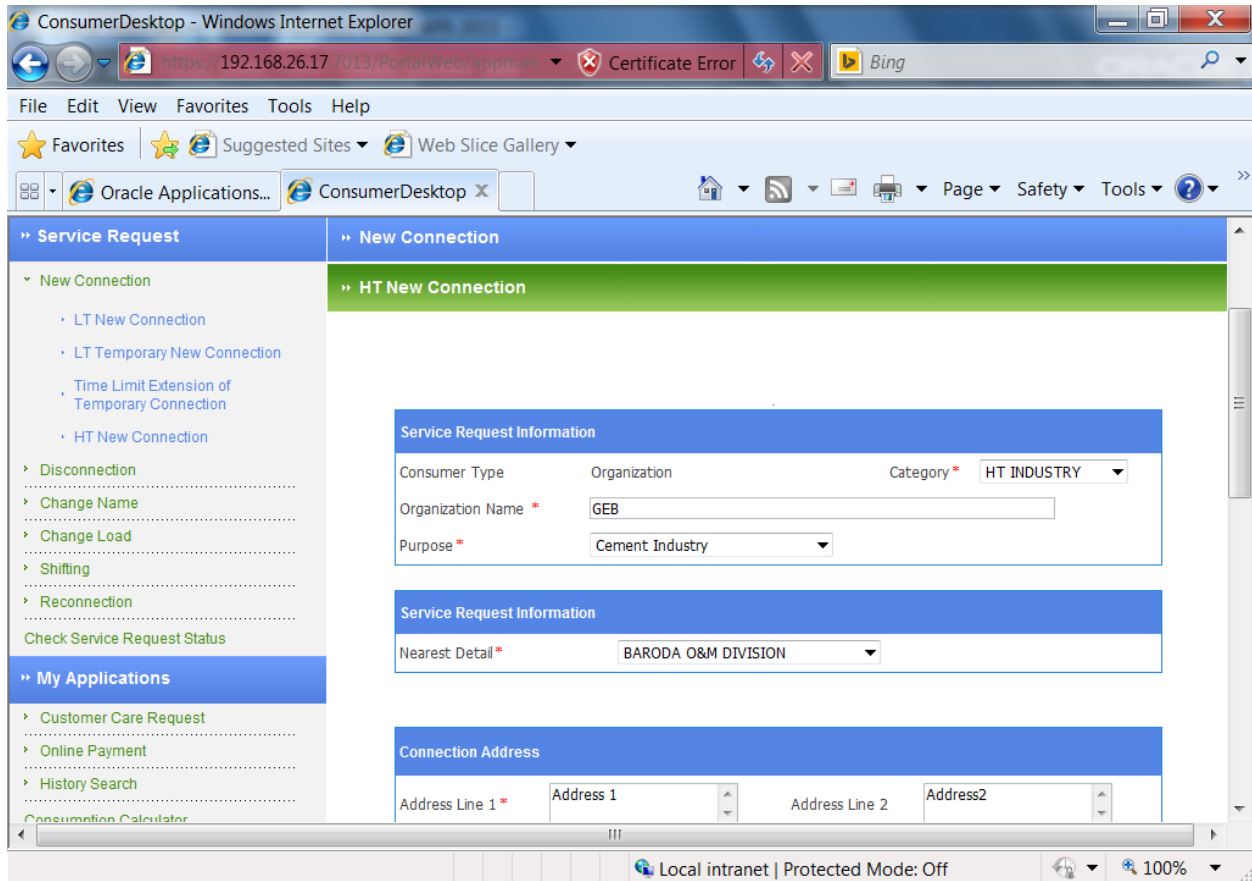


Sr. No.	Recommendation	Response (Yes/No/NA)	Supporting Materials
185	Implement an online application for obtaining electricity connection	Yes	

URL: <http://www.mgvcl.com/index.php>

❖ **The details of Investor who have availed this facility are as follows:**

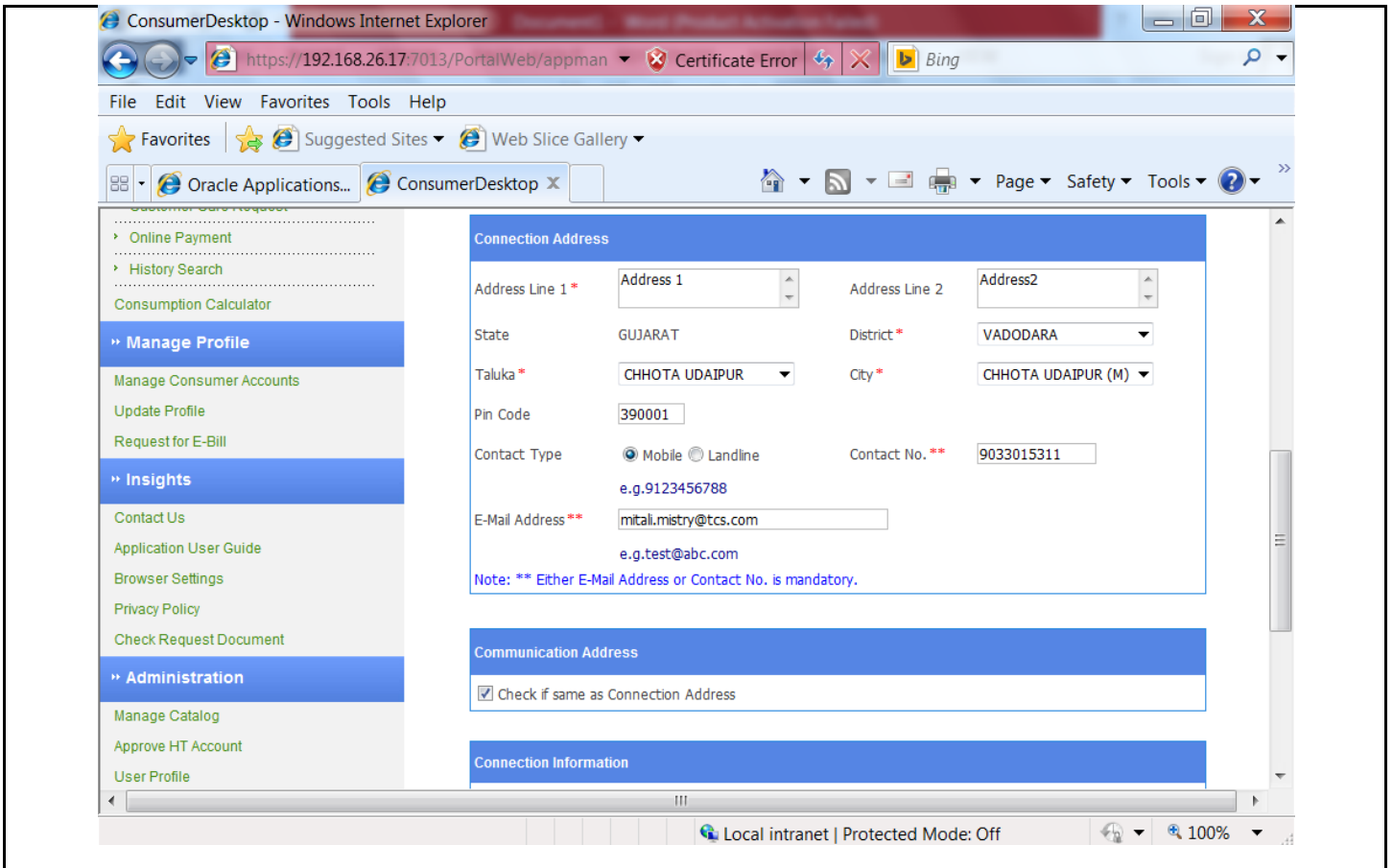
Consumer Name	Contact Number	Email ID
DINESHKUMAR GANAPATBHAI PATEL	9723840070	piyushshrimali143@gmail.com
HARENDRASINH SURSINH ZALA	8347428882	harendrazala@rediffmail.com
RATANBEN JIVABHAI PRAJAPATI	9925436797	deepcyberpoint@gmail.com
Vinodkumar Keshavlal Patel	9426390713	ronakelectric@gmail.com
PATEL KUNVARBEN DEVCHANDBHAI	9427650771	
BHAVESHBHAI RAMESHBHAI PATEL	9824097370	er_bhaveshpatel@yahoo.vco.in



