



DIPP Point No. 192

Question	Remarks
<p>Area 7b: Obtaining water connection</p> <p>Recommendation 192: Design and implement a system that allows online application, payment, tracking and monitoring without the need for a physical touch point for document submission and verification</p>	<p>Department of Urban Development and Housing Development Govt of Jharkhand has successfully integrated online Water Management (WM) System to Single Window system (SWS). The system have addressed the requirement of DIPP points 40 as follows s;</p> <ul style="list-style-type: none"> • Online application of through single window system • Online payment through single window system • Online track the status of application through single window system • Online availability (view & download) of approved water connection certificate through single window system <p>Page No. 1-66 Department of Water Resource Yes, water connection provided as a service through the online single window system in a manner that allows online filing, tracking of status, approvals There is no payment required for getting allocation of water connection. Service is provided only through online system since last several months. No application has been received. System allow for issuing certificate form online. This is recently developing system. Thus we are unable to show certificate</p> <p>User ID: test Password: SWS@aja964 Page No. – 67-29</p>

Note: Since our system is live, Demo Municipal Corporation has been created for internal audit of the system and used for description of system in the report of evidence

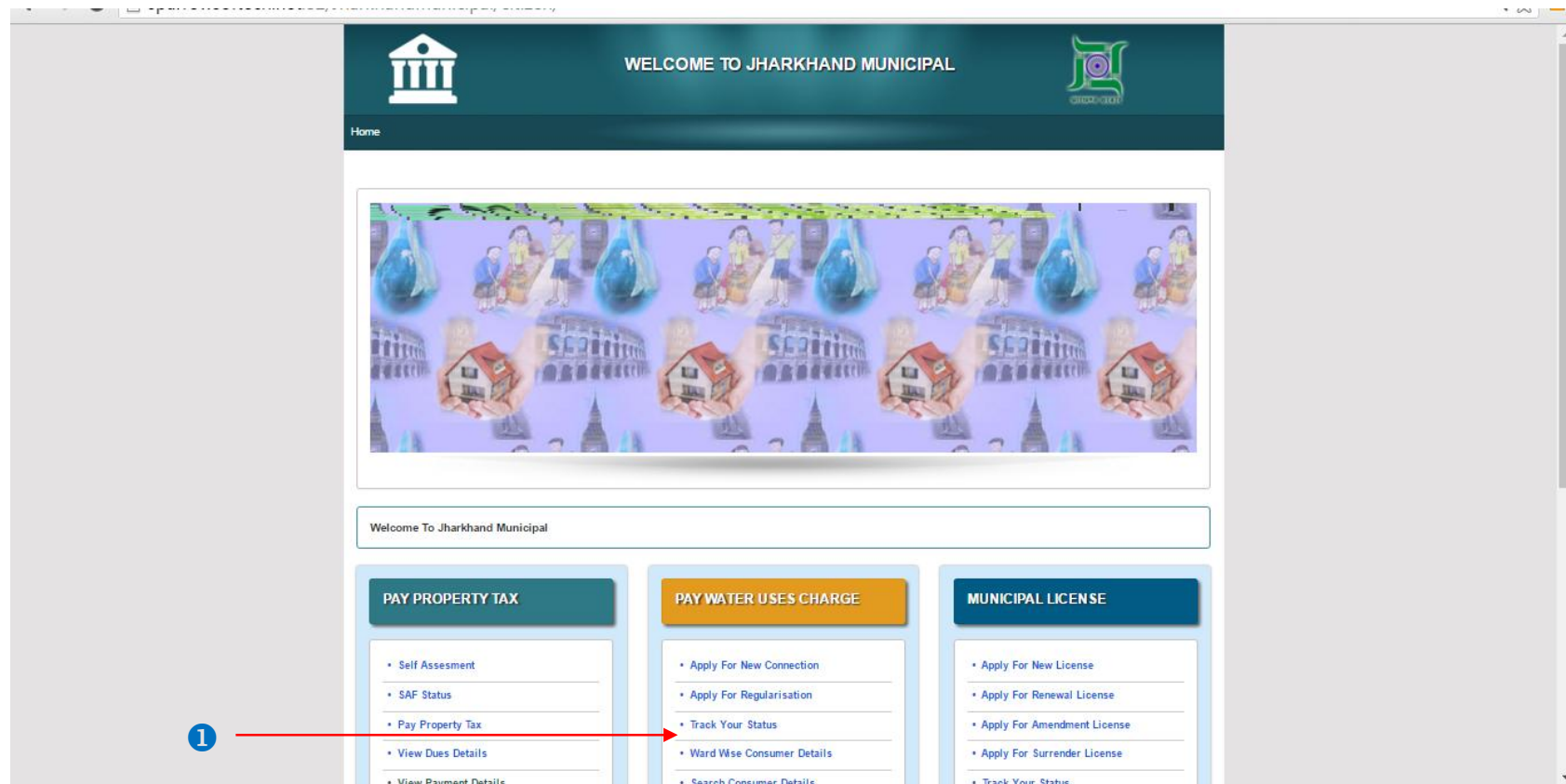
General Guidelines on Internal Audit of the System

The URL : <http://123.63.57.27/Jharkhandmunicipal/citizen/>
 Name of Local Bodies to be used for internal audit : **Demo Municipal Corporation**
 Admin Login details: **Login id : demoadmin , Password : 12345**

Application and Online Fees Payment	Online Water Connection Approval process	Tracking the status and Availability of Approved certificate
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Applying for New Connection / Regularization

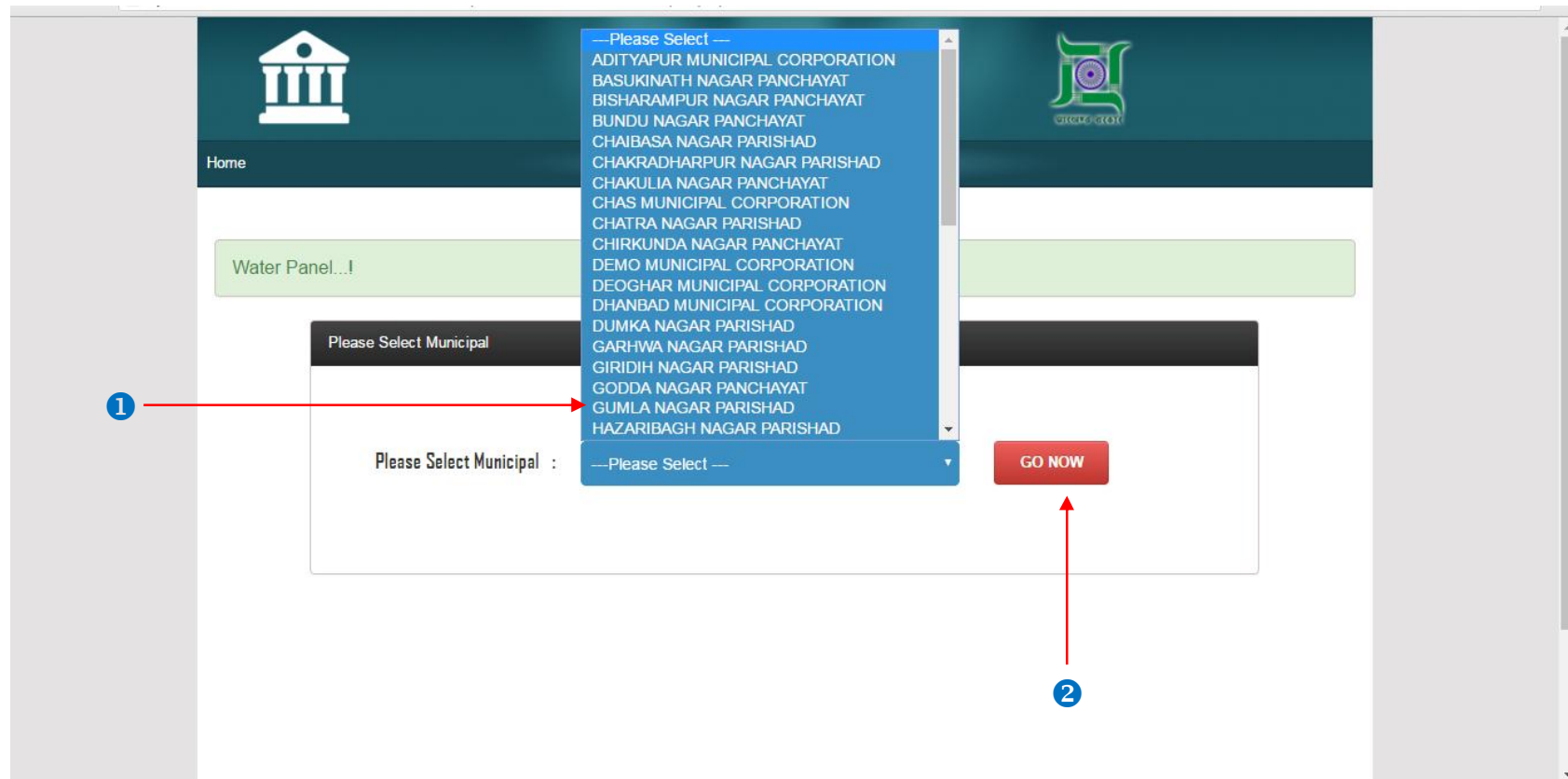
Slide 1...



Open your internet browser and login to the website – 123.63.57.27 or jharkhandsuda.net

- 1 Select your desired option by clicking – Apply For New Connection / Apply For Regularization / Track Your Status etc.

Slide 2...



- 1 From the dropdown menu please select your municipal corporation.
- 2 Next, click Go Now Button.

Slide 3...

The screenshot displays the website interface for DEMO MUNICIPAL CORPORATION. The header includes the corporation's name and a logo. Below the header is a navigation menu with links: Home, Apply For New Connection, Track Your Status, Ward Wise Consumer Details, Search Consumer Details, and Pay Water User Charge. The main content area is titled 'How To Apply?' and is divided into two sections: 'Online Procedure' and 'Offline Procedure'. The 'Online Procedure' section lists six steps, starting with clicking on the 'Apply For New Water Connection' link. The 'Offline Procedure' section lists four steps, starting with downloading the 'New Water Connection Form'. At the bottom of the content area, there are two buttons: 'Apply For New Water Connection' and 'Track Your Status'. Red arrows originate from blue circles labeled '1' and '2' on the left and right sides of the page, pointing to these two buttons respectively.

- 1 To get a new water connection or regularization, click Apply for New Water Connection.
- 2 To know the status of your applied connection, click Track Your Status.

Slide 4...

DEMO MUNICIPAL CORPORATION

Home Apply For New Connection Track Your Status Ward Wise Consumer Details Search Consumer Details Pay Water User Charge

Apply For Water Connection [WCF-03] for DEMO MUNICIPAL CORPORATION [Back](#)

⇒ All fields marked with (*) must be completed before submitting this form.
⇒ All new application should be applied as Meter Connection.

Applicant Connection Request Type Details

Type of Request **: New Water Connection Connection Through **: Property Type **:

Applicant Property Details

Ward No. *:

Total Constructed Area (SQFT) **: Total Constructed Area (SQM) **:

Address **: Landmark **:

Pin Code **:

Applicant Category **:

Applicant Basic Details

Applicant Name **: Father/Husband Name **:

Communication Address **: Same as Property Address Mobile No **:

Landline **:

EmailID **: Owner Type **:

Applicant Electricity Connection Details

K.No. **:

OR

Bill/Book No. **: Account No **:

Category Type **: Residential - D3 III Commercial - ND3 III Agriculture - 1B III Low Tension - LT3 High Tension - HT3

[Save & Next](#)

- 1 Fill up the required form for new connection.
- 2 Click Save & Next after completing the form.

Slide 5...

DEMO MUNICIPAL CORPORATION

Home Apply For New Connection Track Your Status View Your Consumer Details Search Consumer Details Pay Water User Charge

Documents Uploads [Back](#)

Your applied application no. is **1168**. You can use this application no. for future reference.

Document	Upload	Status
Address Proof (Image file size Max 10MB only)	<input type="button" value="Upload Document"/>	Not Uploaded

Document List:

1. Driving License
2. Gas Connection Receipt
3. Ration Card
4. Electricity Bill
5. Telephone Bill
6. Voter ID Card
7. Register/Sales Deed

Photo ID Proof (Image file size Max 10MB only)	<input type="button" value="Upload Document"/>	Not Uploaded
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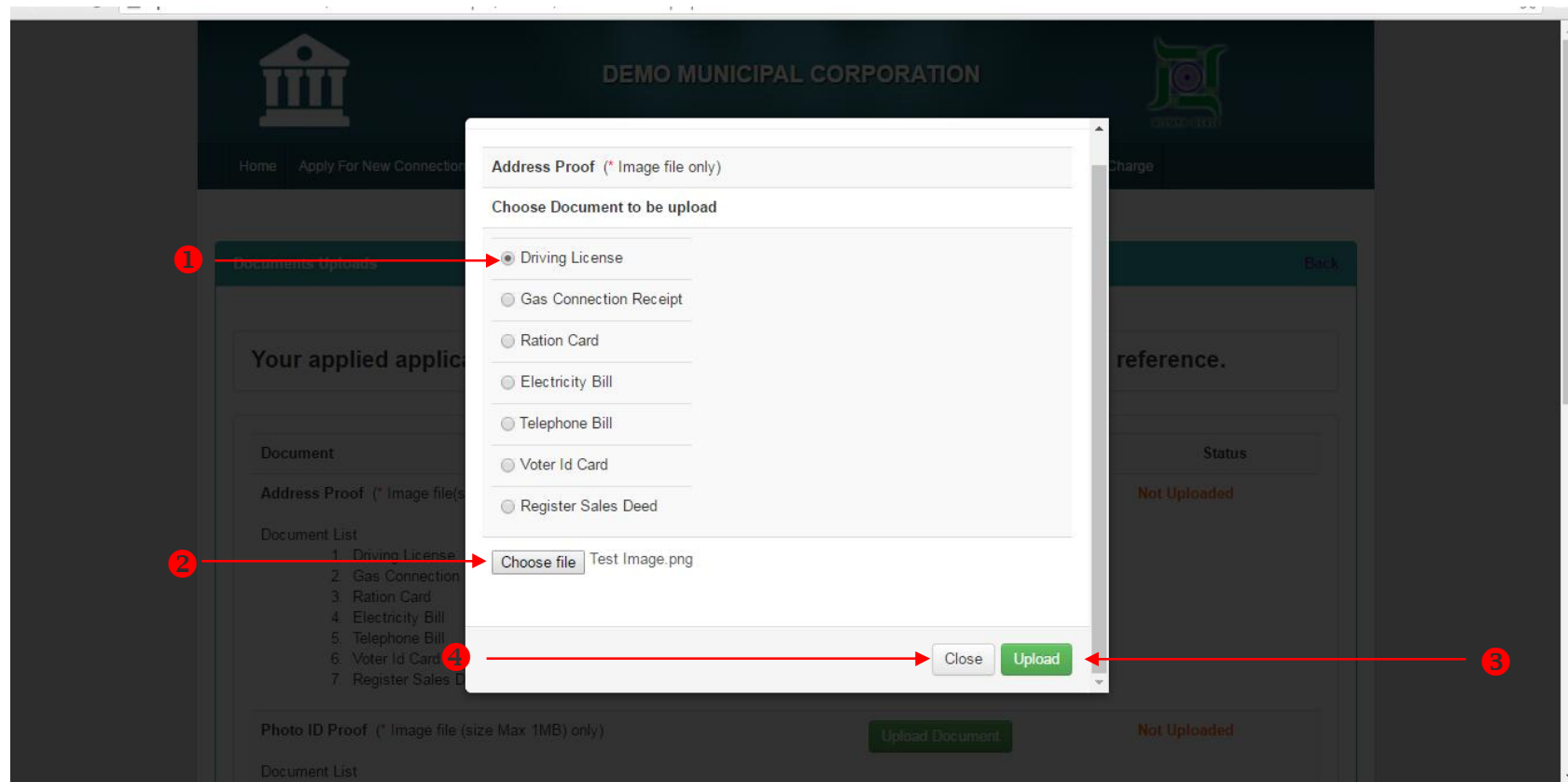
Document List:

1. UID
2. PAN Card
3. Passport
4. Photo Identity Card
5. Bank Passbook with Photo

I agree to the above terms and conditions with full knowledge of its effect.

