



Business Reform Action Plan 2016 Response by Government of Maharashtra

Area 1: Access to Information and Transparency Enablers

2: Develop and make publicly available a comprehensive checklist of all required pre-operation No Objection Certificates (NOCs), licenses, registrations and other mandatory State approvals required for starting business operations

Response: **Yes**

Remarks:

In order to facilitate the ease of doing business, the Maharashtra government has developed a Single Window Portal for Doing Business in Maharashtra called the MAITRI Single Window Portal, which provides a one stop solution for the investors interested in setting up industries in the state.

MAITRI, which stands for 'Maharashtra Industry, Trade & Investment Cell', offers an online single window system which also provides the applicant, a comprehensive list of approvals which are required for him or her to commence the business of a firm. The exhaustive list of services is periodically updated to ensure all the services are up-to-date.

MAITRI website has a tab called 'Available Services' which provides a comprehensive list of all the approvals that are required for an investor to commence the functioning of a business or industrial unit.

If the user selects 'Pre-operation – Before Commencement of Operations' as the criteria for the dropdown, he gets a comprehensive list of approvals required for making his business unit functional.

The user can get the Department Name under which the approval is granted and the checklists and all the information about the required pre-operation No Objection Certificates (NOCs), licenses, registrations and other mandatory State approvals required for starting business operations

A letter from the State Authority is also attached, which confirms that the list of approvals given on the website is comprehensive and complete and that no other proof is required other than the ones list on the website.

Other approvals for Approval of a Mega project, Pre Establishment and Renewals are also listed in the website based on the selection of the filter.

Supporting Documents:

1. The applicant can access MAITRI at <https://maitri.mahaonline.gov.in>



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MAITRI
Maharashtra Industry, Trade And Investment Facilitation Cell

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Magnetic Maharashtra
Attractions Unlimited

Efficient Power Supply System and Telecommunication Network

Doing Business in Maharashtra

"Enhancing Maharashtra's economic growth is the prime priority of my Government. We have emphasized on ease of doing business in Maharashtra, best infrastructure, power at competitive cost and improvement in government system to make Maharashtra as the preferred investment destination..."

Shri. Devendra Fadnavis
Hon'ble Chief Minister, Maharashtra

MAITRI'S ROLE

Maharashtra Industry Trade & Investment Facilitation Cell (MAITRI), is an initiative by the Maharashtra Government to facilitate domestic as well as international (cross-border) Investors to submit regulatory documents at a single location and/or single entity. A Government to Business (G2B) Portal, MAITRI is a completely online-based one stop shop for existing and prospective investors to get consolidated information about the investment process with regards to expanding their existing units or to set up a new business

2. When he clicks on 'Available Services' tab on the home page of MAITRI, a new page opens, shown as follows. The user can avail the information about the relevant approvals for 4 stages of any business, namely:
 - i. Approvals for Mega Projects
 - ii. Pre-establishment Approvals – Required by State government & agencies
 - iii. Pre- operations Approvals – Before commencement of operations
 - iv. Renewals

3. On selection of 'Pre-Operation Approvals –Before Commencement of Operations', a comprehensive list of all the relevant approvals which an investor requires for making his business or industrial unit functional, appears. The user gets information about the name of the approval, the department or authority entitled to it and the timelines of the various approvals.



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MAITRI

Maharashtra Industry, Trade And Investment Facilitation Cell



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AVAILABLE SERVICES

** Following is the comprehensive list of approvals required for setting up a business and starting operations in Maharashtra which is prone to periodic update given the business process reengineering initiatives being undertaken by multiple departments with the objective of improving ease of doing business in the state.

List of Services:

Pre-Operations Approvals – Before Commencement of Operations

Search

Sr. No.	Name of Approval	Department Name	SLA/ Timeline
1	Consent to operate (under Water Act & Air Act)	Maharashtra Pollution Control Board	60 Days
2	Registration under Mathadi Act	Labour Department	15 Days
3	Registration under Private Security Guards Act 1981	Labour Department	2 Days
4	Factory Registration	Labour Department	7 days
5	Registration of Shops & Establishment	Labour Department	7 days
6	Registration for engaging Contract Labour	Labour Department	7 days
7	License for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970	Labour Department	7 days
8	Registration for engaging Interstate Migrant Workmen	Labour Department	7 days
9	Registration under the Motor Transport Workers Act	Labour Department	7 days
10	Registration under the Payment of Gratuity Act	Labour Department	7 days
11	Registration certificate of Establishment Inter State Migrant Workmen(RE&CS)Act,1979 (License of Contractor Establishment)	Labour Department	7 days
12	Registration certificate of Establishment under Beedi & Cigar Workers(COE)Act,1966	Labour Department	7 days
13	Permission for charging Diesel Generator Sets for more than 250 KVA	Energy Department	7 Days
14	Permission for charging of MSEDCCL line for more than 650 Volts	Energy Department	15 days
15	Charging permission for Industries	Energy Department	15 days
16	Electrical Inspectorate Final Approval	Energy Department	15 days
17	Verification and Stamping of Weights and Measures	Legal Metrology Department/ Food , Civil Supplies and Consumer Protection Dept	15 – 30 days
18	VAT Registration (TIN) , CST Registration , Professional Tax Registration	Sales Tax Dept	2 Days
19	Commercial Tax Professional Tax Registration	Sales Tax Dept	2 Days
20	Permission for use of spirit	Maharashtra State Excise Department	120 Days
21	Permission for storage of fuel oil and chemicals	Collector	60 Days
22	Boiler Registration	Directorate of Boilers	
23	Building Completion Certificate (B.C.C. / Occupancy Certificate/ Letter)	Municipal Corporation / Council	21 Days
24	Final Fire Approval	Maharashtra Fire Services	30 Days
25	Environment Clearance	Environment Department	165 Days
26	Permission required for transportation of hazardous waste material	Maharashtra Enviro Power Ltd.	120 days

Useful Link

Feedback

Quick Link

- Investor Facilitation Portal
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4. The letter from the State Authority confirming that the stated list on MAITRI website is the comprehensive and up-to-date list and the user doesn't require any other approvals outside of these is attached herewith.