The screenshot displays the 'ConsumerDesktop' web application interface. The main menu includes 'Service Request' and 'My Applications'. Under 'Service Request', there are options for 'New Connection', 'Disconnection', 'Change Name', 'Change Load', 'Shifting', 'Reconnection', and 'Check Service Request Status'. The 'New Connection' section is expanded to show 'HT New Connection'. The form fields are as follows:

- Service Request Information:**
  - Consumer Type: Organization
  - Category: HT INDUSTRY
  - Organization Name: GEB
  - Purpose: Cement Industry
- Service Request Information:**
  - Nearest Detail: BARODA O&M DIVISION
- Connection Address:**
  - Address Line 1: Address 1
  - Address Line 2: Address2

The browser address bar shows the URL: <https://192.168.26.17/013/PortalWeb/appmat>. The status bar at the bottom indicates 'Local intranet | Protected Mode: Off'.



ConsumerDesktop - Windows Internet Explorer

https://192.168.26.17:7013/PortalWeb/appman Certificate Error Bing

File Edit View Favorites Tools Help

★ Favorites | ★ Suggested Sites | Web Slice Gallery

Oracle Applications... ConsumerDesktop x

Consumer Desktop

- Online Payment
- History Search
- Consumption Calculator
- » Manage Profile**
- Manage Consumer Accounts
- Update Profile
- Request for E-Bill
- » Insights**
- Contact Us
- Application User Guide
- Browser Settings
- Privacy Policy
- Check Request Document
- » Administration**
- Manage Catalog
- Approve HT Account
- User Profile

**Connection Address**

Address Line 1 \* Address 1 Address Line 2 Address2

State GUJARAT District \* VADODARA

Taluka \* CHHOTA UDAIPUR City \* CHHOTA UDAIPUR (M)

Pin Code 390001

Contact Type  Mobile  Landline Contact No. \*\* 9033015311

e.g.9123456788

E-Mail Address \*\* mital.mistry@tcs.com

e.g.test@abc.com

Note: \*\* Either E-Mail Address or Contact No. is mandatory.

**Communication Address**

Check if same as Connection Address

**Connection Information**

Local intranet | Protected Mode: Off 100%



ConsumerDesktop - Windows Internet Explorer

https://192.168.26.17:7013/PortalWeb/appman Certificate Error Bing

File Edit View Favorites Tools Help

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Oracle Applications... ConsumerDesktop x

Check Request Document

» Administration

Manage Catalog

Approve HT Account

User Profile

Manage Documents

Manage SR Type

Search Collection File

Upload Collection File

» Collection Agency

Consumer Search

Communication Address

Check if same as Connection Address

Connection Information

Revenue Survey Number  Building Type

Plot No.  Block No.

