



Business Reform Action Plan 2016 Response by Government of Maharashtra

Area 1: Access to Information and Transparency Enablers

5: Establish a centralized help line number to facilitate queries regarding the application and approval process

Response: **Yes**

Remarks:

The screenshot below shows the centralized investor helpline number which is currently active and is being flashed on the MAITRI - Single Window Portal for the State of Maharashtra. The following message is being flashed at <https://maitri.mahaonline.gov.in/> "For queries related to permission and approvals, the helpline no. is 1860-233-2028 from 10:00am to 6:00 pm Mondays to Fridays and odd Saturdays."

Supporting Documents:

