


. No.	Recommendation	Response (Yes/No/NA)	Supporting Materials
188	Stipulate that the charged electricity connection is provided within 15 days from the date of application	Yes	

URL: <http://mgvcl.com/Upload/EoD%20Circular.pdf>
<http://www.pgvcl.com/consumer/CONSUMER/CONSUMER%20CHARTER%201.pdf>
http://www.dgvcl.com/dgvclweb/viewpdf.php?type=adv&filename=C_31_5_2016_05312016145015.pdf
<http://www.ugvcl.com/CD/188-2%20circular%20%20230615-combined.pdf>



The screenshot shows the website of Madhya Gujarat Vij Company Limited (MGVCL). The page features a navigation menu with 'Consumer Links' expanded, showing a list of services including 'Circular', which is highlighted with a red box. Other services listed include 'Consumer Online Services', 'Consumer Corner', 'Service Showcase', 'Consumer Charter', 'Informations', 'Latest Technology', 'Pay Online Bill/Consumer Portal', 'Quick Pay Bill', 'Right to Information', 'Mobile Registration', 'GERC Chairperson', and 'Innovations'. The 'Circular' link is located under the 'Consumer Links' dropdown. The website also displays 'Latest News' on the right side and a list of key personnel at the bottom, including Smt. Anandiben Patel, Shri Saurabh Patel, Shri Govindbhai Patel, and Shri S.B. Khyalia.



The screenshot shows the website of Madhya Gujarat Viji Company Limited (MGCL). The page title is "Ease Of Doing Business". Below the title is a table with three columns: "Sr.No", "Circular Heading", and "Circular Reference". The first row is highlighted with a red border. Below the table, there are sections for "Corporate Office Contact" and "We Are Helpful".

Sr.No	Circular Heading	Circular Reference
1.	Guidelines for processing applications under "EASE OF DOING BUSINESS"	Circular No :1266 Dated 23.06.2015
2.	Documents Check List	DOCUMENTS REQUIRED FOR ELECTRICITY CONNECTION
3.	Charter of Consumer	Charter of Consumer

Corporate Office Contact
Reqd. Office: Sandar Patel Vidyut Bhavan,
Customer Care Centre: 1) 1800 233 2670

We Are Helpful
[Complaint](#)
Contact Us



Gujarat Urja Vikas Nigam Limited

(An ISO 9001:2008 Company)

Registered and Corporate Office: Sardar Patel Vidyut Bhavan Race Course, Vadodara-390007
CIN U40109GJ2004SGC045195

No. GUVNL/Tech/EoD Busi/ 1266
Date: 23.06.2015

Email: cetech.guvnl@gebmail.com
Web site: www.guvnl.com

Tele (Di) : (0265) 2340205
PBX : (0265) 2310582 to 86
FAX : (0265) 2337918, 2338164

Circular

To,
The Managing Director,
Corporate Office,
DGVCL/ MGVCL/ PGVCL/ UGVCL
Surat/ Vadodara/ Rajkot/ Mehsana.

Sub: Guidelines for Processing applications under 'Ease of Doing Business'.

Ref: This office letter No. GUVNL/Tech/Meeting/1054 dated 18.05.2015

The Ease of Doing Business is an index created by the World Bank Group. Higher rankings indicate better, usually simpler, regulations for businesses and stronger protections of property rights. Government of India has laid immense emphasis on Ease of Doing Business and highlighted the imperative need for India to radically improve its position in the World Bank Study. The ranking of the States will be decided based on its position as on June 2015 as per the assessment of World Bank study.

In above context, a meeting was held on 02.05.2015 at GUVNL under the Chairmanship of CMD, GUVNL. During the meeting, various issues like Online application facility, reduction of documents to be obtained for connection, stipulated timelines for releasing connection, simplification of procedures etc. were discussed. Further, a meeting was convened by the PS(EPD) on 04.06.2015 at Gandhinagar to discuss the matter with KPMG.