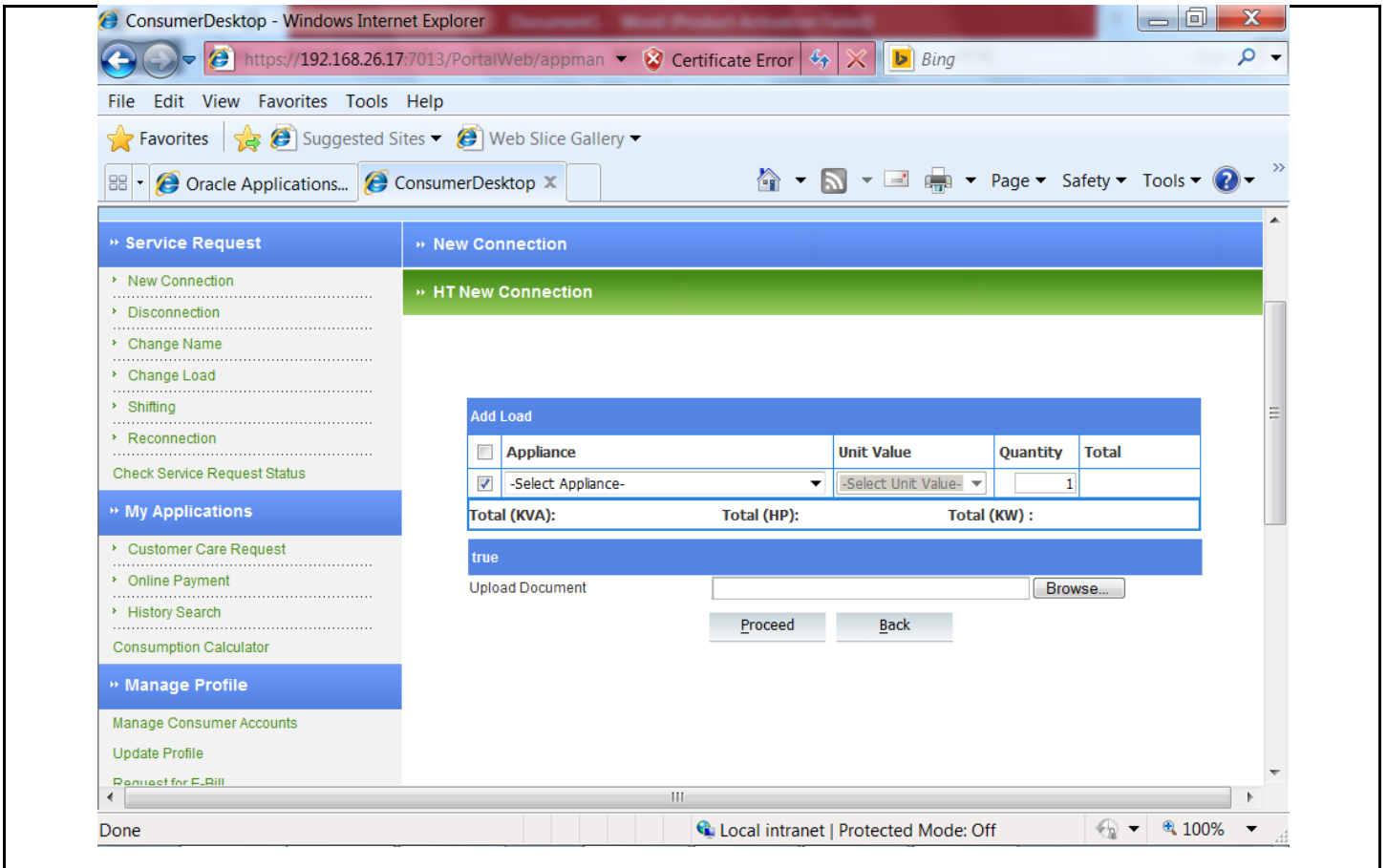
Town Planning Scheme

Premise Description

Proceed

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Local intranet | Protected Mode: Off 100%



ConsumerDesktop - Windows Internet Explorer  
 https://192.168.26.17:7013/PortalWeb/appman Certificate Error Bing

File Edit View Favorites Tools Help

★ Favorites ★ Suggested Sites Web Slice Gallery

Oracle Applications... ConsumerDesktop x

» Service Request

- > New Connection
- > Disconnection
- > Change Name
- > Change Load
- > Shifting
- > Reconnection
- Check Service Request Status

» My Applications

- > Customer Care Request
- > Online Payment
- > History Search
- Consumption Calculator

