

257) Design and implement a system for computerized allocation of inspectors

This functionality is implemented through the e-district system for online application and approval of building plan/construction permit/building plan sanction. Two sets of screenshots are provided below.

Set 1: Relates to applicant logging in and applying for sanction of building plan/construction permit. Once the applicant completes the application process, an acknowledgement slip is generated with an application number (AIN)

Set 2: Relates to inspector logging in and looking at the Applications allocated.

The inspector allocation is done by the back-end workflow using the following logic:

- Each inspector has a pre-defined geographical jurisdiction which is captured by the system back-end
- Once the applicant completes the application process, including keying in the complete address of the plot, the system automatically allocates the application to an inspector who is responsible for that specific geographical area.
- Once allocation is done at the system back-end, the workflow pushes the application to the inspector for his action.

The screenshots are categorized as set 1 and set 2 for easy reference.

Screenshot: Set 1 Serial no 1. – applicants log in

The screenshot displays the 'Application for Industrial Building Plan in Municipal Areas' form on the West Bengal e-District portal. The form is divided into two main sections: 'Applicant's Basic Information' and 'Address of Site'. The 'Applicant's Basic Information' section includes fields for Salutation (Mr.), First Name (Surjo), Middle Name, Last Name (Das), Date of Birth (10/06/1941), Age (75), Gender (Male), Date of Application (29/06/2016 18:31:55), Mobile No (9999999999), E-mail (test@test.com), Aadhaar Card No, Fax No (5674476), Status (Please Select), and Phone No (25674476). The 'Address of Site' section includes fields for Country (India), State (West Bengal), District (CoochBehar), and Sub-division (CoochBehar). The portal header includes the West Bengal e-District logo and navigation links such as Home, Apply to services, View Status, Downloads, About Services, User Profile, and Admin. The footer indicates the portal is designed and developed by CMC Limited.

Screenshot: Set 1 Serial no 2

The screenshot displays the 'Address of Site' form on the West Bengal e-District portal. The form is organized into two columns and includes the following fields:

Country *	India	State *	West Bengal
District *	Coochbehar	Sub-division *	CoochBehar
Rural or Urban *	Urban	Block/Municipality/Corporation *	Municipality
Block/Municipality/Corporation Name *	Cooch Behar	Village or Ward *	15
Police Station	kalna	Post Office	kalna
Address Line 1 *	22, JI. road	Address Line 2	Address Line 2
Pin Code *	720314	Holding No	Holding No
Premises No	22/AA	Mouza Name *	SOL
J.L. No *	203		

At the bottom of the form, there are three buttons: 'Reset', 'Cancel', and 'Update'. The footer of the page reads 'Designed and developed by CMC Limited'.

Screenshot: Set 1 Serial no 3

The screenshot displays the 'Application Acknowledgment' page on the West Bengal e-District portal. The page features a blue header with the West Bengal e-District logo and navigation links. The main content area is titled 'Application Acknowledgment' and includes the following text:

Dear Mr. Surjo Das,
Thank you for using West Bengal e-District System.
Industrial Building Plan in Municipal Areas under Government of West Bengal has been successfully submitted.

Application Summary

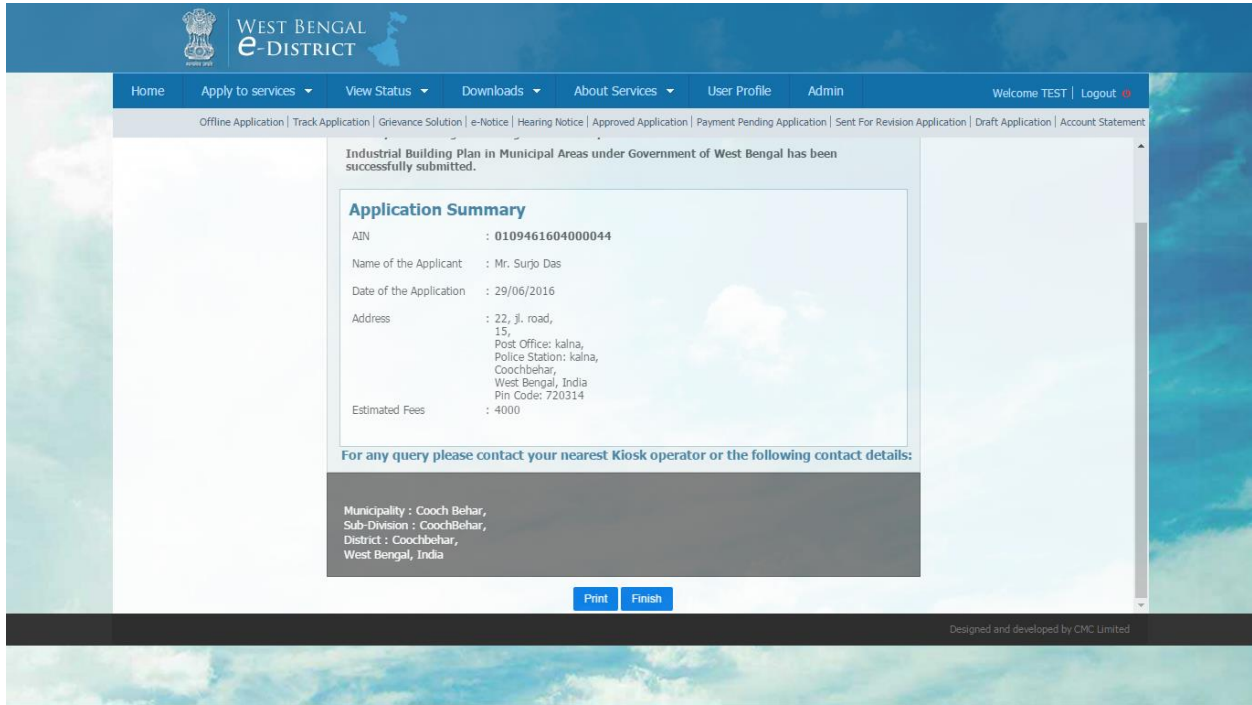
AIN	: 0109461604000044
Name of the Applicant	: Mr. Surjo Das
Date of the Application	: 29/06/2016
Address	: 22, JI. road, 15, Post Office: kalna, Police Station: kalna, Coochbehar, West Bengal, India Pin Code: 720314
Estimated Fees	: 4000