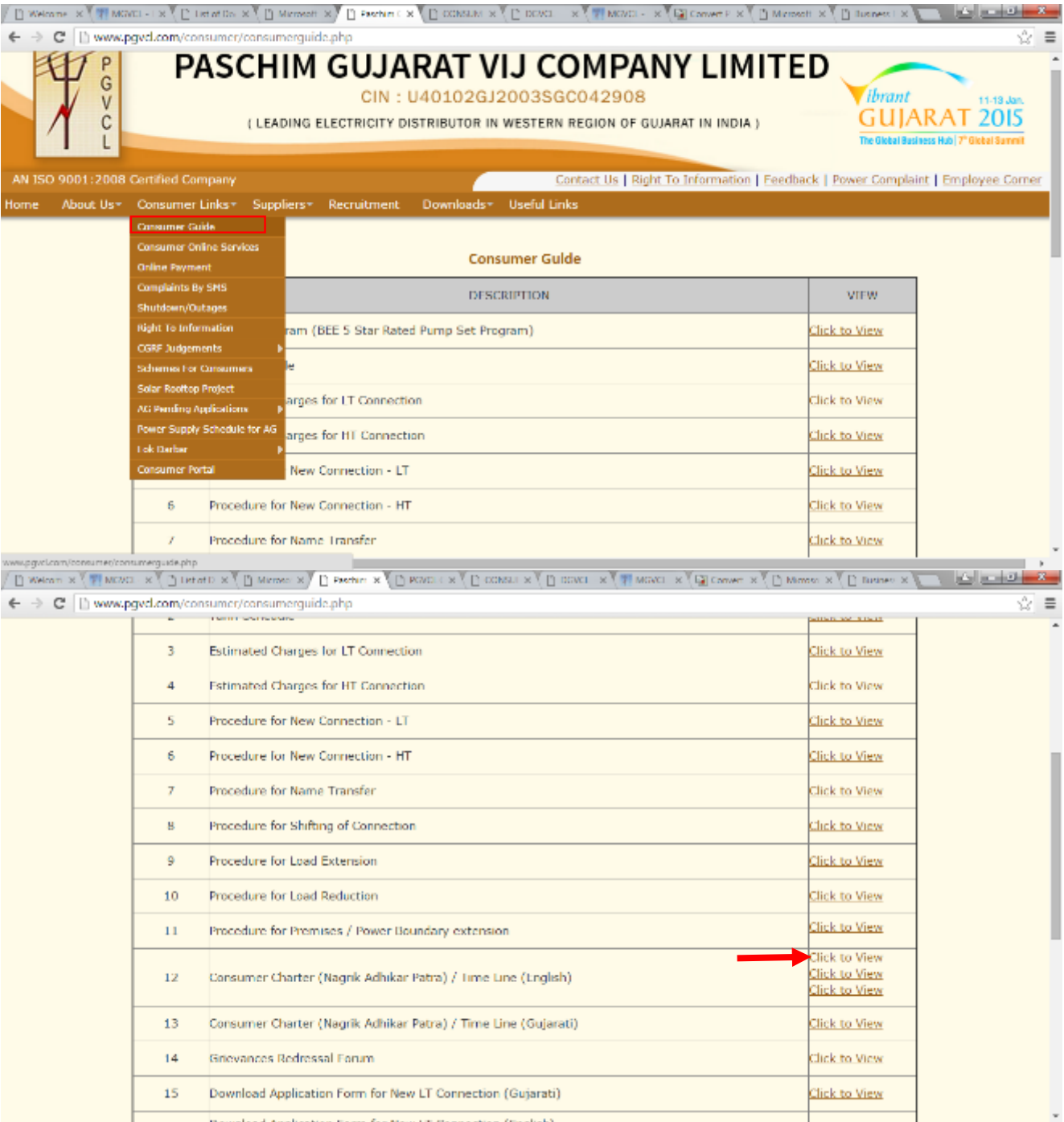
Based on the deliberation and decision taken during the meetings and the views received from DISCOMs, following guidelines, as approved by the Competent Authority, are to be followed and implemented by the DISCOMs.

1) Timelines for release of Residential, Commercial & Industrial connection **('A' Type Low Tension)**

The timelines prescribed in the SoPs by the GERC for releasing of electricity connections are the Maximum days and therefore nothing should prevent our DISCOMs to release the connection well before the said maximum time limit.

In case of Residential, Commercial & Industrial connections (LT), if new infrastructure is not required for releasing the connection, then the same should be released within 15 days from the date of application, as under.

