

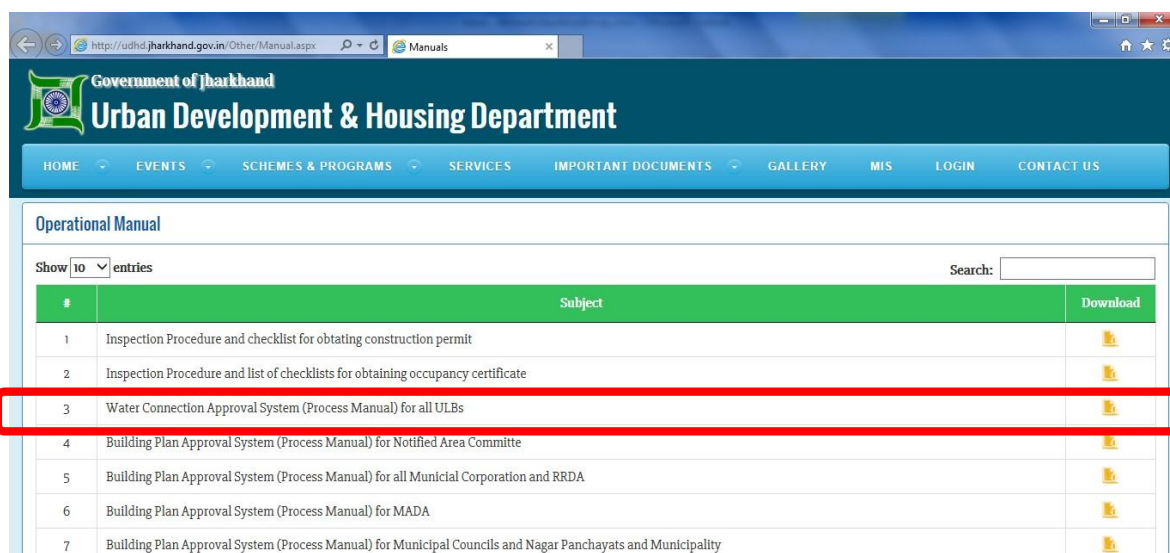
Urban Development and Housing Development &
Department of Water Resource
Government of Jharkhand

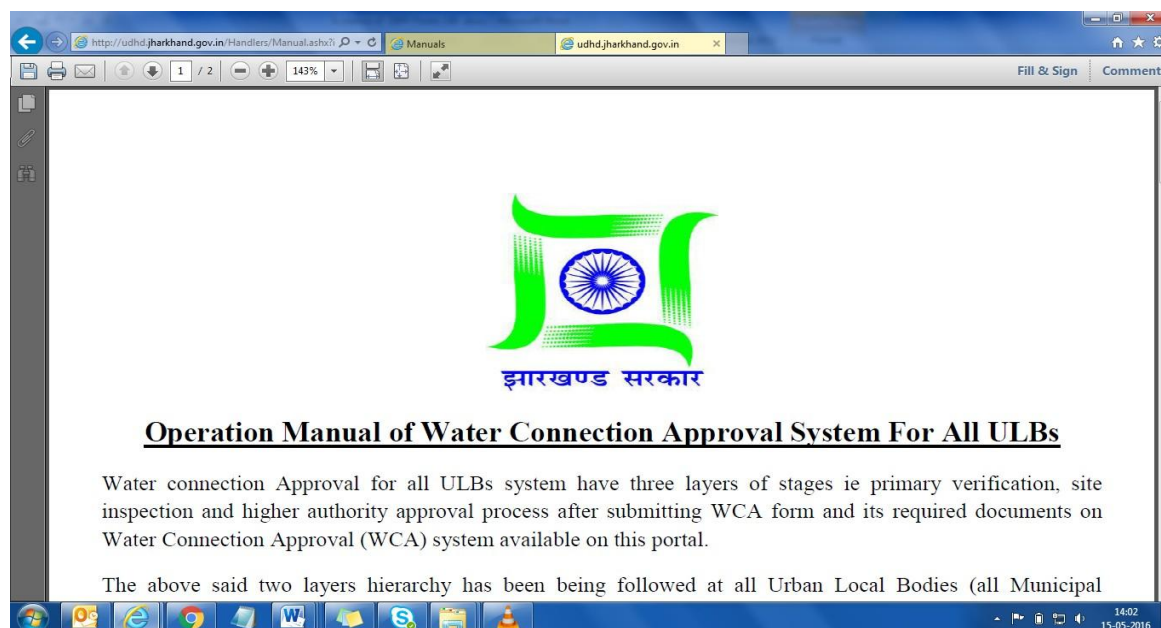


DIPP Point No. 190

Question	Remarks
<p>Area 7b: Obtaining water connection</p> <p>Ensure information on the procedure and comprehensive lists of all documents that need to be provided are available on the web site.</p>	<p>Ans: Yes, information on the procedure and comprehensive lists of all documents that need to be provided are available on the Dept. website at link given below.</p> <p>Note – Urban Development and Housing Development -Water Connection, Page 1-3</p> <p>Department of Water Resource – Water Allocation for Industrial Use, Page 4-6</p>
<p>Urban Development and Housing Development URL: http://udhd.jharkhand.gov.in/Other/Manual.aspx</p>	
<p>Department of Water Resource URL: http://advantage.jharkhand.gov.in/SingleWindow/registrations/sop</p>	

Note: The above links will bring the platform; the user should search the document through name of the document to get relevant document. As example, for water connection manual, file is "Water Connection Approval System (Process Manual) for all ULBs/IADAs ".





