



DIPP Point No. 40

Question	Remarks
<p>Area 2b: Online Single Window System</p> <p>Recommendation 40: Ensure online water connection is provided as a service through the online single window system in a manner that allows online application, payments, tracking of status, approvals and issuance of the certificate(s)</p>	<p>Department of Urban Development and Housing Development Govt of Jharkhand has successfully integrated online Water Management (WM) System to Single Window system (SWS). The system have addressed the requirement of DIPP points 40 as follows s;</p> <ul style="list-style-type: none"> ❖ Online application of through single window system ❖ Online payment through single window system ❖ Online track the status of application through single window system ❖ Online availability (view & download) of approved water connection certificate through single window system <p>Page No. 1-22</p> <p>Department of Water Resource Yes, water connection provided as a service through the online single window system in a manner that allows online filing, tracking of status, approvals</p> <p>There is no payment required for getting allocation of water connection. Service is provided only through online system since last several months.</p> <p>System allow for issuing certificate form online. This is recently developing system. Thus we are unable to show certificate</p> <p>User ID: test Password: SWS@aja964</p> <p>Page No. – 23-29</p>
<p>URL: http://advantage.jharkhand.gov.in/SingleWindow/</p>	

The step given below to be followed to call the above said features.



- 1 Open your internet browser and login to the website - advantage.jharkhand.gov.in
- 2 Click on Login/Registration button to enter the system dashboard with a valid user name and password. If new user, then make a new registration and login.

Login...

The screenshot shows the login interface of the Single Window System for the Government of Jharkhand. The header includes the state emblem and navigation links for Home, Jharkhand - A Snapshot, Policies, Contact Us, and Grievances. The main content area is titled 'LOGIN' and contains a form with the following elements:

- Username:** A text input field containing the value 'test'.
- Password:** A password input field containing four dots, with a red arrow labeled '1' pointing to it.
- CAPTCHA:** A CAPTCHA image showing the numbers '94 57' and a refresh button.
- Submit:** A button labeled 'Submit' with a blue arrow labeled '2' pointing to it.
- Links:** 'New Registration' and 'Forgot your password' links are located at the bottom of the form.

The footer contains a map of Jharkhand, browser compatibility information, and contact details for the Single Window Department of Industries.

- 1 Enter the valid username and password.
- 2 Click on Submit button to go to the main menu page.

Dashboard...

The dashboard features a navigation bar with links: Single Window, Jharkhand Plus, Ease Of Doing Business, FAQs, and Downloads. The main content is divided into three sections: Quick Links, Latest News, and Services. The Services section contains a grid of icons for various departments: Industries, Commercial Tax, Labour, JSPCB, Land Banks, JBVNL, Registration, Land Revenue, Water Resources, Urban Devp., Forest, and Fire. The 'Urban Devp.' icon is highlighted with a red circle and a '1' in a blue circle. A red arrow points to the 'Urban Devp.' icon. A '1' in a blue circle is also next to the 'Forest' icon. Below the Services grid, there is a note: "Note:- Currently 'Single Sign On' is available for the following : Department of Industries, Department of Commercial Taxes, Department of Labour, Forest Department".

- 1 Select your desired option, clicking on Urban Devp

Apply Online...

Logged in As : SWS Test
Logout

Hon'ble Chief Minister
Shri Raghubar Das

SINGLE WINDOW SYSTEM

Government of Jharkhand

Home | Jharkhand - A Snapshot | Policies | Contact Us | My Account

Land Banks

Sl.No.	Service Name	Service Details	Timeline	Procedure	Forms	Apply Online
1	Building Plan Approval	View		View	..	Click here to apply online
1	Water Connection Approval	View		View	..	Click here to apply online

Single Window
Department of Industries
3rd Floor, Nepal House, Doranda
Ranchi, Jharkhand - 834002

☎ 0651-6556666
✉ jhr-doi@mic.com

Find Us With Google Maps »»

1 Click on Click here to apply online to apply for new water connection by filling the required fields.

2 Click View to see the procedures .

Apply Online...

The screenshot shows the 'SINGLE WINDOW SYSTEM' interface for the Government of Jharkhand. The user is logged in as 'SWS Test'. A dropdown menu is open, displaying a list of service codes and their corresponding descriptions. A red arrow points to a link at the bottom of the dropdown that says 'Click here if you want to apply this service for a new Industry'.

• 100126836	• NA
• 1001ef221	• NA
• 1001f44d9	• NA
• 1001752fe	• NA
• 1001761a0	• NA
• 10015fa6c	• Shops & Estd Dummy
• 100188330	• Contractor Licence Dummy
• 10015be92	• Principal Employer Dummy
• 1001bcc56	• dummy
• 1001c21c4	• Factory Licence Dummy
• 1001444f9	• SWS Test
• 1001a938d	• Factory Licence Renew Dummy

[Click here if you want to apply this service for a new Industry](#)

- 1 Click on Click here to apply for water connection for new industry.

ULB Selection...

The screenshot shows the 'Single Window System' interface for the Government of Jharkhand. At the top, it features the profile of the Hon'ble Chief Minister, Shri Raghubar Das, and the text 'SINGLE WINDOW SYSTEM Government of Jharkhand'. A navigation menu includes 'Home', 'Jharkhand - A Snapshot', 'Policies', 'Contact Us', and 'My Account'. The user is logged in as 'SWS Test' with a 'Logout' option. The main content area is titled 'Please Enter Select ULB' and contains a form with a dropdown menu for 'ULB Name *' set to 'BUNDU NAGAR PANCHAYAT' and a 'Submit' button. Red arrows and numbered circles (1 and 2) indicate the steps: 1. Select the desired ULB from the options. 2. Click on Submit button to get application of the selected ULB. Below the form is a map of Jharkhand with a link 'Find Us With Google Maps >>'. The footer contains contact information for the Single Window Department of Industries, including the address, phone number (0651-6556666), and email (jhr-doi@nic.com). Copyright © 2015 - All Rights Reserved and Powered By EY LLP are also present.

- 1 Select the desired ULB from the options.
- 2 Click on Submit button to get application of the selected ULB.

Application Form...

