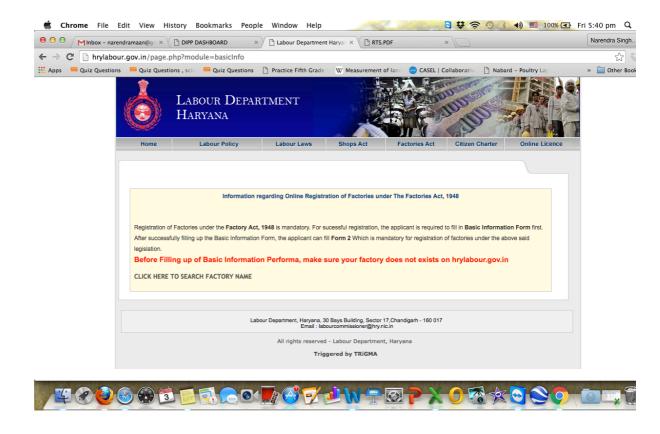
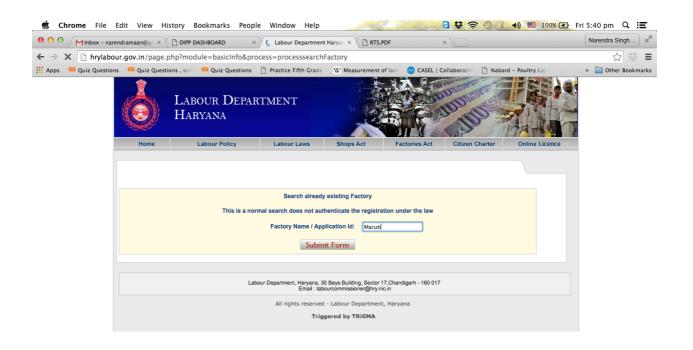
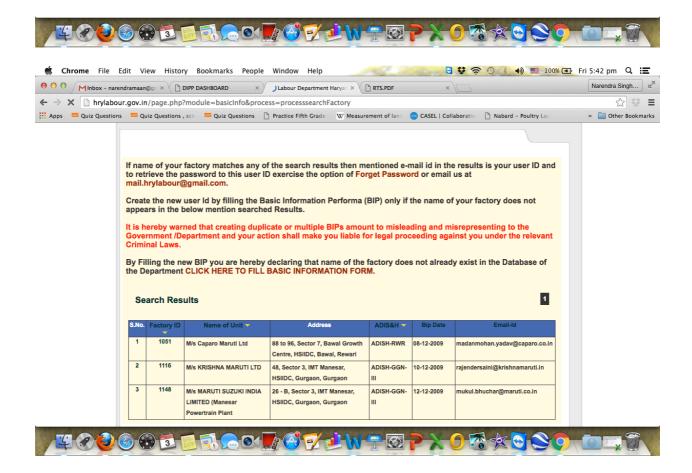
162	6i. Renewal of license under The Factories Act, 1948	Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification
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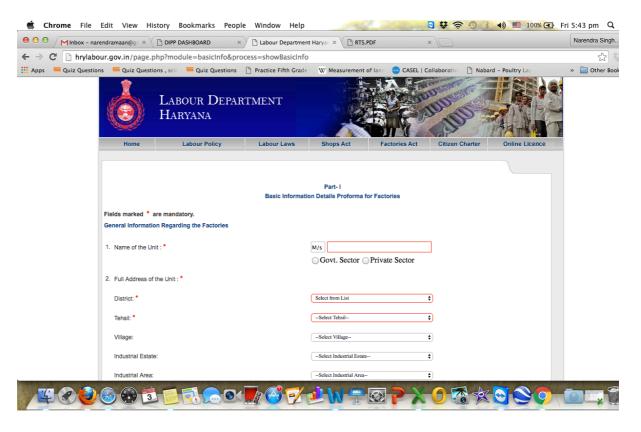
- 1. The service has been designed and implement in such way it allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification
- 2. The URL is <a href="http://hrylabour.gov.in/">http://hrylabour.gov.in/</a>
- 3. For this service the user is to login at the department website already created.
- 4. If he is not already user on the website and coming for the first time then firstly applicant has to create their user profile that is called the Basic Information Performa as once in life time exercise. The first loop ensure for prevention of duplication of profile creation by enabling the user to search for their credentials as shown in the below screen shots.



