()	1200
Renewal Fee	0
Fees Amount(Reg. + Ren)	0
Late Fee	0
Change Fee	0
MahaOnline Service Charges	23
Security Deposit	0
Court Fee Stamp	0
Total Amount	1223

Confirm



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(A Joint Venture between Govt. of Maharashtra & TCS)

Government of Maharashtra Portal

Net Banking

Credit/Debit Card

IMPS

- Rs 5 for transaction amount up to Rs. 500
- Rs 10 per transaction for payment from 500 and above.

Pay Gov India (All Major Banks), NDML for Govt. of India



Pay Gov India (All Banks) ▶

- Rs.5 for per transaction payment

ICICI Net Banking ▶

- Rs 2.5 for per transaction payment

Yes Bank Net Banking ▶

- Rs 2.5 for per transaction payment

SBI e Pay ▶

- Rs.5 per transaction for payment up to Rs.500
- Rs. 10 per transaction for payment from 500 and above.

TOM Bank Net Banking ▶

- Rs.5 per transaction for payment up to Rs.500
- Rs. 10 per transaction for payment from 500 and above.

PAYU Bank Net Banking ▶



Government Of Maharashtra

Business Reform Action Plan 2016 Response by Government of Maharashtra



Merchant Name: Atom Test
Brand Name: Atom Test



Payment Request Placed for INR 1223.00

Transaction ID 160616357600304549

Billing Information

41

RegBoiler

(Please correct if above is not the Billing Mobile Number)

(Please correct if above is not the Billing E-Mail ID)

Payment Mode

AtomZ

Saved Cards

Credit Card

Debit Card

IMPS

Net Banking

CHALLAN

Credit Card Number *



Name on Card *

Card Expiry *

01

2016

CVV / CVV2 *

Bank Name *

Save card for future use ?

Please tick the box to opt for Standing Instruction on your credit card. ?

Cancel

By clicking Pay Now you are agreeing to Terms & Conditions

Pay Now



Business Reform Action Plan 2016 Response by Government of Maharashtra

9. The user can then track the status of the application using the Online Tracking and Monitoring dashboards on LMS as well as the MAITRI dashboard.

LMS Monitoring Dashboard

The screenshot shows the Labour Department's LMS Monitoring Dashboard. A table lists application records. The first record is highlighted with a red box, and a red arrow points to the 'Download Letter' button in the 'Action' column.

Sr.No.	Application ID	Status	Service Name	Applicant	Application Date	Approval Date	Completion Status	Action
2	100004351041	Not Generated	Registration of Boiler/Economiser	19	14/07/2016	20/06/2016	Completed	Cancel Service Download Form Download Letter Payment Receipt Apply For Hydraulic Test
3	100004351041	Not Generated	Registration of Boiler/Economiser	19	14/07/2016	20/06/2016	Completed	Cancel Service Download Form Download Letter Payment Receipt
4	100004341641	REG/2000010	Registration of Boiler/Economiser	19	14/07/2016	20/06/2016	Completed	Cancel Service Download Form Download Letter Payment Receipt
5	100004331041	Not Generated	Registration of Boiler/Economiser	19	13/07/2016	18/06/2016	Completed	Cancel Service Download Form Payment Receipt

MAITRI dashboard

The screenshot shows the MAITRI dashboard. A table lists application records. The 9th record is highlighted with a red box.

SR.NO.	APPLICATIONID	SERVICE NAME	APPLICATION STATUS	PAY STATUS	PAY DATE	REMARK	STATUS
1	100001511600	Consent to establish (under Water Act & Air Act)	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
2	100001511400	Consent to operate (under Water Act & Air Act)	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
3	10000151101	Authorization under Hazardous Waste Rule	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
4	10000151102	Incentives under Industrial Policy	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
5	10000151103	Registration under Shops and Establishments Act	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
6	10000151104	Permission for engaging contractor for labour	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
7	100001511602	Factories license	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
8	10000151105	Factory building plan approval	Application Approved	Payment Done	30-06-2016 15:00:55		Applied
9	10000151106	Registration under Boiler Act	Application Approved	Payment Done	30-06-2016 15:00:55		Applied