DEMO MUNICIPAL CORPORATION

Home Apply For New Connection Track Your Status Ward Wise Consumer Details Search Consumer Details Pay Water User Charge

Apply For Water Connection [WCF-02] for DEMO MUNICIPAL CORPORATION

All fields marked with (*) must be completed before submitting this form.
All new application should be applied as Meter Connection.

Applicant Connection Request Type Details

Type of Request : New Water Connection Connection Through : Select Property Type : Select

Applicant Property Details

Ward No : Select

Total Constructed Area (SQFT) : Total Constructed Area (SQ/MT) :

Address : Landmark :

Pin Code :

Applicant Category : APL

Applicant Basic Details

Applicant Name : Father/Husband Name :

Communication Address : Same as Property Address Mobile No :

Landline :

BirthID : Owner Type : Select

Applicant Electricity Connection Details

K No. :

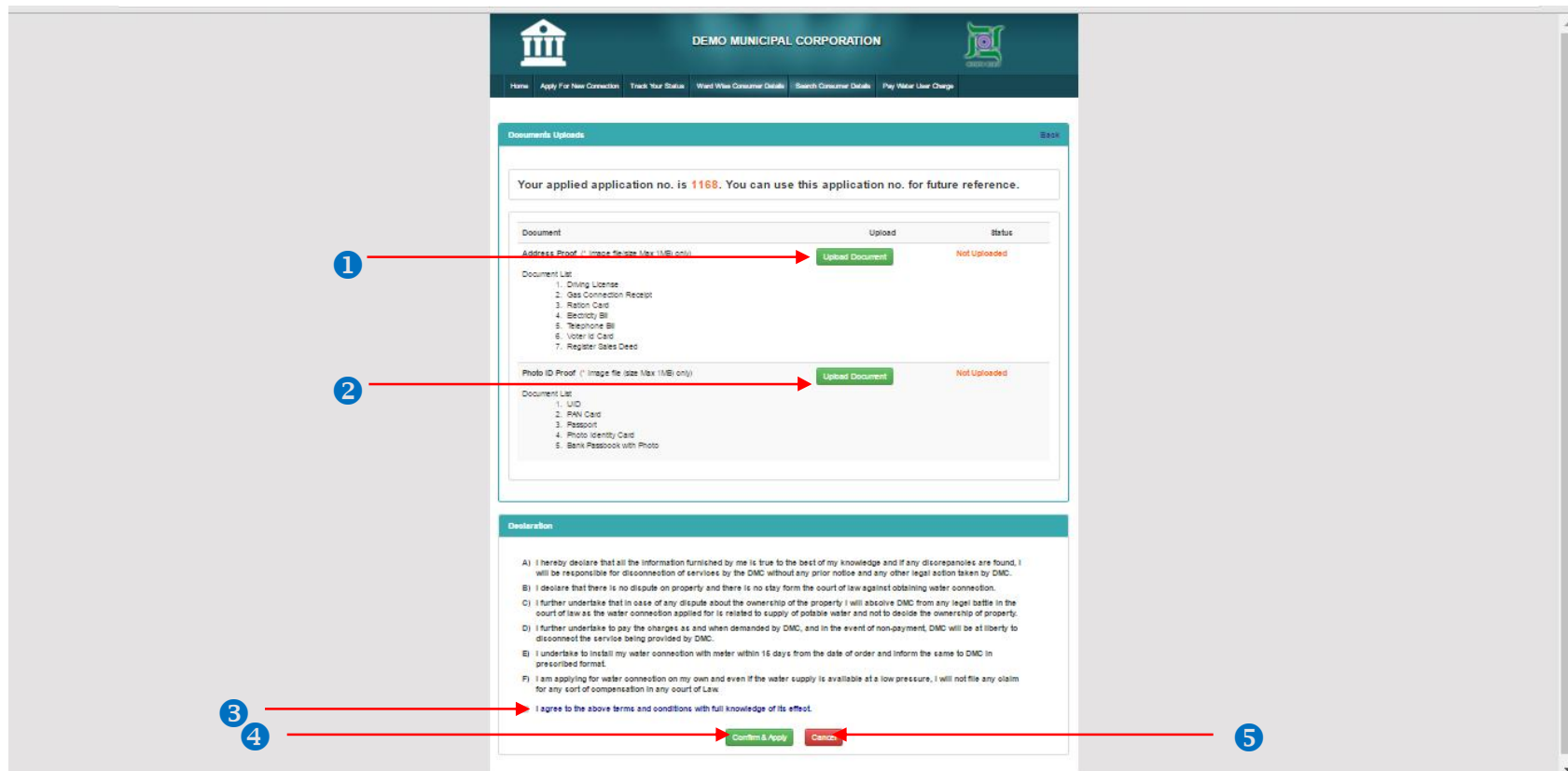
OR

Bind/Book No. : Account No. :