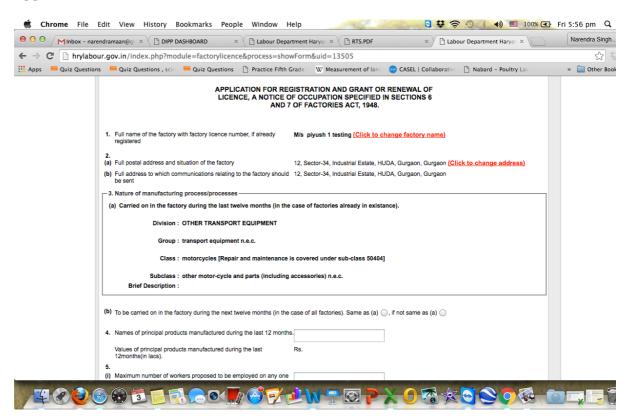




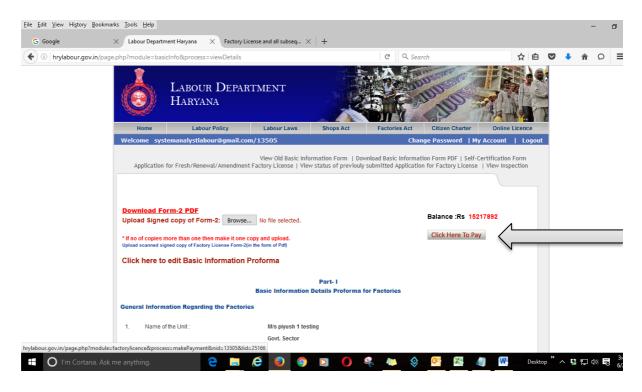
5. If user does not find the data already filled then he is allowed to submit fresh application for filling BIP and then he can make his application for factory license renewal



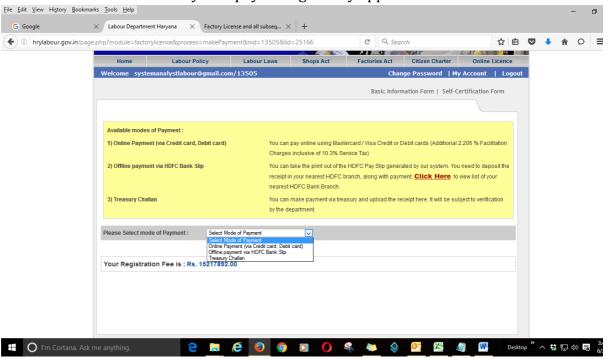
6. Application for license



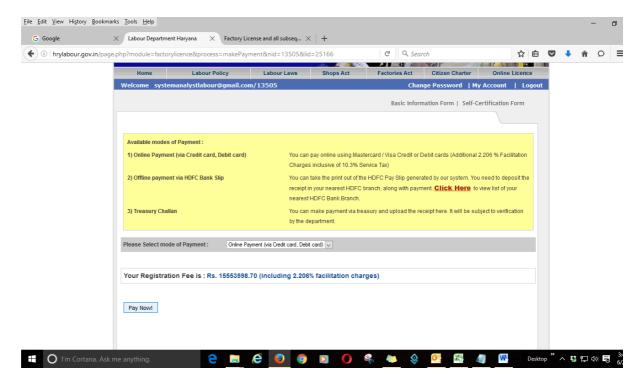
7. The applicant fills the additional data in license application then already filled in BIP and upload the other relevant attachments before making the payment of fee calculated by the system



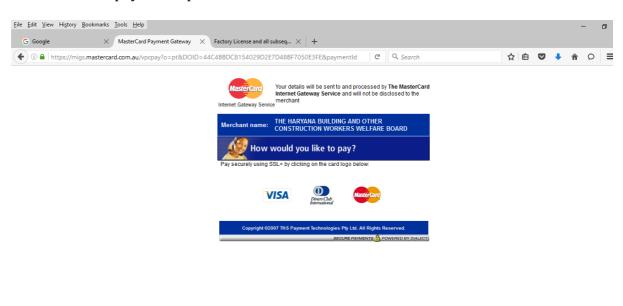
8. On Click on "click here to Pay" the payment gateway appear



9. Click Pay Now



## Select the card payment option



- ## O I'm Cortana. Ask me anything.
- 10. The departmental authorities process the applications.
- 11. However if the user is already user at the website he simply login in with the user ID and password provided at the BIP profile creation and is not required to create fresh BIP. Once logged in the steps are similar from 6 above onward and he can track the application in the login with complete history in real time.
  - If user does not remember his login credential he can search for them as explained in above screen shots.