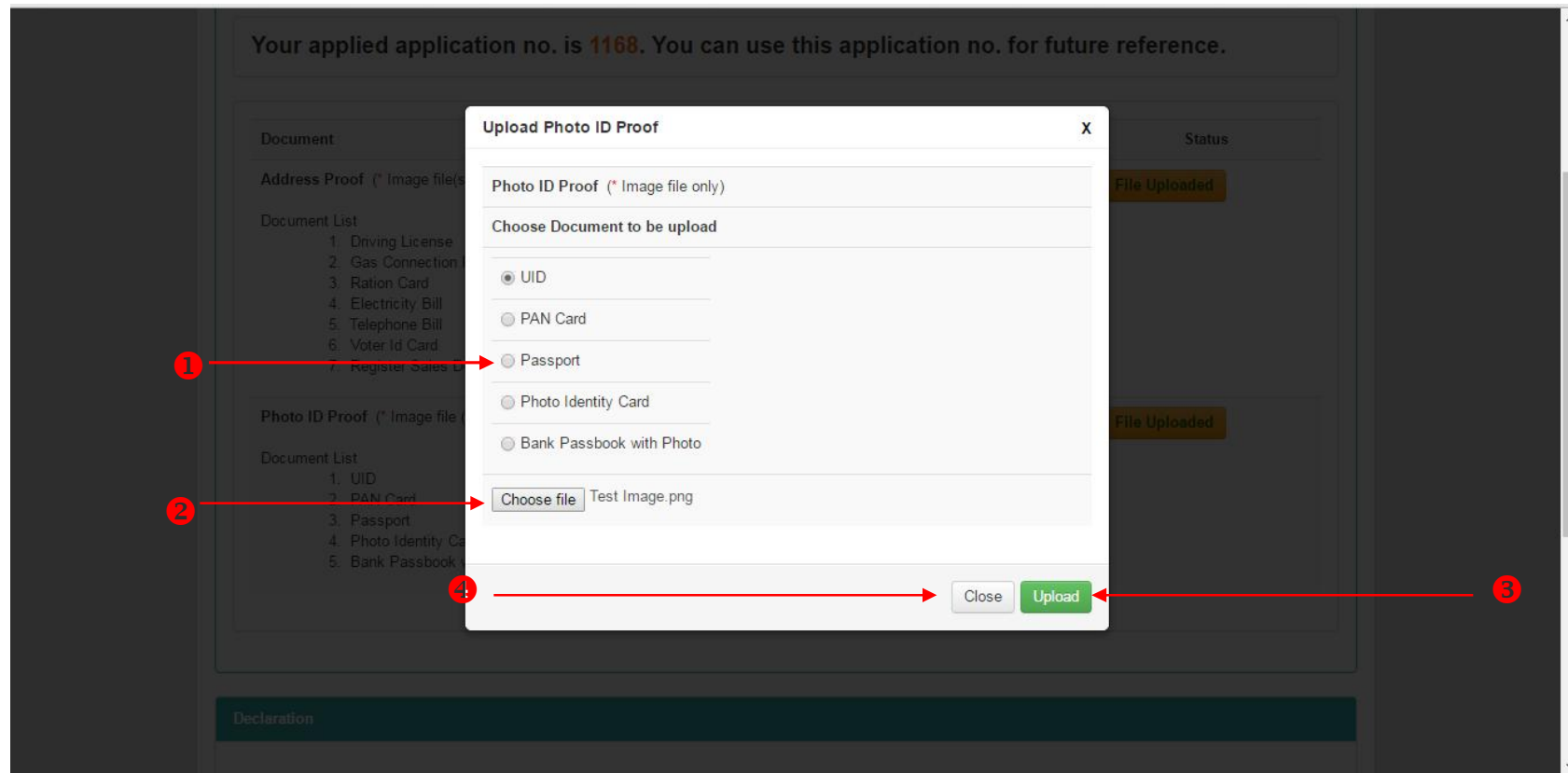
- 1 Upload any of the address proof given in the list in any image format by clicking Upload Document.
- 2 Upload any of the photo id proof given in the list in any image format by clicking Upload Document.
- 3 Click on the Checkbox of to agree to the above terms and conditions.
- 4 Click Confirm & Apply button to apply finally.
- 5 You may click Cancel button to postpone your application.

Slide 6...



- 1 Click to select the desired address proof.
- 2 Click Choose file to upload its image.
- 3 Click Upload to save your file.
- 4 You may click Close to go back to previous menu.

Slide 7...



- 1 Click to select the desired photo id proof.
- 2 Click Choose file to upload its image.
- 3 Click Upload to save your file.
- 4 You may click Close to go back to previous menu.

Slide 8...

1. UID
2. PAN Card
3. Passport
4. Photo Identity Card
5. Bank Passbook with Photo

3

Declaration

A) I hereby declare that all the information provided is true and correct. If any discrepancies are found, I will be responsible for disconnection.
B) I declare that there is no pending dues or arrears of any kind.
C) I further undertake that in case of any dispute, I will abide by the law as the water connection is provided by DMC.
D) I further undertake to pay the dues of water connection as and when due and disconnect the service being provided by DMC.
E) I undertake to install my water connection with meter within 15 days from the date of order and inform the same to DMC in prescribed format.
F) I am applying for water connection on my own and even if the water supply is available at a low pressure, I will not file any claim for any sort of compensation in any court of Law.

1 I agree to the above terms and conditions with full knowledge of its effect.

2

Verification

Please Enter OTP Send to Your Mobile No. 9999999999

1234

Validation code:
q2tb98

Enter the code above here :
q2tb98

Can't read the image? click here to refresh.

6 5

- 3 Enter the OTP received in the registered mobile number(3).
- 4 Enter the validation code as shown in figure(4).
- 5 Click Submit to apply (5).
- 6 You may click Close to go back to previous menu(6).
- 1 Checking the dialog box to accept the T&Cs
- 2 Click on " Confirm and apply" button

Slide 9...

Confirm Payment

Application No. 1168 Required Fee to be Submitted

Rate Code	:	ranwtr8
Connection Fee	:	6.00
Regularization Fee	:	485.00
Total Amount	:	491.00

Choose Payment Mode

Select PAY ONLINE option for online payment or PAY OFFLINE option to generate Challan.

Payment Mode Pay Online Pay Offline

- 1 Select to choose your payment option.
- 2 Click on Generate Challan Button if Pay offline is selected / if Pay Online is selected , you proceed towards payment gateway.

Payment Gateway...

Department of Electronics and Information Technology
Ministry of Communications and Information Technology
Government of India

Pay Gov India
National Payment Services Platform
DeITY, Government of India Initiative

राष्ट्रीय ई-गवर्नेंस योजना
National e-Governance Plan
Public services closer home

Credit Card >

Debit Card

Debit Card + ATM PIN

Internet Banking

Pay by Credit Card Pay by AmEx ezeClick

VISA MasterCard AMERICAN EXPRESS

Card Number
Enter card number

Expiration Date
Month Year

CVV/ CVC

Card Holder Name
Enter card holder name

Merchant Name
Jharkhand Municipal Corporation

Payment Amount: ₹ 1500.00

VISA everywhere you want to be

Make Payment Cancel

Powered by BillDesk

- 1 Clicking on the pay now redirects to a payment gateway, you can pay by any of the modes i.e credit, debit card etc. by giving the required details.
- 2 Click on Make Payment to proceed the payment.

Payment Gateway ...

Enter Your 3D Secure PIN
Please enter your Verified by Visa® 3D Secure PIN in the space provided below, to confirm your identity for this purchase. This information will not be shared with the merchant.

Merchant Name: JHRKDGTVT
Date: Jun 9, 2016
Total Charge: INR 1,512.90
Card Number: XXXX XXXX XXXX 9156
Personal Message: 3D Secure Authentication
Name: MUKESH KUMAR SINGH

3D Secure PIN: [?]
[\(Authenticate using OTP\)](#) [\(forgot 3D Secure PIN?\)](#)

1 →

2 → page will automatically timeout after 180 seconds.

- 1** Enter your secure PIN.
- 2** Click on Submit/ Cancel to proceed the payment or decline.

Payment Success...


The screenshot displays a web application interface with a dark teal header. The header contains a logo on the left and a navigation menu with the following items: Home, Apply For New Connection, Track Your Status, Ward Wise Consumer Details, Search Consumer Details, and Pay Water User Charge. The main content area features a light green box with the title 'Payment Success'. Inside this box, there is a green shield icon with a white checkmark, followed by the text 'Payment was Successful for Application No. 3183'. Below this, the following details are listed: 'DATE : 09-06-2016 03:23', 'REFERENCE NO : TANS-57593cae02526', and 'AMOUNT : 1500.00'. At the bottom of the box, there is a green button labeled 'View Payment Receipt'. A red arrow points from a blue circle containing the number '1' to this button.

- 1 Click on View Payment Receipt to get the acknowledgement of the payment.

Payment Receipt...

Home Apply For New Connection Track Your Status Ward Wise Consumer Details Search Consumer Details Pay Water User Charge

Payment Receipt Home

**BUNDU NAGAR PANCHAYAT**
NEW WATER CONNECTION/ REGULARIZATION FORM
(WCF-I)

ACKNOWLEDGEMENT

Acknowledgement Number : RCTC-BNP000000/0008

Recieved New Water Connection/Regularization form duly completed in all respect along with online Rs 1,500.00 Date 09-06-2016 from Mr./Miss/Mrs Shilpa towards water connection for property situated in Ward No 1 .

09-06-2016
Date

09-06-2016
Authorized Signature

Print

- 1 Click on Print button to print the payment receipt.
- 2 Click on Home to get back to home page.

Application and Online Fees Payment	Online Water Connection Approval process	Tracking the status and Availability of Approved certificate
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The file goes through from dealing officer to executive officer via junior engineer, section head and assistance engineer. The following table given below has provided to username and password for internal audit of the system of Demo Municipal Corporation.

#	User Details	User Name	Password
1	Dealing Officer	demo_dealing	12345
2	Junior Engineer	demo_junior	12345
3	Section Head	demo_section	12345
4	Assistant Engineer	demo_assistant	12345
5.	Executive Engineer	demo_executive1	12345

Level – I (Dealing Officer)

Visiting the home screen...

Jharkhand Municipal System

User Login
Login with your Username and Password

1 → demo_dealing

2 → Submit

- Visit the dealing officer panel by logging to 123.63.57.27 or jharkhandsuda.net

- 1 Enter the admin user id and password
- 2 Click Submit button to login

Dashboard's View...

The screenshot shows the dashboard of a Water Management System. At the top, there is a search bar with a 'GO' button (2) and a dropdown menu for 'DEMO MUNICIPAL CORPORATION' (5). On the right, a user profile dropdown menu (1) is open, showing options like 'My Profile', 'Change Password', 'Settings', and 'Logout'. The left sidebar contains a 'Dashboard' menu and a 'DEALING OFFICER' menu (6) with a 'REPORT' option. The main content area features several cards: 'New Connection Request' (7), 'Regularization Request' (2), and 'Total Collection' (3,566). Below these are two sections: 'Collection Details' (3) with a bar graph showing collection for the week (4) and 'Employee Details' (5) with a list of user information.

Name of Days	Amount (In Rs.)
Monday	3,566
Tuesday	0
Wednesday	0
Thursday	0
Friday	0
Saturday	0
Sunday	0

Employee Code	: EMP-0047
Name	: CHANDAN M
User Id	: demo_dealing
Last Login Date	: 25-04-2016
Last Login Time	: 9:16:01
Last Login IP	: 117.223.210.105

- 1 Click the downwards pointer to see the user profile, settings etc.
- 2 Search the web application by entering keywords and click GO button
- 3 Bar graph showing collection details
- 4 Click View More button to see detail collection report
- 5 Click to choose the desired municipal corporation
- 6 Different menus carrying different admin rights

Understanding Menus...

The screenshot displays the 'Form Land List' page in the Water Management System. The interface includes a top navigation bar with 'Water Management System', a search bar, and 'DEMO MUNICIPAL CORPORATION'. A left sidebar contains 'Dashboard', 'DEALING OFFICER', and 'REPORT' sections. The main content area shows filters for 'Date From', 'Date To', 'Ward No', and 'Order By', a 'View List' button, and a table of form land list entries. Red arrows and numbered circles (1, 2, 3) indicate the steps: 1. Click 'In-Box' in the sidebar; 2. Enter date range and click 'View List'; 3. Click 'View' in the table.

A. No	Applicant Name	Contact No.	Category	Connection Type	Applied Date & Time	Remaining Time	View
1437	Somen	5345645754	APL	New Water Connection	25-04-2016 07:34 PM	1 days 22 hours 16 minutes	View

- 1 Click In-Box to see the form Land List
- 2 Enter date range and click View List button to see ward wise list during a specific period
- 3 Click View to see the details of an application

Understanding Menus...

The screenshot shows a web application interface for managing electricity connections. It includes a sidebar on the left, a top navigation bar, and a main content area with several sections:

- Applicant Electricity Connection Details:** Fields for Email-ID, Landline, and Owner Type (OWNER). Fields for K No., Bind/Book No., and Account No. with an "OR" separator. A radio button group for Category Type with options: Residential - DS I/II, Commercial - NDS II/III, Agriculture - IS I/II, Low Tension - LTS, and High Tension - HTS.
- Documents Uploaded:** A table with columns: Document Type, Document Name, View, Verified, and Remarks. A row shows "Holding Proof" with "Holding Receipt" as the document name. A "View" button is highlighted with a blue circle and a red arrow labeled "2". To its right are "Verify" and "Reject" buttons.
- Remarks/Current Status Of Application:** A section with a "Dealing Officer" dropdown, and fields for Received Date (25-04-2016), Total Duration (Pending), Process State (In Process), and Remarks.
- Bottom Action Bar:** Contains "Reject", "Back To Citizen", and "Forward" buttons. The "Forward" button is highlighted with a blue circle and a red arrow labeled "3".

Callout 1 points to the sidebar, callout 2 points to the "View" button, and callout 3 points to the "Forward" button.

- 1 Detail of an application
- 2 Click Verify or Reject button to reject or approve the documents
- 3 Click Reject button to reject the application, Back To Citizen button to ask for modification from citizen and Forward to send it to next level

Understanding Menus...

The screenshot displays the 'Water Management System' interface. The top navigation bar includes a search bar, a 'GO' button, and the user's name 'CHANDAN M'. The left sidebar contains a 'Dashboard' menu and a 'DEALING OFFICER' dropdown menu. Below the sidebar, there are several menu items: 'In-Box', 'Sent-Box', 'Rejected-Box', 'Sent To Citizen', 'Approved Box', and 'Back from Top Officer'. The 'Sent-Box' menu item is highlighted with a red arrow and a blue circle containing the number 1. The main content area is divided into two sections. The top section is titled 'Form Land List' and contains search filters for 'Date From' (01-04-2016), 'Date To' (26-04-2016), 'Ward No' (All), and 'Order By' (Ascending). A green 'View List' button is located below these filters, with a red arrow and a blue circle containing the number 2 pointing to it. The bottom section is titled 'Form Forwarded by Dealing Officer' and shows a table with 6 forms. The table has columns for 'A. No', 'Applicant Name', 'Contact No', 'Category', 'Connection Type', 'Forwarding Date & Time', and 'View'. The 'View' column contains blue links for each row. A red arrow and a blue circle containing the number 3 point to one of these 'View' links.