» Manage Profile

- Manage Consumer Accounts
- Update Profile
- Request for E-Bill

» New Connection

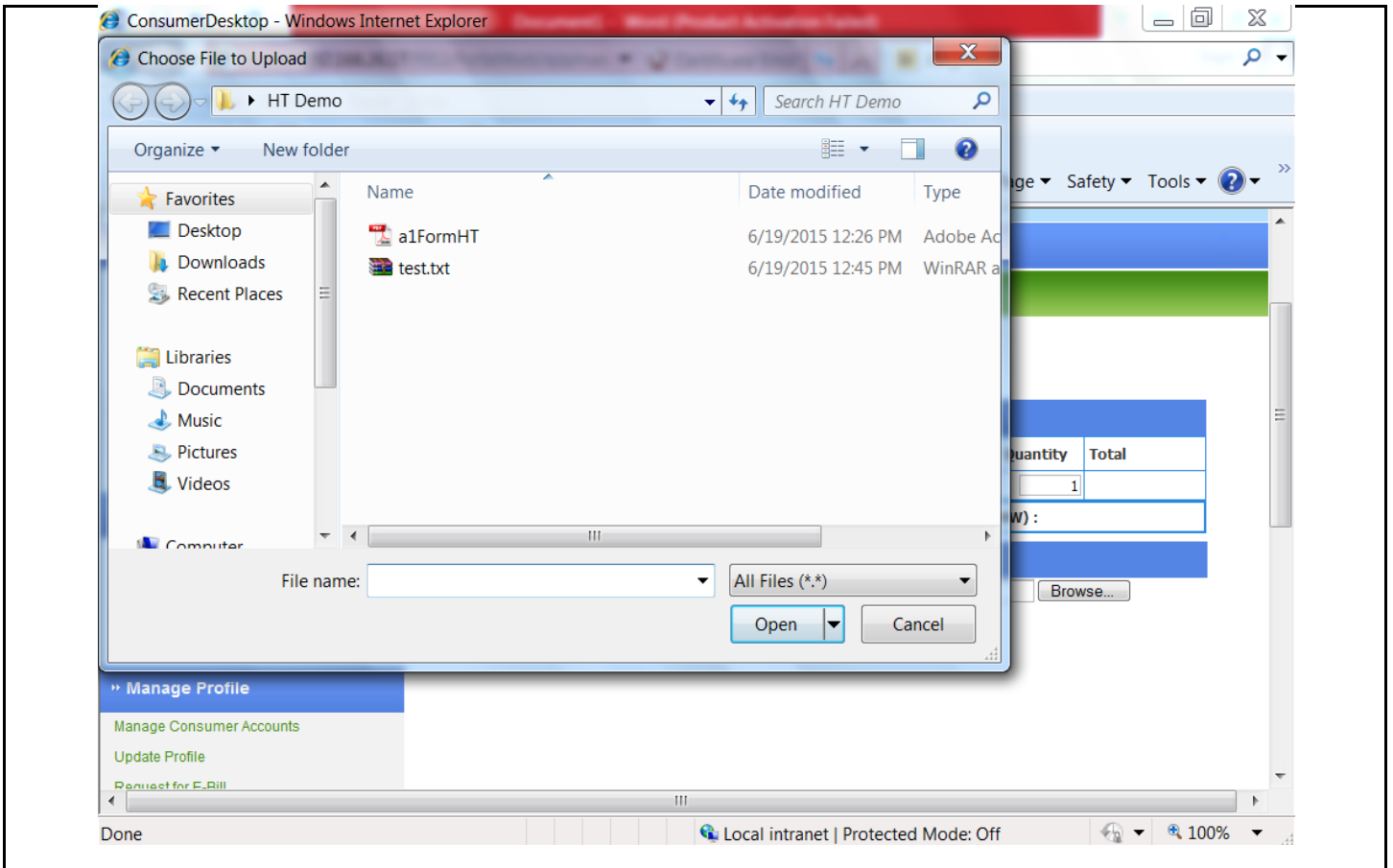
» HT New Connection

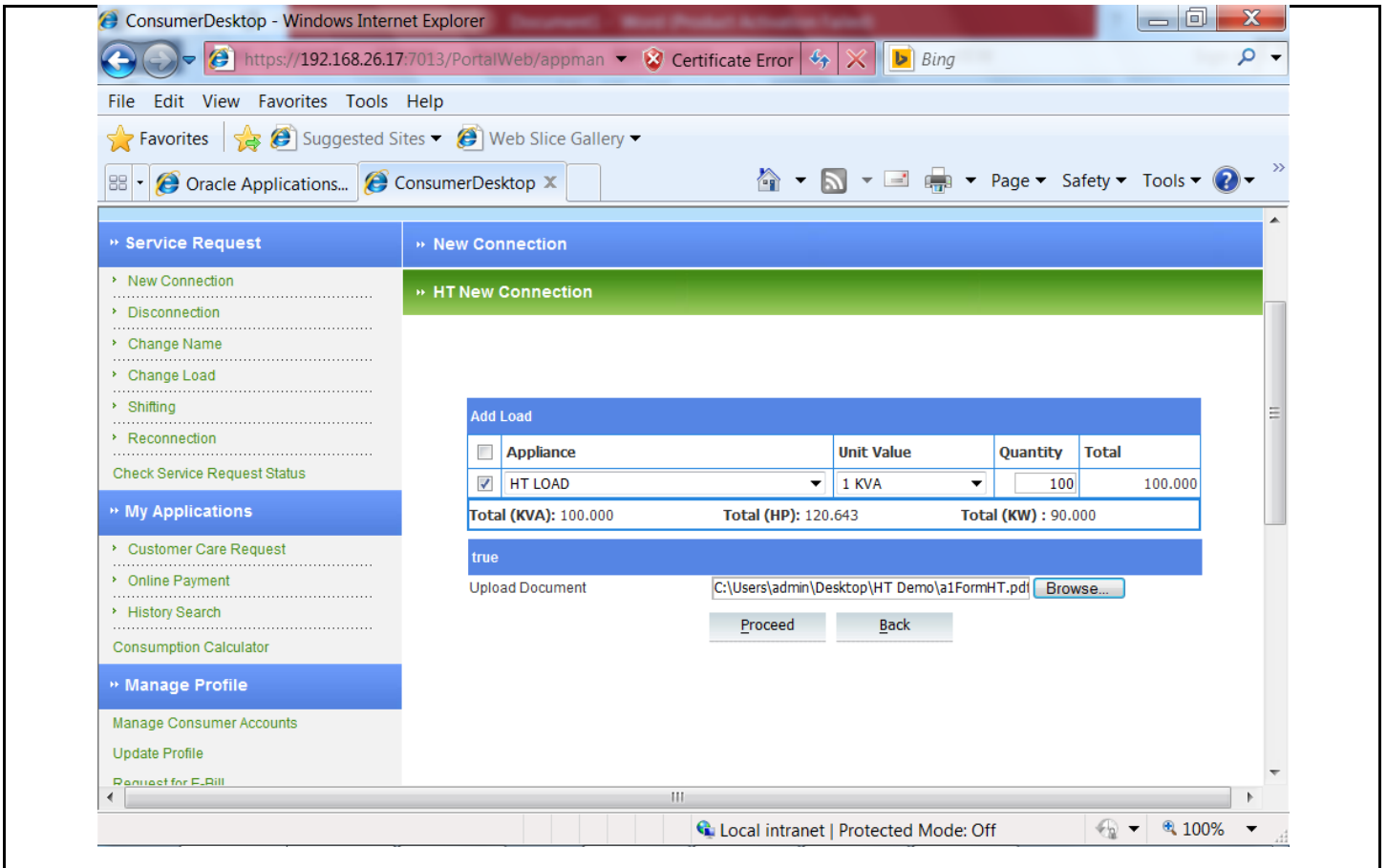
Add Load			
Appliance	Unit Value	Quantity	Total
<input checked="" type="checkbox"/> -Select Appliance-	-Select Unit Value-	1	
<b>Total (KVA):</b>		<b>Total (HP):</b>	<b>Total (KW) :</b>

