



Government of Telangana

Supporting Documentation for implementation of Ease of Doing Business Reforms in the State of Telangana

Concerned Department: Commissionerate of Industries

1. Access to Information and Transparency Enablers

DIPP Point No. 11

Ensure that the time-bound service delivery legislation defines clear procedures for applicants to submit grievances relating to non-compliance with the defined timelines

Compliance Supporting Documentation

URL	NA
GO/ Notification/ Act	G.O.MS.No. 92-Industries & Commerce (Ip & Inf) Department Dated: 23-12-2015 pertaining to Telangana State Industrial Project Approval and Self Certification System (TS-iPASS) Act, 2015 Amendments
Screenshots	Refer sno.3.1 and 2 in TSIPASS Act vide G.O.MS.No. 92- Dated: 23-12-2015 Refer screen shots of Grievance redressal under iPASS
Login Details	User id: eytesthyd Password: 123456789
Approach to Reform	Applicant can ask for approval or seek explanation for the delay in approvals, if they are not issued within time limit as prescribed in the Act and where clearances are not pending with agencies other than state government under grievance redressal online/ writing to the Nodal Agency or the concerned department



Highlighted relevant section in G.O.MS.No. 92-Industries & Commerce (Ip & Inf)

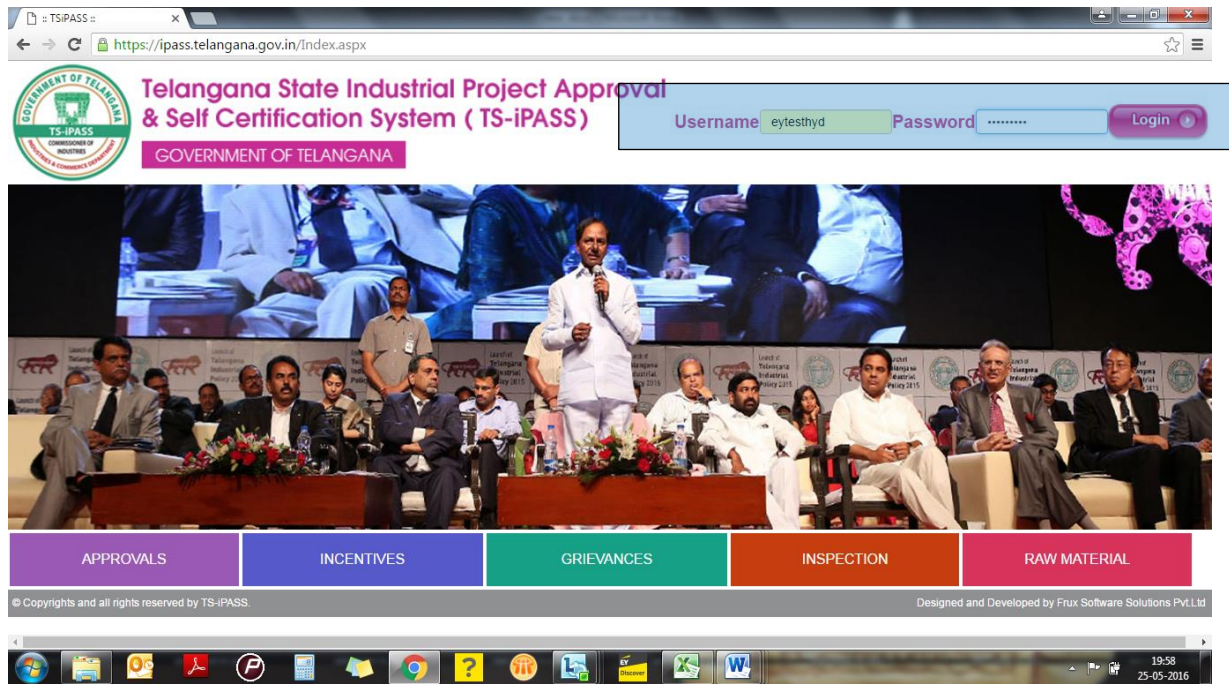
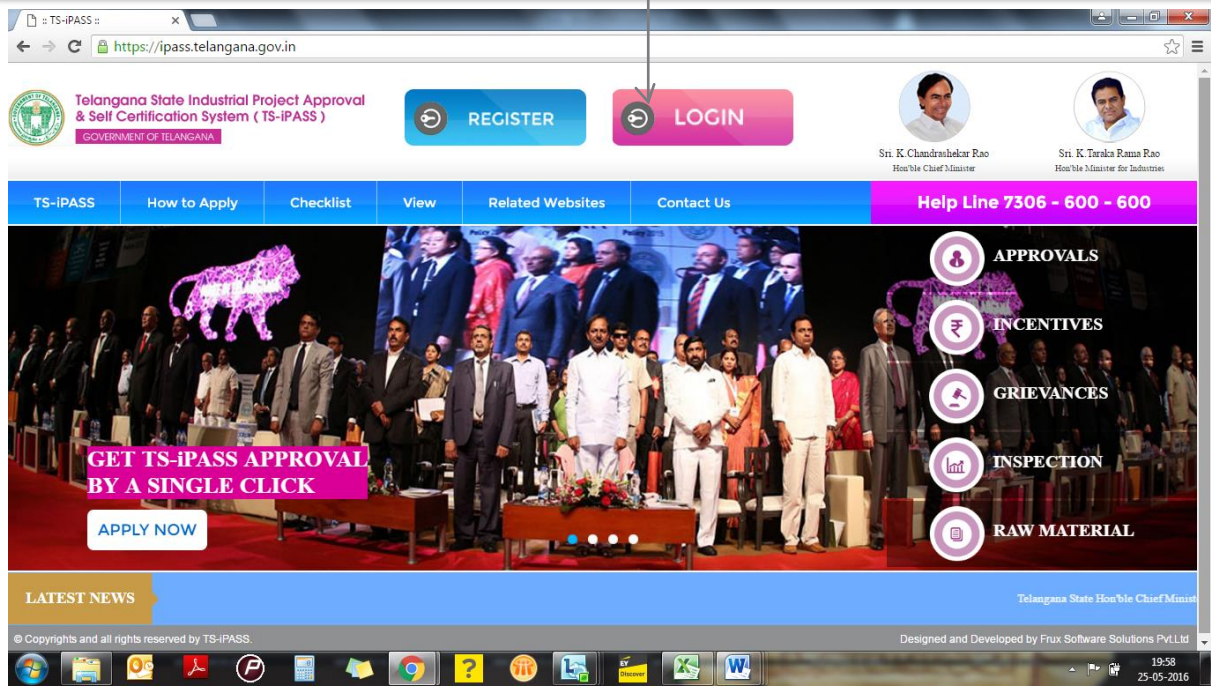
Department Dated: 22-12-2015