A. No	Applicant Name	Contact No	Category	Connection Type	Forwarding Date & Time	View
1430	Ravi Ranjan	9798291512	APL	New Water Connection	25-04-2016 06:54 PM	View
1431	Manoj	2345678994	APL	New Water Connection	25-04-2016 07:18 PM	View
1432	Somu	8764334555	APL	New Water Connection	25-04-2016 07:18 PM	View
1433	Mohan	7554456789	APL	New Water Connection	25-04-2016 07:18 PM	View
1434	Golu	8987675322	APL	New Water Connection	25-04-2016 07:17 PM	View
1435	Suman	5465475675	APL	New Water Connection	25-04-2016 07:17 PM	View

- 1 Click Sent-Box to see the list of forms which is sent forward by the Dealing Officer
- 2 Enter date range and click View List button to see ward wise list during a specific period
- 3 Click View to see the details of an application

Understanding Menus...

The screenshot shows the 'Water Management System' interface. The top navigation bar includes the system name, a search bar, and the user 'CHANDAN M'. The left sidebar contains a menu with 'Dashboard', 'DEALING OFFICER', and 'REPORT' sections. The 'Rejected-Box' menu item is highlighted with a red arrow and a circled '1'. The main content area displays the 'Rejected Form List' page. This page includes a form with filters for 'Date From' (01-04-2016), 'Date To' (26-04-2016), 'Ward No' (All), and 'Order By' (Ascending). A green 'View List' button is highlighted with a red arrow and a circled '2'. Below the form is a table header for 'Rejected Form List' with columns: A. No, Applicant Name, Contact No, Category, Connection Type, Rejected By, Rejection Date & Time, and View. The total number of rejected forms is 0.

- 1 Click Rejected-Box to see the list of rejected form
- 2 Enter date range and click View List button to see ward wise list during a specific period

Understanding Menus...

The screenshot displays the 'Water Management System' interface. The top navigation bar includes the system name, a search bar, and the user 'CHANDAN M'. The left sidebar shows the 'DEALING OFFICER' menu with options like 'In-Box', 'Sent-Box', 'Rejected-Box', 'Sent To Citizen', 'Approved Box', and 'Back from Top Officer'. The 'Sent To Citizen' option is highlighted with a red arrow and a blue circle labeled '1'. The main content area shows the 'Sent Back To Citizen List' page. It features a form with fields for 'Date From' (01-03-2016), 'Date To' (26-04-2016), 'Ward No' (All), and 'Order By' (Ascending). A red arrow and a blue circle labeled '2' point to the 'View List' button. Below the form, a table displays the list of forms sent back to citizens, with a total of 0 forms.

A. No	Applicant Name	Contact No	Category	Connection Type	Sent By	Sent Date & Time	View
Total No. Of Form(s) Sent Back To Citizen : 0							

- 1 Click Sent To Citizen to see the List of forms sent back to the citizen
- 2 Enter date range and click View List button to see ward wise list during a specific period

Understanding Menus...

The screenshot displays the Water Management System interface. The top navigation bar includes the system name, a search bar, and the user's name (CHANDAN M). The left sidebar contains a navigation menu with options like Dashboard, DEALING OFFICER, In-Box, Sent-Box, Rejected-Box, Sent To Citizen, Approved Box, Back from Top Officer, and REPORT. The main content area shows the 'Approved List' section with filters for Date From (01-04-2016), Date To (26-04-2016), Ward No (All), and Order By (Ascending). A 'View List' button is present. Below this is the 'Approved Form List' table with columns for A. No, Applicant Name, Consumer No., Contact No, Category, Connection Type, Approved Date & Time, and View. The table contains two rows of data. Red arrows and numbered circles (1, 2, 3) highlight the 'Approved Box' menu item, the 'View List' button, and the 'View' link in the table, respectively.

A. No	Applicant Name	Consumer No.	Contact No	Category	Connection Type	Approved Date & Time	View
1434	Golu	DEM1042516434	8987675322	APL	New Water Connection	25-04-2016 07:28 PM	View
1435	Suman	DEM1042516435	5465475675	APL	New Water Connection	25-04-2016 07:27 PM	View

- 1 Click Approved Box to see the approved form List
- 2 Enter date range and click View List button to see ward wise list during a specific period
- 3 Click View to see the details of an application

Understanding Menus...

Water Management System | Search... | GO | DEMO MUNICIPAL CORPORATION | CHANDAN M.

Memo For Water Connection | Please Select Language: HINDI

DEMO MUNICIPAL CORPORATION,
जलपूर्ति शाखा।
स्वाच्छता सार्वजनिक अधिनियम-2011 की धारा 592
"DEMO MUNICIPAL CORPORATION द्वारा एवं गृह जल संचयन उपनियम 2015"
मीटर सहित जल संचयन आदेश प्रपत्र
विषय :- Commercial परिसर में मीटर सहित जल संचयन प्राप्त करने के सम्बन्ध में।

Consumer ID : DEM1042516434 | Year : 2016
Receiving Date : 25-04-2016 | Approval Date : 25-04-2016
vide Receipt Number : | Payment Date :

1. आवेदक की विवरणी

वाइ संख्या : 1 | पिता / पति का नाम : Golu
आवेदक का नाम : Golu | माता/पति का नाम : Golu
पञ्चायत का पता : jsr | मासिक मूल्य : 8987875322
डू. मेल : | फ्लैट संख्या :
हाउसिंग संख्या अगर है तो : H/1234 | सुविधा शुल्क मिला संख्या अगर है तो :
निम्नित क्षेत्र का बगो मीटर में : 929.00 | संचयन का माध्यम : Online

का जल संचयन का माकल स्वीकृत किया जाता है। जिसमें 01 अरु मल एवं फेरसक की स्वीकृत 30 होगा।

अनुबन्धक :- स्वीकृत स्वीकृत पत्र।

नोट :-

1. उपरोक्त DEMO MUNICIPAL CORPORATION पाठ्य सार्वजनिक / कनीय अभियंता की उपस्थिति में स्वीकृत करके संचयन करावेगा तथा सचिव पाठ्य सार्वजनिक में नहीं भिजावेगा।
2. जल संचयन की तिथि से जल भर (जल सार्वजनिक) को पति कियो (1000) मीटर भुगतान करना होगा।
3. तकनीकी स्वीकृति के अन्तर्गत जल संचयन करने पर 15 दिनों के अंदर ISI मार्क मीटर (समाकल सहायक अभियंता, जलपूर्ति शाखा, रांची नगर निगम, रांची) को सुचित करना सुनिश्चित करेगा अन्यथा 200.00 Fixed Rate (+10% Penalty) से जल शुल्क की जम्मा की जायेगी।
4. जल संचयन / मीटर लगाने की संचयन उपभोक्ता को स्वयं तिथित रूप से DEMO MUNICIPAL CORPORATION को देनी होगी।
5. (A) उपभोक्ता को तिथित तिथि के अंदर जल कर विपय का भुगतान करना अनिवार्य है अन्यथा 2% की दर से संचयन कर का संचयन करेगा।
(B) तिथित तिथि तक विपय का भुगतान नहीं करने पर जल संचयन बंद हो जायेगा तथा पुनर्संचयन (Reconnection) हेतु अग्रिम जलकर भुगतान के साथ रु० 1000/- अग्रिम देना होगा।
6. प्रविष्टि पाठ्य सार्वजनिक कनीय अभियंता जलपूर्ति शाखा DEMO MUNICIPAL CORPORATION को इस तिथि के साथ कि- अपने समस्त स्वीकृत आदेश के अन्तर्गत पत्रम्बर से जल संचयन कराकर इस कार्यलय को 15 दिनों के अंदर रिपोर्ट करेगा।

कार्यपालक अभियंता
जलपूर्ति शाखा,
DEMO MUNICIPAL CORPORATION.

Print | Close

- 1 Click on Approved Box to see the approved form Receipt
- 2 Click Print button to print receipt or Close button to go back to previous menu

Understanding Menus...

The screenshot displays the 'Water Management System' interface. The top navigation bar includes a search bar, a 'GO' button, and the text 'DEMO MUNICIPAL CORPORATION'. The left sidebar contains a 'Dashboard' menu and a 'DEALING OFFICER' dropdown menu. The main content area is divided into two sections: 'Form Land List' and 'Form Back from top Officer'. The 'Form Land List' section has filters for 'Date From' (01-03-2016), 'Date To' (26-04-2016), 'Ward No' (All), and 'Order By' (Ascending), along with a 'View List' button. The 'Form Back from top Officer' section shows a table with columns: A. No, Applicant Name, Contact No., Category, Connection Type, Receiving Date & Time, and View. The total number of forms is 0. Red arrows and numbered circles (1 and 2) highlight the 'Back from Top Officer' menu item and the 'View List' button, respectively.

- 1 Click Back from Top Officer to see the reverted form List from top officers
- 2 Enter date range and click View List button to see ward wise list during a specific period

Understanding Menus...

The screenshot shows a web application interface for 'Collection Summary'. On the left is a navigation menu with 'Dashboard' and 'REPORT' highlighted. Under 'REPORT', 'Collection Report' is selected and marked with a blue circle '1' and a red arrow. The main content area has a teal header 'Collection Summary' and filters for 'Date From' (01-05-2016), 'Date To' (20-05-2016), and 'Ward No' (All). A green 'View Report' button is marked with a blue circle '2' and a red arrow. Below are two tables: 'Collection & Refund Description' and 'Account Description'. A 'Print' button at the bottom is marked with a blue circle '3' and a red arrow. The URL at the bottom is 172.16.1.13/jharkhandmunicipal/wl/collection_report.php?cmd=Clear.

Collection & Refund Description		
Description	Consumer	Amount
Cash Payment	40	46,847.00
Cheque Payment	0	0.00
DD Payment	0	0.00
Card Payment	0	0.00
Online Payment	0	0.00
Fund Transfer	0	0.00
Total Collection	40	46,847.00

Account Description	Amount
Connection Type	
Metered (0)	0.00
Non-Metered (40)	46,847.00
Property Type	
Residential (35)	37,520.00
Commercial (0)	0.00
Apartment (3)	3.00
Government & PSU (2)	217.00
Institutional (0)	0.00
SSI Unit (0)	0.00
Trust & NGO (0)	0.00

- 1 Click Collection Report to see collection summary
- 2 Enter date range and click View Report button to see ward wise list during a specific period
- 3 Click Print button to print the details

Understanding Menus...

The screenshot displays a web application interface with a sidebar menu on the left and a main content area on the right. The sidebar menu includes 'Dashboard', 'REPORT', 'Collection Report', 'Counter Report', 'Connection Report', 'Officer Wise Pending Report', 'Applied Application List', and 'Property Wise Forms'. The 'Counter Report' menu item is highlighted with a red arrow and a blue circle containing the number 1. The main content area shows a 'Counter Report' header with search filters for 'Date From' (19-05-2016), 'Date To' (20-05-2016), 'Ward No.' (All), and 'Operator Name' (All). A green 'Search' button is highlighted with a red arrow and a blue circle containing the number 2. Below the filters is a table titled 'Counter Collection Report From 19-05-2016 To 20-05-2016' with a total collection of Rs 16,500.00. The table has columns for '#', 'App. No', 'Ward No.', 'Applicant Name', 'Tran. Date', 'Tran. No', 'Mode', 'Check/DD No', 'Amount', 'Tax Collector', and 'View'. The 'View' column contains blue links for each row. A 'Print' button is located at the bottom right of the table, highlighted with a red arrow and a blue circle containing the number 3.

#	App. No	Ward No.	Applicant Name	Tran. Date	Tran. No	Mode	Check/DD No	Amount	Tax Collector	View
1	1542	1	Priyanshu	19-05-2016	213	CASH	N/A	1500.00	JSK OPERATOR	View
2	1543	1	Priyanshuwer	19-05-2016	214	CASH	N/A	1500.00	JSK OPERATOR	View
3	1544	1	Priyanshu kumari	19-05-2016	215	CASH	N/A	1500.00	JSK OPERATOR	View
4	1545	1	Somu	19-05-2016	216	CASH	N/A	1500.00	JSK OPERATOR	View
5	1538	1	Applicant	19-05-2016	209	CASH	N/A	1500.00	JSK OPERATOR	View
6	1539	1	Priyanshu	19-05-2016	210	CASH	N/A	1500.00	JSK OPERATOR	View
7	1540	1	Abhishek	19-05-2016	211	CASH	N/A	1500.00	JSK OPERATOR	View
8	1541	1	Priyanshu	19-05-2016	212	CASH	N/A	1500.00	JSK OPERATOR	View
9	1546	1	Priyanshu	19-05-2016	217	CASH	N/A	1500.00	JSK OPERATOR	View
10	1548	1	Abhishek	19-05-2016	218	CASH	N/A	1500.00	JSK OPERATOR	View
11	1549	1	abhishek	19-05-2016	219	CASH	N/A	1500.00	SAMEER	View

- 1 Click Counter Report to see counter collection report
- 2 Enter date range and click Search button to see ward wise list during a specific period
- 3 Click View to see the details of collection

Understanding Menus...

The screenshot displays the 'Water Management System' interface. The top navigation bar includes a search bar, a 'GO' button, and the user's name 'SUJIT YADAV'. The left sidebar menu is expanded, showing options like 'Dashboard', 'DEALING OFFICER', and 'REPORT'. Under 'REPORT', 'Counter Report' is selected and highlighted with a blue bar and a circled '1' next to it, with a red arrow pointing to the right. The main content area shows a 'Payment Receipt' for 'DEMO MUNICIPAL CORPORATION NEW WATER CONNECTION/ REGULARIZATION FORM (WCF-I)'. The receipt includes the text 'ACKNOWLEDGEMENT', 'Acknowledgement Number:185', and details of the payment: 'Recieved New Water Connection/Regularization form duly completed in all respect along with CASH Rs 491.00 Date 08-05-2016 Drawn on from bank from Mr./Miss/Mrs Dinkar towards water connection for property situated in Ward No 1 .'. At the bottom of the receipt area, there is a 'Print' button with a circled '2' next to it and a red arrow pointing to the left.

- 1 Click Applied Application's view to see acknowledgement receipt
- 2 Click Print button to print the receipt

Understanding Menus...

The screenshot displays the 'Connection Summary' report interface. On the left, a sidebar menu under 'REPORT' lists various report types, with 'Connection Report' selected and marked with a blue circle '1'. A red arrow points from this menu item to the main content area. The main content area features a form with 'Date From' (18-05-2016) and 'Date To' (20-05-2016) fields, a 'Designation Name' dropdown set to 'All', and a green 'View Report' button marked with a blue circle '2'. A red arrow points from the 'View Report' button to the right. Below the form is a table titled 'Connection Summary Report' with the following data:

Connection Summary Report				
Total Application Received	:	74		
For New Connection				
	From ID Proof	From Holding Proof	Total	
	60	13	73	
For Regularization				
	From ID Proof	From Holding Proof	Total	
	1	0	1	
Total Disposal				
	Passed (Approved)	Rejected	Send to Citizen	Total
	0	0	0	0
Total Pending	:	74		

- 1 Click Connection Report to see connection summary
- 2 Enter date range and click View Report button to see ward wise list during a specific period

Understanding Menus...