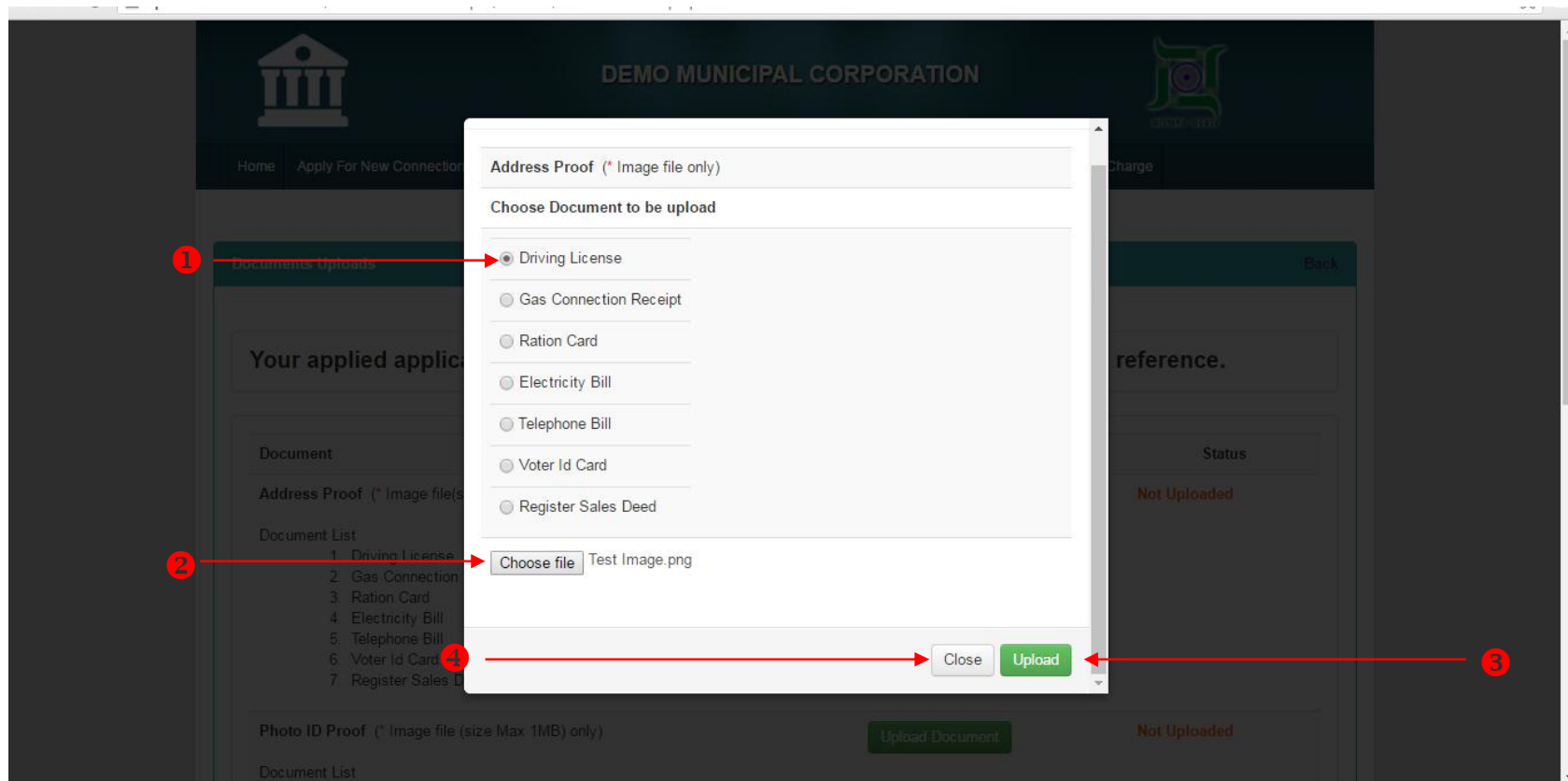
Category Type : Residential - D3/III Commercial - ND3/III Agriculture - I3/III Low Tension - LT3 High Tension - HT3

Save & Next

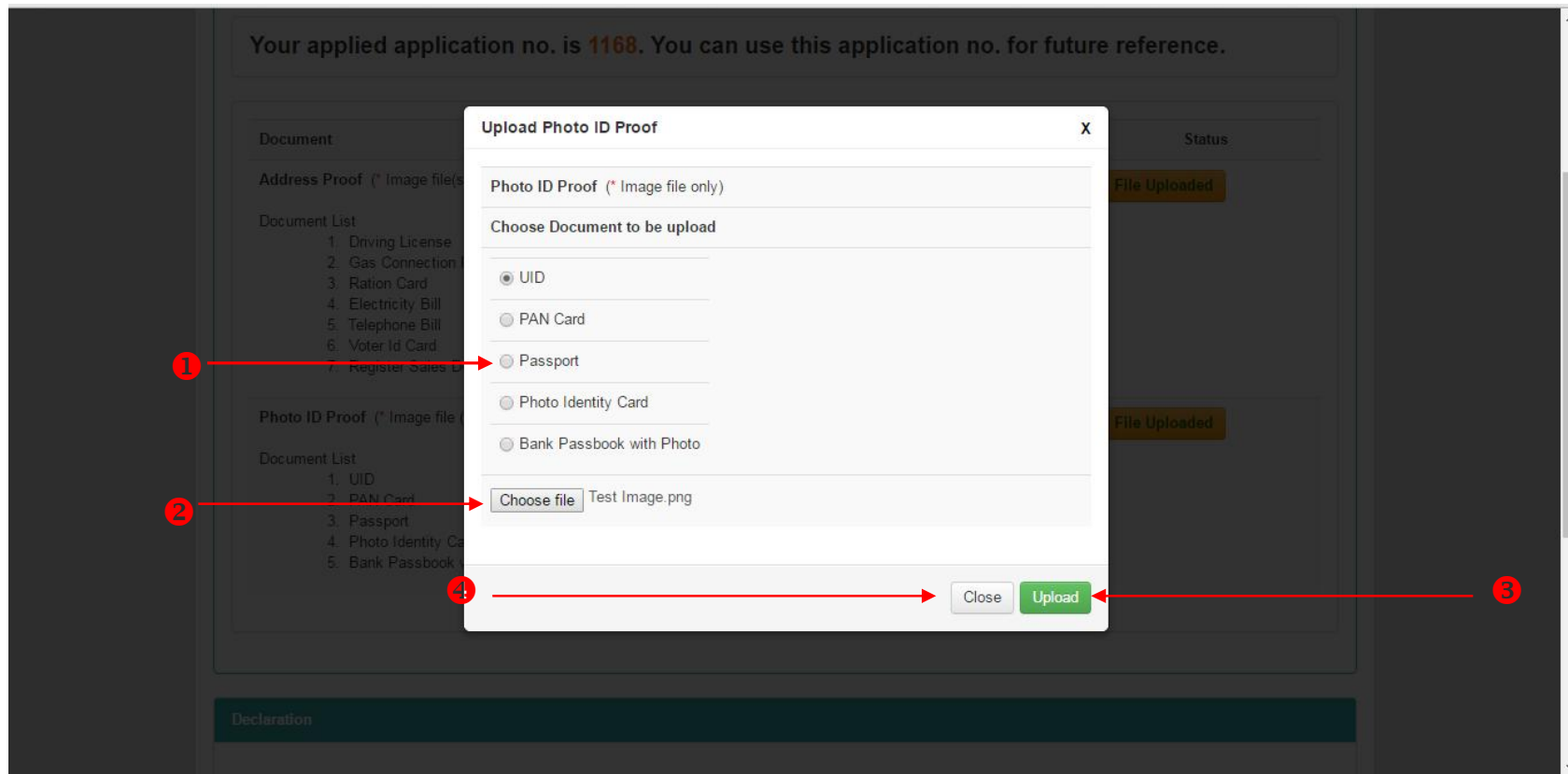
- 1 Fill up the required form for new connection.
- 2 Click Save & Next after completing the form.