true

Upload Document

Done Local intranet | Protected Mode: Off 100%





ConsumerDesktop - Windows Internet Explorer

https://192.168.26.17:7013/PortalWeb/appman Certificate Error Bing

File Edit View Favorites Tools Help

★ Favorites ★ Suggested Sites Web Slice Gallery

Oracle Applications... ConsumerDesktop x

» Service Request

» New Connection

> New Connection

> Disconnection

> Change Name

> Change Load

> Shifting

> Reconnection

Check Service Request Status

» My Applications

> Customer Care Request

> Online Payment

> History Search

Consumption Calculator

» Manage Profile

Manage Consumer Accounts

Update Profile

Request for E-Bill

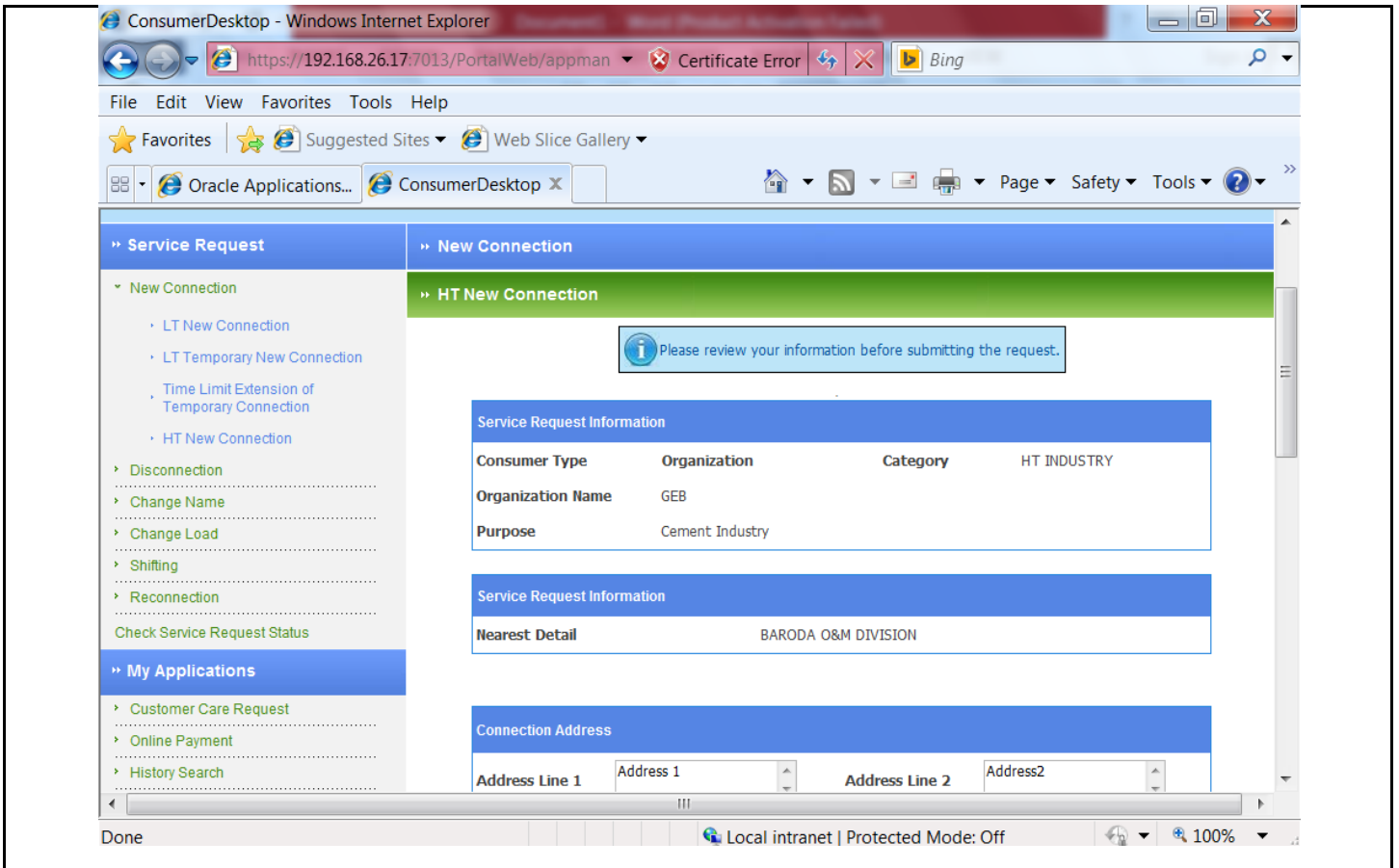
HT New Connection

Add Load			
<input type="checkbox"/> Appliance	Unit Value	Quantity	Total
<input checked="" type="checkbox"/> HT LOAD	1 KVA	100	100.000
<b>Total (KVA): 100.000</b>		<b>Total (HP): 120.643</b>	<b>Total (KW) : 90.000</b>

true

Upload Document C:\Users\admin\Desktop\HT Demo\1FormHT.pdf

Local intranet | Protected Mode: Off 100%



The screenshot shows a web browser window titled "ConsumerDesktop - Windows Internet Explorer". The address bar displays the URL: <https://192.168.26.17:7013/PortalWeb/appman>. A "Certificate Error" warning is visible in the address bar. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The address bar also shows "Oracle Applications..." and "ConsumerDesktop" as open tabs. The main content area is divided into two panes. The left pane, titled "Service Request", contains a tree view with the following items: "New Connection" (expanded), "Disconnection", "Change Name", "Change Load", "Shifting", "Reconnection", "Check Service Request Status", "My Applications", "Customer Care Request", "Online Payment", and "History Search". The right pane, titled "New Connection", is further divided into "HT New Connection". A message box at the top of the right pane reads: "Please review your information before submitting the request." Below this, there are three sections: "Service Request Information" (with fields for Consumer Type, Organization, Category, Organization Name, and Purpose), "Service Request Information" (with a field for Nearest Detail), and "Connection Address" (with fields for Address Line 1 and Address Line 2). The status bar at the bottom shows "Done" and "Local intranet | Protected Mode: Off".



ConsumerDesktop - Windows Internet Explorer

https://192.168.26.17:7013/PortalWeb/appman Certificate Error Bing

File Edit View Favorites Tools Help

Favorites Suggested Sites Web Slice Gallery

Oracle Applications... ConsumerDesktop x

Approve HT Account  
User Profile  
Manage Documents  
Manage SR Type  
Search Collection File  
Upload Collection File  
» Collection Agency  
Consumer Search

number

Plot No. Block No.

Town Planning Scheme

Premise Description

Load Details			
Appliance	Unit Value	Quantity	Total
HT LOAD	1 KVA	100	100.000
Total (KVA): 100.000		Total (HP): 120.643	Total (KW) : 90.000