The screenshot shows the 'Water Management System' interface. The sidebar menu on the left includes 'Dashboard', 'REPORT', 'Collection Report', 'Counter Report', 'Connection Report', 'Officer Wise Pending Report' (highlighted with a red arrow and a blue circle '1'), 'Applied Application List', and 'Property Wise Forms'. The main content area is titled 'Level Wise Pending Forms Summary' and contains a form with 'Date From' (10-05-2016), 'Date To' (20-05-2016), and 'Ward No' (All). A green 'View Report' button is highlighted with a red arrow and a blue circle '2'. Below the form is a table titled 'Pending Forms Summary' with columns 'Sr No.', 'Designation Name', 'No.of Pending Applications', and 'View'. The table contains five rows of data, and the 'View' link in the first row is highlighted with a red arrow and a blue circle '3'.

Sr No.	Designation Name	No.of Pending Applications	View
1	Dealing Officer	17	View
2	Junior Engineer	5	View
3	Section Head	0	View
4	Assistant Engineer	0	View
5	Executive Engineer	0	View

- 1 Click Officer Wise Pending Report to see officer wise pending forms summary
- 2 Enter date range and click View List button to see ward wise list during a specific period
- 3 Click View to see the details of collection

Understanding Menus...

The screenshot displays the 'Water Management System' interface. The top navigation bar includes a search bar and the user name 'SUJIT YADAV'. The left sidebar menu is expanded to show 'REPORT' options, with 'Officer Wise Pending Report' selected and marked with a blue circle '1'. The main content area is titled 'Level Wise Pending Forms Detail' and contains filter fields for 'Date From' (17-05-2016), 'Date To' (20-05-2016), 'Ward No.' (All), and 'Designation' (Dealing Officer). A green 'View Report' button is highlighted with a red arrow and a blue circle '2'. Below the filters, a table lists 18 pending forms with columns for A. No, Applicant Name, Ward No., Contact No, Category, Connection Type, and View. A red arrow points to the 'View' link in the first row, which is also marked with a blue circle '3'.

A. No	Applicant Name	Ward No.	Contact No	Category	Connection Type	View
1320	Fc	3	455555544	APL	New Water Connection	View
1542	Priyanshu	1	9345567610	APL	New Water Connection	View
1543	Priyanshuwer	1	9345567610	APL	New Water Connection	View
1544	Priyanshu kumari	1	9342436510	APL	New Water Connection	View
1545	Somu	1	9168456230	APL	New Water Connection	View
1530	Abhishek	1	9865263265	APL	New Water Connection	View
1531	Applicant	2	8451234567	APL	New Water Connection	View
1533	Priyanshu	2	9315874152	BPL	New Water Connection	View
1536	consumer1	2	5734865834	BPL	New Water Connection	View
1537	Nikita Kumari	1	9354354364	BPL	New Water Connection	View
1538	Applicant	1	9435768710	APL	New Water Connection	View

- 1 Level wise pending forms detail
- 2 Enter date range and click View Report button to see ward wise list during a specific period
- 3 Click View to see the details of application

Understanding Menus...

Detail of Applied Form For Water Connection [WCF- (1)] Back

Application no. - 1320.

Applicant Connection Request Type Details

Type of Request:	New Water Connection	Connection Through:	ID Proof	Property Type	: Industrial
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Applicant Property Details

Ward No	: 3	Total Constructed Area (SQMT)	: 418.05
Total Constructed Area (SQFT)	: 4500.00	Landmark	: tata motors
Address	: ranchi	Pin Code	: 834002
Applicant Category	: APL		

Applicant Basic Details

Applicant Name	: Fc	Father/Husband Name	: Fg
Communication Address	: ranchi	Mobile No	: 455555544
		Landline	: 9846832321
Email-ID	: email@gamil.com	Owner Type	: OWNER

- 1 Detail of applied form
- 2 Click Back button to go back to previous page

Understanding Menus...

The screenshot displays the 'Water Management System' interface. The top navigation bar includes the system name, a search bar, and the organization name 'DEMO MUNICIPAL CORPORATION' and 'CHANDAN'. The left sidebar menu lists various reports, with 'Applied Application List' highlighted and numbered 1. The main content area shows a form titled 'Track Application Status' with the following fields and options:

- Application No *
- OR
- Date Wise
 - From Date: 20-05-2016
 - To Date: 20-05-2016
- OR
- Consumer Name *
- OR
- Mobile No *
- Search

- 1 Click Applied Application List to track application status
- 2 Enter Application No / Date Range / Consumer Name / Mobile No
- 3 Click Search button to track the status

Understanding Menus...

The screenshot displays the 'Water Management System' interface. The top navigation bar includes a search bar and the text 'DEMO MUNICIPAL CORPORATION' and 'CHANDAN'. The left sidebar contains a 'REPORT' menu with options like 'Collection Report', 'Counter Report', 'Connection Report', 'Officer Wise Pending Report', 'Applied Application List' (highlighted with a red arrow and circle 1), and 'Property Wise Forms'. The main content area is titled 'Application Status' and shows a table of application records. The table has columns for 'A. No', 'Applicant Name', 'Contact No.', 'Application Category', 'Connection Type', and 'View'. The 'View' column contains blue 'View' links. A 'Back' button is located in the top right corner of the table area, highlighted with a red arrow and circle 3. A red arrow and circle 2 point to one of the 'View' links in the table.

A. No	Applicant Name	Contact No.	Application Category	Connection Type	View
1541	Priyanshu	9163546910	APL	New Water Connection	View
1535	Priyanshu	2345668765	BPL	New Water Connection	View
1538	Applicant	9435768710	APL	New Water Connection	View
1536	consumer1	5734865834	BPL	New Water Connection	View
1533	Priyanshu	9315874152	BPL	New Water Connection	View
1534	Applicant04	8459568589	BPL	New Water Connection	View
1542	Priyanshu	9345567610	APL	New Water Connection	View
1539	Priyanshu	2435675430	APL	New Water Connection	View
1546	Priyanshu	3784561325	APL	New Water Connection	View
1540	Abhishek	9988637562	APL	New Water Connection	View
1544	Priyanshu kumari	9342436510	APL	New Water Connection	View
1537	Nikita Kumari	9354354364	BPL	New Water Connection	View
1548	Abhishek	9743563285	APL	New Water Connection	View
1543	Priyanshuwer	9345567610	APL	New Water Connection	View
1545	Somu	9168456230	APL	New Water Connection	View
1547	Applicant	3225845910	BPL	New Water Connection	View

- 1 List of applications
- 2 Click View to see the details of the application
- 3 Click Back button to go back to previous page

Understanding Menus...

The screenshot displays the 'Water Management System' interface for 'DEMO MUNICIPAL CORPORATION'. The sidebar menu on the left includes 'Dashboard', 'DEALING OFFICER', 'REPORT', and 'Property Wise Forms'. The main content area shows the 'Property Wise Form Details' report generation screen. It features filters for 'Date From' (27-04-2015), 'Date To' (20-05-2016), 'Property Type' (All), and 'Designation' (All). A 'View Report' button is visible. Below the filters, a table titled 'DESIGNATION NAME : Dealing Officer' displays the following data:

Sr No.	Property Type	Total No Of Forms	Forwarded Forms	Pending Forms	Delayed Forms	Rejected Forms	Back to Citizen Forms
1	Residential	59	23	35	21	0	1
2	Commercial	2	2	0	0	0	0
3	Government & PSU	3	0	3	3	0	0
4	Institutional	0	0	0	0	0	0
5	SSI Unit	0	0	0	0	0	0
6	Industrial	0	0	0	0	0	0
7	Apartment/Multi Stored Unit	3	1	2	1	0	0
8	Trust & NGO	0	0	0	0	0	0
Total		67	26	40	25	0	1

Below the table, a 'Print' button is visible. The interface also includes a search bar and a 'GO' button at the top.

- 1 Click on Property Wise Form to see the list of property wise form details
- 2 Click on View Report button to get the list, after selecting the date range, property type and designation
- 3 Click on Print button to print the list

Level – II Junior Engineer

Visiting the home screen...

Jharkhand Municipal System

User Login
Login with your Username and Password

1 → demo_junior

2 → Submit

- Visit the junior engineer panel by logging to 123.63.57.27 or jharkhandsuda.net

- 1 Enter the admin user id and password
- 2 Click Submit button to login

Dashboard's View...

The screenshot shows the dashboard interface for the Water Management System. At the top, there is a search bar with a 'GO' button (2) and a dropdown menu for 'DEMO MUNICIPAL CORPORATION' (5). On the right, a user profile dropdown menu (1) is open, showing options like 'My Profile', 'Change Password', 'Settings', and 'Logout'. The left sidebar contains a 'Dashboard' menu and a 'JUNIOR ENGINEER' menu with a 'REPORT' sub-menu (6). The main content area features several cards: 'New Connection Request' (7), 'Regularization Request' (2), 'Total Collection' (3,566), and another 'Total' card (2). Below these are two sections: 'Collection Details' (3) with a bar chart showing 'Collection Of This Week' and a 'View More' button (4), and 'Employee Details' with a profile picture and a list of user information.

Name of Days	Amount (In Rs.)
Monday	3,566
Tuesday	0
Wednesday	0
Thursday	0
Friday	0
Saturday	0
Sunday	0

Employee Code	: EMP-00027
Name	: DEMO MUNICIPAL CORPORATION
User Id	: demo_junior
Last Login Date	: 26-04-2016
Last Login Time	: 10:42:33
Last Login IP	: 10.151.7.139

- 1 Click the downwards pointer to see the user profile, settings etc.
- 2 Search the web application by entering keywords and click GO button
- 3 Bar graph showing collection details
- 4 Click View More button to see detail collection report
- 5 Click to choose the desired municipal corporation
- 6 Different menus having different admin rights

Understanding Menus...

The screenshot displays the 'Water Management System' interface. The top navigation bar includes the system name, a search bar, and the 'DEMO MUNICIPAL CORPORATION' logo. The left sidebar shows the user's role as 'JUNIOR ENGINEER' and lists various menu items: 'Dashboard', 'In-Box', 'Inspected-InBox', 'Sent-Box', 'Rejected-Box', 'Sent To Citizen', 'Approved Box', 'Back from Top', and 'REPORT'. The 'In-Box' menu item is highlighted with a red arrow and a blue circle containing the number 1. The main content area shows the 'Form Land List' section, which includes filters for 'Date From' (26-04-2016), 'Date To' (26-04-2016), 'Ward No' (All), and 'Order By' (Ascending). A green 'View List' button is highlighted with a red arrow and a blue circle containing the number 2. Below this is a 'Junior Engineer From List' section with a table header and a 'Total No. Of Form(s): 0' indicator.

- 1 Click In-Box to see the form Land List
- 2 Enter date range and click View List button to see ward wise list during a specific period

Understanding Menus...

Water Management System

Search... GO

DEMO MUNICIPAL CORPORATION

DEMO MUNICIPAL CORPORATION

Dashboard

JUNIOR ENGINEER

In-Box

Inspected-InBox

Sent-Box

Rejected-Box

Sent To Citizen

Approved Box

Back from Top

REPORT

Form Land List

Date From : 01-04-2016

Date To : 26-04-2016

Ward No : All

Order By : Ascending

View List

Junior Engineer From List

Total No. Of Form(s): 1

A. No	Applicant Name	Contact No	Category	Connection Type	Receiving Date & Time	View
1431	Manoj	2345678994	APL	New Water Connection	25-04-2016 07:18 PM	View

- 1 Click Inspected-Box to see the form Land List
- 2 Enter date range and click View List button to see ward wise list during a specific period
- 3 Click View to see the details of an application
- 4 Other fields from sent box to back from top and report, remains the same as we have seen in the dealing officer panel

Level – III Section Head

Visiting the home screen...

Jharkhand Municipal System

User Login
Login with your Username and Password

1 → demo_section

2 → Submit

- Visit the section head panel by logging to 123.63.57.27 or jharkhandsuda.net

- 1 Enter the admin user id and password
- 2 Click Submit button to view the dashboard

Dashboard's View...

The screenshot shows the 'Water Management System' dashboard. At the top, there is a search bar with a 'GO' button (2) and a dropdown menu for 'DEMO MUNICIPAL CORPORATION' (5). The user's name 'SAMEER KHANNA' is displayed in the top right, with a dropdown menu (1) containing options: 'My Profile', 'Change Password', 'Settings', and 'Logout'. The left sidebar has a 'Dashboard' menu and a 'SECTION HEAD' / 'REPORT' menu (6). The main content area features three summary cards: 'New Connection Request' (7), 'Regularization Request' (0), and 'Total Collection' (3,566). Below these are two sections: 'Collection Details' (3) with a bar chart (4) and 'Employee Details' (1). The bar chart shows 'Collection Of This Week' with a peak of 3,566 on Monday. The employee details section shows a profile picture and fields for 'Employee Code', 'Name', 'User Id', 'Last Login Date', 'Last Login Time', and 'Last Login IP'.

Name of Days	Amount (In Rs.)
Monday	3,566
Tuesday	0
Wednesday	0
Thursday	0
Friday	0
Saturday	0
Sunday	0

Employee Code	: EMP-0048
Name	: SAMEER KHANNA
User Id	: demo_section
Last Login Date	: 26-04-2016
Last Login Time	: 3:37:48
Last Login IP	: 10.151.7.139

- 1 Click the downwards pointer to see the user profile, settings etc.
- 2 Search the web application by entering keywords and click GO button
- 3 Bar graph showing collection details
- 4 Click View More button to see detail collection report
- 5 Click to choose the desired municipal corporation
- 6 Different menus carrying different admin right

Understanding Menus...

Water Management System

Search... GO

DEMO MUNICIPAL CORPORATION

SAMEER KHANNA

Dashboard

SECTION HEAD

In-Box

Sent-Box

Rejected-Box

Sent To Citizen

Approved Box

Back from Top

REPORT

Form Land List

Date From : 01-04-2016

Date To : 26-04-2016

Ward No : All

Order By : Ascending

View List

Section Head From List

Total No. Of Form(s): 1

A. No	Applicant Name	Contact No.	Category	Connection Type	Receiving Date & Time	View
1432	Somu	8764334555	APL	New Water Connection	25-04-2016 07:24 PM	View

- 1 Click In-Box to see the form Land List
- 2 Enter date range and click View List button to see ward wise list during a specific period
- 3 Click View to see the details of an application
- 4 Other fields from sent box to back from top and report, remains the same as we have seen in the dealing officer panel

Level – IV Assistant Engineer

Visiting the home screen...

Jharkhand Municipal System

User Login
Login with your Username and Password

1 → demo_assistant

2 → Submit

- Visit the assistant engineer panel by logging to 123.63.57.27 or jharkhandsuda.net

- 1 Enter the admin user id and password
- 2 Click Submit button to view the dashboard

Dashboard's View...

The screenshot shows a dashboard for a Water Management System. At the top, there is a search bar with a 'GO' button (2) and a dropdown menu for 'DEMO MUNICIPAL CORPORATION' (5). The user's name 'SHAHID AFRIDI' is displayed in the top right, with a dropdown menu (1) containing options: My Profile, Change Password, Settings, and Logout. On the left, a sidebar menu (6) shows 'ASSISTANT ENGINEER' and 'REPORT'. The main content area features several widgets: 'New Connection Request' (7), 'Regularization Request' (0), 'Total Collection' (3,566), and 'Total' (2). Below these are two sections: 'Collection Details' (3) with a bar chart (4) and 'Employee Details'. The bar chart shows 'Collection Of This Week' with a peak of 3,566 on Monday and zero for the rest of the week. The 'Employee Details' section includes a photo and fields for Employee Code (EMP-0049), Name (SHAHID AFRIDI), User Id (demo_assistant), Last Login Date (26-04-2016), Last Login Time (12:03:53), and Last Login IP (10.151.7.139).