Activity	Time limit
Issue of Demand notice (Including Site Survey and Issuing of Feasibility Clearance)	Within 7 days of date of application
Release of connection	Within 7 days after compliance of Demand Notice/formalities by prospective applicant
Maximum Number of Days to complete application	15 Days



PASCHIM GUJARAT VIJ COMPANY LIMITED
CIN : U40102GJ2003SGC042908
(LEADING ELECTRICITY DISTRIBUTOR IN WESTERN REGION OF GUJARAT IN INDIA)

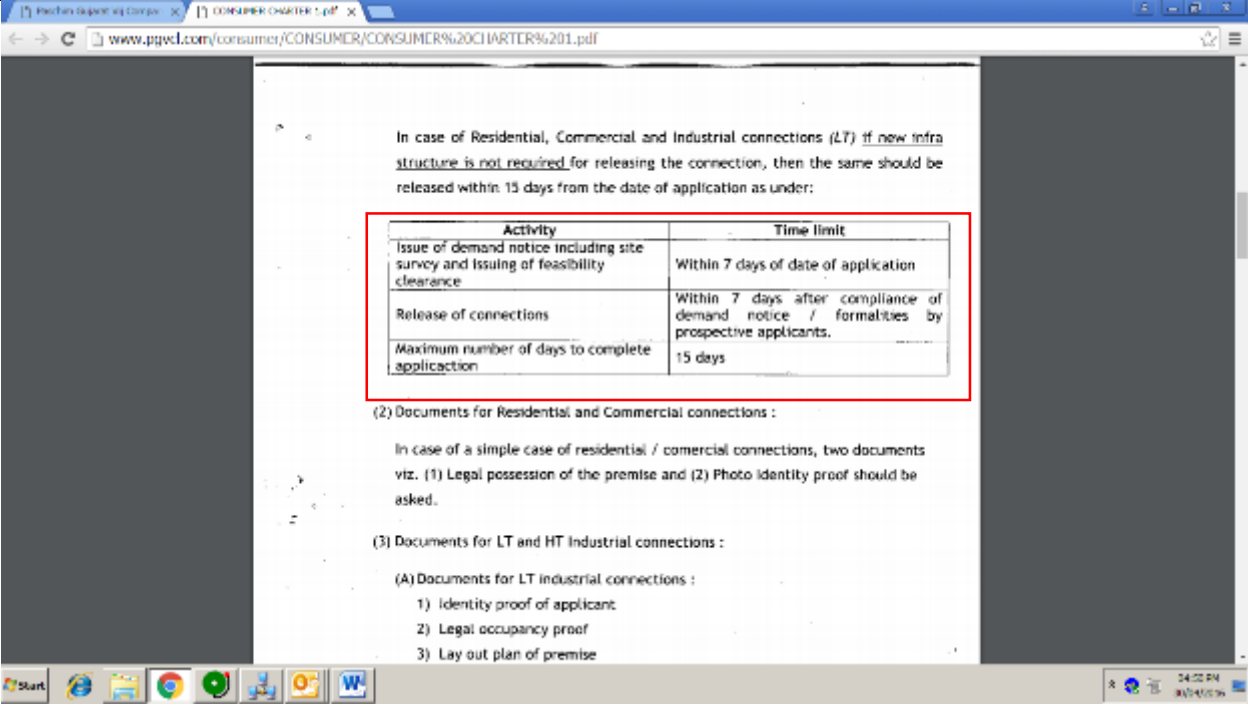
ib vibrant GUJARAT 2015
11-13 Jan. The Global Business Hub | 7th Global Summit

AN ISO 9001:2008 Certified Company | Contact Us | Right To Information | Feedback | Power Complaint | Employee Corner

Home | About Us | Consumer Links | Suppliers | Recruitment | Downloads | Useful Links

Consumer Guide

	DESCRIPTION	VIEW
	Program (BEE 5 Star Rated Pump Set Program)	Click to View
		Click to View
	Charges for LT Connection	Click to View
	Charges for HT Connection	Click to View
	New Connection - LT	Click to View
6	Procedure for New Connection - HT	Click to View
7	Procedure for Name Transfer	Click to View
3	Estimated Charges for LT Connection	Click to View
4	Estimated Charges for HT Connection	Click to View
5	Procedure for New Connection - LT	Click to View
6	Procedure for New Connection - HT	Click to View
7	Procedure for Name Transfer	Click to View
8	Procedure for Shifting of Connection	Click to View
9	Procedure for Load Extension	Click to View
10	Procedure for Load Reduction	Click to View
11	Procedure for Premises / Power Boundary extension	Click to View
12	Consumer Charter (Nagrik Adhikar Patra) / Time Line (English)	Click to View Click to View
13	Consumer Charter (Nagrik Adhikar Patra) / Time Line (Gujarati)	Click to View
14	Grievances Redressal Forum	Click to View
15	Download Application Form for New LT Connection (Gujarati)	Click to View
	Download Application Form for New LT Connection (English)	



In case of Residential, Commercial and Industrial connections (LT) if new infra structure is not required for releasing the connection, then the same should be released within 15 days from the date of application as under:

Activity	Time limit
Issue of demand notice including site survey and issuing of feasibility clearance	Within 7 days of date of application
Release of connections	Within 7 days after compliance of demand notice / formalities by prospective applicants.
Maximum number of days to complete application	15 days

(2) Documents for Residential and Commercial connections :

In case of a simple case of residential / commercial connections, two documents viz. (1) Legal possession of the premise and (2) Photo identity proof should be asked.

(3) Documents for LT and HT Industrial connections :

(A) Documents for LT industrial connections :

- 1) Identity proof of applicant
- 2) Legal occupancy proof
- 3) Lay out plan of premise



The screenshot shows the website of Uttar Gujarat Vija Company Ltd. (UGVCL). The browser address bar shows www.ugvcl.com. The website header includes the UGVCL logo, the text "Uttar Gujarat Vija Company Ltd.", and "An ISO 9001:2008 Certified Company". A navigation menu is visible with items like Home, About Us, Legal, Suppliers, Consumer, Careers, Download, and Other Links. A "Consumer Services / Investor Potential" dropdown menu is open, listing various services such as Tariff Schedule, Energy Theft Reporting, and Customer Care Center. The main content area features a "Welcome to Uttar Gujarat Vija Company Ltd." message, a "NEWS" section with several articles, and a "More" section with links to various resources. The website also mentions "ibranant GUJARAT 2015" and "The Global Business Hub | 7th Global Summit".

www.ugvcl.com/CD/Consumer%20Services.htm	
Line Shifting	LT line shifting for existing consumer (By using your credentials)
	Line shifting for nonconsumer (By using your credentials)
Complain	Registering complain
	checking complain status
Permanent Disconnection(PDC)	LT Permanent Disconnection (By using your credentials)
Consumer Guide	View application user guide
	Checking document required for new connection (By using your credentials)
	Download forms for all categories
	GERC compensation regulation
To provide Charged Electricity Connection	Consumer charter : Gujarati / English
	Timeline for releasing connection under "Ease of Doing Business"
	BIDIRECTIONAL SPECIFICATION FOR 1 PH METER.
	10-60 WHOLE CURRENT SPECIFICATION FOR SOLAR.

www.ugvcl.com/CD/188-2 circular 2 230615-combined.pdf

www.ugvcl.com/CD/188-2%20circular%202%20230615-combined.pdf



Gujarat Urja Vikas Nigam Limited

(An ISO 9001:2008 Company)

Registered and Corporate Office: Sardar Patel Vidyut Bhavan Race Course, Vadodara-390007.
CIN U40109GJ2004SGC045195

No. GUVNL/Tech/EoD Busi/ 1266	Email: cetech.guvnl@gmail.com	Tele (Dt) : (0263) 2340205
Date: 23.06.2015	Web site: www.guvnl.com	PRR : (0263) 2330582 to 86
		FAX : (0263) 2337518, 2338164

Circular

To,
The Managing Director,
Corporate Office,
DGVCL/ MGVCL/ PGVCL/ UGVCL
Surat/ Vadodara/ Rajkot/ Mehsana.

Sub: Guidelines for Processing applications under 'Ease of Doing Business'.

Ref: This office letter No. GUVNL/Tech/Meeting/1054 dated 18.05.2015

The Ease of Doing Business is an index created by the World Bank Group. Higher rankings indicate better, usually simpler, regulations for businesses and stronger protections of property rights. Government of India has laid immense emphasis on Ease of Doing Business and highlighted the imperative need for India to radically improve its position in the World Bank Study. The ranking of the States will be decided based on its position as on June 2015 as per the assessment of World Bank study.

In above context, a meeting was held on 02.05.2015 at GUVNL under the Chairmanship of CMD, GUVNL. During the meeting, various issues like Online application facility, reduction of documents to be obtained for connection, stipulated timelines for releasing connection, simplification of procedures etc. were discussed. Further, a meeting was convened by the PS(EPD) on 04.06.2015 at Gandhinagar to discuss the matter with KPMG.