Add Attachment

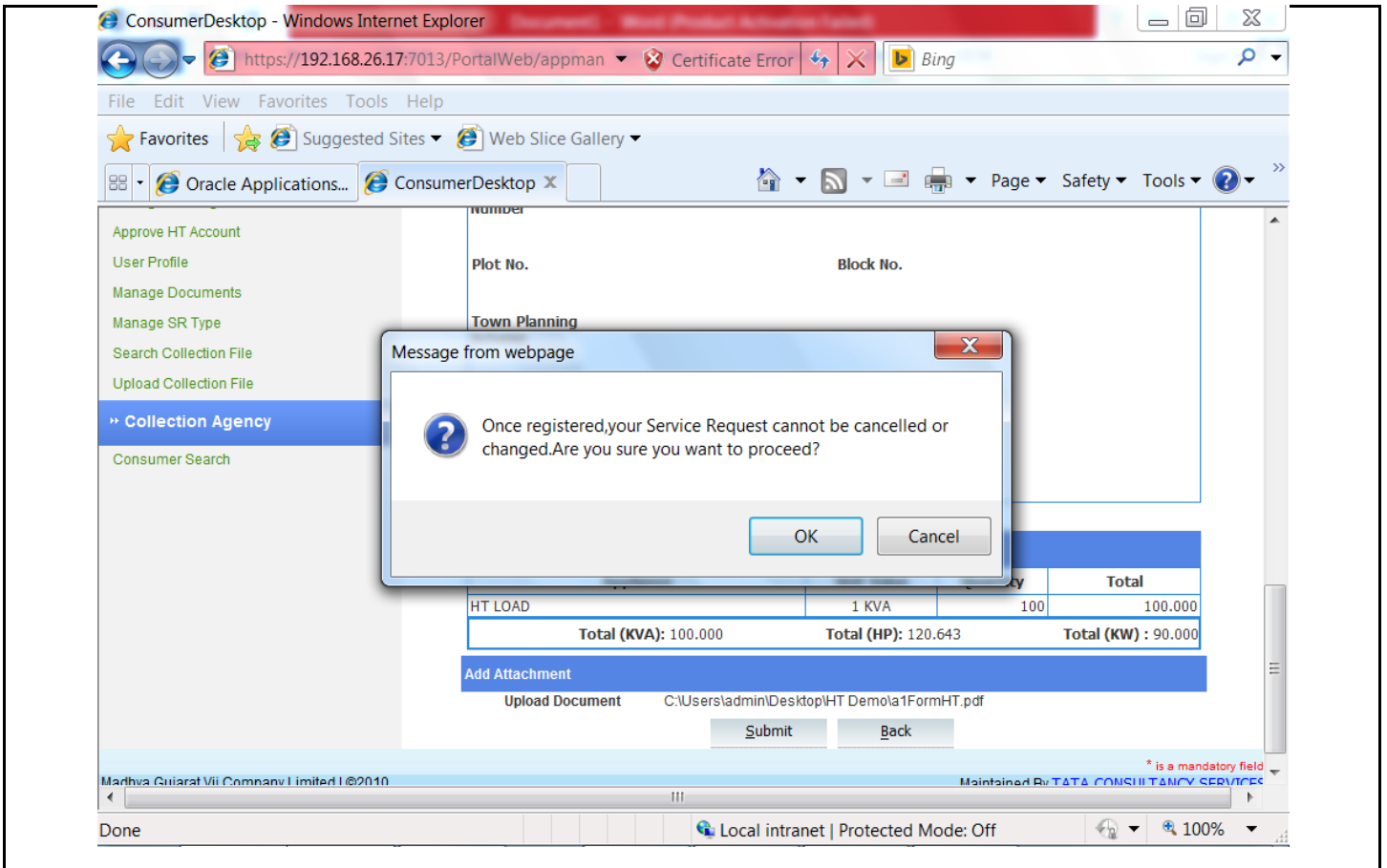
Upload Document C:\Users\admin\Desktop\HT Demola1FormHT.pdf

Submit Back

Madhya Gujarat Vii Company Limited | ©2010 Maintained By TATA CONSULTANCY SERVICES \* is a mandatory field