- 1 Click the downwards pointer to see the user profile, settings etc.
- 2 Search the web application by entering keywords and click GO button
- 3 Bar graph showing collection details
- 4 Click View More button to see detail collection report
- 5 Click to choose the desired municipal corporation
- 6 Different menus carrying different admin rights

Understanding Menus...

The screenshot shows the 'Water Management System' interface. The top navigation bar includes a search bar, 'GO' button, 'DEMO MUNICIPAL CORPORATION' logo, and user profile 'SHAHID AFRIDI'. The left sidebar contains a 'Dashboard' menu and an 'ASSISTANT ENGINEER' dropdown. Below this are navigation options: In-Box (1), Sent-Box, Rejected-Box, Sent To Citizen, Approved Box, Back from Top, and a 'REPORT' section (4). The main content area is titled 'Form Land List' and contains search filters: 'Date From' (01-04-2016), 'Date To' (26-04-2016), 'Ward No' (All), and 'Order By' (Ascending). A green 'View List' button (2) is located below these filters. Below the filters is the 'Assistant Engineer Form List' table, which has a 'Total No. Of Form(s): 1' indicator. The table has the following data:

A. No	Applicant Name	Contact No	Category	Connection Type	Receiving Date & Time	View
1433	Mohan	7554456789	APL	New Water Connection	25-04-2016 07:25 PM	View (3)

- 1 Click In-Box to see the form Land List
- 2 Enter date range and click View List button to see ward wise list during a specific period
- 3 Click View to see the details of an application
- 4 Other fields from sent box to back from top and report, remains the same as we have seen in the dealing officer panel

Level – V Executive Engineer

Visiting the home screen...

Jharkhand Municipal System

User Login
Login with your Username and Password

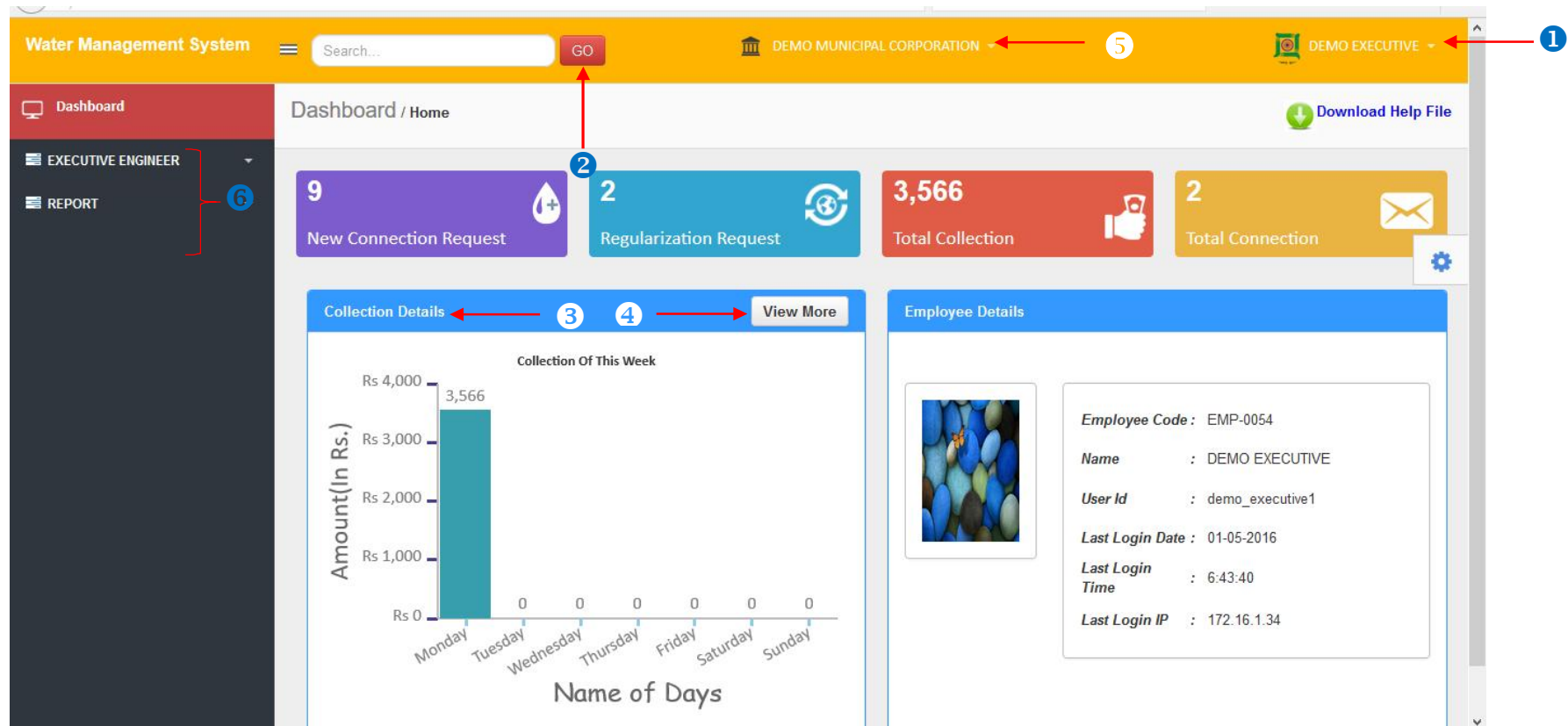
1 → demo_executive

2 → Submit

- Visit the executive engineer panel by logging to 123.63.57.27 or jharkhandsuda.net

- 1 Enter the admin user id and password
- 2 Click Submit button to view the dashboard

Dashboard's View...



- 1 Click the downwards pointer to see the user profile, settings etc.
- 2 Search the web application by entering keywords and click GO button
- 3 Bar graph showing collection details
- 4 Click View More button to see detail collection report
- 5 Click to choose the desired municipal corporation
- 6 Different menus carrying different admin rights

Understanding Menus...

The screenshot shows the Water Management System interface. The top navigation bar includes the system name, a search bar, and the user's role (DEMO EXECUTIVE). The sidebar on the left contains navigation options: Dashboard, EXECUTIVE ENGINEER, In-Box (1), Rejected-Box, Sent To Citizen, Approved Box, and REPORT (4). The main content area is divided into two sections. The top section, titled 'Form Land List', contains search filters for 'Date From' (01-04-2016), 'Date To' (01-05-2016), 'Ward No' (All), and 'Order By' (Ascending). A green 'View List' button (2) is located below these filters. The bottom section, titled 'Executive Engineer Form List', shows a table with the following data:

A. No	Applicant Name	Contact No	Category	Connection Type	Receiving Date & Time	View
1430	Ravi Ranjan	9798291512	APL	New Water Connection	25-04-2016 07:30 PM	View (3)

The table also indicates 'Total No. Of Form(s): 1'. A red arrow (3) points to the 'View' link in the table.

- 1 Click Inbox to view the form list
- 2 Enter date range and click View List button to see ward wise list during a specific period
- 3 Click View button to see the details
- 4 Other fields from sent box to back from top and report, remains the same as we have seen in the dealing officer panel

Understanding Menus...

The screenshot displays a web application interface for a water management system. The top navigation bar includes the system name, a search bar, a 'GO' button, the user 'DEMO MUNICIPAL CORPORATION', and the user profile 'DINESH'. The left sidebar menu contains the following items: Dashboard, EXECUTIVE ENGINEER (selected), In-Box (highlighted with a red arrow and a circled '1'), Rejected-Box, Sent To Citizen, Approved Box, and REPORT. The main content area shows the 'Detail of Applied Form For Water Connection [WCF-(1)] for Application no. - 1121'. The page is dated 'Forwarded On : 20-04-2016' and has a 'Back' button. The details are organized into four sections:

- Applicant Connection Request Type Details:**

Type of Request:	Regularization	Connection Through:	ID Proof	Property Type	: Residential
------------------	----------------	---------------------	----------	---------------	---------------
- Applicant Property Details:**

Ward No	: 1	Total Constructed Area (SQMT)	: 4324.12
Total Constructed Area (SQFT)	: 46546.00	Landmark	:
Address	: ranchi	Pin Code	: 826001
Applicant Category	: APL		
- Applicant Basic Details:**

Applicant Name	: Applicant	Father/Husband Name	: harish
Communication Address	: ranchi	Mobile No	: 2365874193
		Landline	: 0641283457
Email-ID	: dhanbad1@gmail.com	Owner Type	: TENANT
- Applicant Electricity Connection Details:**

K No.	: hr-987/45863	Account No	: 97626571578163878
Bind/Book No	: book-089		
Category Type	: Low Tension - LTS		

1 Detail of an application

Understanding Menus (Conti)...

K No. : 111297743063
Bind/Book No : book-089 Account No : 97626571578163878
Category Type : Low Tension - LTS

Documents Uploaded

Document Type	Document Name	View	Verified	Remarks
Address Proof	Gas Connection Receipt	View Uploaded File	Verified	No Remarks
ID Proof	PAN Card	View Uploaded File	Verified	No Remarks
Tenant	Landlord Affidavit	View Uploaded File	Verified	No Remarks

Payment Details

Application Fee	: 63.00	Connection Fee	: 8.00
Security Money	: 56.00	Regularization Fee	: 879.00
Processing Fee	: 9.00	Digger Fee	: 500.00
Total Amt	: 1515	Advance Amt	: 1,515.00
Total Due Amount	: No Dues	Generated Date	: 29-04-2016

Remarks/Current Status Of Application

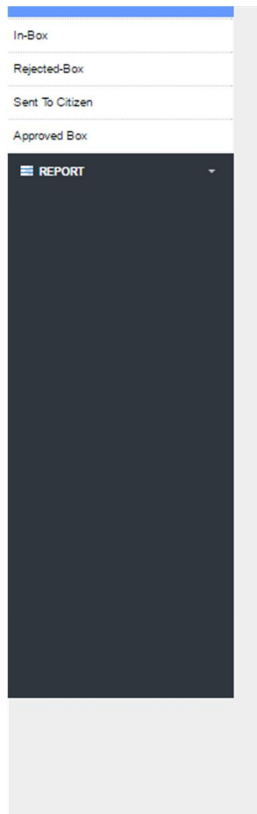
Dealing Officer	Junior Engineer	Section Head	Assistant Engineer	Executive Engineer
Received Date	: 19-04-2016	Total Duration	: 1 days 0 hours 43 minutes	
Forward Date	: 20-04-2016 17:50 PM	Remarks	: ok	

Remarks:

[Reject](#) [Backward](#) [Approve](#) [Print](#)

- 1 Detail of an application
- 2 Click View Uploaded File, Technical Section Details and View Site Inspection Details to view the respective details and files of the document
- 3 Click Reject button to reject the application, Backward to send the form back to lower level officer and Approve to approve the form and Print to print the form.

Understanding Menus...



DEMO MUNICIPAL CORPORATION,
जलापूर्ति शाखा ।
झारखण्ड नगरपालिका अधिनियम -2011 की धारा 592
"DEMO MUNICIPAL CORPORATION प्रभार एवं गृह जल संयोजन उपनियम 2015"

मीटर सहित जल संयोजन आदेश प्रपत्र

विषय :- Residential पोरसर में मीटर सहित जल संयोजन प्राप्त करने के सम्बन्ध में।

Consumer ID	: DEM1061316323	Year	: 2016
Receiving Date	: 19-04-2016	Approval Date	: 13-06-2016
vide Receipt Number	: 98	Payment Date	: 19-04-2016

1. आवेदक की विवरणी

वाई संख्या	: 1	पिता / पति का नाम	: harish
आवेदक का नाम	: Applicant	मोबाईल नं	: 2365874193
पत्राचार का पता	: ranchi	प्लॉट संख्या	:
ई.मेल	: dhanbad1@gmail.com	सुविधा शुल्क मेमो संख्या अगर है तो	:
होस्टिंग संख्या अगर है तो	:	संयोजन का माध्यम	: JSK
निर्मित क्षेत्रफल वर्ग मीटर में	: 4324.12		

का जल संयोजन का नक्शा स्वीकृत किया जाता है। जिसमें 01 अहद नल एवं फेरुल की साईज 10 होगा।

अनुलग्नक :- स्वीकृत साईन प्लान ।

नोट :-

1. उपभेक DEMO MUNICIPAL CORPORATION पाईप लाईन निरीक्षक / कनीय अभियंता की उपस्थिति में स्वीकृत फेरुल संयोजन करायेंगे तथा सर्विस पाईप वाली में नहीं विछारेंगे।
2. जल संयोजन की तिथि से जल भार (जल चार्ज) रू० प्रति किलो (1000) लीटर भुगतान करना होगा।
3. तकनीकी स्वीकृती के अनुरूप जल संयोजन करने पर 15 दिनों के अंदर (SI) मार्क वाटर मीटर लगाकर सहायक अभियंता, जलापूर्ति शाखा, रांची नगर निगम, रांची को सूचित करना सुनिश्चित करेंगे अन्यथा 200.00 Fixed Rate (+10% Penalty) से जल शुल्क की वसूली की जाएगी ।
4. जल संयोजन / मीटर लगाने की सूचना उपभेकता को स्वयं लिखित रूप में DEMO MUNICIPAL CORPORATION को देनी होगी।
5. (A) उपभेकता को निर्धारित तिथि के अंदर जल कर विषय का भुगतान करना अनिवार्य है अन्यथा 2% की दर से साधारण ब्याज लगाया जायेगा।
(B) निर्धारित तिथि तक विषय का भुगतान नहीं करने पर जल संयोजन काट दिया जायेगा तथा पुनर्संयोजन (Reconnection) हेतु अद्यतन जलकर भुगतान के रूप रू० 1000/- अधिभार देना होगा ।
6. प्रतिलिपि पाईप लाईन निरीक्षक कनीय अभियंता जलापूर्ति शाखा DEMO MUNICIPAL CORPORATION को इस निर्देश के साथ कि अपने समक्ष स्वीकृत आदेश के अनुरूप पतन्बर से जल संयोजन करकर इस कार्यालय को 15 दिनों के अंदर रतिवेदिनु करेंगे।