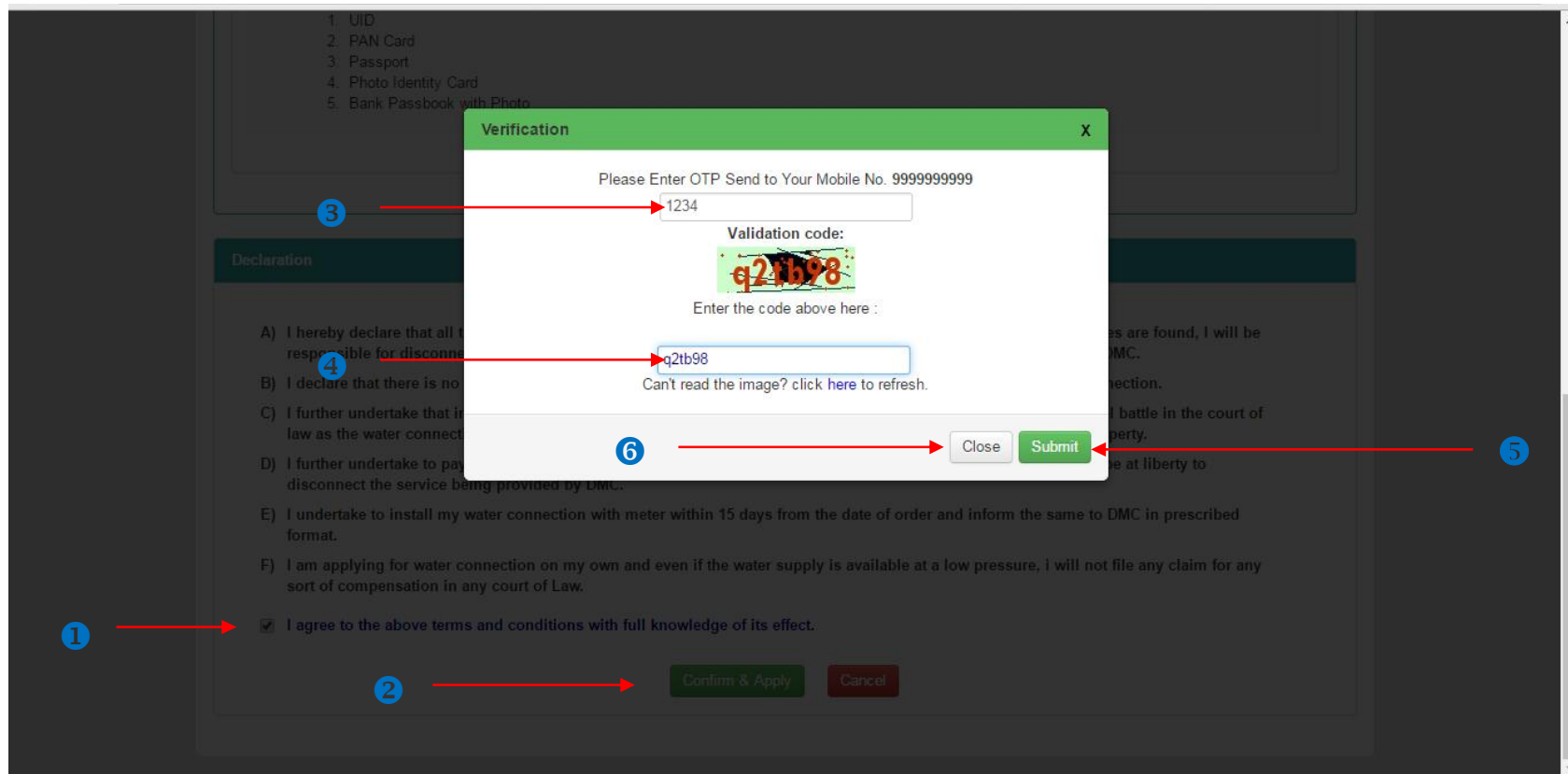
- 1 Upload any of the address proof given in the list in any image format by clicking Upload Document.
- 2 Upload any of the photo id proof given in the list in any image format by clicking Upload Document.
- 3 Click on the Checkbox of to agree to the above terms and conditions.
- 4 Click Confirm & Apply button to apply finally.
- 5 You may click Cancel button to postpone your application.



- 1 Click to select the desired address proof.
- 2 Click Choose file to upload its image.
- 3 Click Upload to save your file.
- 4 You may click Close to go back to previous menu.



- 1 Click to select the desired photo id proof.
- 2 Click Choose file to upload its image.
- 3 Click Upload to save your file.
- 4 You may click Close to go back to previous menu.



- 1 Checking the dialog box to accept the T&Cs
- 2 Click on " Confirm and apply" button
- 3 Enter the OTP received in the registered mobile number(3).
- 4 Enter the validation code as shown in figure(4).
- 5 Click Submit to apply (5).
- 6 You may click Close to go back to previous menu(6).

DEMO MUNICIPAL CORPORATION

Home Apply For New Connection Track Your Status Ward Wise Consumer Details Search Consumer Details Pay Water User Charge

Confirm Payment

Application No. 1168 Required Fee to be Submitted

Rate Code	:	ranwtr8
Connection Fee	:	6.00
Regularization Fee	:	485.00
Total Amount	:	491.00

Choose Payment Mode

Select PAY ONLINE option for online payment or PAY OFFLINE option to generate Challan.