For any query please contact your nearest Kiosk operator or the following contact details:

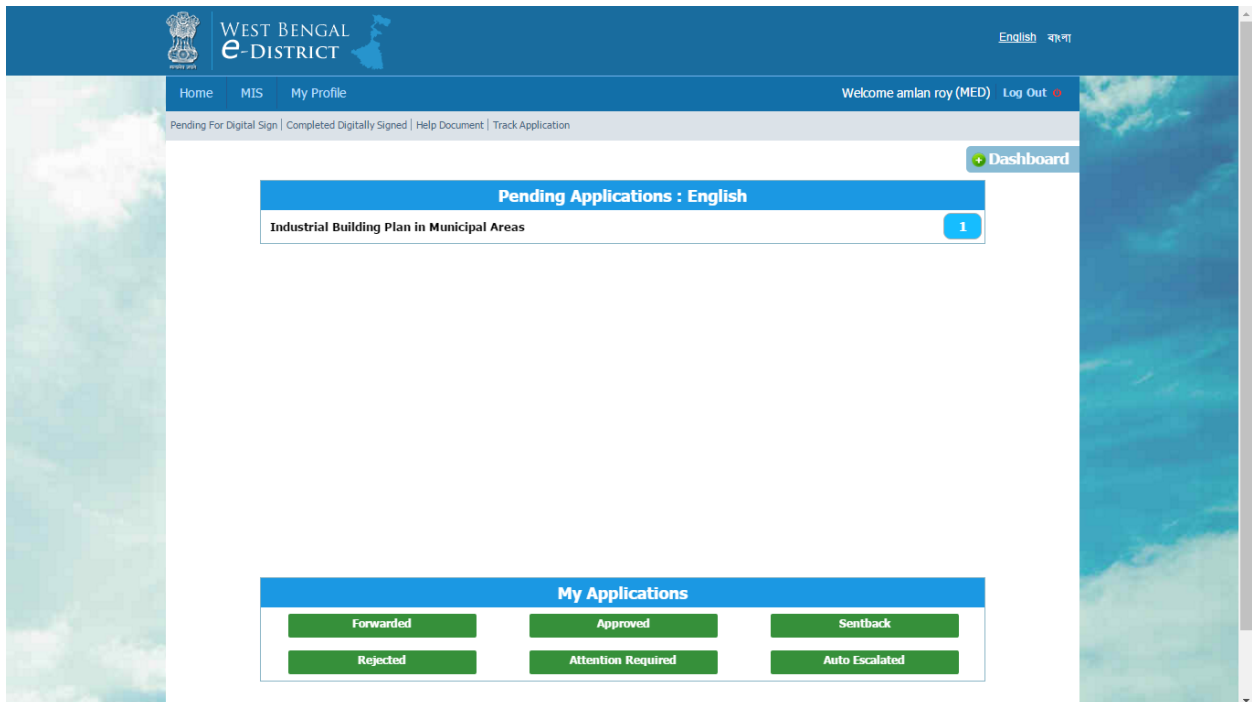
Municipality : Cooch Behar,
Sub-Division : CoochBehar,
District : Coochbehar,

The footer of the page reads 'Designed and developed by CMC Limited'.

Screenshot: Set 1 Serial no 4



Screenshot: Set 2 Serial no 1 – Inspector’s log in



Screenshot: Set 2 Serial no 2

The screenshot displays the West Bengal e-District portal. The header includes the state emblem and the text 'WEST BENGAL e-DISTRICT' with language options for English and বাংলা. The user is logged in as 'amlan roy (MED)'. The main content area is titled 'Pending Applications For Industrial Building Plan in Municipal Areas'. It features a table with one entry, a search bar, and a status bar with three alerts: 'Application AutoEscalation Period Started', '50% and Above SLA Period Reached', and 'Application SLA Period Started'.

Home MIS My Profile Welcome amlan roy (MED) Log Out

Pending For Digital Sign | Completed Digitally Signed | Help Document | Track Application

Pending Applications For Industrial Building Plan in Municipal Areas

Show 10 entries Search:

Sl. No.	Status	AIN	Applicant	Application Date	Due Date	Application Status	Action	Print
1		0109461604000044	Mr. Surjo Das	29/06/2016	02/07/2016	Initiated		

Showing 1 to 1 of 1 entries

Application AutoEscalation Period Started 50% and Above SLA Period Reached Application SLA Period Started