The following shall be added at the end of Rule 17 as rule 17A

17 (A) In case of delay in issuance of approval/clearance within the time limit prescribed penalty can be levied against the Officer responsible for delay as provided in this Section.

- i) Delay, if any, can be pointed out by the industry applicant or has to be initiated suo-moto by the concerned Head of Department (HOD) whenever there is a delay within his /her department from the time limit as prescribed.
- ii) Any aggrieved party shall submit a grievance through online/writing to the Nodal Agency or the concerned department. Any delay in granting licence / approval / clearance as per timelines can be Suo-moto taken up by the Nodal agency as a grievance.
- iii) On receipt of the grievance from the nodal agency / applicant, the same shall be forwarded to the concerned HoD and the HoD shall examine and communicate the action taken within 7 working days to the aggrieved party duly marking a copy to the Nodal Agency. In case of non-redressal of any grievance beyond 7 days, fine will be levied against Concerned Officer by HOD duly informing the nodal agency.
- iv) It shall be the responsibility of the HOD to inform the Nodal Agency in writing about the details of the Officer who is accountable for causing delay in all such cases where delay has been occurred for reasons non-explainable. It shall be the Head of Department who shall submit reasons to the nodal agency in writing, if there is any explainable reason for delay within 7 days. On receipt of such explanation from HoD, if the nodal agency is not satisfied with the reason offered, it may impose penalty on the concerned official through the HoD.
- v) In all such cases, a penalty of Rs.1000/- (Rupees one thousand only) for each day till approval is accorded or reason for rejection/delay in according approval is furnished. However, the total amount of such penalty shall not exceed Rs.25,000/- (Rupees Twenty Five Thousand only) in any particular case and all cases, where penalty exceeds this said amount shall be reported to T-SWIFT. The penalty is subject to revision by Government from time to time.

Step: 1 Login using your credentials





The screenshot shows the 'Entrepreneur Dashboard' of the TS-iPASS system. On the left is a navigation menu with options: Dashboard, CFE, CFO, Renewals, Inspection, Grievance, Other Services, Incentives, Raw Material, and Helpdesk. The main area contains four buttons: 'CFE DASHBOARD' (blue), 'GRIEVANCE' (orange), 'RAW MATERIAL' (green), and 'INCENTIVE' (light blue). A 'HELP DESK' button is also present. At the top right, there are portraits of the Hon'ble Chief Minister and Hon'ble Minister for Industries, along with a 'Log out' link. A callout box with an arrow points to the 'GRIEVANCE' button.