Payment Mode Pay Online Pay Offline

1 → Pay Online

2 →

- 1 Select to choose your payment option.
- 2 Click on Generate Challan Button if Pay offline is selected / if Pay Online is selected , you proceed towards payment gateway.

Payment Gateway...

The screenshot shows the 'Pay Gov India' payment gateway interface. At the top, there are logos for the Department of Electronics and Information Technology, Ministry of Communications and Information Technology, Government of India; Pay Gov India National Payment Services Platform; and the National e-Governance Plan (Public services closer home). The main content area is divided into a left sidebar with navigation options: Credit Card (selected), Debit Card, Debit Card + ATM PIN, and Internet Banking. The main form area is titled 'Pay by Credit Card' and includes logos for VISA, MasterCard, and AMERICAN EXPRESS. It contains input fields for 'Card Number', 'Expiration Date' (Month and Year), and 'CVV/ CVC'. Below these is a 'Card Holder Name' field. A 'Merchant Name' box on the right displays 'Jharkhand Municipal Corporation' and a 'Payment Amount' of ₹ 1500.00. A large yellow 'Make Payment' button is at the bottom, with a 'Cancel' link next to it. Two red arrows with circular numbers 1 and 2 point to the 'Card Holder Name' field and the 'Make Payment' button, respectively. The footer includes the NSDL logo and 'Powered by BillDesk'.

- 1 Clicking on the pay now redirects to a payment gateway, you can pay by any of the modes i.e credit, debit card etc. by giving the required details.
- 2 Click on Make Payment to proceed the payment.

Payment Gateway ...

Enter Your 3D Secure PIN
Please enter your Verified by Visa® 3D Secure PIN in the space provided below, to confirm your identity for this purchase. This information will not be shared with the merchant.

Merchant Name: JHRKDGTVT
Date: Jun 9, 2016
Total Charge: INR 1,512.90
Card Number: XXXX XXXX XXXX 9156
Personal Message: 3D Secure Authentication
Name: MUKESH KUMAR SINGH

3D Secure PIN: [?]
[\(Authenticate using OTP\)](#) [\(forgot 3D Secure PIN?\)](#)


1 →

2 → page will automatically timeout after 180 seconds.

- 1** Enter your secure PIN.
- 2** Click on Submit/ Cancel to proceed the payment or decline.

Payment Success...

Payment Success

 **Payment was Successful for
Application No. 3183**

DATE : 09-06-2016 03:23
REFERENCE NO : TANS-57593cae02526
AMOUNT : 1500.00


[View Payment Receipt](#)

- 1 Click on View Payment Receipt to get the acknowledgement of the payment.

Payment Receipt...

Home Apply For New Connection Track Your Status Ward Wise Consumer Details Search Consumer Details Pay Water User Charge

Payment Receipt Home

**BUNDU NAGAR PANCHAYAT**
NEW WATER CONNECTION/ REGULARIZATION FORM
(WCF-I)

ACKNOWLEDGEMENT

Acknowledgement Number : RCTC-BNP000000/0008

Recieved New Water Connection/Regularization form duly completed in all respect along with online Rs 1,500.00 Date 09-06-2016 from Mr./Miss/Mrs Shilpa towards water connection for property situated in Ward No 1 .

09-06-2016
Date

09-06-2016
Authorized Signature

Print

1 Click on Print button to print the payment receipt.

2 Click on Home to get back to home page.

Know Status: My Account...

advantage.jharkhand.gov.in/SingleWindow/combined_details/profile

Logout

Shri Raghubar Das
Hon'ble Chief Minister

SINGLE WINDOW SYSTEM

Government of Jharkhand

Home | Jharkhand - A Snapshot | Policies | Help | **My Account**

Welcome Anand Dev to Single Window Department Dashboard.

Your Departments' Services

- Industries
- Pollution
- Forest
- Your Grievance
- List of Grievances

Personal Details

CRN :	SWSAnanda22a
Name:	Anand Dev
Gender :	Male
Date of Birth :	08-06-1994
Communication Address:	Bundu Bundu Bundu
Pin Code:	812365
Registered Mobile Number:	9386158139
Registered Email:	mailto:asjad@gmail.com
Pan Card Number:	1236549879

To create your Combined Application Form (CAF) and mandatory State approval list [Click Here](#)

CAF and Service Information

Sl No.	CAF Unique Id	Industry Name	Promoter Name	Mandatory approvals for Setting up or Starting of Business Operations	Download CAF	Online CAF
1	89103de6e	NA	AnandDev	View		Click here

- 1 Select My Account to view the list of application form.
- 2 Click on Click here button to track the status of the application.
- 3 Click on View to view the mandatory approval setups for individual CAF.

Online CAF...

advantage.jharkhand.gov.in/SingleWindow/industry_approvals/view/ODkxMDNkZTZl

Logged in As : Anand Dev
Logout

Shri Raghubar Das
Honble Chief Minister

SINGLE WINDOW SYSTEM

Government of Jharkhand

Home | Jharkhand - A Snapshot | Policies | Help | My Account


Mandatory State Approval List :: Apply Online

Back


Sl. No.	Department	Service	Act & Rules	Application Status / Action	Know Application Current Status
Mandatory State Approvals for Setting up of Business					
Mandatory State Approvals Required for Starting of Business Operations					
1	Department of Urban Development and Housing			Dept ACK No : 3432 Status: Please Pay your application fee. Submitted date : 14-06-2016	Click to get Status View Details

- 1 Click on "Click to get status" button to view the application status which gets updated on the Status area (rounded by red circle).
- 2 Click on "View Details" to view the application form status.

View status Details...part 1



BUNDU NAGAR PANCHAYAT



Detail of Applied Form For Water Connection [WCF-(I)] for BUNDU NAGAR PANCHAYAT

Your applied application no. is **3432**. You can use this application no. for future reference.

Applicant Status

Please Print your Challan and Pay your Generated fee.