Bank Study. The ranking of the States will be decided based on its position as on June 2015 as per the assessment of World Bank study.

In above context, a meeting was held on 02.05.2015 at GUVNL under the Chairmanship of CMD, GUVNL. During the meeting, various issues like Online application facility, reduction of documents to be obtained for connection, stipulated timelines for releasing connection, simplification of procedures etc. were discussed. Further, a meeting was convened by the PS(EPD) on 04.06.2015 at Gandhinagar to discuss the matter with KPMG.

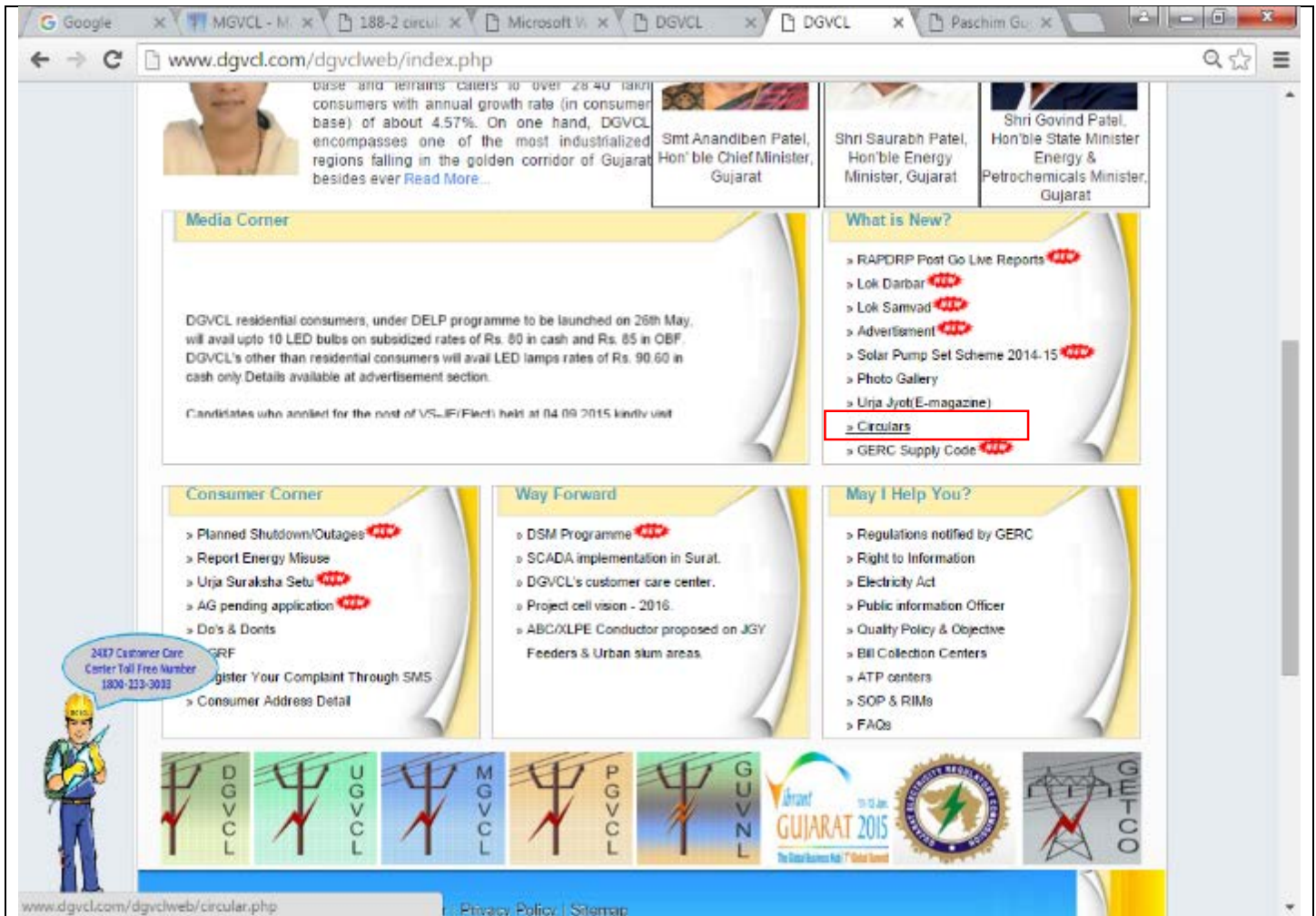
Based on the deliberation and decision taken during the meetings and the views received from DISCOMs, following guidelines, as approved by the Competent Authority, are to be followed and implemented by the DISCOMs:

1) Timelines for release of Residential, Commercial & Industrial connection
(‘A’ Type Low Tension)

The timelines prescribed in the SoPs by the GERC for releasing of electricity connections are the Maximum days and therefore nothing should prevent our DISCOMs to release the connection well before the said maximum time limit.

In case of Residential, Commercial & Industrial connections (LT), if new infrastructure is not required for releasing the connection, then the same should be released within 15 days from the date of application, as under:

Activity	Time limit
Issue of Demand notice (Including Site Survey and Issuing of Feasibility Clearance)	Within 7 days of date of application
Release of connection	Within 7 days after compliance of Demand Notice/formalities by prospective applicant
Maximum Number of Days to complete application	15 Days



The screenshot shows the DGVCL website interface with the following sections:

- Header:** Navigation tabs for MGVCL, DGVCL, and Paschim Gu. The URL is www.dgvcl.com/dgvclweb/index.php.
- News Snippets:**
 - Snippet 1: "base and retains cater to over 28.40 lakh consumers with annual growth rate (in consumer base) of about 4.57%. On one hand, DGVCL encompasses one of the most industrialized regions falling in the golden corridor of Gujarat besides ever [Read More...](#)"
 - Snippet 2: "Smt Anandiben Patel, Hon' ble Chief Minister, Gujarat"
 - Snippet 3: "Shri Saurabh Patel, Hon'ble Energy Minister, Gujarat"
 - Snippet 4: "Shri Govind Patel, Hon'ble State Minister Energy & Petrochemicals Minister, Gujarat"
- Media Corner:**
 - Text: "DGVCL residential consumers, under DELP programme to be launched on 26th May, will avail upto 10 LED bulbs on subsidized rates of Rs. 80 in cash and Rs. 85 in OBF. DGVCL's other than residential consumers will avail LED lamps rates of Rs. 90.60 in cash only Details available at advertisement section."
 - Text: "Candidates who applied for the post of VS...IF(Flect) held at 04.09.2015 kindly visit"
- What is New?:**
 - » RAPDRP Post Go Live Reports **NEW**
 - » Lok Darbar **NEW**
 - » Lok Samvad **NEW**
 - » Advertisement **NEW**
 - » Solar Pump Set Scheme 2014-15 **NEW**
 - » Photo Gallery
 - » Urja Jyoti(E-magazine)
 - » **Circulars** (highlighted with a red box)
 - » GERC Supply Code **NEW**
- Consumer Corner:**
 - » Planned Shutdown/Outages **NEW**
 - » Report Energy Misuse
 - » Urja Suraksha Setu **NEW**
 - » AG pending application **NEW**
 - » Do's & Donts
 - » Register Your Complaint Through SMS
 - » Consumer Address Detail
- Way Forward:**
 - » DSM Programme **NEW**
 - » SCADA implementation in Surat.
 - » DGVCL's customer care center.
 - » Project cell vision - 2016.
 - » ABC/XLPE Conductor proposed on JGY Feeders & Urban skum areas.
- May I Help You?:**
 - » Regulations notified by GERC
 - » Right to Information
 - » Electricity Act
 - » Public information Officer
 - » Quality Policy & Objective
 - » Bill Collection Centers
 - » ATP centers
 - » SOP & RIMs
 - » FAQs
- Footer:**
 - 24x7 Customer Care Center Toll Free Number 1800-233-3032
 - Logos for DGVCL, UGVCL, MGVCL, PGVCL, and ZGVCL.
 - Logos for Gujarat 2015 and Electricity Regulatory Commission.
 - Links: [Privacy Policy](#) | [Sitemap](#)

www.dgvcl.com/dgvclweb/circular.php

Home | Customer Feedback | ગુજરાતી

DGVCL DAKSHIN GUJARAT VIJ COMPANY LTD.
ISO 9001 : 2008 Certified
CIN U40102GJ20035GC042909

About us Online Payment Save Energy Consumer Service Procurement Doing Business
Contact Us