Step: 2 Click here to submit your Grievances

The screenshot shows the 'Grievance Registration' form. The breadcrumb trail indicates 'You are here ! Grievance Registration'. The form is titled 'Grievance' and contains the following fields:

- 1 Industry Name: test
- 2 Department Name: Fire
- 3 E-Mail: pawanvarm@gmail.com
- 4 District Name: Hyderabad
- 5 Mobile Number: 9885546568
- 6 Subject: test
- 7 Description: testmail
- 8 Upload: Choose File test.pdf

At the bottom of the form are 'Submit' and 'Cancel' buttons. A callout box with an arrow points to the 'Submit' button.

Step: 3 Update details and click submit to proceed

Copy of G.O.MS.No. 92- Dated: 23-12-2015 pertaining to TSiPASS Act

**GOVERNMENT OF TELANGANA
ABSTRACT**

Rules - Telangana State Industrial Project Approval and Self Certification System (TS-iPASS) Rules,2015 - Amendments - Issued.

INDUSTRIES & COMMERCE (IP & INF) DEPARTMENT

G.O.MS.No. 92

Dated: 23-12-2015.

Read the following:

1. Telangana State Industrial Project Approval and Self Certification System (TS-iPASS) Act, 2014 (Act No. 3 of 2014)
2. G.O. Ms No.35, Industries and Commerce (IP&INF) Dept., Dated:17-06-2015
3. G.O. Ms No.36, Industries and Commerce (IP&INF) Dept., Dated:17-06-2015

ORDER:

Whereas, in exercise of powers conferred under sub-section (1) of Section 26 of the Telangana State Industrial Project Approval and Self Certification System (TS-iPASS) Act, 2014 (Act No.3 of 2014), Government has issued Telangana State Industrial Project Approval and Self Certification System (TS-iPASS) Rules , 2015 vide G.O.3rd read above for implementation of the provisions of the said Act.

And whereas, in order to facilitate the investors by providing investor friendly environment, Government further felt to amend the Telangana State Industrial Project Approval and Self Certification System (TS-iPASS) Rules, 2015 issued in G.O.Ms.No.36 Industries & Commerce (IP&INF) Department, date 17-6-2015 suitably to strengthen the powers of Telangana State Industrial Project Approval and Self Certification System (TS-iPASS) Committees at State Level and District Level as specified in the said rules.

Accordingly, the following Amendments shall be published in the Extra-ordinary issue of the Telangana Gazette, dated the 23rd December, 2015

Notification

In exercise of the powers conferred by sub-section (1) of Section 12 and sub-section (1) of Section 12 read with sub-section (1) of Section 26 of the Telangana State Industrial Project Approval and Self Certification System (TS-iPASS) Act, 2014 (Act No.3 of 2014), the Governor of Telangana hereby makes the following amendments to the Telangana State Industrial Project Approval and Self Certification System (TS-iPASS) Rules, 2015 issued in G.O.Ms.No.36, Industries & Commerce (IP&INF) Department, dated 17-6-2015 and published in Rules supplement to Part-I Extra-Ordinary issue of Telangana Gazette No.1, dated 17-7-2015 as follows:

Amendments

1. In the said rules, after Section 2, the following shall be inserted, namely,

2(a) Any business or commercial activity with an investment not less than Rs.50.00 Crores is an eligible activity for processing of applications under Telangana State Industrial Project Approval and Self Certification System (TS-iPASS).
2. In rule 3, **(A)** for sub-rule A(II), the following shall be substituted namely,

II. In exercise of the powers conferred by Section 5(2) of said Act, the Government of Telangana hereby notifies TS-iPASS District Level Nodal Agency which is a CELL (TS-iPASS cell) headed by the General Manager, District Industries Centre (DIC) for the respective district.
 - i. The cell shall be located in the o/o General Manager, DIC and all the departments shall delegate one nodal officer on deputation or secondment to the District TS-iPASS Cell that will function as single point of contact for issue of clearances/approvals/permissions.
 - ii. All the departments shall delegate powers to the concerned Nodal Officer delegated by them for issue of necessary clearances/approvals/permissions.

(PTO)

- iii. The Nodal Agency shall have the powers to grant clearances / approvals after getting approval of District Committee, in cases where the concerned department has rejected or accorded approval with modification, on reference by the applicant.

(B) for sub-rule B(II) the following shall be substituted, namely,

II. “In exercise of the powers conferred by Section 5(1) of said Act, the Government of Telangana hereby notifies TS-iPASS State Level Nodal Agency which is a CELL (State TS-iPASS cell) headed by the Commissioner of industries.