Applicant Connection Request Type Details

Type of Request: New Water Connection Connection Through: Holding Proof Property Type : Residential

Applicant Property Details

Ward No	: 8	Holding No	: 149
Total Constructed Area (SQFT)	: 2152.80	Total Constructed Area (SQMT)	: 200.00
Address	: Bundu	Landmark	:
Applicant Category	: APL	Pin Code	: 834002
		Holding No	: 149

1 Details of application.

Download approved certificate (memo) – part 2

Applicant Electricity Connection Details			
K No.	: A123	Account No	:
Bind/Book No	: BBN/123/90		
Category Type	: Residential - DS I/II		

Documents Uploaded			
Document Type	Document Name	View	Verified Remarks
Address Proof	Driving License	View Uploaded File	Verified No Remarks
ID Proof	UID (Aadhar Card)	View Uploaded File	Verified No Remarks

Payment Detail		Technical Sanction Detail		View Site Inspection Details	
Application Fee	: 9.00	Connection Fee	: 6.00		
Security Money	: 857.00	Regularization Fee	: 485.00		
Processing Fee	: 87.00	Digger Fee	: 455.00		
Total Amt	: 1899	Advance Amt	: 1,899.00		
Total Due Amount	: No Dues	Generated Date	: 29-03-2016		

Remarks/Current Status Of Application				
Dealing Officer	Junior Engineer	Section Head	Assistant Engineer	Executive Engineer
Received Date	: 29-03-2016	Total Duration	: 0 days 2 hours 11 minutes	
Forward Date	: 29-03-2016 18:55 PM	Remarks	: Forwarded for further consideration	

Payment & Challan Details		
View Last Payment	View Challan	View Memo

1 Click on View Last Payment/ View Challan/ View Memo to view the respective details . View memo is approved certificate here.

Home Apply For New Connection Track Your Status Ward Wise Consumer Details Search Consumer Details Pay Water User Charge

Memo For Water Connection Show HINDI Show ENGLISH Download PDF

DEMO MUNICIPAL CORPORATION,
 जलपुरति शाखा।
 कारखाने नाम/पंजीकृत अभियन्ता-2011 की धारा 592
 "DEMO MUNICIPAL CORPORATION भारत एवं गुड जल संयोजन उपनिषद 2015"
मीटर सहित जल संयोजन आदेश प्रपत्र
 विधायक :- Residential पास्तर में मीटर सहित जल संयोजन प्राप्त करने के सम्बन्ध में।

Consumer ID	: DEM1032916141	Year	: 2016
Receiving Date	: 29-03-2016	Approval Date	: 29-03-2016
Invoice Receipt Number	: 42	Payment Date	: 29-03-2016

1. आवेदक की विवरणी

वार्ड संख्या	: 2	पिता / पति का नाम	: Abhishek Kumar
आवेदक का नाम	: Ravi Kumar	मोबाईल नं	: 8541092468
पता/घर का पता	: Saket Nagar, Kanke Road, Ranchi	ई-मेल	: allfat.hussain@sparrowsoftech.com
हस्ताक्षर संख्या अगर है तो	: 139.35	सुविधा शुल्क	: 30
निर्मित क्षेत्रफल वर्ग मीटर में	: 139.35	संयोजन का माध्यम	: Online

का जल संयोजन का नक्शा स्वीकृत किया जाता है। वित्तमें 01 अह नत एवं फेरुस की सईव 30 हंगे।

अनुसंगक :- स्वीकृत सईव न प्दान ।

नोट :-

1. उपभोक्ता DEMO MUNICIPAL CORPORATION पाईव सईव निर्देशक / कनीय अभियन्ता की उपस्थिति में स्वीकृत फेरुस संयोजन करारमें तथा सईव पाईव नारी में नहीं कियावे।
2. जल संयोजन की तिथि से जल भर (जल चार्ज) रूपे प्रति घिरो (1000) लीटर भुगतान करना होगा।
3. कवनीकी स्वीकृती के अनुरूप जल संयोजन करारने एवं 15 दिनों के अंदर ISI मार्क वाटर मीटर लगाकर सहलगक अभियन्ता, जलपुरति शाखा, रांची नगर निगम, रांची को सूचित करना सुनिश्चित करणे अनुरूप 200.00 Fixed Rate (-10% Penalty) से जल शुल्क की वसुली की जाएगी ।
4. जल संयोजन / मीटर लगाने की सूचना उपभोक्ता को स्वयं लिखित रूप में DEMO MUNICIPAL CORPORATION को देनी होगी।
5. (A) उपभोक्ता को निर्धारित तिथि के अंदर जल भर विवरण का भुगतान करना अनिवार्य है अन्यथा 2% की दर से साधारण बकाय लगाना करारने।
 (B) निर्धारित तिथि तक विवरण का भुगतान नहीं करने पर जल संयोजन काट दिना करारने तथा पुनर्संयोजन (Reconnection) हेतु अघातन जलकर भुगतान के साथ रूपे 1000/- अतिभार देना होगा ।
6. प्रतिलिपि पाईव सईव निर्देशक कनीय अभियन्ता जलपुरति शाखा DEMO MUNICIPAL CORPORATION को इस निर्देश के साथ कि अपने समक्ष स्वीकृत आदेश के अनुरूप पराम्बर से जल संयोजन करारकर इस कार्यालय को 15 दिनों के अंदर रतिवेदिन् करणे।