कार्यपालक अभियंता
जलापूर्ति शाखा,
DEMO MUNICIPAL CORPORATION,



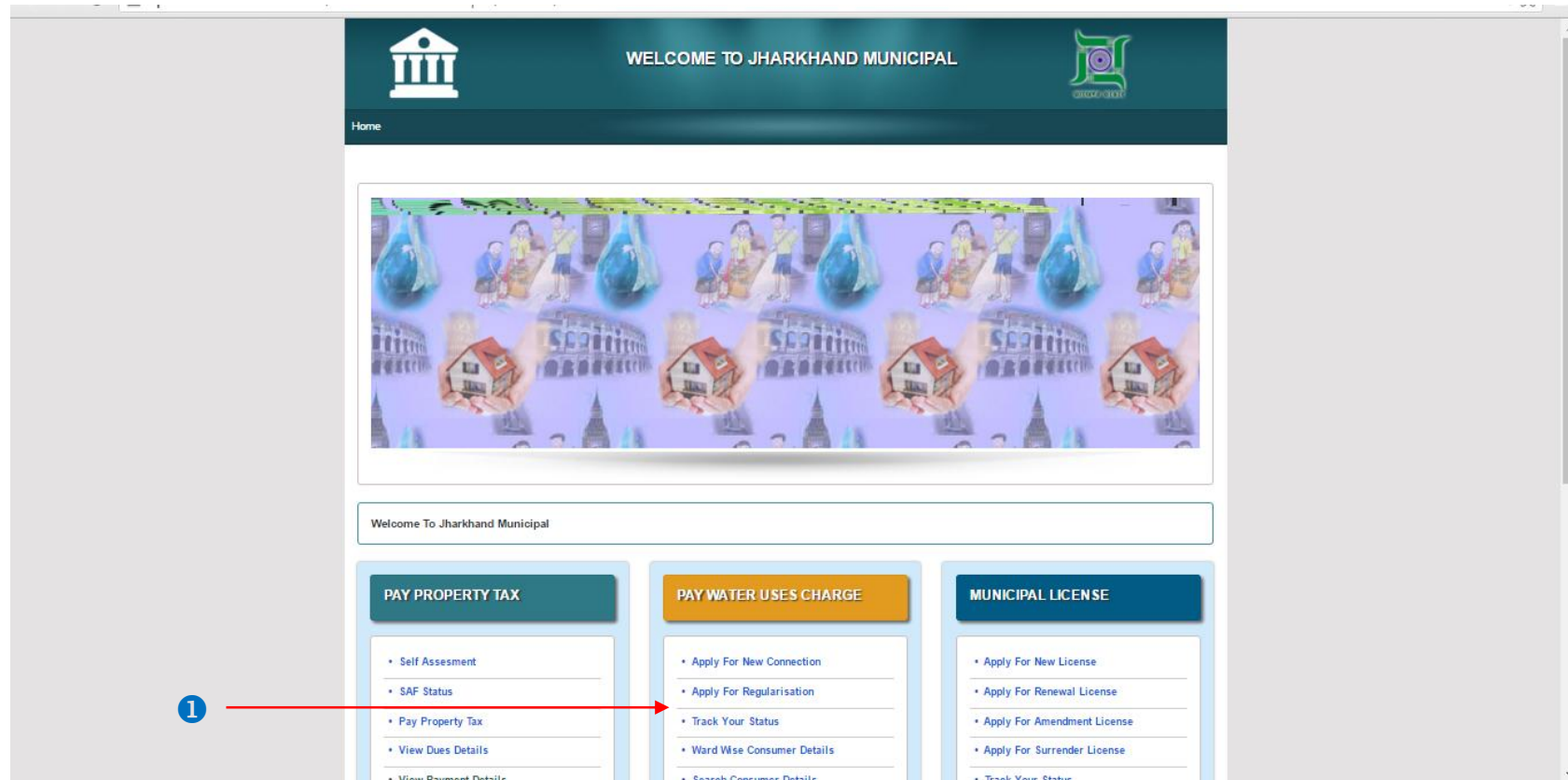
- As we click on Approve button, we get a memo of the water connection which is generated.

1 Click on Print button to print the memo or close to decline.

Application and Online Fees Payment	Online Water Connection Approval process	Tracking the status and Availability of Approved certificate
--	---	---

The steps given below to be followed

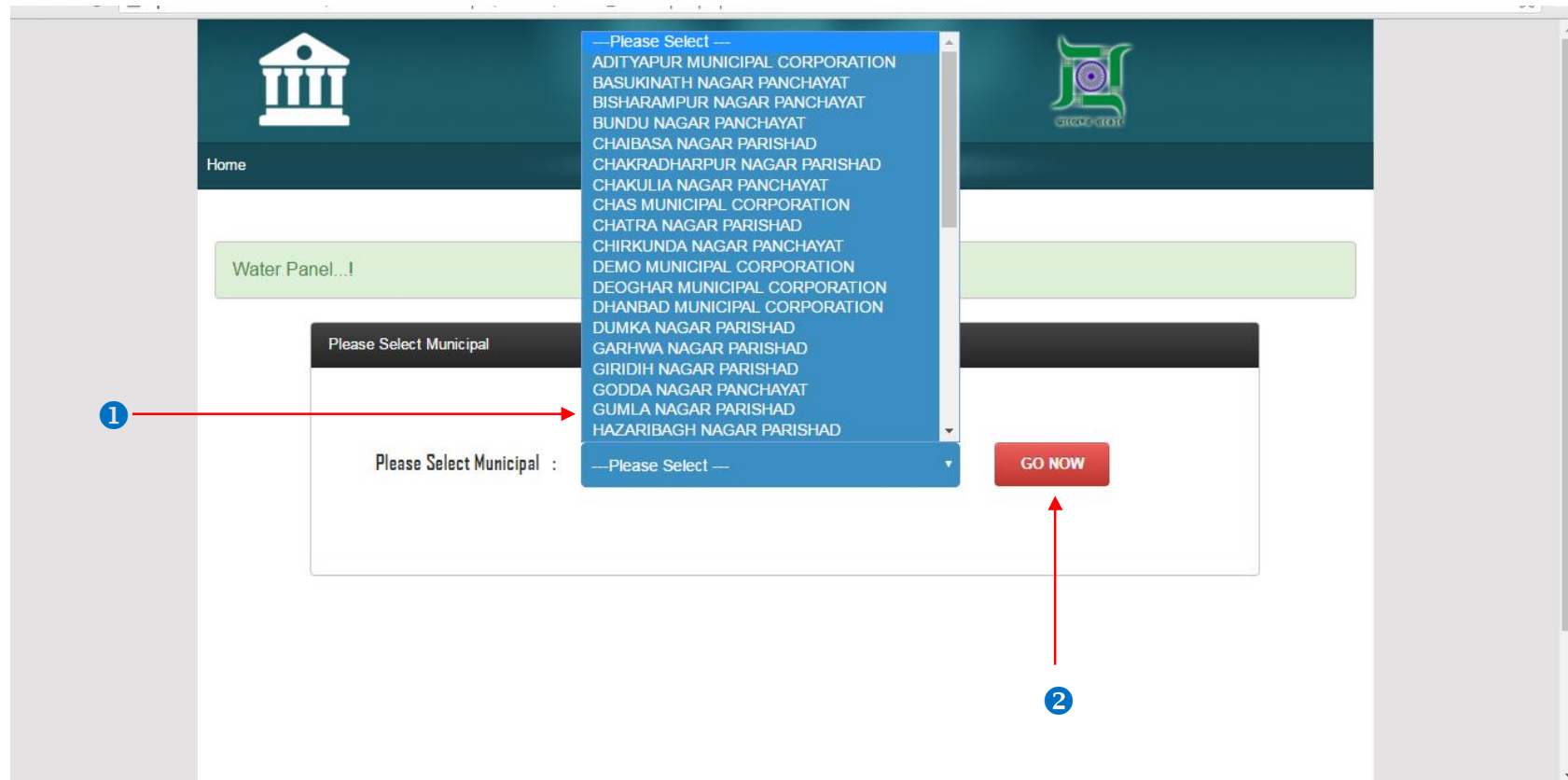
Slide 1...



- Open your intrent browser and login to the website – 123.63.57.27 or jharkhandsuda.net

- 1 Select your desired option by clicking – Apply For New Connection / Apply For Regularization / Track Your Status etc.

Slide 2...



- 1 From the dropdown menu please select your municipal corporation.
- 2 Next, click Go Now Button.

Slide 3...

Track Your Status Back

TRACK YOUR STATUS

Application No *
1168

OR

Mobile No *

Search

1

2

- 1 Enter the application number or mobile number received while applying for new connection or regularization of water connection.
- 2 Click Search button to know the status of application.

Slide 4...

Verification

Please Enter OTP Send to Your Mobile No. *****999

1234

Close Submit

1 2 3

- 1 Enter the OTP received in the registered mobile number.
- 2 Click Submit button to know the status of application.
- 3 You may click Close to go back to previous menu.

Slide 8...

Detail of Applied Form For Water Connection [WCF-(1)] for DEMO MUNICIPAL CORPORATION

Application no. - **1141.**

Applicant Status

Your Application is Approved by Executive Engineer

Applicant Connection Request Type Details

Type of Request: New Water Connection Connection Through: ID Proof Property Type : Residential

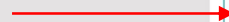
Applicant Property Details

Ward No	: 2	Total Constructed Area (SQMT)	: 139.35
Total Constructed Area (SQFT)	: 1500.00	Landmark	: Near Premsons Motor
Address	: Saket Nagar, Kanke Road, Ranchi - 834008	Pin Code	: 834008
		Applicant Category	: APL

Applicant Basic Details

Applicant Name	: Ravi Kumar	Father/Husband Name	: Abhishek Kumar
Communication Address	: Saket Nagar, Kanke Road, Ranchi - 834008	Mobile No	: 8541092468
		Landline	: 06512232123
Email-ID	: alfat.hussain@sparrowsofttech.com	Owner Type	: OWNER

1



1 Details of application or status of application

Slide 9...

Applicant Electricity Connection Details			
K No.	: A123	Account No	:
Bind/Book No	: BBN/123/90		
Category Type	: Residential - DS I/II		

Documents Uploaded			
Document Type	Document Name	View	Verified Remarks
Address Proof	Driving License	View Uploaded File	Verified No Remarks
ID Proof	UID (Aadhar Card)	View Uploaded File	Verified No Remarks

Payment Detail		Technical Sanction Detail		View Site Inspection Details	
Application Fee	: 9.00	Connection Fee	: 6.00		
Security Money	: 857.00	Regularization Fee	: 485.00		
Processing Fee	: 87.00	Digger Fee	: 455.00		
Total Amt	: 1899	Advance Amt	: 1,899.00		
Total Due Amount	: No Dues	Generated Date	: 29-03-2016		

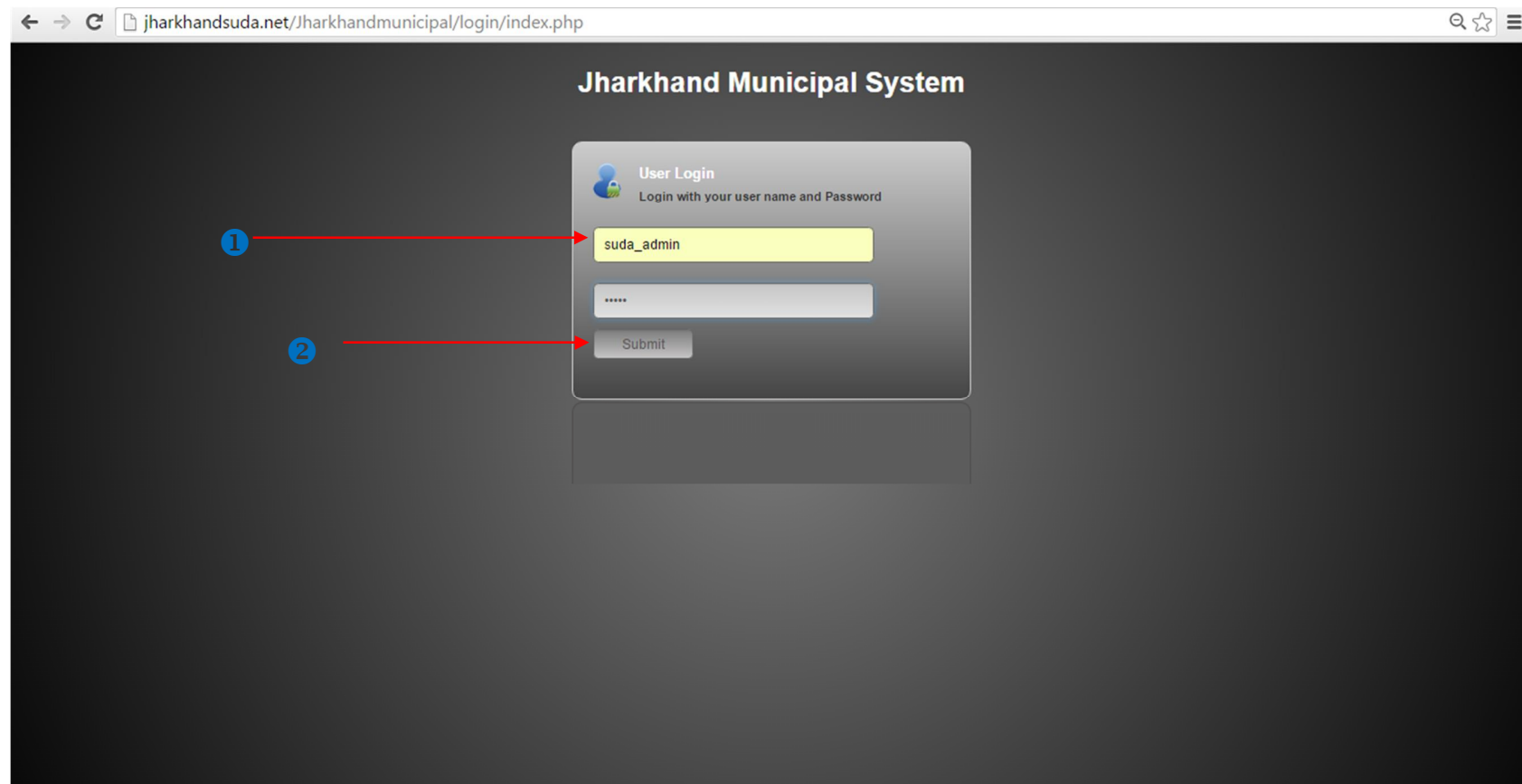
Remarks/Current Status Of Application				
Dealing Officer	Junior Engineer	Section Head	Assistant Engineer	Executive Engineer
Received Date	: 29-03-2016	Total Duration	: 0 days 2 hours 11 minutes	
Forward Date	: 29-03-2016 18:55 PM	Remarks	: Forwarded for further consideration	

Payment & Challan Details		
View Last Payment	View Challan	View Memo

1 Click on View Last Payment/ View Challan/ View Memo to view the respective details . View memo is approved certificate here.

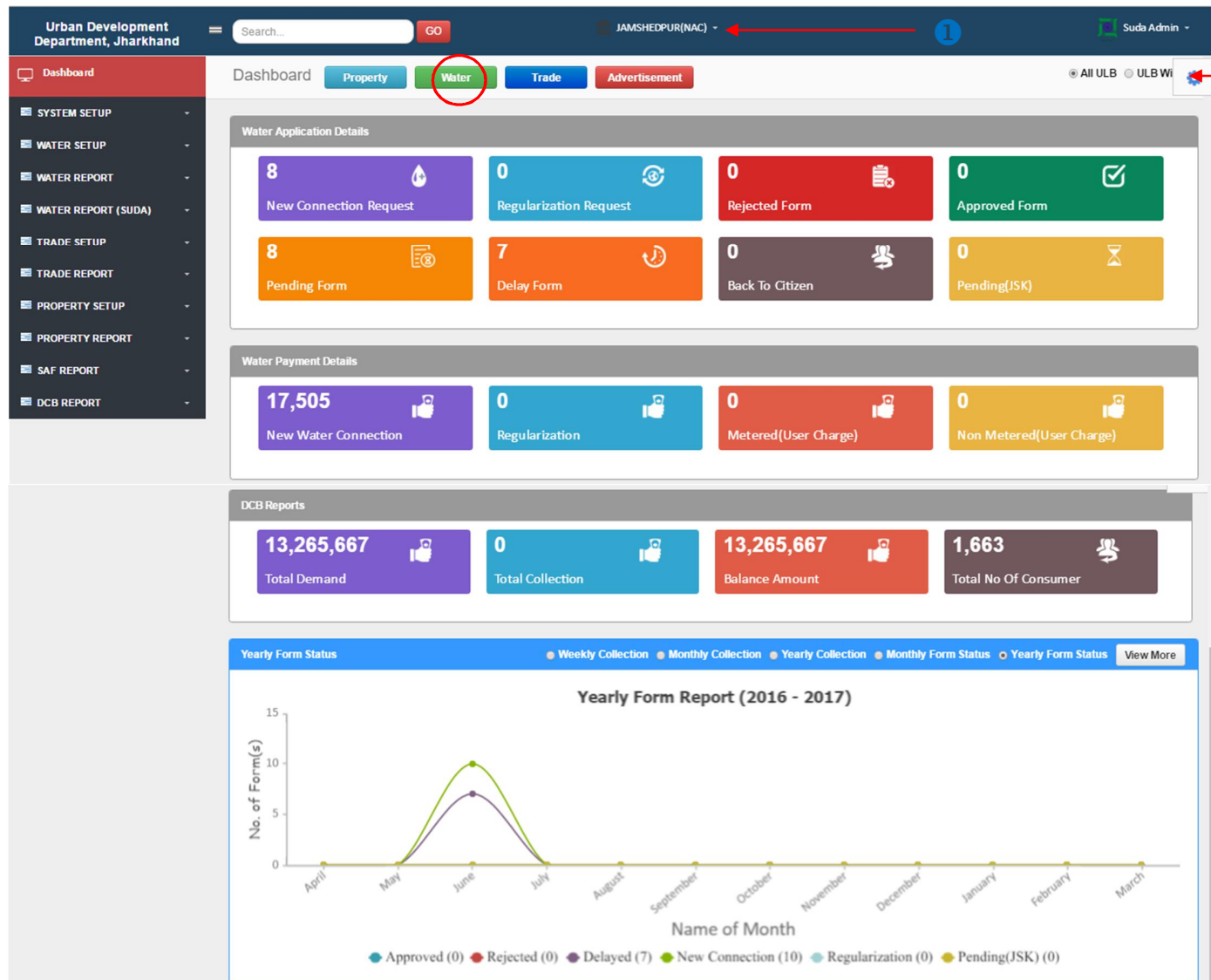
Live Usage of System

Suda Login...