[Evidence of Operation Manual for Obtaining Water Connection](#)

Water connection Approval for all ULBs system have three layers of stages ie primary verification, site inspection and higher authority approval process after submitting WCA form and its required documents on Water Connection Approval (WCA) system available on this portal.

The above said two layers hierarchy has been being followed at all Urban Local Bodies (all Municipal Corporations, all Municipal Councils, all Nagar Panchayats, all NACs (Notified Area Committee), all Municipality and Other ((RRDA (Ranchi Regional Development Authority) , MADA (Mineral Area Development Authority) , HMG Hazaribagh)

Particulars	Guidelines to avail water connection approval
Primary Information for Applicant	Water connection Approval requires applicant to fill the online application form (WCA form) and upload required documents on Water Connection Approval (WCA) system available on this portal.
WCA System	Applicant is expected to fill up the form correctly on WCA System
Required Documents to be uploaded for avail water connection approval	Applicant is expected to submit following documents to counter clerk to avail the water connection approval such as <ol style="list-style-type: none"> 1. Last Payment receipt of Holding Tax if connection through Holding No. 2. Two ID Proofs (Driving License, LPG Connection Card, Ration Card, Electricity Bill, BSNL Phone Bill, Voter ID card, Registered Sale deed of related land purchase with mutation correction slip, UID/Adhaar card, Bank passbook with applicants, PAN card, Passport, Photo identity card issued by any govt. agency 3. In Case of Apartment attach Occupancy Certificate 4. In case of Applicant is Tenant then he/she should submit the Consent Letter from Landlord in the form of an affidavit 5. In Case of Applicant belongs to BPL Category then he/she should submit the photocopy of BPL card/ BPL Number

Operation Manual of Water Connection Approval System For All ULBs

First Stage: Primary Verification

Concerned Official	Duties and Responsibility	Expected Timeline
Dealing Officer (Primary Verification)	Dealing Officer of Water supply Department will scrutinize the basic information	48 hours



Second Stage: Site Inspection

Concerned Official	Duties and Responsibility	Expected Timeline
Junior Engineer (Site Inspection)	Junior Engineer (JE) of respective ward will receive the request and go to filed for inspection and prepare the inspection report and send it along with proposal details to section head of water department	4 days



Third Stage: Higher Authority Approval Process

Concerned Official	Duties and Responsibility	Expected Timeline
Section Head	Section head (water department head) will give the recommendation on the basis of JE's inspection report and forward the file to assistance engineer	48 hours
Assistant Engineer	Assistance engineer will check the technical background of water connecting process and forward the file to executive engineer	48 hours
Executive Engineer	Executive engineer will pass the final order for installation of water connection	48 hours



Implementation

Concerned Person	Duties and Responsibility	Expected Timeline
Applicant	Applicant will arrange the plumber and buy meter with ISI certified and confirm to ULB by providing installation report within 15 days after getting order of installation	15 days

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Department of Water Resource – Water Allocation for Industrial screenshot:

Click on SOPs

Urban Development and Housing Development &
Department of Water Resource
Government of Jharkhand



advantage.jharkhand.gov.in/SingleWindow/registrations/sop

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SINGLE WINDOW SYSTEM
Government of Jharkhand

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SOPs: Single Window Facilitation Portal

1. Department of Industries
2. Department of Forest environment and Climate Change
3. Department of Commercial Taxes
4. Department of Labour, Employment and Skill Development
5. Jharkhand State Pollution Control Board
6. Industrial Area Development Authority
7. Jharkhand Biji Vitran Nigam Ltd. [JBVNL]
8. Department of Revenue, Registration and Land P
- 9. Department of Water Resource**
10. Department of Urban Development and Housing
11. Department of Energy

Click on Department of Water Resource

advantage.jharkhand.gov.in/SingleWindow/registrations/sop

4. Department of Labour, Employment and Skill Development
5. Jharkhand State Pollution Control Board
6. Industrial Area Development Authority
7. Jharkhand Biji Vitran Nigam Ltd. [JBVNL]
8. Department of Revenue, Registration and Land Reforms
- 9. Department of Water Resource**

NOC for the establishment of hydro project

Surface Water Allocation from natural rivers/streams

Permission for diversion of natural river/streams/ nalla

Water Tariff Issues

Agreement Related Issues

Others

10. Department of Urban Development and Housing
11. Department of Energy
12. Department of Health, Family Welfare
13. Department of Mines and Geology
14. Department of Agriculture, Animal Husbandry & Cooperative
15. Department of Food, Civil Supplies and Consumer Affairs

Download SOP of water allocation

Water Allocation