कार्यपालक अभियन्ता
जलपुरति शाखा,
DEMO MUNICIPAL CORPORATION,

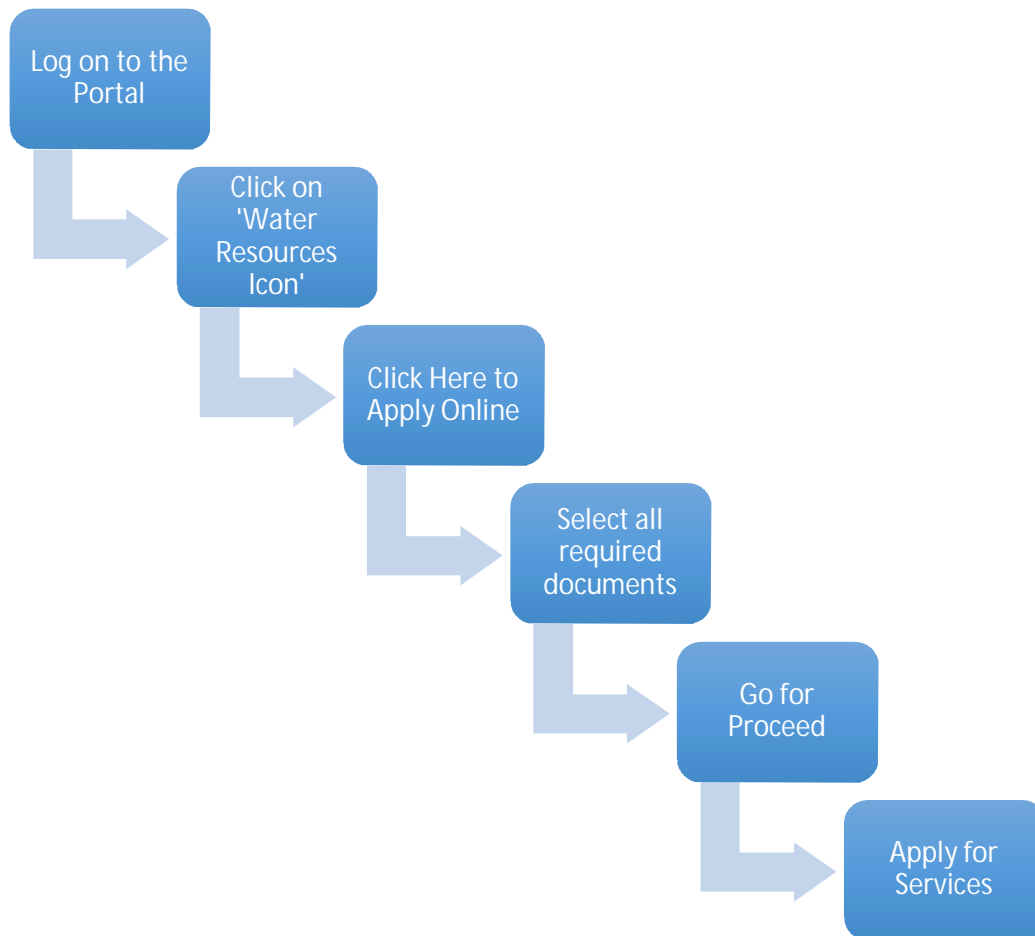
Print Close

• Clicking on view memo gives

1 Click on Print button to print the memo.

2 Click on Close button to decline.

Workflow of Application:



Screenshot:

Log on to the portal



Shri Raghubar Das
Hon'ble Chief Minister

Logged in As : Test Jharkhand
Logout

SINGLE WINDOW SYSTEM

Government of Jharkhand

Home | Jharkhand - A Snapshot | Policies | Contact Us | My Account

ADVANTAGE JHARKHAND
INVEST • PROSPER • SHINE

Single Window | Jharkhand Plus | Ease Of Doing Business | FAQs | Downloads

Quick Links

- Approvals & Timelines
- Check Approvals
- Department Forms
- Incentive Forms

Latest News

State's first mega food park - 'Jharkhand mega Food Park' inaugurated on 15th February
Date: 15-02-2016

Services

- Industries
- Commercial Tax
- Labour
- JSPCB
- Land Banks
- JBVNL
- Registration
- Land Revenue
- Water Resources
- Urban Devp.
- Forest
- Law

Click here

Shri Raghubar Das
Hon'ble Chief Minister

Logged in As : Test Jharkhand
Logout

SINGLE WINDOW SYSTEM

Government of Jharkhand

Home | Jharkhand - A Snapshot | Policies | Contact Us | My Account

Department of Water Resources

SL.No.	Service Name	Service Details	Timeline	Procedure	Forms	Apply Online
1	Water Allocation		30 Days		..	Click here to apply online
2	Natural Stream / River Diversion [Nalla Diversion]		30 Days		..	Click here to apply online
3	NOC for the establishment of hydro project		30 Days		..	Click here to apply online
4	Water Tariff Issues		30 Days		..	Click here to apply online
5	Agreement Related Issues		30 Days		..	Click here to apply online
6	Others		30 Days		..	Click here to apply online

Single Window
Department of Industries,
Mines & Geology
3rd Floor, Nepal House, Doranda
Ranchi, Jharkhand - 834002

This site is best viewed in Mozilla and Chrome
Site last Updated on 12ve April, 2016