Done Local intranet | Protected Mode: Off 100%

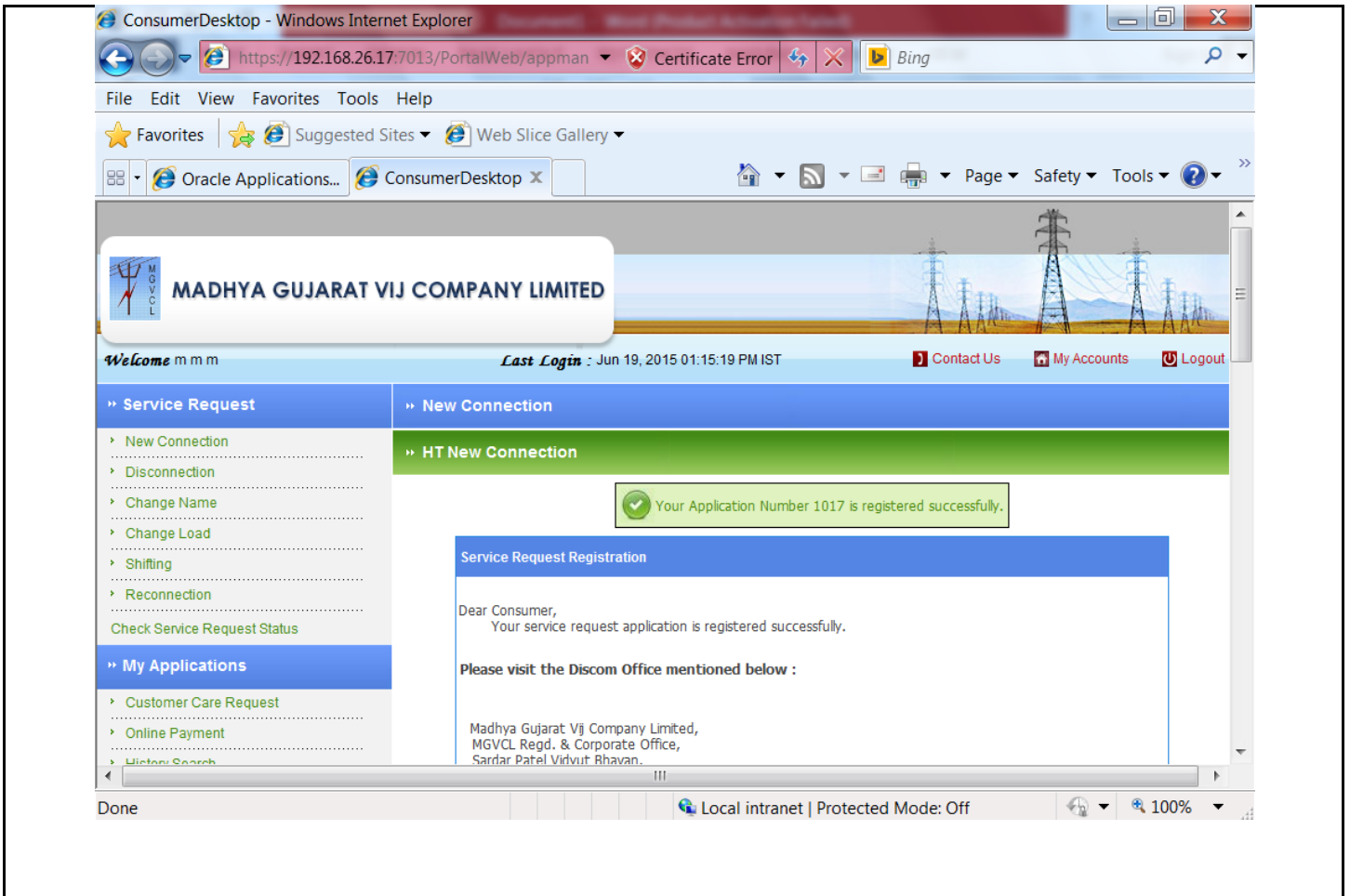




The screenshot shows a web browser window titled "ConsumerDesktop - Windows Internet Explorer" with the URL "https://192.168.26.17:7013/PortalWeb/appman". The browser displays a web application with a sidebar menu on the left containing items like "Approve HT Account", "User Profile", "Manage Documents", "Manage SR Type", "Search Collection File", "Upload Collection File", "Collection Agency", and "Consumer Search". The main content area is titled "Town Planning" and contains a form with fields for "Plot No." and "Block No.". A modal dialog box titled "Message from webpage" is overlaid on the form, displaying a question mark icon and the text: "Once registered,your Service Request cannot be cancelled or changed.Are you sure you want to proceed?". The dialog has "OK" and "Cancel" buttons. Below the dialog, a table shows the following data:

		Total
HT LOAD	1 KVA	100
		100.000
<b>Total (KVA): 100.000</b>		<b>Total (HP): 120.643</b>
		<b>Total (KW) : 90.000</b>

Below the table, there is an "Add Attachment" section with an "Upload Document" button and a file path "C:\Users\admin\Desktop\HT Demola1FormHT.pdf". "Submit" and "Back" buttons are also present. The footer of the page includes "Madhya Gujarat Vii Company Limited I ©2010" and "Maintained By TAT& CONSULTANCY SERVICES". The browser status bar shows "Local intranet | Protected Mode: Off" and "100%".



ConsumerDesktop - Windows Internet Explorer

https://192.168.26.17:7013/PortalWeb/appman Certificate Error Bing

File Edit View Favorites Tools Help

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Oracle Applications... ConsumerDesktop x

**MADHYA GUJARAT VIJ COMPANY LIMITED**

Welcome m m m Last Login : Jun 19, 2015 01:15:19 PM IST [Contact Us](#) [My Accounts](#) [Logout](#)

» Service Request

- > New Connection
- > Disconnection
- > Change Name
- > Change Load
- > Shifting
- > Reconnection
- Check Service Request Status

» My Applications

- > Customer Care Request
- > Online Payment
- > History Search

» New Connection

» HT New Connection

✔ Your Application Number 1017 is registered successfully.

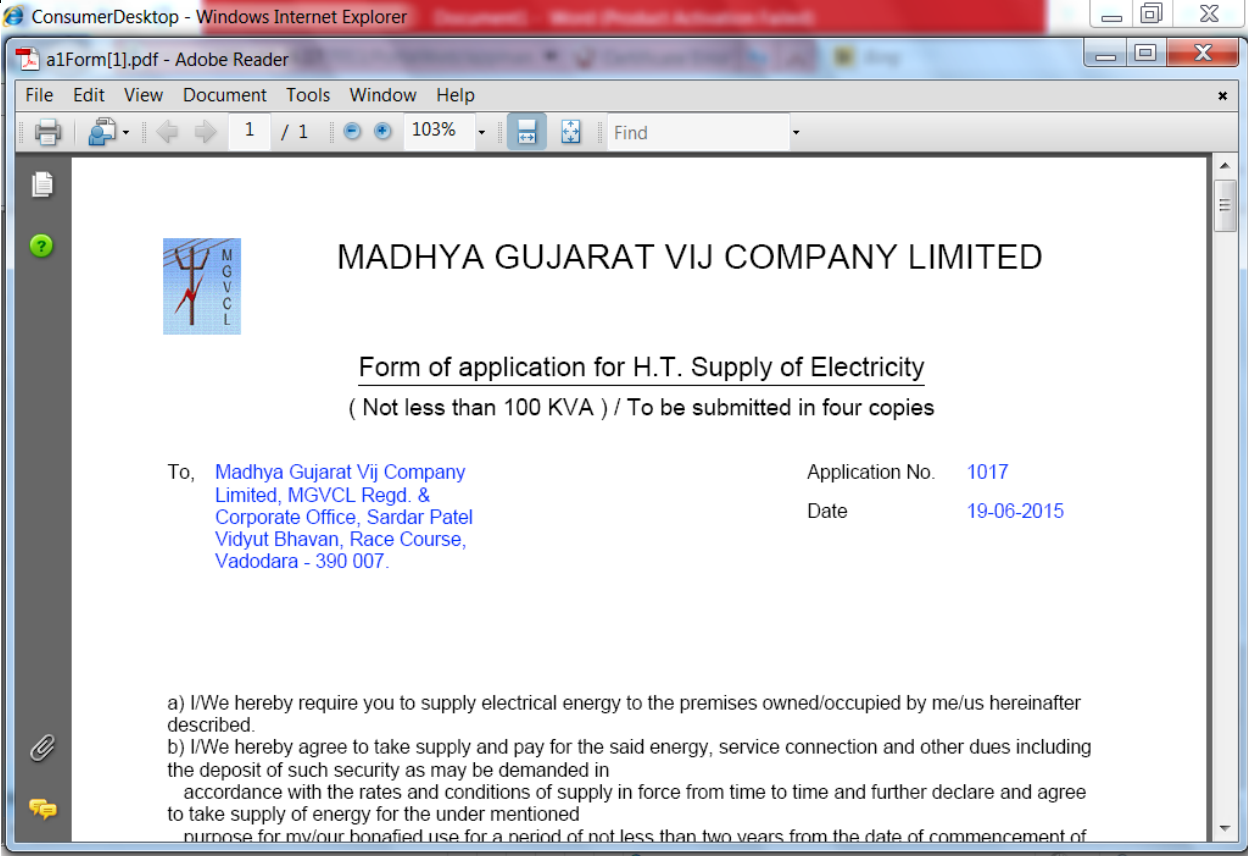
**Service Request Registration**

Dear Consumer,  
Your service request application is registered successfully.