Circulars

SR. NO	CIRC. NO	DATE	PARTICULARS	DOWNLOADS
1	Guidelines for Processing applications under Ease of Doing business	24-06-2015	Guidelines for Processing applications under Ease of Doing business	View Download
2	DGVCL/F&A/FPPPA/4th Qtr/15-16/6363	04-05-2016	Fuel charge & power purchase adjustment charges applicable for the month of Apr-2016 to Jun-2016	View Download
3	Fix charges to be recovered	24-07-2014	Fix charges to be recovered	View Download
4	Check off circular	03-12-2015	Check off circular for deduction of Union / association charges	View Download

www.dgvcl.com/dgvclweb/viewpdf.php?type=adv&filename... 15-16/6363 03-12-2015 Fuel charge & power purchase

www.dgvcl.com/dgvclweb/viewpdf.php?type=adv&filename=C_31_5_2016_05312016145015.pdf

DGVCL DAKSHIN GUJARAT VIJ COMPANY LTD.
ISO 9001 : 2008 Certified
CIN U40102GJ2003SGC042909

About us Online Payment Save Energy Consumer Service Procurement Doing Business Contact Us

PDF Viewer

DAKSHIN GUJARAT VIJ COMPANY LIMITED
CIN U40102GJ2003SGC042909
Regd. & CORPORATE OFFICE:
"Urja Seden" Nana Varachha Road, Kapodra Char Rasta, SURAT 395006
Telephone: (0261) 2506111/12 Fax: (0261) 2572536
Website: www.dgvcl.com e-mail: exam.dgvcl@gmail.com
"Save Energy for Benefit of Self and Nation"

Ref. No. DGVCL/CE (O&M)/15/9887 Date: 24.06.2015

CIRCULAR

To
The CEO & S.E. (O&M),
Dakshin Gujarat Vij Company Limited,
Circle Office,
Surat-Rural / Surat-City
Valsad / Bharuch

Sub: Guidelines for Processing applications under 'Ease of Doing Business'.
Ref: This office letter No. GUVNL/Tech/Meeting/1054 dated 18.05.2015

Please find enclosed herewith letter circulated vide letter under reference wherein GUVNL has issued guidelines for processing HT / LT applications under "Ease of Doing Business". The Ease of Doing Business is an Index created by the World Bank Group. Higher rankings indicate better, usually simpler, regulations for businesses and stronger protections of property rights. Government of India has laid immense emphasis on Ease of Doing Business and highlighted the imperative need for India to radically improve its position in the World Bank's list. The position of the State can be checked based on its position in the year 2015.

www.dgvcl.com/dgvclweb/viewpdf.php?type=adv&filename=C_31_5_2016_05312016145015.pdf

CIN U40102GJ2003SGC042909

About us Online Payment Save Energy Consumer Service Procurement Doing Business Contact Us