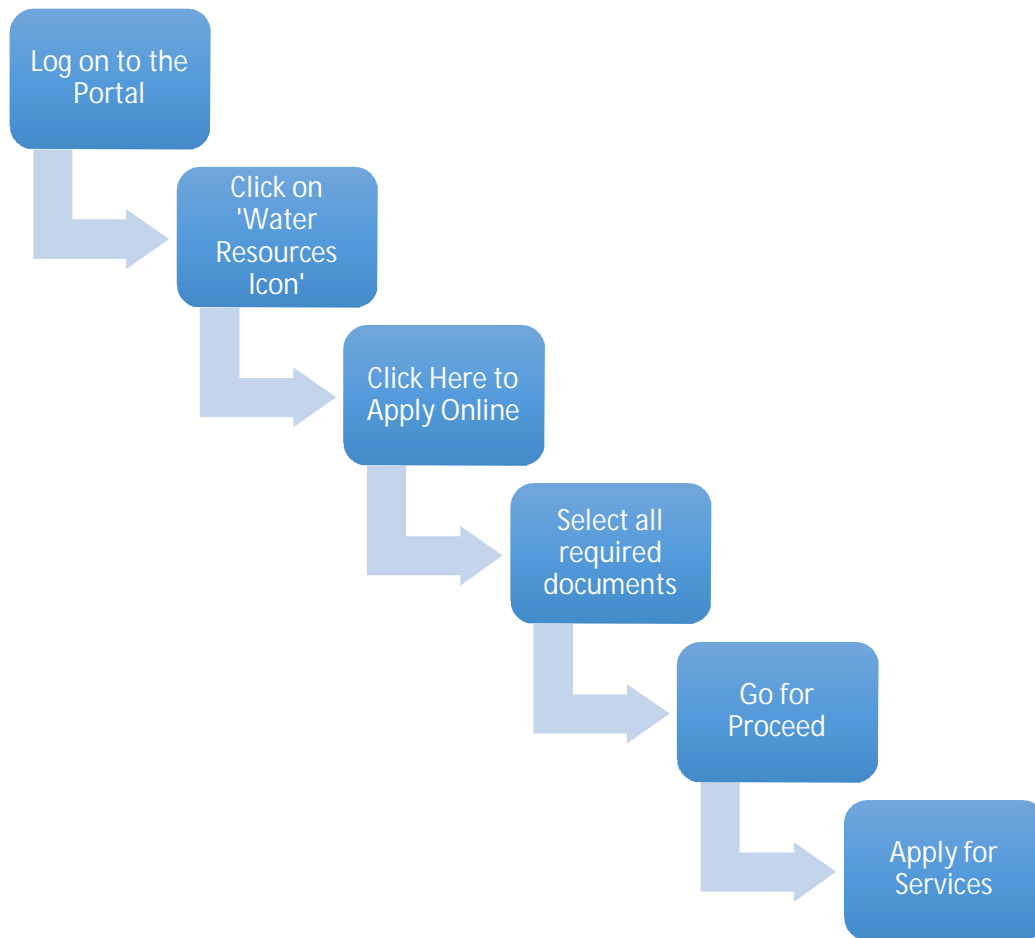
- Visit the login page and logging to 123.63.57.27 or jharkhandsuda.net
- ① Enter the admin user id – suda_admin and password- 12345
- ② Click Submit button to login

Suda Dashboard ...



1 Select All ULB to get data of all ULB's or ULB Wise to get data of the selected ULB 2 Select desired ULB

Department of Water Resource, Workflow of Application:



Screenshot: Log on to the portal





Shri Raghubar Das
Hon'ble Chief Minister

Logged in As : Test Jharkhand
Logout



झारखण्ड सरकार

SINGLE WINDOW SYSTEM

Government of Jharkhand

Home
Jharkhand - A Snapshot
Policies
Contact Us
My Account

Department of Water Resources

SL.No.	Service Name	Service Details	Timeline	Procedure	Forms	Apply Online
1	Water Allocation		30 Days		..	Click here to apply online
2	Natural Stream / River Diversion [Nalla Diversion]		30 Days		..	Click here to apply online
3	NOC for the establishment of hydro project		30 Days		..	Click here to apply online
4	Water Tariff Issues		30 Days		..	Click here to apply online
5	Agreement Related Issues		30 Days		..	Click here to apply online
6	Others		30 Days		..	Click here to apply online

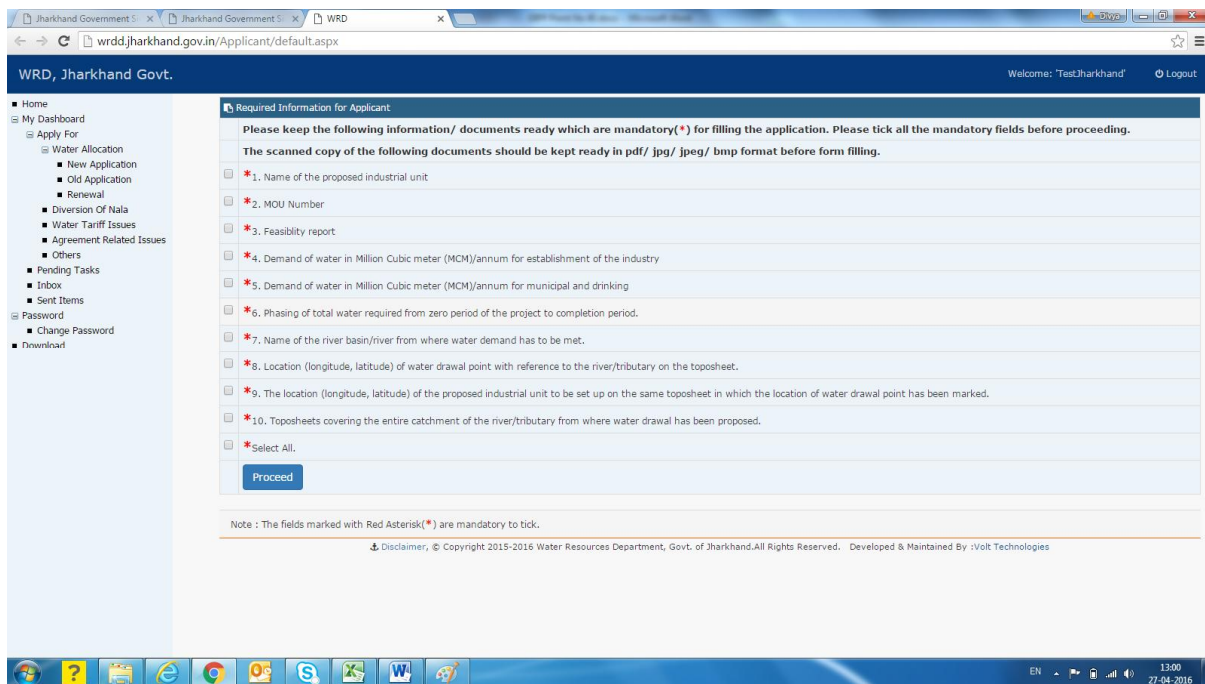


🔗 This site is best viewed in Mozilla and Chrome

🔗 Site last Updated on 12ve April, 2016

Single Window
Department of Industries,
Mines & Geology
3rd Floor, Nepal House, Doranda
Ranchi, Jharkhand - 834002

Documents submission



WRD, Jharkhand Govt. | Welcome: TestJharkhand | Logout

- Home
- My Dashboard
- Apply For
 - Water Allocation
 - New Application
 - Old Application
 - Renewal
 - Diversion Of Nala
 - Water Tariff Issues
 - Agreement Related Issues
 - Others
- Pending Tasks
- Inbox
- Sent Items
- Password
 - Change Password
- News/Alert

Required Information for Applicant

Please keep the following information/ documents ready which are mandatory (*) for filling the application. Please tick all the mandatory fields before proceeding.

The scanned copy of the following documents should be kept ready in pdf/ jpg/ jpeg/ bmp format before form filling.

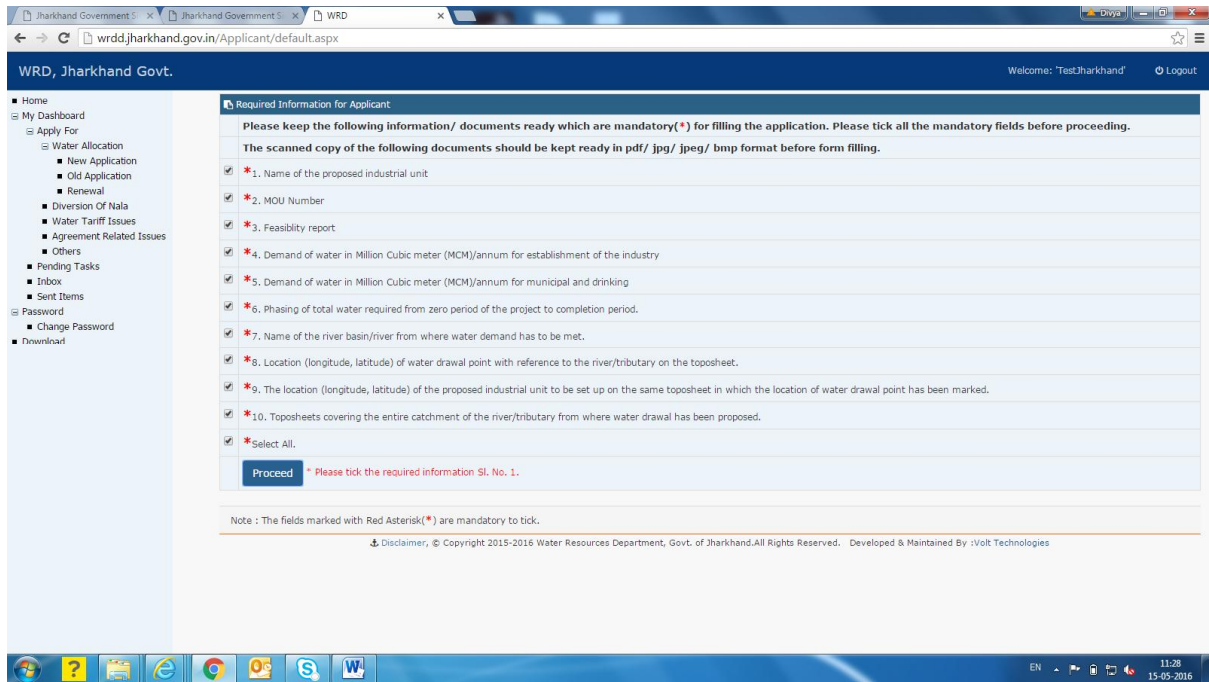
- *1. Name of the proposed industrial unit
- *2. MOU Number
- *3. Feasibility report
- *4. Demand of water in Million Cubic meter (MCM)/annum for establishment of the industry
- *5. Demand of water in Million Cubic meter (MCM)/annum for municipal and drinking
- *6. Phasing of total water required from zero period of the project to completion period.
- *7. Name of the river basin/river from where water demand has to be met.
- *8. Location (longitude, latitude) of water drawal point with reference to the river/tributary on the toposheet.
- *9. The location (longitude, latitude) of the proposed industrial unit to be set up on the same toposheet in which the location of water drawal point has been marked.
- *10. Toposheets covering the entire catchment of the river/tributary from where water drawal has been proposed.
- *Select All.

[Proceed](#)

Note : The fields marked with Red Asterisk(*) are mandatory to tick.

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Document submitted



WRD, Jharkhand Govt. Welcome: "TestJharkhand" Logout

Required Information for Applicant

Please keep the following information/ documents ready which are mandatory (*) for filling the application. Please tick all the mandatory fields before proceeding.

The scanned copy of the following documents should be kept ready in pdf/ jpg/ jpeg/ bmp format before form filling.

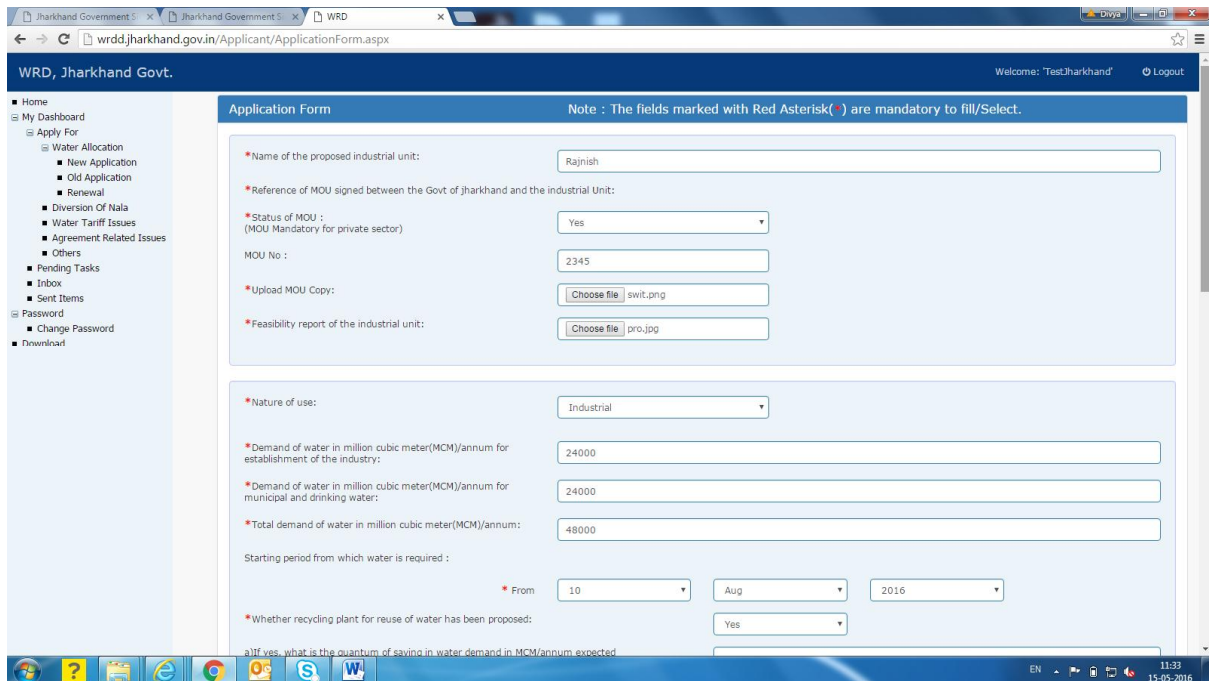
- *1. Name of the proposed industrial unit
- *2. MOU Number
- *3. Feasibility report
- *4. Demand of water in Million Cubic meter (MCM)/annum for establishment of the industry
- *5. Demand of water in Million Cubic meter (MCM)/annum for municipal and drinking
- *6. Phasing of total water required from zero period of the project to completion period.
- *7. Name of the river basin/river from where water demand has to be met.
- *8. Location (longitude, latitude) of water drawal point with reference to the river/tributary on the toposheet.
- *9. The location (longitude, latitude) of the proposed industrial unit to be set up on the same toposheet in which the location of water drawal point has been marked.
- *10. Toposheets covering the entire catchment of the river/tributary from where water drawal has been proposed.
- *Select All.