**Please visit the Discom Office mentioned below :**

Madhya Gujarat Vij Company Limited,  
MGVCL Regd. & Corporate Office,  
Sardar Patel Vidvat Bhavan.

Done Local intranet | Protected Mode: Off 100%




ConsumerDesktop - Windows Internet Explorer

a1Form[1].pdf - Adobe Reader

File Edit View Document Tools Window Help

1 / 1 103% Find

 **MADHYA GUJARAT VIJ COMPANY LIMITED**

**Form of application for H.T. Supply of Electricity**  
( Not less than 100 KVA ) / To be submitted in four copies

To, [Madhya Gujarat Vij Company Limited, MGVCL Regd. & Corporate Office, Sardar Patel Vidyut Bhavan, Race Course, Vadodara - 390 007.](#)

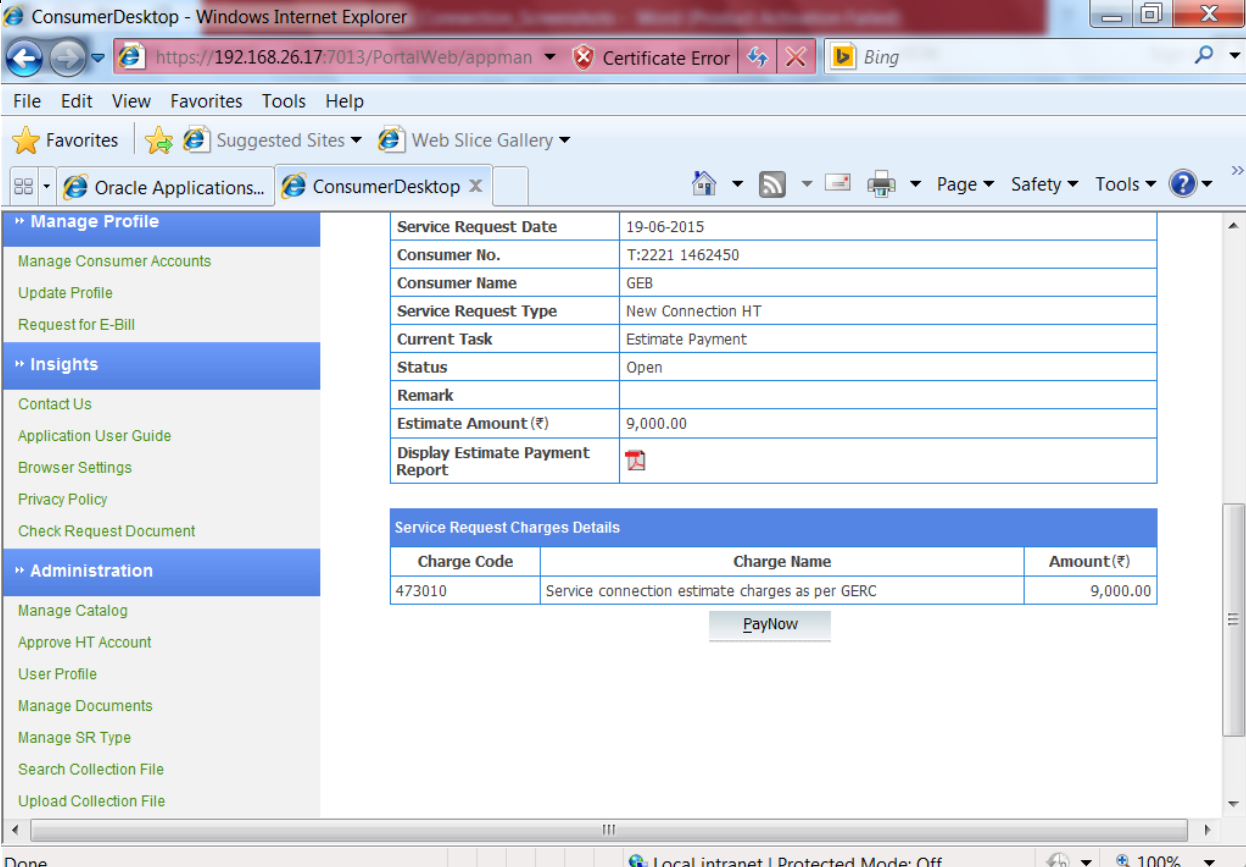
Application No. [1017](#)  
Date [19-06-2015](#)


a) I/We hereby require you to supply electrical energy to the premises owned/occupied by me/us hereinafter described.

b) I/We hereby agree to take supply and pay for the said energy, service connection and other dues including the deposit of such security as may be demanded in accordance with the rates and conditions of supply in force from time to time and further declare and agree to take supply of energy for the under mentioned purpose for my/our bonafied use for a period of not less than two years from the date of commencement of

Done

Local intranet | Protected Mode: Off 100%



Service Request Date	19-06-2015
Consumer No.	T:2221 1462450
Consumer Name	GEB
Service Request Type	New Connection HT
Current Task	Estimate Payment
Status	Open
Remark	
Estimate Amount (₹)	9,000.00
Display Estimate Payment Report	

Service Request Charges Details		
Charge Code	Charge Name	Amount(₹)
473010	Service connection estimate charges as per GERC	9,000.00

[PayNow](#)



## Madhya Gujarat Vij Company Limited

### Payment Acknowledgement

Payment Ref. No.	170615123754360	Acknowledgment No.	AAA0001386
Transaction Ref No.	DSBI3855835070	Bank Ref No.	IG0AERKWK6
Transaction Date	17-06-2015 12:39:33	Transaction Status	Successful
Service Request No.	3024424	Payment Type	Estimate Payment
Charge Name	Service connection estimate charges as per GERC		

Consumer No.	Consumer Name	Transaction Amount (₹)
T:2221 1462070	test	84,000.00
<b>Total Amount(₹)</b>		<b>84,000.00</b>