- (i) The cell shall be located in the o/o Commissioner of Industries and all the departments shall delegate one nodal officer on deputation or secondment to the State TS-iPASS Cell that will function as single point of contact for issue of clearances/approvals/permissions.
- (ii) All the departments shall delegate powers to the concerned Nodal Officer delegated by them for issue of necessary clearances/approvals/permissions.
- (iii) The Nodal Agency shall have the power to grant clearances / approvals after getting approval of State Committee, in cases where the concerned department has rejected or accorded approval with modification, on reference by the applicant.

3. The following shall be added at the end of Rule 17 as rule 17A

17 (A)In case of delay in issuance of approval/clearance within the time limit prescribed penalty can be levied against the Officer responsible for delay as provided in this Section.

- i)** Delay, if any, can be pointed out by the industry applicant or has to be initiated suo-moto by the concerned Head of Department (HOD) whenever there is a delay within his /her department from the time limit as prescribed.
- ii)** Any aggrieved party shall submit a grievance through online/writing to the Nodal Agency or the concerned department. Any delay in granting licence / approval / clearance as per timelines can be Suo-moto taken up by the Nodal agency as a grievance.
- iii)** On receipt of the grievance from the nodal agency / applicant, the same shall be forwarded to the concerned HoD and the HoD shall examine and communicate the action taken within 7 working days to the aggrieved party duly marking a copy to the Nodal Agency. In case of non-redressal of any grievance beyond 7 days, fine will be levied against Concerned Officer by HOD duly informing the nodal agency.
- iv)** It shall be the responsibility of the HOD to inform the Nodal Agency in writing about the details of the Officer who is accountable for causing delay in all such cases where delay has been occurred for reasons non-explainable. It shall be the Head of Department who shall submit reasons to the nodal agency in writing, if there is any explainable reason for delay within 7 days. On receipt of such explanation from HoD, if the nodal agency is not satisfied with the reason offered, it may impose penalty on the concerned official through the HoD.
- v)** In all such cases, a penalty of Rs.1000/- (Rupees one thousand only) for each day till approval is accorded or reason for rejection/delay in according approval is furnished. However, the total amount of such penalty shall not exceed Rs.25,000/- (Rupees Twenty Five Thousand only) in any particular case and all cases, where penalty exceeds this said amount shall be reported to T-SWIFT. The penalty is subject to revision by Government from time to time.

- vi)** The penal amount so collected shall be credited into the Government Treasury in the head of account as shown at Annexure-IV.

4. For “the self-certification as prescribed in Annexure-III” the revised annexure-III to this order” shall be added.

- a) The self-certification as prescribed in Annexure-III (A) to this order in cases wherein the proposed activity involves felling only of exempted trees. In cases where both felling of exempted and non-exempted trees are involved, the provision of self-certification shall not apply.

5. The following additional services shall be included under TS-iPASS and shall be added to the Annexure – VI - Time Limits for Establishment

S.No.	Approval	Department	Time Limit
17.	Authorisation under hazardous waste	Telangana State Pollution Control Board (TSPCB)	21 Days
18.	NOC for Explosive Licence	The District Collector	7 Days
19.	NOC for Change of Land use	The District Collector	7 Days
20.	NOC for Change of Land use	Irrigation Department	7 Days
21.	Permission for felling Non-exempted trees under AP WALTA Act.	Forest Department	15 Days

6. Renewals of all the clearances/approvals/permissions from respective departments shall be filed under TS-iPASS only.
7. The time limits for such renewals are as follows:

S.No.	Renewal of	Department	Time Limit
1.	Consent for Operation (CFO)	TSPCB	7 Days
2.	Factory Licence	Factories Department	3 Days
3.	Boilers Licence	Boilers Department	7 Days

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF TELANGANA)

ARVIND KUMAR
SECRETARY TO GOVERNMENT & CIP

To
The Commissioner, Printing Stationery & Stores Purchase (Printing wing), Chanchalguda, Hyderabad for publication in the extra ordinary issue of Telangana Gazette and to send 1000 copies of the notification to Government.

Copy to:

The Commissioner of Industries, Telangana, Hyderabad.

All Departments of Telangana Secretariat.

All Heads of Departments,.

All District Collectors.

All the General Managers of District Industries Centres

The Vice Chairman & Managing Director, Telangana State Industrial Infrastructure Corporation Ltd, Hyderabad.

Law (A) Department.

P.S. to Addl.Prl. Secretary to Hon'ble Chief Minister.

P.S. to Hon'ble Minister for Industries.

P.S. to Chief Secretary to Government.

PS to Spl. Chief Secretary to Government, Finance Department

P.S. to Secretary to Govt & CIP. Industries & Commerce Department

PS to Secretary to Govt. (FP&MSME), Industries & Commerce Department.

All Officers and Sections in Industries and Commerce Department.

SF/SC.

//FORWARDED::BY ORDER//

SECTION OFFICER