Documents submission

Department of Industry, Mines & Geology
Government of Jharkhand

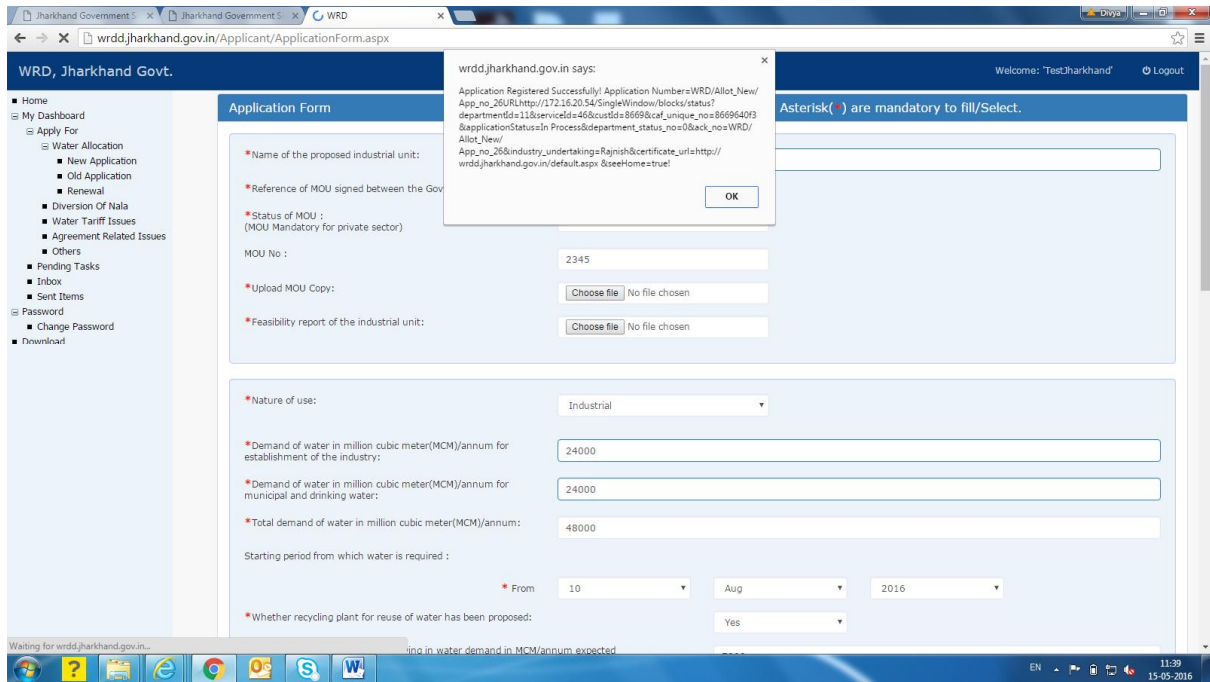


Document submitted

Apply in the application for (common information already filled in)

Application form continued....

Application form submission



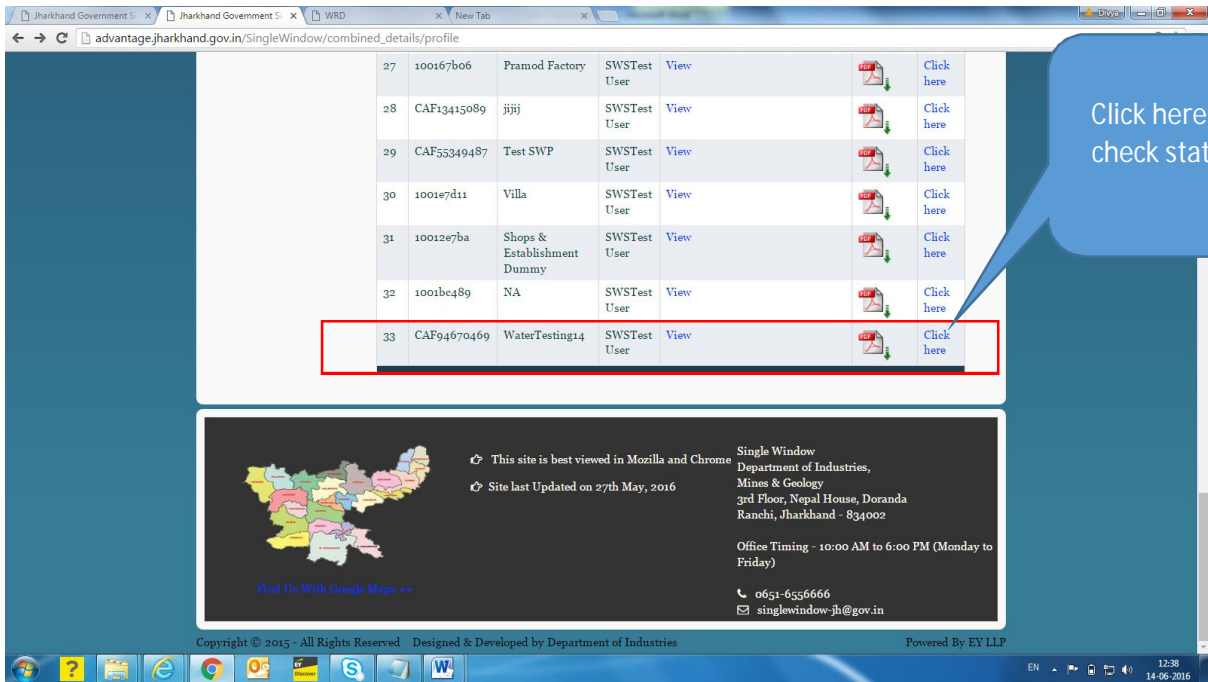
Check Status on Single Window (Dummy)

Login to Single Window

User ID: test

Password: SWS@aja964





advantage.jharkhand.gov.in/SingleWindow/combined_details/profile

27	100167b06	Pramod Factory	SWSTest User	View		Click here
28	CAF3413089	jijij	SWSTest User	View		Click here
29	CAF55349487	Test SWP	SWSTest User	View		Click here
30	1001e7d11	Villa	SWSTest User	View		Click here
31	1001e7ba	Shops & Establishment Dummy	SWSTest User	View		Click here
32	1001bc489	NA	SWSTest User	View		Click here
33	CAF94670469	WaterTesting14	SWSTest User	View		Click here

Single Window
Department of Industries,
Mines & Geology
3rd Floor, Nepal House, Doranda
Ranchi, Jharkhand - 834002
Office Timing - 10:00 AM to 6:00 PM (Monday to Friday)
0651-6556666
singlewindow-jh@gov.in

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Click here to check status



advantage.jharkhand.gov.in/SingleWindow/industry_approvals/view/Q0FGOTQ2NzA0Njk=

Logged in As: SWS Test
Logout

SINGLE WINDOW SYSTEM
Government of Jharkhand

Home | Jharkhand - A Snapshot | Policies | Help | My Account

Mandatory State Approval List :: Apply Online

Sl. No.	Department	Service	Act & Rules	Application Status /Action	Know Application Current Status
1	Department of Water Resource	Surface Water Allocation from natural rivers/streams	Bihar Irrigation Act, 1997	Dept.ACK No.: 28 Status: In Process Submitted date : 14-06-2016	Click to get Status View Details

Single Window
Department of Industries,
Mines & Geology
3rd Floor, Nepal House, Doranda
Ranchi, Jharkhand - 834002

Status of Approval



Used Case of Water Allocation (In Progress)

WRD Online Water allocation application report as on 07-06-2016

Sl.no	Application No.	Industry	Apply Date	Status	Name	Mobile No	Office No	Fax No	Email
1	WRD/Allot_New/A pp_no_27	NOAMUNDI IRON MINE	20/05/2016 01:18 PM	In Process	UTSAV KASHYAP	8092087043	8092087043	06596-290737	utsav.kashyap@ta tasteel.com