PDF Viewer

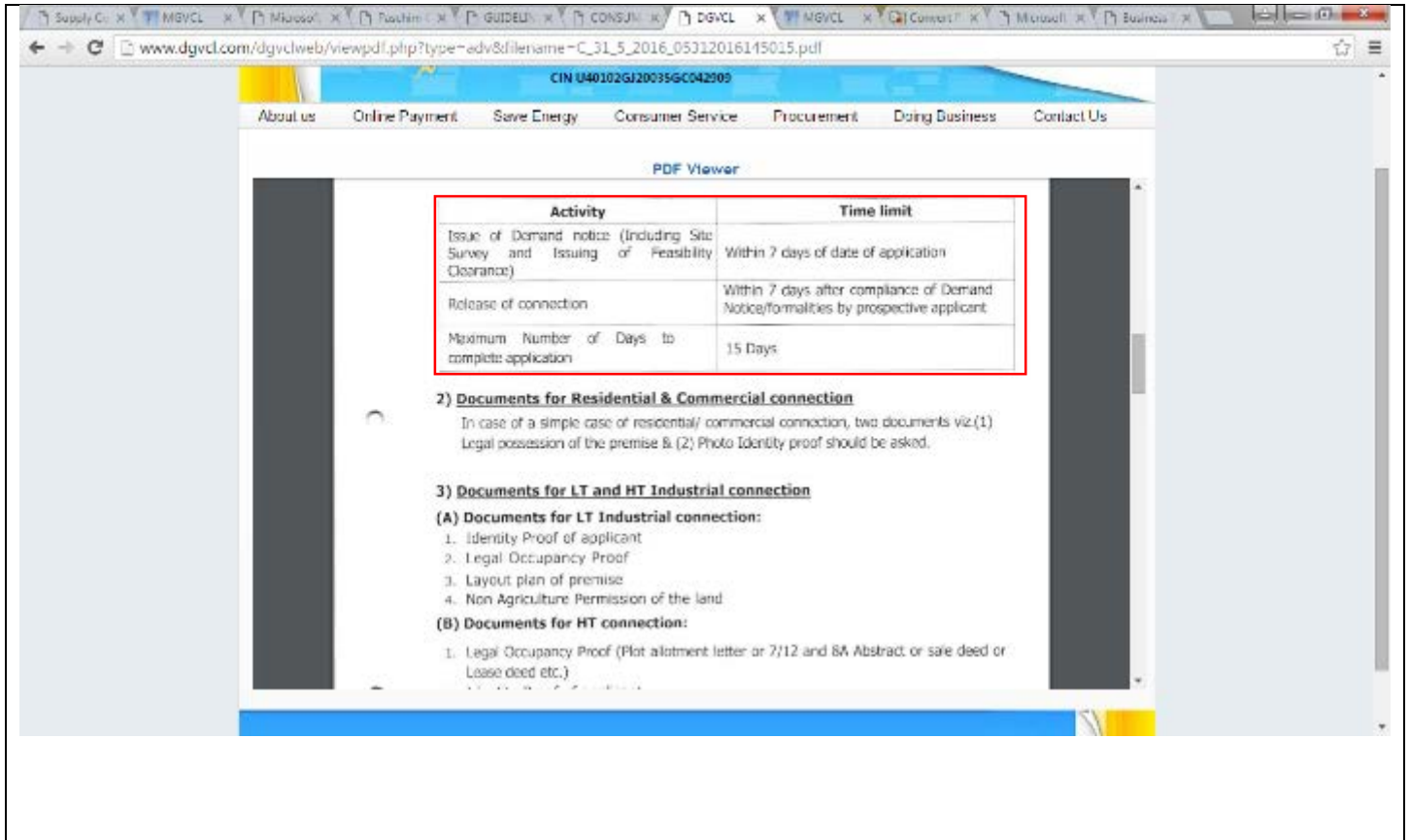
1) Timelines for release of Residential, Commercial & Industrial connection ('A' Type Low Tension)

The timelines prescribed in the SoPs by the GERC for releasing of electricity connections are the Maximum days and therefore nothing should prevent our DISCOMs to release the connection well before the said maximum time limit.

© UTMG_201607_0830(Circular_EoD_Business.docx)

In case of Residential, Commercial & Industrial connections (LT), if new infrastructure is not required for releasing the connection, then the same should be released within 15 days from the date of application, as under.

Activity	Time limit
Issue of Demand notice (Including Site Survey and Issuing of Feasibility Clearance)	Within 7 days of date of application
Release of connection	Within 7 days after compliance of Demand Notice/formalities by prospective applicant.



The screenshot shows a web browser window displaying a PDF document from the Gujarat Electricity Regulatory Commission (GERC) website. The browser's address bar shows the URL: www.dgvcl.com/dgvclweb/viewpdf.php?type=adv&filename=C_31_5_2016_05312016145015.pdf. The PDF content includes a table with the following data:

Activity	Time limit
Issue of Demand notice (Including Site Survey and Issuing of Feasibility Clearance)	Within 7 days of date of application
Release of connection	Within 7 days after compliance of Demand Notice/formalities by prospective applicant
Maximum Number of Days to complete application	15 Days

Below the table, the document lists documents required for different types of connections:

- 2) Documents for Residential & Commercial connection**
In case of a simple case of residential/ commercial connection, two documents viz (1) Legal possession of the premise & (2) Photo Identity proof should be asked.
- 3) Documents for LT and HT Industrial connection**
 - (A) Documents for LT Industrial connection:**
 1. Identity Proof of applicant
 2. Legal Occupancy Proof
 3. Layout plan of premise
 4. Non Agriculture Permission of the land
 - (B) Documents for HT connection:**
 1. Legal Occupancy Proof (Plot allotment letter or 7/12 and 8A Abstract or sale deed or Lease deed etc.)