Proceed * Please tick the required information Sl. No. 1.

Note : The fields marked with Red Asterisk(*) are mandatory to tick.

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Apply in the application for (common information already filled in)



WRD, Jharkhand Govt. Welcome: "TestJharkhand" Logout

Application Form Note : The fields marked with Red Asterisk(*) are mandatory to fill/Select.

*Name of the proposed industrial unit:

*Reference of MOU signed between the Govt of jharkhand and the industrial Unit:

*Status of MOU : (MOU Mandatory for private sector)

MOU No :

*Upload MOU Copy: swit.png

*Feasibility report of the industrial unit: pro.jpg

*Nature of use:

*Demand of water in million cubic meter(MCM)/annum for establishment of the industry:

*Demand of water in million cubic meter(MCM)/annum for municipal and drinking water:

*Total demand of water in million cubic meter(MCM)/annum:

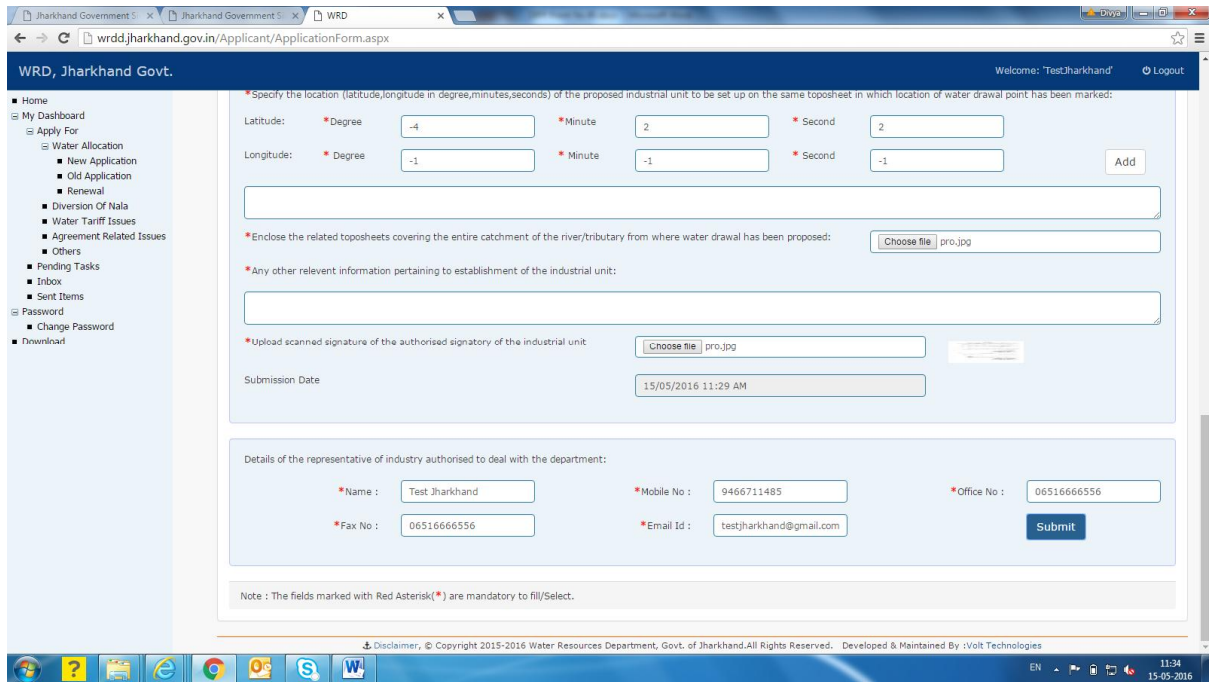
Starting period from which water is required :

* From

*Whether recycling plant for reuse of water has been proposed:

*)If yes, what is the quantum of saving in water demand in MCM/annum expected:

Application form continued....



WRD, Jharkhand Govt. Welcome: 'TestJharkhand' Logout

Specify the location (latitude,longitude in degree,minutes,seconds) of the proposed industrial unit to be set up on the same toposheet in which location of water drawal point has been marked:

Latitude: *Degree: -4 *Minute: 2 *Second: 2
Longitude: *Degree: -1 *Minute: -1 *Second: -1 Add

*Enclose the related toposheets covering the entire catchment of the river/tributary from where water drawal has been proposed: [Choose file] pro.jpg

*Any other relevant information pertaining to establishment of the industrial unit:

*Upload scanned signature of the authorized signatory of the industrial unit: [Choose file] pro.jpg

Submission Date: 15/05/2016 11:29 AM

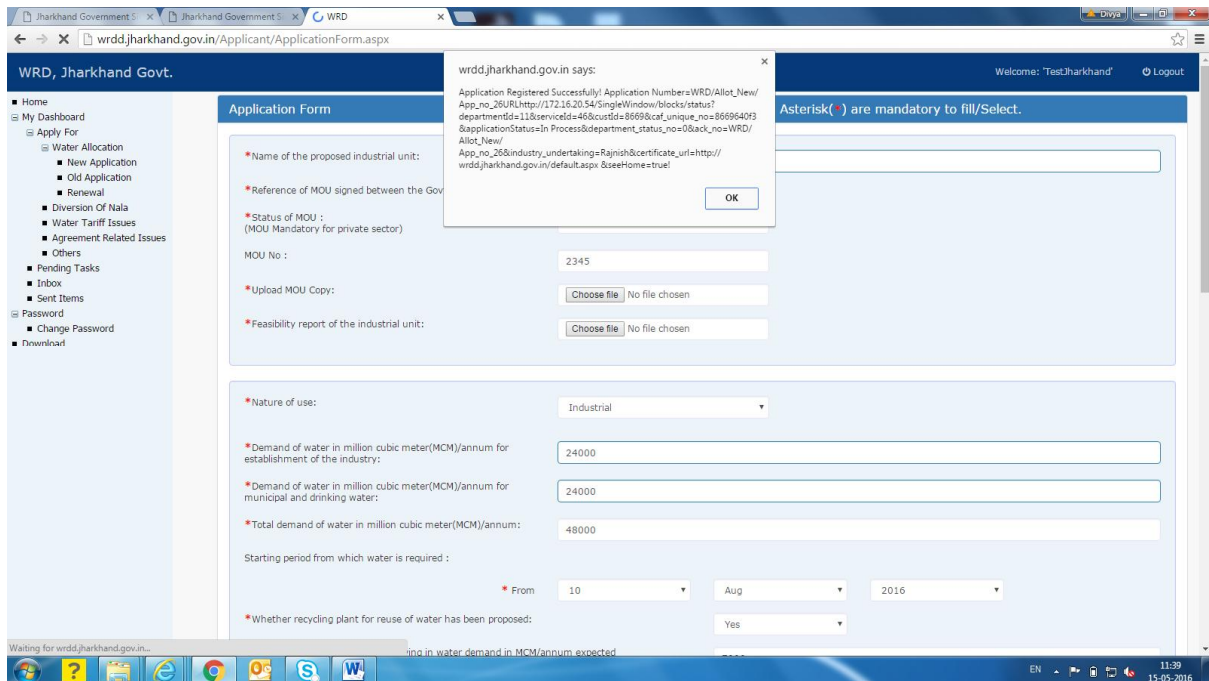
Details of the representative of industry authorised to deal with the department:

*Name: Test Jharkhand *Mobile No: 9466711485 *Office No: 06516666556
*Fax No: 06516666556 *Email Id: testjharkhand@gmail.com Submit

Note: The fields marked with Red Asterisk(*) are mandatory to fill/Select.

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Application form submission



WRD, Jharkhand Govt. Welcome: 'TestJharkhand' Logout

Application Form

*Name of the proposed industrial unit:

*Reference of MOU signed between the Govt and the industrial unit:

MOU No: 2345

*Upload MOU Copy: [Choose file] No file chosen

*Feasibility report of the industrial unit: [Choose file] No file chosen

*Nature of use: Industrial

*Demand of water in million cubic meter(MCM)/annum for establishment of the industry: 24000

*Demand of water in million cubic meter(MCM)/annum for municipal and drinking water: 24000

*Total demand of water in million cubic meter(MCM)/annum: 48000

Starting period from which water is required:

*From: 10 Aug 2016

*Whether recycling plant for reuse of water has been proposed: Yes

Application Registered Successfully! Application Numbers:WRD/Allot/New/ App_no_26URL/http://172.16.20.54/SingleWindow/locks/status? departmentId=11&serviceld=46&custId=8669&cat_unique_no=86694043 &applicationStatus=In Process&department_status_no=0&ack_no=WRD/ Allot/New/ App_no_26&industry_undertaking=Rajnish&certificate_url=http:// wrdd.jharkhand.gov.in/default.aspx &seeHome=true!

OK

Asterisk(*) are mandatory to fill/Select.

Waiting for wrdd.jharkhand.gov.in... in water demand in MCM/annum expected

Check Status on Single Window (Dummy)

Login to Single Window

User ID: test

Password: SWS@aja964



Logged in As : SWS Test
Logout

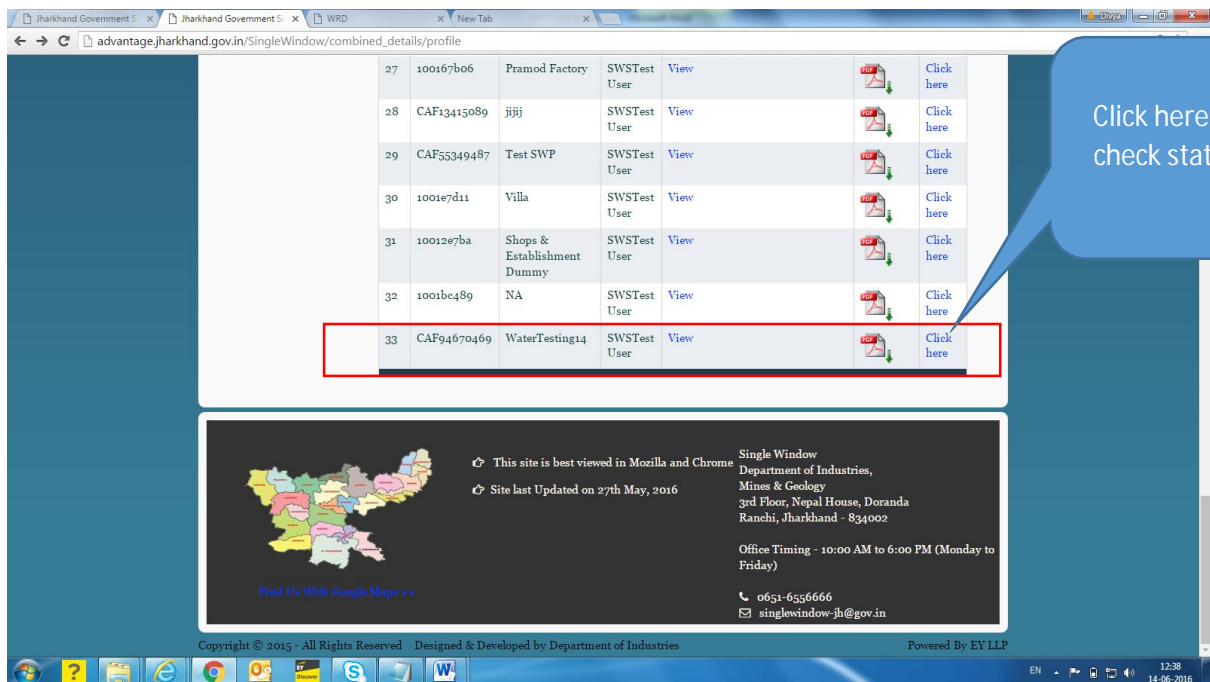
SINGLE WINDOW SYSTEM
Government of Jharkhand

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Single Window | Jharkhand Plus | Ease Of Doing Business | Contact Us | Downloads

Quick Links
Approvals & Timelines
Check Approvals

Services
Industries | Commercial Tax | Labour | JSPCB



advantage.jharkhand.gov.in/SingleWindow/combined_details/profile

27	100167b06	Pramod Factory	SWSTest User	View		Click here
28	CAF13415089	jijij	SWSTest User	View		Click here
29	CAF53349487	Test SWP	SWSTest User	View		Click here
30	1001e7d11	Villa	SWSTest User	View		Click here
31	10012e7ba	Shops & Establishment Dummy	SWSTest User	View		Click here
32	1001bc489	NA	SWSTest User	View		Click here
33	CAF94670469	WaterTesting14	SWSTest User	View		Click here

Single Window
Department of Industries,
Mines & Geology
3rd Floor, Nepal House, Doranda
Ranchi, Jharkhand - 834002

Office Timing - 10:00 AM to 6:00 PM (Monday to Friday)

0651-6556666
singlewindow-jh@gov.in

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Department of Water Resource
Government of Jharkhand



advantage.jharkhand.gov.in/SingleWindow/industry_approvals/view/Q0FGOTQ2NzA0Njk=

Logged in As: SWS Test
Logout

SINGLE WINDOW SYSTEM
Government of Jharkhand

Shri Raghubar Das
Hon'ble Chief Minister

Home | Jharkhand - A Snapshot | Policies | Help | My Account

Mandatory State Approval List :: Apply Online

Sl. No.	Department	Service	Act & Rules	Application Status /Action	Know Application Current Status
Mandatory State Approvals for Setting up of Business					
1	Department of Water Resource	Surface Water Allocation from natural rivers/streams	Bihar Irrigation Act, 1997	DeptLACK No.: 28 Status: In Process Submitted date : 14-06-2016	Click to get Status View Details

This site is best viewed in Mozilla and Chrome
Site last Updated on 27th May, 2016

Single Window
Department of Industries,
Mines & Geology
3rd Floor, Nepal House, Doranda
Ranchi, Jharkhand - 834002

EN 12:48 14-06-2016

Status of Approval



Used Case of Water Allocation (In Progress)

WRD Online Water allocation application report as on 07-06-2016

Sl.no	Application No.	Industry	Apply Date	Status	Name	Mobile No	Office No	Fax No	Email
1	WRD/Allot_New/A pp_no_27	NOAMUNDI IRON MINE	20/05/2016 01:18 PM	In Process	UTSAV KASHYAP	8092087043	8092087043	06596-290737	utsav.kashyap@ta tasteel.com